

**Fitting Together  
the Pieces of Transportation  
Citizen's Academy  
September 1, 2009**

**A Presentation of VOTRAN's Role as  
Public Transportation Provider in Volusia  
County**



**Public Transit – Level I**

**Very congested highways.  
Cost and Conditions  
mandate mass transit.  
Community commits to  
mass transit rather than  
building more highways.**

**San Francisco  
Atlanta  
Miami  
Los Angeles**



**There is a need for  
transportation corridors to  
move people efficiently.  
Rail is added to the family  
of transportation services.**



## Public Transit – Level II

Community wants alternative to cars due to growth and resulting problems such as congestion, air quality, and inadequate parking.



Orlando  
Tampa

Services Include paratransit, fixed route, premium bus (5-10 minute), express bus (limited stops), special movements and ride share.



## Public Transit –Level III

Community's traits, such as college campus, age of population, tourism, major employers warrant public transportation



Sarasota  
Tallahassee  
Daytona

Services include fixed route with regular frequency. ADA requires paratransit service for people with disabilities. Fare policies may be sensitive to customers.



## Public Transit – Level IV

Community wants to provide mass transportation to persons in need (elderly, low income, disabled, etc.)



### Most Florida Counties

- Flagler
- Brevard
- Volusia

Services include door to door paratransit service and limited fixed route service in some areas.



## History

- Votran began operating in 1975 in East Volusia County with 28 vehicles.
- Expanded to West Volusia County in 1994 and became the Community Transportation Coordinator (CTC) for Volusia County.
- Today Votran has a fleet of 128 vehicles providing a variety of services.



VOTRAN is not just a Transit Company  
“We Are Mobility Managers”



**Services Include:**

- Fixed Route
- Paratransit –  
ADA  
TD (Transportation Disadvantaged)  
Agency
- Trolleys
- Special Events – Federal Charter Rule
- Emergency Management
- Commuter Assistance





## Fixed Route Annual Boardings



## Who rides VOTRAN?

### The typical VOTRAN Customer is :

- Race? White female between the ages of 45-54yrs
- Income level? Total household income of less than \$10,000.00
- Residency status? Permanent Volusia County resident
- Frequency of trips? Rides 5 days a week
- Years of patronage? Has been using VOTRAN for more than 4 years





## Finances

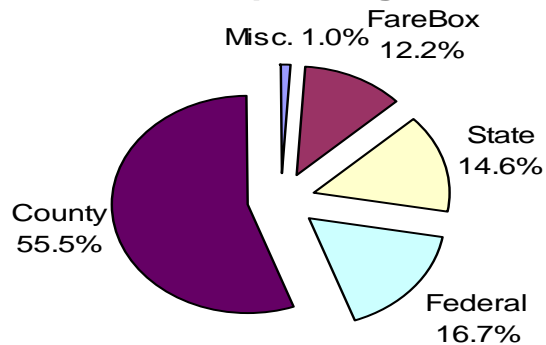
### Budget Expenses for the Year 2008-2009

Operating Expenses	\$21,641,457
• Commuter Rail	
• Fuel	
Capital Expenses	<u>\$14,390,388</u>
• Technology	
• ARRA – federal stimulus	8,420,125
<b>Total Expenses</b>	<b>\$44,451,970</b>



## Funding Sources

### FY 2008-2009 Operating Revenue





## Current Issues

Land Use Pattern / Urban Expansion  
Choice Riders  
Funding Limits / Efficiency  
Commuter Rail  
Legislation  
Technology / Environment



## *Thank You*

