

## Local Government Flood Information Numbers

<b>Daytona Beach</b>	<b>386-671-8807</b>
<b>Daytona Beach Shores</b>	<b>386-763-5377</b>
<b>Deltona</b>	<b>386-878-8600</b>
<b>Edgewater</b>	<b>386-424-2400</b> <b>Ext. 1502</b>
<b>Holly Hill</b>	<b>386-248-9442</b>
<b>New Smyrna Beach</b>	<b>386-410-2810</b> <b>or</b> <b>386-410-2811</b>
<b>Ormond Beach</b>	<b>386-676-3342</b>
<b>Ponce Inlet</b>	<b>386-236-2150</b>
<b>Port Orange</b>	<b>386-506-5607</b>
<b>South Daytona</b>	<b>386-322-3020</b>
<b>Volusia County Building &amp; Zoning</b>	<b>386-626-6591</b>

For flood map information, please visit  
<https://msc.fema.gov/portal/search>

## Volusia County Emergency Management Information

**Volusia County Emergency Management**  
**386-254-1500**

**Volusia County Citizen Information Center**  
**1-866-345-0345 (Toll Free)**

### General Flood & Emergency Information

NFIP: [www.floodsmart.gov](http://www.floodsmart.gov)

FEMA: [www.fema.gov](http://www.fema.gov)

Florida DEM: [www.floridadisaster.org](http://www.floridadisaster.org)

Sign up for emergency alerts at:  
<https://www.volusia.org/services/public-protection/emergency-management/>  
Scroll down and Select Code Red Logo.

### Radio & TV Stations (Tune-in Before, During, and After Flood)

#### AM/FM Radio

WNDB 1150 AM, WKRO 93.1 FM, WHOG 95.7 FM

WVYB 103.3 FM, WLOV 99.5 FM, JOSE 98.1 FM

#### Television

WESH Ch. 2, WKMG Ch. 6, WFTV Ch. 9

WCFN News Ch. 13, WOFL Ch. 35, WDSC Ch. 15

UNIVISION Ch. 26, TELEFUTURA Ch. 43



Growth and Resource  
Management Department  
123 West Indiana Avenue  
Room 200

# IMPORTANT



# FLOOD

## Information

You are receiving this brochure because you are in or near a floodprone area. Most Standard Homeowners' policies do not cover flooding from rising water. All property owners and renters should purchase flood insurance. A slow moving Florida tropical storm can cause flooding in areas that have no historical flooding issues.

## Know your Risk of Flooding- Finding out is Easy!

Flooding can happen anywhere. To find out what flood zone your property is located in or to learn about historical flooding, localized drainage issues, repetitive loss areas, topographic issues, please contact your local government office or visit: <http://www.volusia.org/services/public-protection/emergency-management/types-of-disasters/floods/>

Most standard Homeowners’ policies do not cover flooding from rising water. All property owners can purchase flood insurance for structures and contents within Volusia County. Renters can purchase insurance for their belongings too. Do not procrastinate most flood insurance policies have a 30-day waiting period before they become effective.

When buying and selling a home, some flood insurance policies are transferable saving you money in a home purchase and sales transactions. To find out more about flood insurance, speak to an **insurance professional** to understand your flood insurance needs and to see if you are fully insured. If you are in a condominium association, a master policy does NOT usually cover the inside of the unit or contents. More information is available on [www.floodsmart.gov](http://www.floodsmart.gov) website. Contact your community on the back of this brochure for more information.

## Build Responsibly-Use only Licensed Builders

If you are planning substantial improvements to your home – that is, repairs are equal to or greater than 50% of your home’s market value - then you must meet current Florida Building Code standards and comply with your local floodplain ordinance.

Make sure you get a permit before you build, and work with a licensed contractor who knows the codes. An Elevation Certificate may be on file at your local government office .

## Keep Natural Areas Undisturbed

Wetlands, open space, and the Coastal Barrier Resources System Areas are important for many reasons, one of which is storage of stormwater. It is everyone’s responsibility to protect these areas. The house you flood could be your own. Here’s what you can do to keep natural areas clean and healthy.

- ◆ Don’t dump lawn trash or anything else in storm drains;
- ◆ Keep creeks, streams, and ditches clean and free of debris;
- ◆ Scoop the poop, keep pet waste from entering waterways;
- ◆ Use a car wash;
- ◆ Use pesticides and fertilizers sparingly;
- ◆ Adhere to Volusia County fertilizer ordinance. Limit use of fertilizers and pesticides and do not apply fertilizers closer than 15’ to a water body; ;
- ◆ **Report illegal dumping or clearing.**

## Protect Yourself and Your Property From the Next Flood

Flooding causes more property damage in the United States than any other type of natural disaster. While recent construction regulations have reduced the risk of flooding, many older structures remain susceptible. There is a growing interest by property owners to develop practical and cost-effective methods for reducing the likelihood of flooding

Several effective techniques include: redirect downspouts away from your home; grade your yard so water drains to a catchment area; use a rain barrel and use the water for your landscaping, and saving on the cost of potable water.

For flood protection advice including a potential site visit from staff, and possible financial assistance, contact your local government agency on the back of this brochure.

The cost of flood insurance is a drop in the bucket compared to the cost from flood damage. Just a few inches of water can cause tens of thousand of dollars in damage. To see projections of costs associated with flooding, go to the Flood Calculator at:

<https://www.floodsmart.gov/flood-insurance-cost/calculator>

## Follow Proper Safety Precautions

You can protect yourself from flood hazards by taking measures to ensure the safety of life and property before, during, and after a flood. You will be notified of a flood event:

- ◆ By monitoring your NOAA weather radio. Listen for instructions from Volusia County Emergency Management; consult their social media (Twitter/Facebook).
- ◆ Door-to-door (Law enforcement).
- ◆ Reverse 911 area-wide telephone notification system (sign up at [www.volusia.org/emergency](http://www.volusia.org/emergency)).
- ◆ Public media.
- ◆ Sign up for alerts at: ***https://www.volusia.org/services/public-protection/emergency-management/ Scroll down, select Code Red Logo.***
- ◆ When walking, do not attempt to cross flowing streams.
- ◆ Know your evacuation routes before flooding occurs.
- ◆ Find a place where your family can safely meet up after an evacuation order is issued.
- ◆ Do not drive through flooded areas. More people drown in their cars than anywhere else.
- ◆ Don’t drive around road barriers.