

IMPORTANT INFORMATION REGARDING YOUR UTILITY ACCOUNT

VOLUSIA COUNTY WATER RESOURCES AND UTILITIES

July 2015

UPDATING CONTACT INFORMATION

Volusia County Utilities would like to emphasize the importance of keeping your account information up to date. VCU frequently sends notices and reminders to the mailing address and phone number on your utility account. If this information is missing or expired, we have no way to contact you. This is especially important in **emergency** situations. If you are unsure if your account information is current, please contact us as soon as possible.



HOW TO UPDATE CONTACT INFORMATION

- Email us at volusiautilities@volusia.org
- Update your Water Online account at www.volusia.org/wateronline by logging in with your username and password and selecting "manage account."

SIGN UP FOR WATER ONLINE

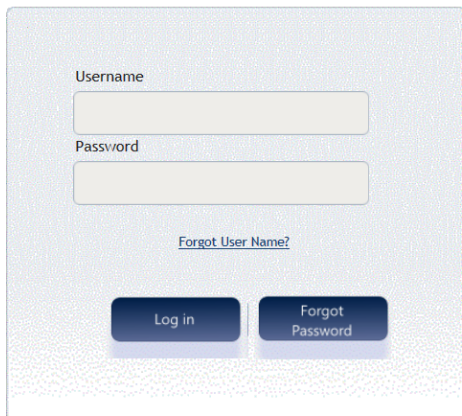
Volusia County's Water Online is an easy way to view and update account information. Water Online **eliminates wait** times over the phone and provides a way for customers to view their bill immediately. Water Online allows customers to:

Click Here for our new mobile site: [Mobile Site](#)

New User? Click here: [New User](#)

Click Here to pay your bill without logging in: [Guest Payment](#)

- View current and past statements
- Pay your bill
- Update contact information
- View 12 months of meter reads



Username

Password

[Forgot User Name?](#)

NEVER MISS A PAYMENT

Sign up for **auto-pay** (Automatic checking withdrawal) and have your payment taken from your account every due date. Customers on auto-pay never have late fees, never forget to pay the bill, and never pay processing fees.