

waterline

N E W S



Spring/Summer 2011



Reclaiming the future of Volusia County's water

Volusia County Water Resources and Utilities is "reclaiming the future" by providing reclaimed water to residents throughout its service areas.

Reclaimed water is available in Saxon Woods and portions of the DeBary Golf and Country Club and Glenn Abbey in DeBary. The Arbor Ridge subdivision in Deltona will receive the service this summer. Plans to bring reclaimed water along U.S. Highway 17/92 from the St. Johns River to Shell Road are in the early stages.

The use of reclaimed water is part of the county's plan to ensure that customers have high-quality, affordable water today and in the future. As the demand for fresh, clean water increases, the county will continue to develop plans to manage the cost of water and protect the environment while providing adequate drinking water.

The use of reclaimed water helps to preserve high-quality drinking water by providing a reliable and economical alternative source of irrigation water. In coastal areas like Volusia County, ground water supplies are limited and under more restrictive regulations.

By using reclaimed water for irrigation, we can postpone the day when new drinking water supplies will have to be acquired. Drinking water is a precious, limited resource, while reclaimed water is readily available.

Please follow these precautions when using reclaimed water:

- Do not drink reclaimed water.
- Do not allow pets to drink reclaimed water.
- Do not water so abundantly that reclaimed water puddles on the ground.
- Do not spray directly on fruits and vegetables unless it will be peeled, skinned, cooked or processed thermally.
- Do not fill swimming pools, wading pools, spas or hot tubs with reclaimed water.
- Do not connect reclaimed water to a potable water line.
- Do not connect reclaimed water to above-ground hose spigots.
- Reclaimed water hoses should be disconnected when not in use.

Observe watering restrictions



With the return of Daylight Saving Time, residents may water their lawns twice a week.

The following restrictions apply to reclaimed, drinking and well water throughout Volusia County: People who live at odd-numbered addresses may water Wednesdays and Saturdays, and people at even-numbered addresses may water Thursdays and Sundays.

- On permitted watering days, homeowners may water from 4 - 8 a.m. with automatic and manual systems, and from 5 - 9 p.m. with manual systems only.
 - Watering is not permitted between 10 a.m. and 4 p.m.
 - Watering of new plantings (sod, seed, landscape plants, etc.) is permitted from 2 - 8 a.m. and from 5 - 9 p.m. during the first 30 days of planting.
- When standard time resumes Nov. 6, watering will be allowed one day a week.

Payment options offer convenience

Volusia County Water Resources and Utilities has five convenient payment options for customers.

Online bank payment

Customers can make their payments through their bank's bill pay service. This convenient service allows customers to designate when the bills are paid. They also can set up recurring payments that are deducted from their accounts on the same date every month to avoid late fees. Customers should contact their bank for specifics. There is no charge for this service.

Automatic checking withdrawal

Sign up for this hassle-free service by printing the form at volusia.org/publicworks/ACH%20form.pdf. Send the form and a voided check to the address on the form. There is no charge for this service.

Local office payment

Customers may pay with a personal check or debit card at these Volusia County offices:

- 123 W. Indiana Ave., DeLand
- 2744 Enterprise Road, Orange City
- 250 N. Beach St., Daytona Beach
- 111 Canal St., New Smyrna Beach



There is no charge for customers who pay with a check. There is a \$1.50 fee for debit cards.

Mail payments

Mail payments to the payment center at P.O. Box 30265, Tampa, FL 33630-3265. There is no cost for this service other than the price of a stamp.

Online payment thru Link2Gov

Make payments by credit card through the Link2Gov online credit card payment service. There is a \$2.49 fee for this service. Access this service at link2gov.com.

Water Resources and Utilities

Customers can pay their water and/or sewer bills with automatic withdrawal from their checking accounts. There is no charge for this service. To apply for automatic withdrawal, please call 386-736-5971.

Payment also can be made online at www.link2gov.com or by calling 877-729-9287. A convenience fee is charged for these services.



WATERWISE PLANT – Million bells are easy to grow and hugely popular among homeowners, hummingbirds and butterflies. Their profuse, self-cleaning flowers arrive in spring and last until fall. This plant is a perennial that has a mature height and

width of 1 - 2 feet. It blooms in early summer and sometimes again in late fall. The plant has a high salt tolerance and can handle moist to dry soil. Flower colors include lavender, pink, yellow, orange, blue and fuchsia.

Take the 40-gallon challenge

The 40-gallon challenge is a call for residents and businesses to reduce water use by 40 gallons per person, per day. The challenge began earlier this year as a voluntary campaign to increase water conservation.

The challenge encourages people to adopt water-saving techniques listed at 40gallonchallenge.org/about.cfm.

Utility rate increase effective June 1

The Volusia County Council approved a water and sewer rate increase during its April 21 meeting. To view the new rates, which will be effective June 1, visit volusia.org/publicworks/water.htm. The website also shows a comparison of the existing and new rates.

If you have questions or need further information, please call the billing office at the numbers at the bottom of this page.

Got mosquitoes?



Mosquitoes lay their eggs in standing water. Homeowners can remove breeding sites by discarding old tires, cans and other containers; cleaning out eaves, troughs and gutters; and replacing water in birdbaths and pet bowls at least once a week. Protect your skin by wearing long sleeves and pants and using mosquito repellent when you're outside. Children under 2 should be protected with mosquito netting.

To report a mosquito problem in your area, please visit volusia.org/mosquito.

For more information, please visit www.volusia.org/publicworks/water.htm or call:

- 386-943-7027 in West Volusia
- 386-257-6000 in Daytona Beach
- 386-423-3300 in New Smyrna Beach

