



Community Services Department

David F. Byron, Director

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MISSION

To enhance the quality of life of the community by facilitating access to and delivery of these citizen initiated services: health, agricultural extension, library, veterans, community assistance, public transportation, and parks, recreation and culture.

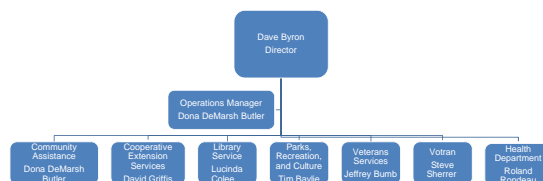
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Dave Byron, Director



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Community Services Department



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Department overview



- **Community Assistance** provides assistance to indigent and needy residents. Staff coordinates the various programs funded by federal, state and local agencies for more efficient use and delivery of community resources.
- **Cooperative Extension Service** is a partnership between the University of Florida and Volusia County Government to provide educational programming related to natural resources, livestock, commercial horticulture, urban horticulture, 4-H programs and family and consumer counseling.
- **Library Services** collects, organizes and provides a quality selection of books and other materials and programs to residents and visitors.

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Department overview



- **Parks, Recreation and Culture** provides recreation programs, parks and other facilities that embrace Environmental, Cultural, Heritage and Outdoor (ECHO) activities and sites.
- **Veterans Services** provides U.S. military veterans and their dependents assistance in obtaining earned federal benefits. Veterans are counseled on the rules and regulations governing benefits.
- **Votran** is a mass transit service that provides public transportation using fixed route buses, paratransit vehicles and related services.

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Department overview



- **Volusia County Health Department** is a state agency whose mission is to promote, protect, maintain and improve the health and safety of Volusia County residents and visitors. The Health Department is a partnership between Volusia County Government and the state. Both provide funding and facilities to care for citizens.
- The **Director, Operations Manager and Administrative Aide** are the administrative arm of the department, which provides administrative direction and support services for the activities within the divisions.

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Community Services Department 2014-15



Budget

Division	Total
Agriculture Center	\$970,371
Community Assistance	\$27,806,561
Health Department	\$2,487,910
Library Services	\$21,480,038
Parks, Recreation & Culture	\$8,133,288
Veterans Services	\$636,166
Votran	\$21,763,849
Total	\$101,590,126

Staff

Division	Total
Agriculture Center	16
Community Assistance	48
Health Department	221
Library Services	184
Parks, Recreation & Culture	107
Veterans Services	10
Votran	250
Total (FTE)	836

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Community Assistance Division Dona DeMarsh Butler, Director



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Community Assistance Division Mission



To improve the quality of life for Volusia County citizens through the creation and preservation of safe, decent and affordable housing for families; and to improve the quality of life for eligible citizens through temporary emergency assistance and supportive services.

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UF IFAS Extension/Volusia County David Griffis, Director



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UF IFAS Extension/Volusia County Mission



UF IFAS Extension partners with communities to provide quality, relevant education and research-based expertise to foster healthy people, environments, and economies, and to provide a family-friendly educational and entertainment venue which will foster a positive economic impact for Volusia County.

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Library Services Division
Lucinda Colee, Director



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Library Services Division
Mission



The Library Services mission is to provide citizens and visitors with exceptional library services that facilitate personal growth, economic development, and quality of life, strengthening community pride and countywide identity and partnerships.

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Parks, Recreation, Culture Division
Tim Baylie, Director



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Parks, Recreation Culture Division
Mission



Provide quality Ecological, Cultural, Historical, and Outdoor experiences through a wide variety of parks, trails and unique resources to residents and visitors.

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Veterans Services
Jeffrey Bumb, Director



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Veterans Services
Mission



To serve America's veterans, their spouses, and their families with dignity and compassion, to be their principal advocate in ensuring they receive the benefits to which they are entitled, and to promote the health, welfare, and quality of life of all veterans in recognition of their service to this nation.

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Votran Steve Sherrer, General Manager



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Votran Mission



Votran's mission is to identify and safely meet the mobility needs of Volusia County. This mission will be accomplished through a courteous, dependable, and an environmentally-sound team commitment to quality service.

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Volusia County Health Department Roland Rondeau, Interim Director



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Volusia County Health Department Mission



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Issues facing the department



The challenge of providing quality service to a growing number of citizens with declining resources...DOING MORE WITH LESS.

- Looking for efficiencies through technology, new processes, partnerships
 - Examples: Library lending machines, Lorick study, GBA scheduling and workflow system, working cooperatively with other agencies, volunteers, etc.
- Reducing service levels but with least impact to citizens.
- Further reductions in the future.

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