

**County of Volusia - Revenue Division
Current Property Tax Payment Information**



You can pay your current property taxes at www.volusia.county-taxes.com. The County of Volusia has contracted with a third party vendor who charges a convenience fee to provide this service. The convenience fee is currently \$1.50 for E-check payments or 2.6% of the total, with a \$1.75 minimum for credit card payments.

If Paying By Mail: Keep the top portion of your bill. Tear off and return the bottom portion with your payment to the address on the enclosed envelope, **postmarked no later than March 31st**. The postmark is used to determine the applicable discount. When the postmark is not available, the date the payment is received by the Revenue Division determines the discount. Failure to return the bottom portion of the bill will cause a delay in the processing of your payment.

Do Not Mail Cash: The County of Volusia **will not** be responsible for cash payments sent through the mail. However, cash may be used in any of the Revenue Division offices.

Payment By Check or Money Order:

- Payment must be made in **U.S. Funds only, drawn on a U.S. Bank**, and made payable to the **County of Volusia**.
- Make your check for one of the **exact amounts** shown on the tax bill in the yellow box at the bottom. The amount will contain the applicable discount for the month in which you postmark or walk in your payment. If the last day of the month falls on a weekend or legal holiday, the discount period will be extended to the next business day **for walk-in payments only**.
- Write the **Parcel Number** or the **Alternate Key Number** on your check or money order.
- **Post dated checks** are **not** honored.

Dishonored Checks: If your payment is dishonored for insufficient funds, stopped payment, closed account, or any other reason, the payment will be removed from your tax account, you will lose the discount you qualified for, and you will be charged a dishonored check fee based on the amount of your payment.

Using Your Banks Online Bill Pay Service: Do not use the address on the enclosed envelope. Instead, mail your payment to the County of Volusia, Revenue Division, 123 W. Indiana Ave., Room 103, DeLand, FL 32720-4602.

Receipts: Your cancelled check is your receipt. Payments can also be verified and receipts printed at www.volusia.county-taxes.com. If you do not have access to a computer, you may include a **self-addressed stamped** envelope with your payment and a receipt will be mailed to you, or receipts can be picked up in any of our offices.

Partial Payment of Taxes: If you wish to pay this year's taxes in partial payments, no discount will be allowed, and a fee is charged for each partial payment. For additional information, or to obtain the application, please visit www.volusia.org/revenue/propertytax.htm, or contact our office. A completed application must be submitted each year. **We are unable to process partial payments for accounts that do not have an application on file.** Partial Payments can be made on **current taxes only**.

Quarterly Installment Method: If you choose to pay next year's taxes by quarterly installments, which includes four (4) payments made in June, September, December and March, please complete an Application For Alternative Payment form and file with the County of Volusia, Revenue Office **prior to May 1st**. Information and applications can be obtained at www.volusia.org/revenue/propertytax.htm or from any County of Volusia, Revenue Office.

Notice To Taxpayers Entitled To Homestead Exemption: If your income is low enough to meet certain conditions, **and the total mortgages and liens against your property are low enough**, you may qualify for a deferred tax payment plan on homestead property. Deferral of taxes does not excuse the debt, and the deferred amount will earn interest, and must be paid at a later date. Information and application to determine eligibility are available at any County of Volusia, Revenue Office.

Revenue Division Office Locations: A list of locations is printed on the back of the tax bill, and is also available at www.volusia.org/revenue.

Property Tax Sample Bill

In accordance with Florida Law, the format of the tax bill reflects each individual taxing district. In addition, ad valorem taxes (based on assessed value and millage rate) and non-ad valorem assessments (flat fees) are listed separately. These totals have been combined into the total amount due (the March amount listed on the bill).

1. **Alternate Key:**
A unique number assigned to each property. Please refer to this number if you contact the Revenue Division.
2. **Legal Description and Property Address:**
Please verify the legal description of the property. If any errors are found, immediately notify the Property Appraiser's office at MorganG@volusia.org.
3. **Millage Rate:**
This is a tax rate charged by each Taxing Authority. For a comparison of millage rates by area, and other related data, please visit the Property Appraiser's Tax Roll Information page at www.volusia.org/property.
4. **Assessed Value & Exemptions:**
This is the value of your property for taxing purposes, and the total of all exemptions approved for this parcel, as determined by the Property Appraiser's office. If you have any questions concerning the assessed value or exemptions, please contact the Property Appraiser's office at MorganG@volusia.org.
5. **Combined Taxes & Assessments:**
This is the total of all Ad Valorem Taxes and Non-Ad Valorem Assessments. Payments made in the month of March will be at the full gross amount. Discounts have been calculated for payments made in months prior to March.
6. **Delinquent Tax Message:**
If you owe delinquent taxes, there will be a message that instructs you to call for more information.
7. **Property Owner(s) & Mailing Address:**
This information is determined by the Property Appraiser when the Tax Roll is Certified in July. **If you have sold this property**, please forward the notice to the new owners or return it to the Revenue Office.

Carefully detach the bottom portion of the bill at the perforation, and return it with your payment. Keep the top portion for your records.

If there has been a change in your mailing address, complete the form below and detach and return with your payment. Mailing address changes can also be requested by sending an e-mail to the Property Appraiser's office at MorganG@volusia.org.

After making a mailing address change request, you are encouraged to review your Parcel Record Data on the Property Appraiser's website, www.volusia.org/property to verify your request was received and processed.

Failure to receive a tax notice does not excuse tax payment or allow for the extension of discount or forgiveness of penalties.

Property Tax Mailing Address Change Request Form

Alternate Key Number _____

Owner Name _____

Mailing Address _____

City, State, Zip _____

Owner's Signature _____

*E-mail Address _____

*Public Records Disclaimer: Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public-records request, please do not provide it.