



# Fiscal Year 2019/20

## Consolidated Annual Performance and Evaluation Report

Fifth Year Report

For the period of October 01, 2019 – September 30, 2020

Prepared by:  
County of Volusia  
Community Assistance Division  
Housing and Grants  
110 West Rich Avenue  
DeLand, FL 32720  
(386) 736-5955

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## **Executive Summary**

The Consolidated Annual Performance and Evaluation Report (CAPER) provides information on housing and community development activities in Volusia County for FY 2019/20. This is the fifth year, final annual performance report for the FY 2015-2019 Consolidated Plan. The five-year plan identified a number of needs, goals and objectives concerning community development and housing. The report describes Volusia County's progress towards those identified goals for the period October 1, 2019 through September 30, 2020.

The CAPER was prepared by the Volusia County Community Assistance Division, Housing and Grants Administration Activity, and combines planning and reporting requirements for activities funded by the Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), and the Emergency Solutions Grant (ESG). Information is also included on the Neighborhood Stabilization Program (NSP) program.

This is a final published version of the fifth year CAPER. The CAPER is produced and submitted to the U.S. Department of Housing and Urban Development (HUD) through an online drawdown and reporting database, the Integrated Disbursement and Information System (IDIS). The report is downloaded and reformatted for public distribution. The entire document is available at the following locations:

- All Volusia County Library locations;
- Human Services Daytona Beach office;
- Human Services New Smyrna Beach office;
- Human Services Orange City office;
- Community Assistance DeLand office; and
- Online at [www.volusia.org/reports](http://www.volusia.org/reports).

A draft version of the CAPER was available for public review and comment until March 26, 2021.

## **CR-05 - Goals and Outcomes**

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan.**

#### **91.520(a)**

The County of Volusia has made great strides in carrying out the fifth and final year of the strategic plan as well as the annual action plan. Several accomplishments during FY 2019/20 either met or exceeded the goals set forth in the Annual Action Plan. This is the fifth year, final annual performance report but not all of the five year goals have been met. There are some infrastructure and facility improvement activities that are underway but were not completed during the reporting period. Community development projects are continually implemented with CDBG funds, working with ten participating jurisdictions, primarily benefitting low- and moderate-income persons. During the 2019/20 fiscal year 100% of CDBG disbursements, other than administration, benefited low- and moderate-income persons. Housing assistance activities continue to be realized utilizing HOME, CDBG, NSP, SHIP and other available funding that provide decent and affordable housing in the community. During the five-year period of the strategic plan SHIP funding shifted to be the main funding source for housing rehabilitation, that is why only 44% of the original goal was met. Additionally, eligible public housing modernization projects were funded and completed during the plan, but the need was not as high as was anticipated when the goal of 60 units was set. This year several families were housed or were able to retain their housing using ESG rapid re-housing and homeless prevention funds. Remaining ESG funds are being used to continue assisting families. There are rapid re-housing projects currently open and being implemented. This CAPER demonstrates that programs are meeting designated needs.

#### **Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Affordable housing goals and outcomes are discussed in detail in the CR-20 section. The annual goal for both rapid re-housing and homelessness prevention was greatly surpassed; this was due to the subrecipients assisting more families than anticipated, as well as utilizing remaining prior year ESG funding for the program.

A few consolidated plan goals were not allocated funds and therefore did not have anticipated outcomes for the 2019/20 program year, however many of those goals will still have

accomplishments reported due to projects that were planned for prior years being completed successfully this year or substantial amendments being completed which moved 2019/20 funds, such as, homeowner housing rehabilitation, street outreach and emergency shelters.

The goal for the rental rehabilitation was four units, anticipated as part of a CDBG and SHIP project to increase the number of affordable rental housing units through rental acquisition and rehabilitation. This affordable housing goal was not met this year, as the acquisition and rehabilitation project is currently underway and will be reported in the 2020/2021 fiscal year. Two units were planned for the creation of rental units. A Community Housing Development Organization (CHDO) project was successfully completed with prior year HOME funds, however a non-CHDO project was cancelled when funds were moved to address other housing needs. Rehabilitation administration assisted four households when none were anticipated due to prior year funds being utilized.

**Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

Non-housing community development projects, funded with CDBG, worked toward the broad goal of creating a more suitable living environment. One of Volusia County's highest priorities in this category is improving infrastructure, benefiting primarily low- and moderate-income persons. A total of \$585,065 was expended to make infrastructure improvements, resulting in three completed street improvement projects, two sewer projects and five sidewalk projects. There are activities currently underway or starting soon that are contributing to the goal of infrastructure improvement as well; four sidewalks, one sewer, and one street improvement project.

Improving public facilities is also a high priority. Volusia County's CDBG program addressed this priority during the 2019/20 fiscal year by expending \$770,298. Two neighborhood facility improvements and eight park improvement projects were completed during the year. At the end of the fiscal year, there were three park projects that address the public facility need and remains underway. Affordable housing has been designated as a priority in the five-year consolidated plan. CDBG funds have been set aside for housing rehabilitation to address the affordable housing

goal. Specifically, a CDBG project was completed that assisted four low- and moderate-income homeowners in abandoning their septic tank and connecting to available sewer lines.

Goal	Category	Funding Source and Amount Available	Outcome Indicator	Outcome Unit of Measure	Outcome Expected - Strategic Plan	Outcome Actual - Strategic Plan	Percent Complete	Outcome Expected - Program Year	Outcome Actual - Program Year	Percent Complete
Public Infrastructure Improvements	Non-Housing Community Development	CDBG: \$951,563	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	60,000	50,398	84%	18,521	10,651	58%
Public Facility Improvements	Non-Housing Community Development	CDBG: \$1,009,400	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	40,000	160,914	402%	15,401	14,006	91%
Tenant Based Rental Housing	Affordable Housing	HOME: \$58,352	Tenant-based rental assistance	Households Assisted	45	48	107%	0	0	N/A
Housing - Rehabilitation	Affordable Housing	CDBG: \$82,944 HOME: \$299,999	Homeowner Housing Rehabilitated	Household Housing Unit	25	11	44%	0	5	Exceeded expected benefit
		CDBG: \$382,784	Rental units rehabilitated		0	13	Exceeded expected benefit	4	0	0%
Rental Housing - Creation of Rental Units	Affordable Housing	HOME: \$403,373	Rental units constructed	Household Housing Unit	5	12	260%	2	1	50%
Homeowner housing – Creation of Additional Units	Affordable Housing	HOME: \$503,315	Homeowner Housing Added	Household Housing Unit	5	20	400%	2	4	200%
Homeowner Housing - Homebuyer Assistance	Affordable Housing	HOME: \$913,117	Direct Financial Assistance to Homebuyers	Households Assisted	25	79	316%	8	22	275%
Rapid Re-Housing and Administration	Homeless	ESG: \$150,045	Tenant-based assistance/Rapid rehousing	Persons Assisted	50	212	424%	5	114	2280%
Homeless Assistance, Homeless Prevention and Administration	Persons at risk of homelessness	ESG: \$42,969	Homelessness Prevention	Persons Assisted	0	95	Exceeded expected benefit	5	54	1080%
Street Outreach	Homeless	ESG: \$5,576	Homeless Persons	Persons Assisted	0	204	Exceeded expected benefit	0	186	Exceeded expected benefit
Emergency Shelter	Homeless	ESG: \$9,881	Homeless Persons	Persons Assisted	0	249	Exceeded expected benefit	0	118	Exceeded expected benefit
HMIS	Homeless	ESG: \$1,900	Other	Other						
Emergency Shelter Rehabilitations	Homeless	ESG: \$7,364	Homeless Persons	Overnight Shelter	1,000	405	41%	0	118	N/A
				Beds Added	0	0	N/A	0	0	N/A
Public Services	Non-Housing Community Development	CDBG: \$46,795	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	20,000	29,833	149%	4,995	5,969	119%
		CDBG: \$22,512	Homeless Persons Overnight Shelter		15,555	6,039	39%	0	584	Exceeded expected benefit
Public Housing Modernization	Public Housing	CDBG: \$0	Rental units rehabilitated	Household Housing Unit	60	41	68%	0	0	N/A
Code Enforcement	Non-Housing Community Development	\$0	Other	Persons Assisted	10,000	980	10%	0	0	N/A
CHDO Operation	Affordable Housing	HOME: \$5,232	Other	Other						

Goal	Category	Funding Source and Amount Available	Outcome Indicator	Outcome Unit of Measure	Outcome Expected - Strategic Plan	Outcome Actual - Strategic Plan	Percent Complete	Outcome Expected - Program Year	Outcome Actual - Program Year	Percent Complete
Rehabilitation Administration	Affordable Housing	CDBG: \$154,549 ESG: \$19,962	Homeowner housing rehabilitated	Household Housing Unit	125	68	54%	0	4	Exceeded expected benefit
General Program Administration	Non-Housing Community Development	CDBG: \$691,514	Other	Other						
HOME Program Administration	Affordable Housing	HOME: \$126,782	Other	Other						
Unprogrammed Funds		CDBG: \$72,501 HOME: \$140,946								

**Table 1: Con Plan Goals and Accomplishments**

## CR-10 - Racial and Ethnic composition of families assisted

**Describe the families assisted (including the racial and ethnic status of families assisted).**

### 91.520(a)

The following table provides details of the racial and ethnic status of the people assisted during the 2019/20 fiscal year with CDBG, HOME and ESG funds. Due to the nature of the direct benefit services provided in most CDBG and ESG activities, the data reported is individuals assisted rather than families. HOME characteristics are reported in terms of families, also called households.

The beneficiary data that is included in the table below is vastly different for CDBG activities than HOME or ESG. The characteristics of persons that benefit from both HOME and ESG activities are collected directly for each service and/or project completed during the program year, the same is not true for CDBG activities. The characteristics reported for CDBG activities are gathered using two different methods. For direct service activities, such as housing or youth public services, the information is collected from beneficiaries directly. For capital projects eligible because they benefit severely disabled persons, census data is used which shows the number of disabled persons in the area that will benefit and their racial and ethnic characteristics. Beneficiaries are not tracked according to characteristics for capital projects that show eligibility by benefitting an area with a population that is predominantly low- and moderate-income persons. This distinction is important for two reasons: the CDBG numbers in the table are high because they include the characteristics of disabled persons for large areas, and the total CDBG beneficiaries data in the table does not include all persons benefitting from completed CDBG activities.

	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>
White	3426	22	298
Black or African American	543	3	149
Asian	38	0	0
American Indian or American Native	1	0	0
Native Hawaiian or Other Pacific Islander	0	0	0
Other multi-racial	21	0	25
<b>Total</b>	<b>4029</b>	<b>25</b>	<b>472</b>
Hispanic	328	8	67
Not Hispanic	3701	17	405

**Table 2 – Table of assistance to racial and ethnic populations by source of funds**



## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	3,426,609	1,760,585
HOME	public - federal	2,392,763	825,995
ESG	public - federal	237,697	162,186
Other	ESG-CV	2,460,907	0
Other	CDBG-CV	2,605,607	0

**Table 3 - Resources Made Available**

The above table shows funds available, including committed funds from prior year activities that were not yet complete at the start of the program year. All funds expended throughout the program year were used to work toward the goals set forth in the consolidated plan. Balances remaining are for projects that are currently underway or will start during the 2020/21 program year; these projects will continue to work toward the goals and priorities named in the consolidated plan. Volusia County also had other federal, state and local resources available to assist in completing the Annual Plan goals. The other resources that were available and the funds expended are summarized below.

The Volusia County Housing Choice Voucher Program (Section 8) program is operated by Volusia County Community Assistance Division. Rental assistance is provided to households whose income does not exceed 80% of area median income (AMI). The county's program expended approximately \$1,914,823 for rental assistance during this program year.

Volusia County was awarded one-time allocations of Neighborhood Stabilization Program 1 and 3 funds from HUD in 2009 and 2011 respectively. The NSP3 allocation continues to provide grant funds and program income to support housing activities that help stabilize neighborhoods which were hardest hit by the foreclosure crisis ("NSP target areas"). During this program year, the county had available \$941,239 of NSP3 grant and program income funds (from the resale of NSP homes). Volusia County expended \$339,247 of NSP3 funds to construct homes, through a procured contractor, on county-owned lots located in NSP3 target areas to be sold to eligible

households with incomes that do not exceed 120% AMI (low to middle income). Four new homes were sold during the program year to income qualified households.

Volusia County was awarded over five million dollars in federal Coronavirus Aid, Relief, and Economic Security (CARES) Act funding through the CDBG-CV and ESG-CV programs. This funding included two CDBG-CV allocations totaling \$2,605,607. CDBG-CV funds will be used to carry out activities benefiting low-and moderate income persons by providing housing, a public service, or access to new or significantly improved infrastructure. This funding also included two ESG-CV allocations in the amount of \$2,460,907 that will be used to assist those who are at risk of or experiencing homelessness. These funds were not expended during the reporting period, however, the county has entered into agreements with nine non-profit organizations and two participating jurisdictions to provide services that either prevent, prepare for, or respond to COVID-19.

Volusia County did not receive a State Housing Initiative Program (SHIP) allocation for program year 2019/20 due to the pandemic. Program income earned through the SHIP program was used to leverage HOME funds used for homebuyer assistance, and housing rehabilitation.

Funded by the State of Florida, the Community Services Block Grant serves low-income individuals and families living in Volusia County. The CSBG program provides financial assistance, case management and referral services to low income persons. Working with clients to reach economic self-sufficiency through employment and educational opportunities is a priority of the CSBG program.

### **Identify the geographic distribution and location of investments**

A series of maps on the subsequent pages illustrate the funds that have been expended throughout the jurisdiction area in the ESG, HOME, and CDBG programs. The figures shown include funds expended for projects that are underway, even if accomplishments were yet to be realized at the end of the fiscal year.

Most of the funding that is made available for affordable housing activities are available throughout the Volusia County Entitlement Community and are not specifically designated on a geographic basis. For CDBG funding, the County of Volusia entitlement community includes the

unincorporated areas of Volusia County and 10 participating municipalities, excluding Daytona Beach, Deltona, Pierson, Port Orange, Ponce Inlet, and Oak Hill. Volusia County Council approves allocations to be distributed to each participating municipality; each municipality determines where funds will be invested in their community based upon their needs.

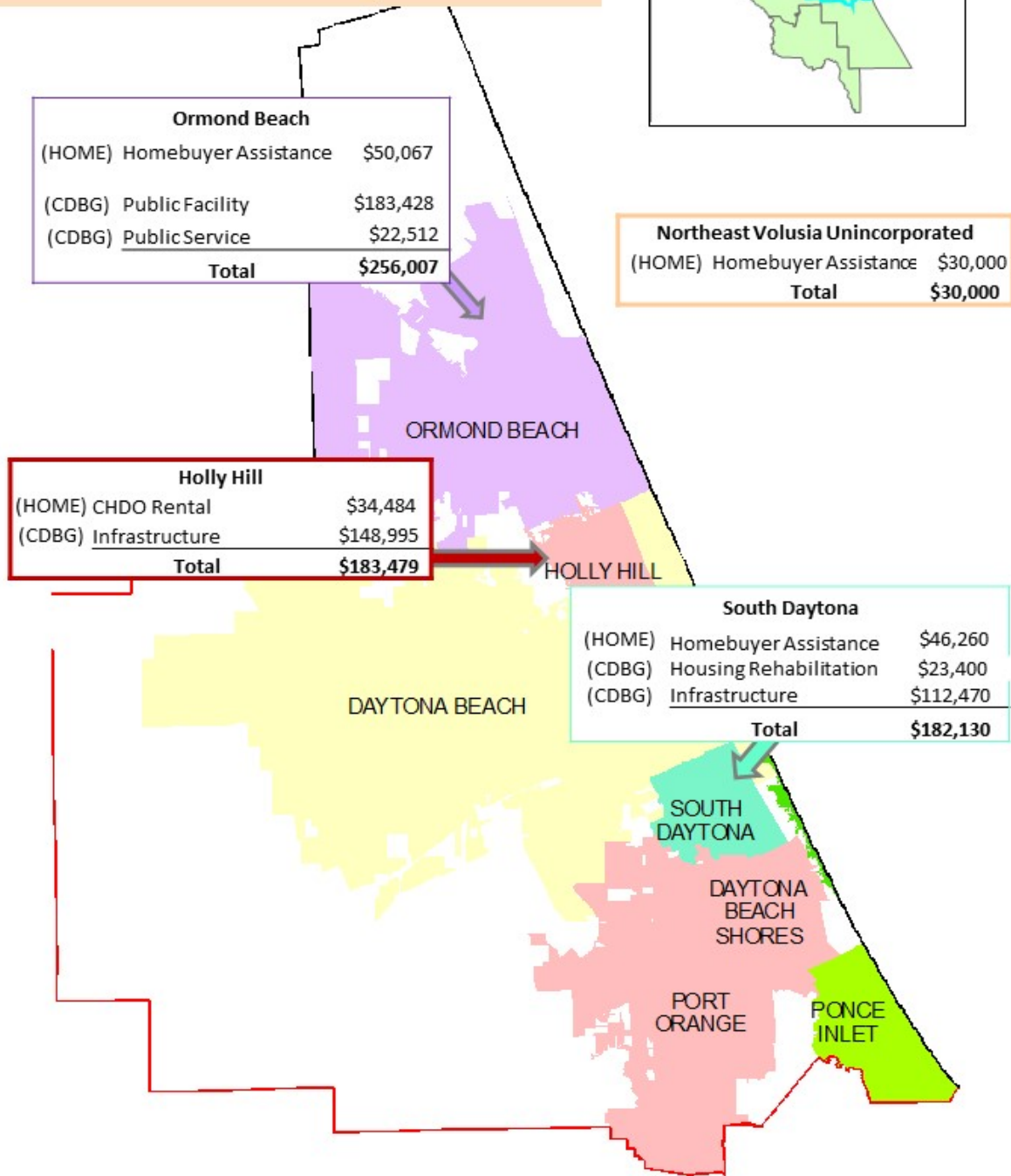
There are two target areas within Volusia County. The Westside in New Smyrna Beach is an area where the City of New Smyrna Beach has targeted their CDBG resources. Of the FY 2019/20 CDBG allocation, 5.09% was planned to be used in the Westside area. Current year funding was not expended during the fiscal year due to delays in the procurement process as a result of the pandemic. However, the demolition and replacement of a damaged basketball court is currently underway and will be completed during the FY 2020/21 program year. The reconstruction of a playground that had unsafe equipment was completed during the program year with \$125,886 in prior year funding.

Funds totaling 1.79% of total CDBG expenditures was expended on a project in another target area, Spring Hill. The Spring Hill target area met its goal of 1.79%, by expending the current year allocation to pay for staff costs at the new Spring Hill Community Resource Center. Remaining prior year funds of \$368,919 were spent to complete the construction of a new community resource center during FY 2019/20.

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
SPRING HILL	1.79	1.79	Spring Hill Community Resource Center and Public Service
WESTSIDE-NEW SMYRNA BEACH	5.09	0	Park Improvement Basketball Court and Playground

**Table 4 – Identify the geographic distribution and location of investments**

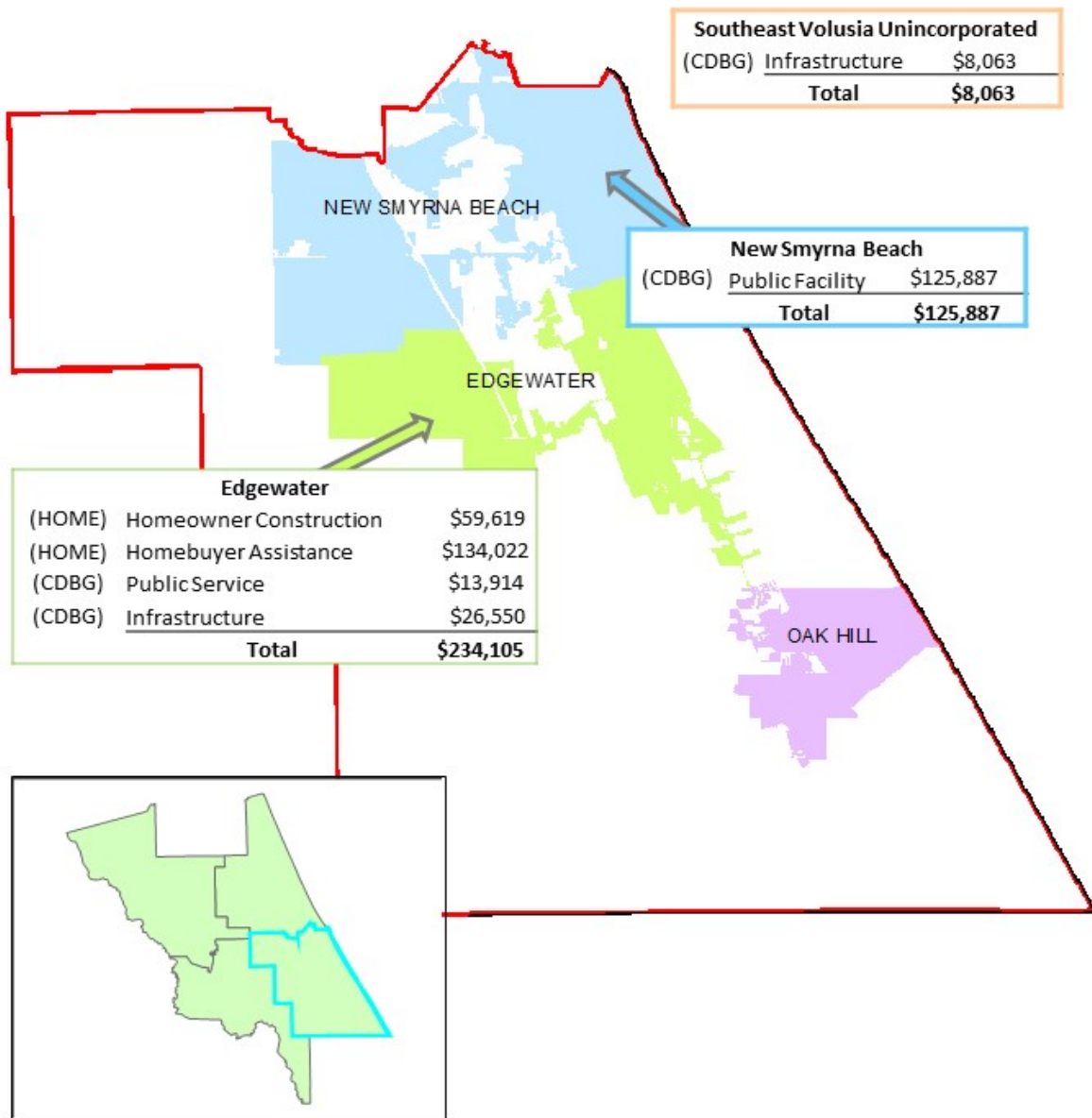
# Northeast Volusia HOME & CDBG Expenditures



Volusia County Community Assistance  
Housing and Grants Administration March 29, 2021

**Figure 1- NV HOME & CDBG Expenditures**

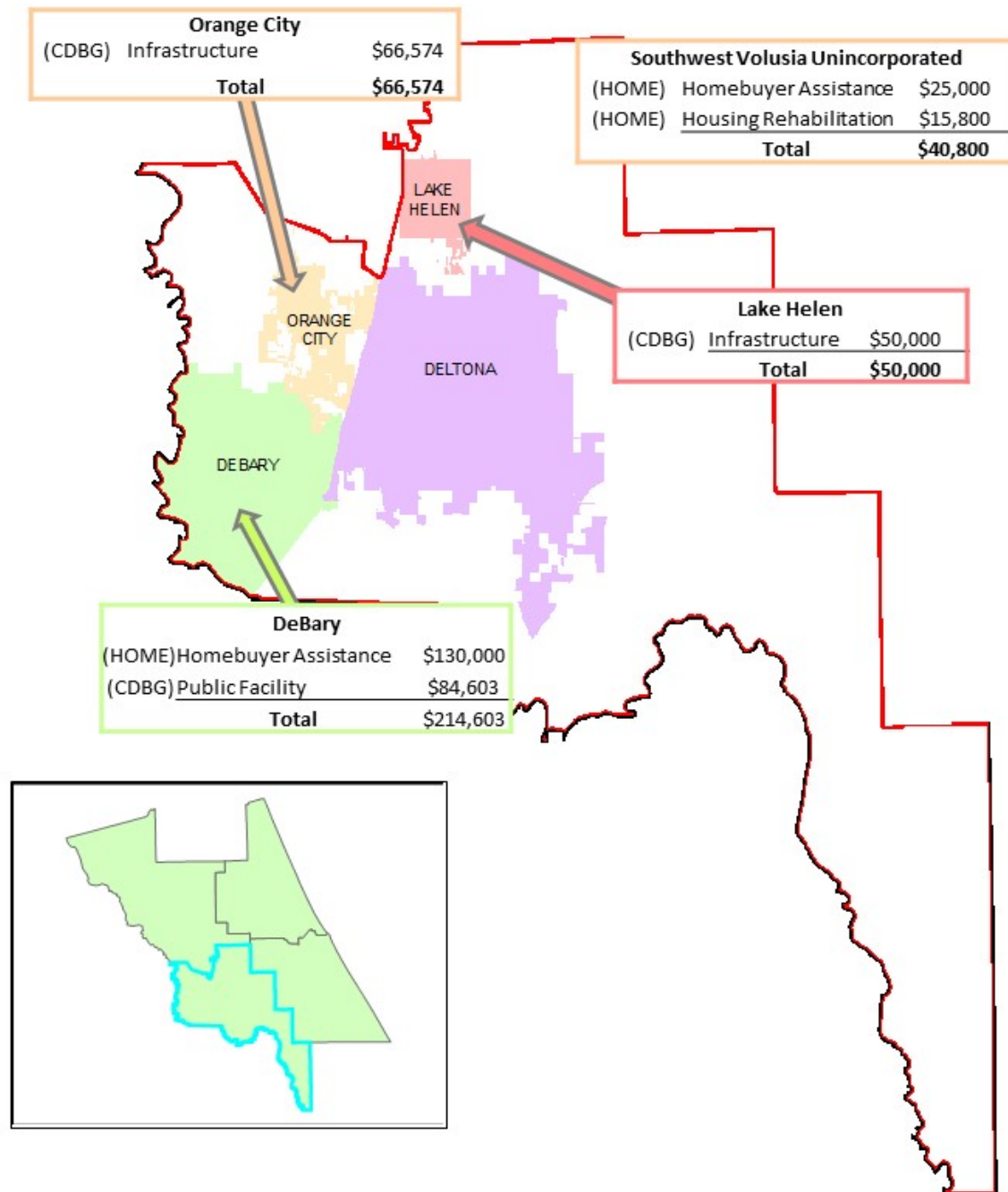
## Southeast Volusia HOME & CDBG Expenditures



Volusia County Community Assistance  
Housing and Grants Administration March 29, 2021

**Figure 2: SV HOME & CDBG Expenditures**

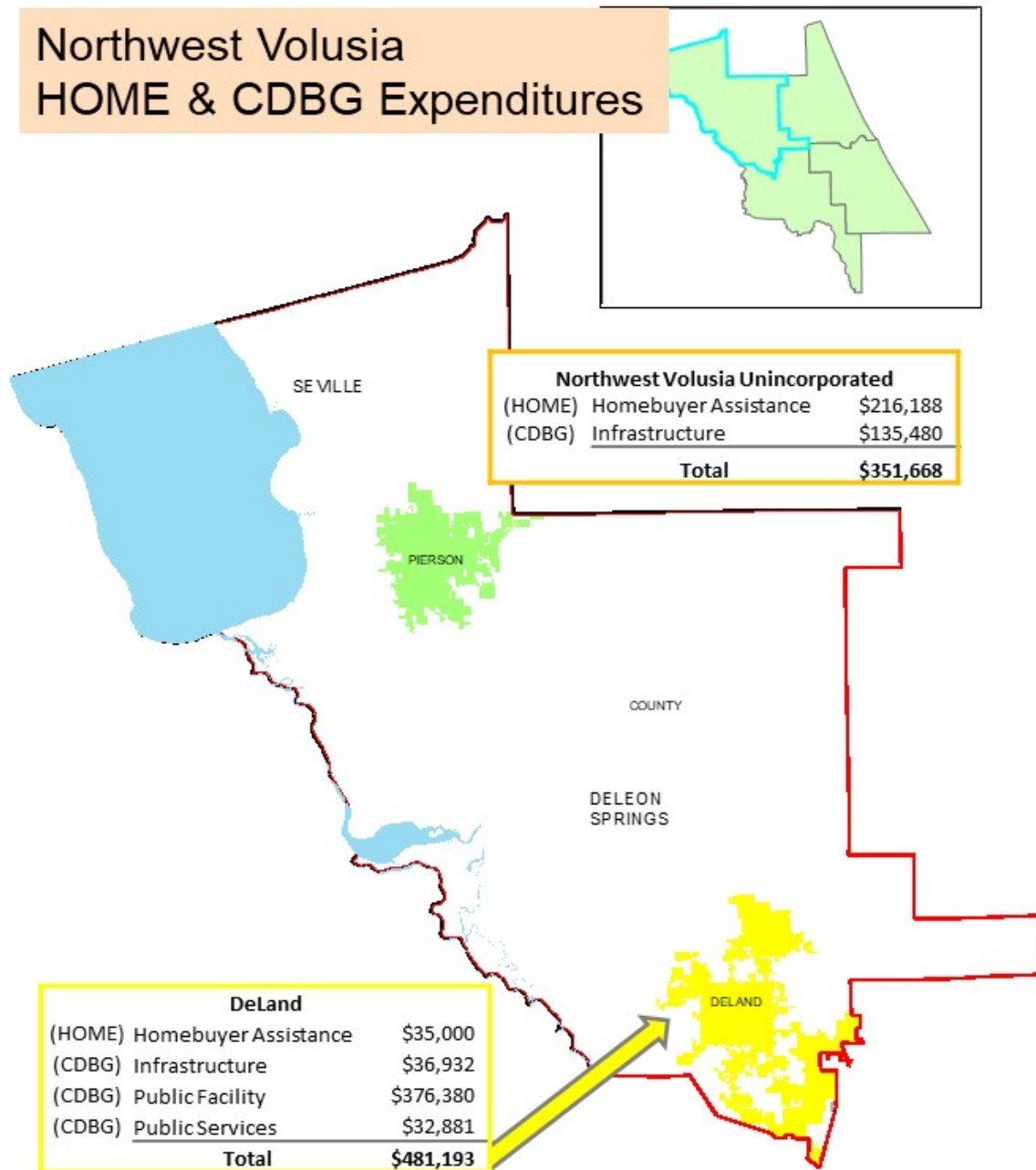
## Southwest Volusia HOME & CDBG Expenditures



Volusia County Community Assistance  
Housing and Grants Administration March 29, 2021

**Figure 3: SW HOME & CDBG Expenditures**

## Northwest Volusia HOME & CDBG Expenditures

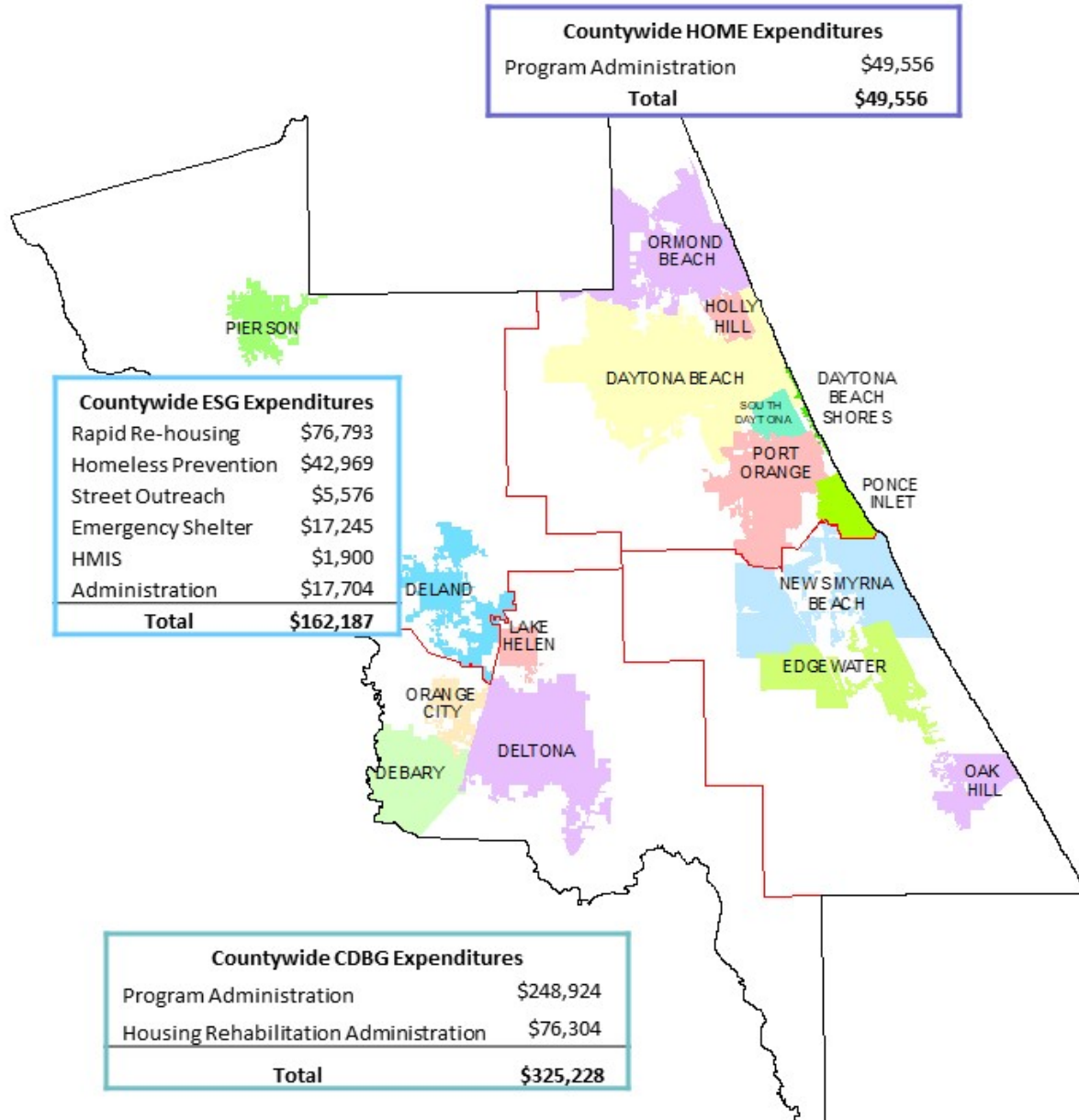


Volusia County Community Assistance  
Housing and Grants Administration March 29, 2021

**Figure 4: NV HOME & CDBG Expenditures**



# Countywide Expenditures CDBG, HOME, and ESG



Volusia County Community Assistance  
Housing and Grants Administration March 29, 2021

**Figure 5: Countywide HOME, CDBG, and ESG Expenditures**



## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

Federal funds provided through HOME, CDBG, and ESG were able to leverage additional resources during the fiscal year. As costs to complete activities exceed the amount of funding available for subrecipients and non-profit agencies, CDBG funds have leveraged local funding. While CDBG does not require match, subrecipients and non-profits have utilized other funding sources when bid proposals or the cost to provide services exceeds available funding amounts. While it is difficult to determine an exact amount of funds leveraged in the CDBG program; during the 2019/20 fiscal year subrecipients reported leveraging over \$500,000 in jurisdiction and county funds to complete CDBG activities.

The HOME program was able to leverage federal funds received by providing an incentive to private and public lending institutions to make available additional financial resources to implement priority housing activities. The HOME program match requirements were satisfied using current year eligible expenses using State Housing Initiatives Partnership (SHIP) funds. These expenditures were invested in homebuyer assistance and housing rehabilitation projects that had program and income requirements comparable to HOME requirements, as well as the prior years' excess HOME match that had been reported on an ongoing basis.

### Fiscal Year Summary – HOME Match

1. Excess match from prior Federal fiscal year	\$22,964,586.31
2. Match contributed during current Federal fiscal year	\$433,122.71
3 .Total match available for current Federal fiscal year (Line 1 plus Line 2)	\$23,397,709.02
4. Match liability for current Federal fiscal year	\$194,109.92
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	\$23,203,599.10

**Table 5- Fiscal Year Summary- HOME Match Report**

Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
19.9000	10/01/19	\$5,000.00						\$5,000.00
19.9001	10/17/19	\$5,000.00						\$5,000.00
19.9002	10/29/19	\$30,000.00						\$30,000.00
19.9003	11/14/19	\$140,949.98						\$140,949.98
19.9004	11/27/19	\$5,000.00						\$5,000.00
19.9005	12/05/19	\$5,000.00						\$5,000.00
19.9006	12/10/19	\$72,203.15						\$72,203.15
19.9007	12/19/19	\$30,000.00						\$30,000.00
19.9008	12/31/19	\$5,000.00						\$5,000.00
19.9009	01/08/20	\$30,050.93						\$30,050.93
19.9010	01/16/20	\$5,000.00						\$5,000.00
19.9011	01/28/20	\$5,000.00						\$5,000.00
19.9012	02/29/20	\$6,000.00						\$6,000.00
19.9013	03/13/20	\$5,000.00						\$5,000.00
19.9014	03/20/20	\$6,000.00						\$6,000.00
19.9015	03/20/20	\$5,000.00						\$5,000.00
19.9016	04/02/20	\$5,000.00						\$5,000.00
19.9017	04/03/20	\$5,000.00						\$5,000.00
19.9018	04/23/20	\$6,000.00						\$6,000.00
19.9019	05/06/20	\$5,000.00						\$5,000.00
19.9020	05/15/20	\$5,000.00						\$5,000.00
19.9021	05/15/20	\$5,000.00						\$5,000.00
19.9022	05/29/20	\$5,000.00						\$5,000.00
19.9023	06/16/20	\$5,000.00						\$5,000.00
19.9024	06/24/20	\$5,000.00						\$5,000.00
19.9025	06/30/20	\$5,000.00						\$5,000.00
19.9026	07/13/20	\$5,000.00						\$5,000.00
19.9027	08/06/20	\$5,000.00						\$5,000.00

**Table 6 – Match Contribution for Federal Fiscal Year**

**Program Income** – Enter the program amounts for the reporting period

<b>Balance on hand at beginning of reporting period</b>	<b>Amount received during reporting period</b>	<b>Total amount expended during reporting period</b>	<b>Amount expended for TBRA</b>	<b>Balance on hand at end of reporting period</b>
\$79,741.90	162,199.10	\$121,940.34	\$0	\$120,000.66

**Table 7 – Program Income**

The HOME program works to ensure the inclusion, to the maximum extent possible, of minorities and women, and entities owned by minorities and women, in all HOME-funded and other federally funded housing contracts. The following required table collects information on the number and value of contracts for HOME projects completed during the program year.

HOME funds were used in combination with other funds to complete the construction of four of affordable homeowner housing units by Southeast Volusia Habitat for Humanity that will be completed in the 2020/21 program year, the rehabilitation of one owner-occupied unit in conjunction with SHIP funds, and one CHDO rental unit. The primary use of HOME funds during this program year was for homebuyer assistance, which is awarded to a homebuyer, not a contractor. Only one of the construction activities listed above is included in the Minority Business Enterprises and Women Business Enterprises table below, the owner-occupied rehabilitation project, the CHDO and SEVHH projects involved contracts with non-profit organizations. The funding for the owner-occupied rehabilitation project was used to contract with an engineering and testing company that does not identify as minority or women owned.

## HOME MBE/WBE report

**Minority Business Enterprises and Women Business Enterprises** – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period

	<b>Total</b>	<b>Alaskan Native or American Indian</b>	<b>Asian or Pacific Islander</b>	<b>Black Non-Hispanic</b>	<b>Hispanic</b>	<b>White Non-Hispanic</b>
<b>Contracts</b>						
Number	1					1
Dollar Amount	\$15,800					\$15,800
<b>Sub-Contracts</b>						
Number						
Dollar Amount						

**Table 8 - Minority Business Enterprises**

	<b>Total</b>	<b>Male</b>
<b>Contracts</b>		
Number	1	1
Dollar Amount	\$15,800	\$15,800
<b>Sub-Contracts</b>		
Number		
Dollar Amount		

**Table 9 - Women Business Enterprises**

The table below represents the one CHDO activity that was completed during fiscal year 2019/20. The project was completed by Mid-Florida Housing Partnership, a non-profit organization which does not have owners with racial status.

**Minority Owners of Rental Property** – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted

	<b>Total</b>	<b>Alaskan Native or American Indian</b>	<b>Asian or Pacific Islander</b>	<b>Black Non-Hispanic</b>	<b>Hispanic</b>	<b>White Non-Hispanic</b>
Number	1					
Dollar Amount	\$34,483					

**Table 10 – Minority Owners of Rental Property**

Historically, Volusia County ensures that any HOME funded projects is undertaken in such a manner so that the tenants and owners are not displaced. Therefore, no tenants or owners were displaced during this program year, as shown in the Relocation and Real Property Acquisition table below.

**Relocation and Real Property Acquisition** – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition

Parcels Acquired		
Businesses Displaced		
Nonprofit Organizations Displaced		
Households Temporarily Relocated, not Displaced		

**Table 11– Relocation and Real Property Acquisition**

Households Displaced	Total	Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	White Non-Hispanic
Number						
Cost						

**Table 12– Relocation and Real Property Acquisition Households**

## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	5	43
Number of Non-Homeless households to be provided affordable housing units	35	62
Number of Special-Needs households to be provided affordable housing units	4	14
<b>Total</b>	<b>44</b>	<b>119</b>

**Table 13 – Number of Households**

	One-Year Goal	Actual
Number of households supported through Rental Assistance	11	64
Number of households supported through The Production of New Units	5	2
Number of households supported through Rehab of Existing Units	14	26
Number of households supported through Acquisition of Existing Units	14	27
<b>Total</b>	<b>44</b>	<b>119</b>

**Table 14 – Number of Households Supported**

**Discuss the difference between goals and outcomes and problems encountered in meeting these goals.**

Volusia County, in its FY 2019/20 Annual Action Plan, planned to produce 44 affordable housing units in program year 2019/20, but actually produced 119 affordable housing units using both entitlement funds (HOME, ESG and CDBG) and State Housing Initiatives Partnership (SHIP) funds. It is difficult to match planned housing units with the actual number produced because we are spending several years of CDBG, HOME and ESG funding allocations during the same period. Our housing unit goals are based on our best knowledge and ability of our staff, contractors, and

developers to produce housing units in a timely manner. During the program year, no SHIP allocation was received, leading to changes in the intended use of HOME funds and HOME program income on hand. Due to the balance of both SHIP and HOME funds from prior years and steady amounts of program income being earned, Volusia County assisted several households with the acquisition of existing units (Homebuyer Assistance) and varying types of rehabilitation. Additional, successful ESG programs were implemented by subrecipients which assisted many homeless and non-homeless households.

Additionally, we exceeded planned goals for rental assistance using ESG funds. We planned to use ESG funds to provide rapid re-housing and homeless prevention rental assistance to 10 households, but actually served a combined 64 households with rental assistance.

**Discuss how these outcomes will impact future annual action plans.**

Future plans are being impacted by the current year outcomes, by the pandemic, and by the lack of state funding. The county has changed the focus of affordable housing strategies to ensure that even during times of reduced funding, eligible residents can receive assistance with imminent health and safety concerns. The county has streamlined the application process for emergency repairs and budgeted an increased amount of funds toward this strategy to put the focus on keeping those in need in their homes, in safe condition.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	2
Low-income	4	1
Moderate-income	0	22
<b>Total</b>	<b>4</b>	<b>25</b>

**Table 15 – Number of Households Served**

The above table provides data on the income level of the households assisted with housing that were completed during the year. Volusia County defines its worst case housing needs as renter and owner households in the lowest income category with housing needs. The lowest income category includes households with income that is less than 30% of area median income (AMI). Volusia County used both federal and state housing grants to serve owner households at 30% or

less of AMI as part of other critical housing activities; owner-occupied housing rehabilitation and deferred mortgage loans to assist with the purchase of a home. Volusia County's CDBG and HOME program do not have specific strategies in place to target those with disabilities that have housing needs; however, 20% percentage of SHIP funds must be strategically targeted to those with special needs.



## **CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The Commission on Homelessness and Housing (CoHH) for Volusia and Flagler Counties represents the FL-504 CoC, and is referred to as such in this plan. The lead agency for the CoHH, which serves Volusia County, is the Volusia/Flagler County Coalition for the Homeless (VFCCH). The CoHH is responsible for conducting the annual count of the homeless and for identifying the gaps in available housing and services to the subpopulations of homeless, and strategically planning and organizing the expansion of housing and supportive services to meet the needs. These "gaps" are missing services that are needed to ensure that clients can successfully exit homelessness.

Taking direction from CoHH's strategic plan, the mission to provide outreach to the homeless and inform them of the network of services available to them has been accomplished by many groups in the community, including volunteers, agency providers, churches, veteran's counselors, and the 2-1-1 First Call for Help system.

Direct street outreach has been facilitated by the Volusia Flagler County Coalition for the Homeless, Inc., SMA Healthcare's PATH Outreach program, Changing Homelessness SSVF (Supportive Services for Veteran Families) program, the VA (Veterans Administration), The Neighborhood Center of West Volusia and the Salvation Army.

Homeless providers which are part of the Continuum of Care (CoC), made the following services available:

Halifax Urban Ministries- Hope Place: provides housing and supportive services to homeless families with children and unaccompanied homeless youth.

Halifax Urban Ministries Barracks of Hope: Veteran GPD (Grant Per Diem) program provides transitional housing for 20 low demand individuals.

I-Dignity Program: provides assistance in obtaining Florida ID cards, birth certificates and social security cards with assistance from legal counsel and the U.S. Department of Veterans Affairs.

SMA Healthcare: through a partnership with West Volusia Hospital Authority, homeless individuals receive psychiatric medications and consultation.

SMA's Path Outreach program provides case management services to chronically homeless individuals with disabilities to include: intensive case management, counseling, medication management, housing assistance, SOAR processing and assistance with maintaining housing once housed.

Salvation Army provides street outreach for veterans and other individuals in order to identify and qualify them for direct services and placement in their Veteran GPD 20 bed Bridge Housing Facility, as well as, other appropriate housing programs as identified by their intake/needs assessment.

HMIS: captures client information on the homeless in an attempt to meet their needs through better information to guide them through the delivery system. HMIS creates client records and serves as a conduit for the homeless to crossover from the street to needed services.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

A priority consistently stated throughout the strategic plan is the need to, "create permanent housing since emergency shelter is its costly alternative and persons often stay too long in emergency shelter because transitional facilities are not available." The plan specifically calls for the creation of sufficient emergency shelters for single men, women, and families with children. Currently, the following agencies provide emergency shelter beds and services to families, individuals, youth and the special needs population: The Beacon Center, The Salvation Army, The Neighborhood Center of West Volusia and Hope Place. In addition, the County of Volusia has contributed toward the construction and operation of two new emergency shelters. Both shelters have opened during the fiscal year and are now serving unsheltered homeless individuals.

The Bridge Shelter, located in DeLand, opened in September of 2020 and is run by the

Neighborhood Center of West Volusia. The shelter currently has a capacity to accommodate up to 30 homeless individuals with short-term overnight lodging, food and water, access to non-emergency health care and social services programs. First Step Shelter, located in Daytona Beach, opened in December of 2019. The shelter serves Volusia County at large, and currently has a capacity to accommodate 45 homeless individuals.

A variety of agencies offer not only transitional housing, but diverse supportive services that will help the homeless transition to permanent housing with skills to live independently and to prevent them from becoming homeless again. The services include referrals to other agencies for drug and mental health counseling and education/skills development that will lead to employment and independent living. The length of stay in a transitional housing facility is between six and 24 months. The following agencies provide transitional housing services: Halifax Urban Ministries (HUM), The Salvation Army, Family Renew Community, The Restoration House (AME Church) in Daytona Beach, and Ormond Alliance Church in Ormond Beach.

The Commission on Homelessness and Housing has been extremely successful in obtaining supportive housing program funds for Volusia County to narrow the gap in obtaining transitional and supportive services for populations, including those with special needs. All programs utilize the Coordinated Entry System facilitated by the Volusia Flagler County Coalition for the Homeless to link individuals and families to permanent housing solutions.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

Rapid re-housing and homeless prevention are vital in addressing homelessness. Rapid re-housing assistance helps extremely low-income individuals and families who are homeless move as quickly as possible into permanent housing. Homeless prevention assists low-income individuals and families who are at imminent risk of becoming homeless. In both circumstances, stability is achieved through a combination of rental assistance and supportive services.

Emergency Solutions Grant (ESG) funds have been used successfully throughout the program year to help extremely low-income households move into permanent housing and to assist those who are at risk of homelessness remain housed.

CARES Act funding, implemented as a result of the Coronavirus pandemic, has made additional ESG-CV funding available through the State of Florida and was administered to the various Continuum of Care. During the course of the pandemic, the FL-504 CoC applied for and received \$962,210 in ESG-CV funding which will primarily be used to facilitate rapid re-housing for unsheltered homeless households who have been impacted by COVID-19.

The CoHH implemented the Coordinated Entry system-wide approach, which was used as a referral system to assist 959 individuals move into permanent housing during the 2019/20 fiscal year. The main barrier to helping families is the amount of funds available for staff costs to implement the program. The County of Volusia ESG allocation is fairly small and has an administration spending cap of 7.5%. Implementing a small scale project with low administration costs can be difficult. To address this barrier, Volusia County subcontracted with a non-profit agency that was already providing rapid re-housing, homeless prevention, street outreach and emergency shelter services and had the staff capacity to assist additional households. The subcontracted agency was given oversight, technical assistance, and was reimbursed for eligible expenses within the ESG written standards. This adjustment increased the capacity of the VFCCH by implementing successful rapid re-housing and homeless prevention programs.

In addition to rapid re-housing and homeless prevention, permanent supportive housing is a very important strategy in preventing homelessness for this specific vulnerable group of people who are in need of case management and supportive services. Permanent supportive housing is one of the services allowable through HUD's competitive application process. Currently, there are several agencies that are able to provide permanent supportive housing in Volusia County as recipients of the competitive process: The Neighborhood Center, Halifax Urban Ministries, and VFCCH.

In 2019, the Housing Authorities of New Smyrna Beach and Deland were each awarded 25 Mainstream Vouchers and the City of Daytona Beach Housing Authority was awarded 75

mainstream vouchers that provide 12 months of rental housing assistance for non-elderly (18-61), disabled households. These Housing Authorities have applied for additional Mainstream vouchers and were recently notified of approval of these awards. Additionally, the Volusia County Section 8 program applied for and received 39 Mainstream vouchers in order to also provide housing assistance to this critical population. The Housing Authorities work closely with CoHH and non-profit agencies to refer appropriate disabled households who could benefit from this rental assistance and avoid becoming homeless.

The Volusia County Section 8 program also applied for and received 25 Tenant Protection Vouchers for youth who have left foster care or will leave within 90 days. These vouchers are specifically for youth ages 18-24 and provide up to 36 months of rental assistance. The youth must be homeless or at risk of homelessness to be eligible. The County Section 8 program will work closely with referring non-profit partners, such as Community Partnership for Children, Children's Home Society, and CoHH, to refer youth that may qualify for this rental assistance.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The CoC's Coordinated Entry System is facilitated by VFCCH, the HUD Collaborative Applicant and Lead Agency for the Commission on Homelessness and Housing. Coordinated Entry is a process that utilizes the Homeless Management Information System (HMIS) as a single point of entry for referrals to prevention, transitional housing, permanent supportive housing, rapid re-housing, and other permanent housing solutions. The goal of Coordinated Entry is to prioritize the most vulnerable homeless individuals and families for available housing solutions, therefore, shortening the length of time homeless. Families and individuals are prioritized using the Service Prioritization Decision Assistance Tool (SPDAT) along with mitigating factors in a case conferencing process in order to identify the most vulnerable for immediate referral into permanent supportive housing solutions. This process also matches available funding options, such as rapid re-housing, to families in need.

The following services are provided to make the transition to permanent housing and independent living, including, shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.

The Beacon Center provides emergency shelter for victims of domestic violence and their children. Case management is provided to assist clients in securing permanent shelter.

The Neighborhood Center of West Volusia assists clients with the transition to permanent housing by first stabilizing the family with emergency housing including case management, food, counseling and referrals for additional family support. The Neighborhood Center of West Volusia also has permanent housing availability for direct referrals into housing that they facilitate through HUD CoC funding, HOME and privately funded sources. The Neighborhood Center of West Volusia works with the Volusia County School system to try to maintain school stability and keep the children in the same school. They also provide case management and a job search component to assist the client in securing employment.

The Neighborhood Center of West Volusia also provides prevention assistance in the form of utility and rental assistance for up to four months of arrears through the Department of Children and Families (DCF) Temporary Assistance to Needy Families (TANF) funding for families under the 200% poverty level and with at least one child in the household.

Halifax Urban Ministries provides ESG as well as HUD CoC funded rapid re-housing. They provide rapid re-housing for swift placement of families and individuals who are in shelter programs, transitional programs or coming from the street directly into housing. They work to minimize the amount of time a person or family experiences homelessness. Financial assistance is provided by assisting households with security deposits, utilities, and rent.

Halifax Urban Ministries opened its doors to a new facility called Hope Place in 2018. Hope Place provides temporary and transitional housing for homeless unaccompanied youth under the age of twenty-six (26) years and for families with children. Hope Place also provides administrative and supportive services to those homeless families and unaccompanied youth residing on the

property.

The Salvation Army assists individuals with transition to permanent housing by first providing emergency shelter. While in the emergency shelter, case managers perform outreach to clients interested in becoming involved in work readiness. Clients may become involved in the Daytona Downtown Streets Team Program and assist in street clean-up. Clients involved in the Daytona Downtown Streets Team Program may move into transitional housing as the next step toward permanent housing. Clients are assisted with work readiness and job searches. The Salvation Army also provides transitional housing services for veterans and partners with the VA case manager to access any VA benefits.

Changing Homelessness (based out of Jacksonville, Florida) facilitates the Supportive Services for Veteran Families (SSVF) program for Volusia County, which is funded through the VA and provides rapid re-housing for veterans and their families into permanent housing. Outreach is also done to identify veterans and prevention services that will help maintain veterans placed through this grant.

Family Renew Community assists individuals with transition to permanent housing by first providing transitional shelter. While clients are in transitional shelter they are connected to all available mainstream benefits and services. The available services continue to assist the clients as they transition to permanent housing and independent living.

Family Renew Community also provides prevention assistance by the means of utility and rental assistance for up to four months of arrears through the Department of Children and Families (DCF) Temporary Assistance to Needy Families (TANF) funding for families under the 200% poverty level and with at least one child in the household.

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

There are five public housing agencies in Volusia County. The DeLand Housing Authority (DHA), the New Smyrna Beach Housing Authority (NSBHA) and the Ormond Beach Housing Authority (OBHA) offer public housing and the Housing Choice Voucher Program (HCV), formerly Section 8 Rental Assistance, to eligible residents, while the County of Volusia offers only the HCV program. The Housing Authority of Daytona Beach is located in Volusia County but operates within the separate CDBG entitlement area of Daytona Beach.

The DHA owns two public housing developments, a 120-unit family complex and an 80-unit elderly complex. DHA also administers 764 vouchers. The NSBHA owns and manages four public housing communities with a total of 126 units. The NSBHA also manages 253 vouchers. Additionally, NSBHA provides scattered-site rental housing in the Historic Westside neighborhood of New Smyrna Beach. The OBHA owns and manages 41 units of public housing and administers 219 vouchers. Volusia County HCV manages a program with 322 vouchers.

No Volusia County CDBG, HOME or ESG funds were budgeted or expended during fiscal year 2019/20 to invest in the needs of public housing.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

All of the public housing authorities in Volusia County encourage their residents to be involved through advisory boards.

The DHA involves residents in management by having a HCV participant on the DHA Board of Directors. Additionally, DHA provides training workshops on a regular basis and distributes newsletters with information in an effort to help involve residents in the management of their two apartment complexes.

The NSBHA has an elected resident council that acts as the voice of the public housing residents. Staff meets with them quarterly to obtain their input on management objectives for the housing authority. The NSBHA also has a Resident Advisory Board that helps with the development of the



5-year action plan and the submission of the Annual Plan. Residents that are determined to have the appropriate income level are referred to Habitat for Humanity for homeownership potential.

The OBHA encourages its public housing residents to sign up for the Family Self Sufficiency program. At the OBHA annual meeting the residents are encouraged to organize a tenant association for their respective communities.

**Actions taken to provide assistance to troubled PHAs**

None of the public housing agencies (PHA) within the Volusia County CDBG entitlement area are designated as troubled PHAs by HUD. Therefore, no actions were taken to provide assistance in this regard.

### **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

In accordance with Florida Statutes, Section 420.9076 guidelines and regulations, Volusia County formed the Affordable Housing Advisory Committee (AHAC). This committee met on a monthly basis during the housing program fiscal year. The purpose of the committee was to review the established policies and procedures, ordinances, land development regulations, and adopted local government comprehensive plan for Volusia County. The committee focused on making recommendations regarding specific actions or initiatives that encourages affordable housing and other housing issues for local residents. The Volusia County Council has recently expanded the duties of the AHAC to increase affordable housing efforts in the community. The AHAC will continue to complete state required tasks, but will now review and research various affordable housing issues. Since the new AHAC was appointed in 2020 they have reviewed proposed changes to the Volusia County housing element of the comprehensive plan and made recommendations.

### **Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

The county has also recognized that mobile or manufactured homeowner's in need are underserved. Plans are in place to address this need and assist residents utilizing CDBG-DR funds. The county has been awarded CDBG-DR funds for a program that will provide mobile home replacement for income-qualified homeowners with manufactured or mobile homes built prior to 1994 that were damaged during Hurricane Matthew. The program will assist those with homes on owned lots, but also contains a strategy to assist those residing on rented lots. Mobile homeowners on rented lots is a population that is difficult to help with other funding sources, especially if the home was built prior to 1994. The county has entered into a 3.4 million dollar subrecipient agreement with the Department of Economic Opportunity to implement the program. This program has encountered several delays, but currently applications are still being processed and a contractor has been awarded the mobile replacement project.

An additional area of underserved need where supplemental funding was provided with CDBG funds was public services. An activity was completed during the fiscal year serving residents in a low-income target area, however CDBG funds are not always the viable source to fund public services due to spending caps and regulations. Volusia County uses general revenue funds to fund various services for the underserved population of children and many others in the community through the Children and Families Advisory Board (CFAB) program. Funding for this program was allocated based upon priority needs categories identified. Services are provided in the following categories:

- Services for persons with disabilities;
- services for seniors;
- youth development services;
- basic needs services;
- family support and services.

During a portion of fiscal year 2019/20 the number of people in need increased significantly due to the pandemic, which caused a loss or decrease in income for many households in Volusia County. The county took immediate steps to assist the underserved population. Prior to Coronavirus Aid, Relief, and Economic Security (CARES) funding being received, the county re-allocated SHIP funding to implement a rental assistance program. After receiving CARES funding, a mortgage and rental assistance program was implemented that reduced any unnecessary barriers to assist as many people as possible. More than \$24 million was expended on these programs during fiscal year 2019/20 and the first half of fiscal year 2020/21, which assisted 8,633 households. Additionally, approximately \$2.5 million in CARES funding was utilized to distribute over 1,920 tons of food to those in need by partnering with Halifax Urban Ministries and Food Brings Hope.

Recognizing that homeowners in need of emergency health and safety repairs was an additional underserved population during the pandemic, the county used Coronavirus Relief Funds received through Florida Housing Finance Corporation to implement an emergency repair program which provided HVAC and septic repairs to 48 households.

**Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The County of Volusia is committed to testing for, abating or stabilizing lead-based paint in each housing unit that was originally placed into service prior to January 1, 1978 that is assisted with federal or SHIP grant funds through any of the housing programs implemented directly by the Community Assistance Division, as well as those implemented through developers or community housing development organizations (CHDOs). During this program year, three homes identified as having lead hazards had the lead abated as part of the rehabilitation process.

The following specific actions summarized below are currently being implemented to reduce lead-based paint hazards in Volusia County's housing stock.

If a rehabilitated home was originally placed into service prior to January 1, 1978, rehabilitation must comply with HUD lead-based paint rules (24 CFR Part 35 and 24 CFR Section 570.608). A lead-based paint risk inspection and assessment for lead based paint hazards is conducted by the County through the use of professional consultants procured for this purpose. Additionally, staff performs visual assessments for deteriorated paint surfaces in all residential units, regardless of year of construction.

The County uses professional consultants and demolition contractors to provide lead-based paint hazard screening and inspections, scope of work for abatement, demolition and clearance activities and consultation. The County requires the abatement work to be completed by a contractor that has a lead-based paint abatement certification. The lead-based paint hazards will be addressed in all applicable housing activities that require testing and/or abatement, and will include but not limited to performing the following:

- Visual assessments for deteriorated paint surfaces in all residential units, regardless of year construction;
- Risk assessments on single family and multifamily dwelling units to determine the existence, nature, severity and location of lead-based paint hazards;
- Paint testing and lead or hazard screening, by testing on a limited number of surfaces in the housing unit, when indicated based on the risk assessment;
- A scope of work for abatement provided by the lead-based paint consultant, when lead-based paint has been found, the County of Volusia requires the abatement work to be completed by a contractor that has a lead-based paint abatement certification;

- Instructing rehabilitation contractors to work with lead safely in accordance with HUD and/or EPA standards; and
- Ensuring that CDBG subrecipients that undertake demolition projects comply with lead-based paint hazard assessments, abatement and clearance.

**Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

The County of Volusia Community Assistance Division actively pursues programs to reduce poverty for residents through CSBG and HCV funded Family Self-Sufficiency programs. The goal of tenant based rental assistance and rapid re-housing is to have the client be self-sufficient by the end of the program, generally assistance is paid at a decreasing rate and other services or case management is offered to assist the client. Community Assistance is able to refer residents to Mid-Florida Housing Partnership, Inc. credit counseling clinic to help them not only prepare to own a home, but to develop a financial plan. All of these programs, along with public services offered, seek to reduce poverty.

**Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

Volusia County Community Assistance Division has continued to partner with other governmental agencies, non-profit organizations, private enterprises and individuals to provide opportunities for residents; specifically targeting low/mod-income residents. Partnership efforts include working with representatives of various service organizations, including One Stop Career Center for job referral and Department of Children and Families for food stamp applications, to assist households and inform residents of the variety of agencies available to serve their needs. The number of partnering agencies is numerous, additional information can be found throughout the CAPER; including, previous sections on leveraging, resources available, reducing the number of poverty level families, and the following section on coordination between public and private housing and social service agencies.

**Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

Volusia County Affordable Housing Partners (AHP): The Community Assistance Division has a partnership with not-for-profit and for-profit affordable housing organizations and

companies, including Mid-Florida Housing Partnership, Habitat for Humanity affiliates (Greater Volusia, Southeast Volusia and West Volusia), other private lenders, banks and real estate professionals that provide residential mortgages throughout the county. The AHPs help very-low, low- and moderate-income individuals and households apply for homebuyer assistance loans awarded through Volusia County.

The Children and Families Advisory Board: The Children and Families Advisory Board (CFAB) was established to assess and evaluate children and family priority needs, develop strategies to meet those needs, and make funding recommendations to the county council to allocate the county general revenue funds budgeted for these needs. The Community Assistance Division provided staff support to this board, and coordinates with the board to ensure that information, data and funding opportunities available through the Annual Plan is shared with the CFAB and agencies. CFAB funding helped support agency programs to move households from transitional to permanent housing; provide accessibility features for seniors living in rental housing; to support essential services to prevent homelessness, and for case management services for disabled persons. During 2019/20 fiscal year, the CFAB established a subcommittee to review and make recommendations relating to the scopes of work and risk factors currently funded through the Request for Statement of Qualifications process. The subcommittee released an online survey, held stakeholder workshops to gain input, and based on the suggested changes and feedback, the CFAB recommended funding in five service areas.

The Volusia/Flagler County Coalition for the Homeless (VFCCH): The County of Volusia and The Volusia/Flagler County Coalition for the Homeless have created a partnership to enhance coordination of homeless services countywide. The Coalition holds the central leadership position with all agencies offering homeless services and coordinates the Volusia/Flagler County Continuum of Care. The county advises and offers funding opportunities and participates in bi-weekly Coordinated Entry meetings between VFCCH and these organizations. As the lead agency in the Continuum of Care, VFCCH staff collaborated with Volusia County in the identification of the activity to be funded with the Emergency Solutions Grant.

One Voice for Volusia: The County continued to provide financial support to One Voice for Volusia through the use of County general revenue funds. One Voice for Volusia is a coalition that

connects non-profit, government and community-based health and human services organizations along with local businesses to promote system and community improvements for the benefit of youth and families of Volusia County. The Community Assistance Division also coordinated with One Voice to ensure that information and data gathered by One Voice addresses identified priority needs, as possible.

United Way/211: The County provided financial support to United Way for the operation of "First Call for Help/211 telephone and online system that provides 24 hour/7 days a week referral and information services to link persons to housing, social services, medical services, food, transportation, and other essential needs of daily living.

Many non-profit agencies were impacted by the pandemic, making it difficult for them to have the staff and resources available to assist the increasing number of people in need. Volusia County implemented a program utilizing Coronavirus Aid, Relief, and Economic Security (CARES) funding to grant agencies with fewer than 25 employees \$3,000 and agencies with 25 or more employees \$5,000. A total of 180 non-profits were assisted.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

Volusia County staff held quarterly fair housing events to help all resident become aware of fair housing, rights, and how to report concerns. All CDBG subrecipients are required to not only implement CDBG projects in a manner to affirmatively further fair housing, but also to continuously inform residents or clients about fair housing. Subrecipients report no less than quarterly on current efforts to inform the public. Fair housing pamphlets and posters were distributed at many city halls, events, community centers and city websites. During fiscal year 2019/20 three fair housing presentations were provided to residents and recipients. Presentations were given to potential Housing Choice Voucher recipients, attendees of the New Smyrna Beach Housing Authority Resident Council meeting, and residents who attended the Volusia County Consolidated Plan meeting. Pamphlets and additional resources that included fair housing contact information were also provided to attendees at the end of each meeting. A legal advertisement in the News Journal was also published that provided residents with fair housing contact information.

Volusia County directly expended state grant funds from State Housing Initiatives Partnership (SHIP) program, through contracts with Mid-Florida Housing Partnership, Inc. and University of Florida-Extension Services to conduct homebuyer and credit counseling classes which includes fair housing and fair credit related activities in FY 2019/20. The agencies conducted a total of 49 homebuyer education and credit counseling classes. This included classes offered in Spanish-language to better outreach to the Hispanic population, and one agency regularly conducted credit counseling classes at the Spring Hill Community Center which is located in a historically African-American community, and a local CDBG target area. The table below summarizes these activities, including the direct expenditures, as well as the estimated number of people attending these fair housing events.

Name of event	Type of event	Source of expenditures	Amount of expenditures	Number of people attending/reached
Monthly Homebuyer Education classes – Mid-Florida Housing Partnership and Florida Agricultural Extension	First-time homebuyer education classes, including housing discrimination topics	SHIP	\$9,000	351 persons
Monthly credit counseling – Mid-Florida Housing Partnership	Credit counseling classes for homebuyers, including housing discrimination topics	SHIP	\$2,700	52 persons
Promotion of Fair Housing Month & fair housing awareness	Public outreach on fair housing; distribution of fair housing posters to CDBG subrecipient cities, housing agencies & other non-profits	CDBG	\$0	16 persons

**Table 16: Table of Fair Housing and Homeowner Counseling Activities**



## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

Volusia County Community Assistance ensures compliance with program and comprehensive planning requirements through diligent monitoring of all activities implemented by participating municipalities. During the planning process, Community Assistance reviews all activities proposed to be funded to ensure conformity to meeting identified priorities in the Consolidated Plan and regulatory eligibility.

CDBG desk monitorings are utilized monthly to verify compliance with specific program requirements. Monthly monitorings also provide data needed to track timeliness of expenditures compliance utilizing a spreadsheet. While on-site monitorings did not occur due to COVID-19 restrictions, the Community Assistance Division anticipates being able to resume on-site annual CDBG monitorings for every participating CDBG jurisdiction implementing an activity during fiscal year 2020/21.

ESG desk monitorings are also completed on a monthly basis to verify compliance with specific program requirements and to track expenditures. Community Assistance Division staff conducted a programmatic monitoring of its subrecipient, Halifax Urban Ministries in March of 2020. The monitoring was conducted remotely due to the ongoing COVID-19 virus.

HOME desk monitorings are completed monthly for open projects. Previous completed projects with long-term affordability are reviewed for rent compliance regularly. Traditionally, these activities are inspected on an annual basis, however that was not possible this year due to the pandemic. Those activities shown in CR-50 will be inspected when it is safe to do so. Only one rehabilitation project was completed with HOME funds during fiscal year 2019/20, which is shown in the MBE/WBE report in section CR-15.

Community Assistance reviewed internal tracking mechanisms and the reports available through the online IDIS system to ensure compliance with HOME commitment and expenditure deadlines.

## **Citizen Participation Plan 91.105(d); 91.115(d)**

### **Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

Volusia County Community Assistance encourages residents to review and provide feedback in relation to performance reports. Several measures are taken to ensure that performance reports are readily available and accessible to citizens to review and comment on.

A notice of availability draft of the CAPER was made available on Volusia County's website at [www.volusia.org/reports](http://www.volusia.org/reports). The notice provided citizens with three locations around the county where they could review and comment on the draft plan throughout the week.

On March 11, 2021 a newspaper advertisement announced the availability of the draft CAPER on the Volusia County website at [www.volusia.org/reports](http://www.volusia.org/reports), as well as hard copies at four offices throughout the county. The same advertisement announced a public meeting to be held on March 24, 2021 to discuss the draft CAPER. Citizens were given ample notice of the meeting and the minimum of 15 days to comment on the report. All notices and meeting advertisements give instructions to the public that require any special accommodations.

One member of the public attended the meeting virtually and learned about the consolidated plan process, overall programs, goals, accomplishments, and expenditures in the prior year. No comments were received in regards to the published Draft CAPER and no changes were made.

## **CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

Volusia County continues to have positive experiences in implementing activities, partnering with participating jurisdictions, and meeting national objectives. The biggest struggle in recent years facing Volusia County and participating jurisdictions is the decreased funding available, while community needs have increased.

A significant change to the CDBG allocation methodology was made beginning in the 2015/16 program year. All participating municipalities were previously receiving an assigned percentage of the total allocation. Percentages had been determined using 1990 census poverty data and were established by County Council in 1995. Allocations had been adjusted as needed when cities joined or left the program. Low/Moderate Income Summary Data (LMISD) released in July of 2014 gave Volusia County an opportunity to look into altering allocation methods. This CAPER is the fourth report after revising the allocation methodology to ensure it was more in line with the allocation formula utilized by HUD. The new method of allocating the limited funds available has allowed for more substantial activities to take place, even in communities with lower populations, while aligning allocations with the most current population, overcrowding, and poverty data. A competitive application process is now used annually for jurisdictions that have a low calculated share of allocated funds, allowing them to compete for larger sums instead. The new method has been successful, there are no plans to change this again based on current circumstances.

Throughout the 2019/20 fiscal year changes were made to the consolidated plan as necessary. Each time a substantial amendment occurred the public was given the opportunity to comment on the proposed changes, as dictated by the Citizen's Participation Plan. No comments were received from citizens related to amendments.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

Volusia County does not have any open Brownfields Economic Development Initiative (BEDI).

## CR-50 - HOME 91.520(d)

**Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations**

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation. Several requirements were waived during the pandemic, on-site annual inspections was one of the items waived. The annual inspection of HOME-assisted rental units is currently waived through September 20, 2021. County staff did not pursue these inspections in an effort to keep employees and residents safe.

Owner	Address	Type of Inspection	Status	Issues to be Resolved
Mid-Florida Housing	905 New Castle, Holly Hill	UPCS - Periodic	Waived	N/A
Mid-Florida Housing	909 Alabama Avenue, Holly Hill	UPCS - Periodic	Waived	N/A
Mid-Florida Housing	911 Alabama Avenue, Holly Hill	UPCS - Periodic	Waived	N/A
Mid-Florida Housing	1584 Megan Bay, Holly Hill	UPCS - Periodic	Waived	N/A
Mid-Florida Housing	1586 Megan Bay, Holly Hill	UPCS - Periodic	Waived	N/A
The Club at Sugar Mill	3605 Caramel Ave #6-141, Port Orange	UPCS - Periodic	Waived	N/A
The Club at Sugar Mill	3630 Caramel Ave #2-048, Port Orange	UPCS - Periodic	Waived	N/A
Charleston Place Apartments	1967 Charleston House Way, #2101, Holly Hill	UPCS - Periodic	Waived	N/A
New Smyrna Beach Housing Authority	200 Dimmick, New Smyrna Beach	UPCS - Periodic	Waived	N/A
New Smyrna Beach Housing Authority	523 Julia St, New Smyrna Beach	UPCS - Periodic	Waived	N/A
New Smyrna Beach Housing Authority	525 Julia St, New Smyrna Beach	UPCS - Periodic	Waived	N/A
New Smyrna Beach Housing Authority	527 Julia St, New Smyrna Beach	UPCS - Periodic	Waived	N/A
Central Florida Community Development	831 W. Chelsea, Deland	UPCS - Periodic	Waived	N/A
Central Florida Community Development	830 W. Chelsea, Deland	UPCS - Periodic	Waived	N/A

Owner	Address	Type of Inspection	Status	Issues to be Resolved
Mid-Florida Housing	905 New Castle, Holly Hill	UPCS - Periodic	Waived	N/A
Central Florida Community Development	704 S. Clara, Deland	UPCS - Periodic	Waived	N/A
Central Florida Community Development	705 Washington, New Smyrna Beach	UPCS – Periodic	Waived	N/A
Central Florida Community Development	437 N. Myrtle, New Smyrna Beach	UPCS – Periodic	Waived	N/A
Central Florida Community Development	443 N. Myrtle, New Smyrna Beach	UPCS - Periodic	Waived	N/A

**Table 17: Table of HOME Assisted Rental Units**

**Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)**

Volusia County and its partners undertake affirmative marketing actions for its HOME units. Marketing was accomplished through workshops, press releases, a network of affordable housing partners, and other informal efforts to promote knowledge of and involvement with affordable housing opportunities. During a standard year, the annual HOME monitoring of the community housing development organizations and rental housing developers that received HOME funding includes a review of their affirmative marketing plans and actions to accomplish, however monitorings were delayed during the 19/20 program year due to the pandemic.

**Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics**

According to IDIS PR09 report, Volusia County receipted \$162,199.10 of program income and expended \$121,940.34 of program income and homebuyer recaptured funds in this program year (October 1, 2019 through September 30, 2020).

IDIS Activity Number	Amount of Program Income	Type of Activity
3332	\$10,784.18	Program Administration
3348	\$9,932.71	Homebuyer Assistance
3353	\$36.85	Homebuyer Assistance
3354	\$11,227.40	Homebuyer Assistance
3361	\$23,500.00	Homebuyer Assistance
3362	\$35,000.00	Homebuyer Assistance

IDIS Activity Number	Amount of Program Income	Type of Activity
3366	\$31,459.20	Homebuyer Assistance

**Table 18: Table of Program Income**

**Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)**

Volusia County continues to foster and maintain affordable housing through its use of HOME funds, which have been supplemented by even larger allocations of SHIP funds for the past two years. Various elderly and low-income rental units have been created with SHIP funds. If SHIP funding is restored, the county plans to support a LIHTC project during fiscal year 2020/21. A rental acquisition and rehabilitation project is currently underway which will create four affordable housing units with the New Smyrna Beach Housing Development Corporation. A project which assists 2 elderly low-income households was recently completed with SHIP funds, Dimmick Phase 2. A new CHDO, Volusia Flagler County Coalition for the Homeless, was recently certified, which will provide additional opportunities for affordable housing by partnering with the county on development projects. The county continues to work with additional organizations that may be interested in becoming a CHDO or partnering in other ways. The expanded duties of the AHAC show the counties dedication to affordable housing and continuing to explore new methods to foster and maintain housing that is affordable and attainable for low- and moderate-income populations.

## CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

### 1. Recipient Information—All Recipients Complete Basic Grant Information

Recipient Name	VOLUSIA COUNTY
Organizational DUNS Number	067849901
EIN/TIN Number	596000885
Identify the Field Office	JACKSONVILLE
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	FL-504 CoC

### ESG Contact Name

Prefix	Ms.
First Name	DIANA
Middle Name	F
Last Name	PHILLIPS
Suffix	0
Title	Housing and Grants Manager

### ESG Contact Address

Street Address 1	110 W. Rich Avenue
Street Address 2	0
City	DeLand
State	FL
ZIP Code	-
Phone Number	3867365955
Extension	12958
Fax Number	3869437011
Email Address	dphillips@volusia.org

### ESG Secondary Contact

<b>Prefix</b>	Mrs.
<b>First Name</b>	Edina
<b>Last Name</b>	Chester
<b>Suffix</b>	
<b>Title</b>	Grants Coordinator
<b>Phone Number</b>	3867365955
<b>Extension</b>	12908
<b>Email Address</b>	echester@volusia.org

### 2. Reporting Period—All Recipients Complete

<b>Program Year Start Date</b>	10/01/2019
<b>Program Year End Date</b>	09/30/2020

### 3a. Subrecipient Form – Complete one form for each subrecipient

<b>Subrecipient or Contractor Name:</b> The Neighborhood Center of West Volusia
<b>City:</b> DeLand
<b>State:</b> Florida
<b>Zip Code:</b> 32720
<b>DUNS Number:</b> 084722040
<b>Is subrecipient a victim services provider:</b> No
<b>Subrecipient Organization Type:</b> Non-profit
<b>ESG Subgrant or Contract Award Amount:</b> \$78,758 (FY 19/20) \$155,890 (FY 18/19)

<b>Subrecipient or Contractor Name:</b> Halifax Urban Ministries
<b>City:</b> Daytona Beach
<b>State:</b> Florida
<b>Zip Code:</b> 32117
<b>DUNS Number:</b> 806990735
<b>Is subrecipient a victim services provider:</b> No
<b>Subrecipient Organization Type:</b> Non-profit
<b>ESG Subgrant or Contract Award Amount:</b> \$78,759 (FY 19/20)



## CR-65 - Persons Assisted

### 4. Persons Served

#### 4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	23
Children	31
Don't Know/Refused/Other	0
Missing Information	0
<b>Total</b>	<b>54</b>

Table 16 – Household Information for Homeless Prevention Activities

#### 4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	57
Children	57
Don't Know/Refused/Other	0
Missing Information	0
<b>Total</b>	<b>114</b>

Table 17 – Household Information for Rapid Re-Housing Activities

#### 4c. Complete for Shelter

Number of Persons in Households	Total
Adults	117
Children	1
Don't Know/Refused/Other	0
Missing Information	0
<b>Total</b>	<b>118</b>

Table 18 – Shelter Information

#### 4d. Street Outreach

Number of Persons in Households	Total
Adults	106
Children	77
Don't Know/Refused/Other	0
Missing Information	3
<b>Total</b>	<b>186</b>

Table 19 – Household Information for Street Outreach

#### 4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	303
Children	166
Don't Know/Refused/Other	0
Missing Information	3
<b>Total</b>	<b>472</b>

Table 20 – Household Information for Persons Served with ESG

#### 5. Gender—Complete for All Activities

	Total
Male	214
Female	254
Transgender	0
Don't Know/Refused/Other	1
Missing Information	3
<b>Total</b>	<b>472</b>

Table 21 – Gender Information

## 6. Age—Complete for All Activities

	<b>Total</b>
Under 18	166
18-24	47
25 and over	256
Don't Know/Refused/Other	0
Missing Information	3
<b>Total</b>	<b>472</b>

**Table 22 – Age Information**

## 7. Special Populations Served—Complete for All Activities

<b>Number of Persons in Households</b>				
<b>Subpopulation</b>	<b>Total Persons Served – Street Outreach</b>	<b>Total Persons Served – Prevention</b>	<b>Total Persons Served – RRH</b>	<b>Total Persons Served in Emergency Shelters</b>
Veterans	1	0	0	5
Victims of Domestic Violence	27	5	20	23
Elderly	2	2	7	4
HIV/AIDS	0	0	0	1
Chronically Homeless	8	0	12	31
<b>Persons with Disabilities:</b>				
Severely Mentally Ill	19	2	6	20
Chronic Substance Abuse	0	0	0	5
Other Disability	20	2	9	9
<b>Total (unduplicated if possible)</b>	<b>77</b>	<b>11</b>	<b>54</b>	<b>98</b>

**Table 23 – Special Population Served**

## **CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes**

### **8. Shelter Utilization**

Number of New Units – Rehabbed	0
Number of New Units – Conversion	0
Total Number of bed - nights available	0
Total Number of bed - nights provided	0
Capacity Utilization	0

**Table 19 – Shelter Capacity**

### **9. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)**

Volusia County, in consultation with the CoHH, identified rapid re-housing and homeless prevention services as a priority. Rapid re-housing assists extremely low-income households who are homeless move as quickly as possible into permanent housing. Homeless prevention assists extremely low-income households who are at imminent risk of becoming homeless, achieve stability through a combination of rental assistance and supportive services.

During FY 2019/20, Volusia County, through its rapid re-housing program provided rental and utility assistance to 43 households and to 21 households through its homeless prevention program. Clients served through both programs include the disabled, victims of domestic violence and the elderly. Both programs received referrals from the Community Services Human Services Activity, local non-profit organizations and the Volusia/Flagler County Coalition for the Homeless. Priority was given to families with children facing first-time homelessness and the program's written standards, as developed in consultation with community homeless service providers.

## CR-75 – Expenditures

### 11. Expenditures

#### 11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year	Dollar Amount of Expenditures in Program Year
	2018	2019
Expenditures for Rental Assistance	\$42,968.82	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0
<b>Subtotal Homelessness Prevention</b>	<b>\$42,968.82</b>	<b>0</b>

**Table 20 – ESG Expenditures for Homelessness Prevention**

#### 11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year	Dollar Amount of Expenditures in Program Year
	2018	2019
Expenditures for Rental Assistance	\$4,341.15	\$72,451.46
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0
<b>Subtotal Rapid Re-Housing</b>	<b>\$4,341.15</b>	<b>\$72,451.46</b>

**Table 21 – ESG Expenditures for Rapid Re-Housing**

**11c. ESG Expenditures for Emergency Shelter**

	Dollar Amount of Expenditures in Program Year	Dollar Amount of Expenditures in Program Year
	2018	2019
Essential Services	\$8,247.35	0
Operations	\$1,633.62	0
Renovation	\$7,363.61	0
Major Rehab	0	0
Conversion	0	0
<b>Subtotal</b>	<b>\$17,244.58</b>	<b>0</b>

**Table 22 – ESG Expenditures for Emergency Shelter****11d. Other Grant Expenditures**

	Dollar Amount of Expenditures in Program Year	Dollar Amount of Expenditures in Program Year
	2018	2019
Street Outreach	\$5,575.88	0
HMIS	\$1,900.00	0
Administration	\$8,148.88	\$9,554.86

**Table 23 - Other Grant Expenditures****11e. Total ESG Grant Funds**

Total ESG Funds Expended	2018	2019
	\$80,179.31	\$82,006.32

**Table 24 - Total ESG Funds Expended**

**11f. Match Source**

	2018	2019
Other Non-ESG HUD Funds	0	0
Other Federal Funds	0	\$45,282.89
State Government	0	0
Local Government	0	0
Private Funds	\$80,179.31	\$36,723.43
Other	0	0
Fees	0	0
Program Income	0	0
<b>Total Match Amount</b>	<b>\$80,179.31</b>	<b>\$82,006.32</b>

**Table 25 - Other Funds Expended on Eligible ESG Activities****11g. Total**

<b>Total Amount of Funds Expended on ESG Activities</b>	2018	2019
	\$160,358.62	\$164,012.64

**Table 26 - Total Amount of Funds Expended on ESG Activities**

## IDIS REPORTS

The County of Volusia has access to a number of reports that summarize the current state of CDBG, HOME, and ESG in the Integrated Disbursement and Information System (IDIS). One of these reports, the Con Plan Goals and Accomplishments Report, can be found in the Goals and Outcomes section of the CAPER. PR-26, CDBG Financial Summary Report, is included as Appendix A. The PR-26 report illustrates a number of guidelines that are being strictly adhered to by the Volusia County CDBG program; such as, public services cap, administration cap, and benefit to LMI persons. If there are additional reports or information that Volusia County residents desire please use the contact information on the front cover of the CAPER. Community Assistance will attempt to accommodate those requests in a timely manner.

## ESG REPORTING

A new method of reporting persons assisted with ESG funds went in to effect on October 1, 2017. Volusia County is fully complying with this new reporting method, which requires ESG reports to be submitted through the Sage HMIS Reporting Repository. Previously, grantees reported the number of persons assisted in a number of categories within the CAPER, in section CR-65 – PERSONS ASSISTED. While this section does still exist in the online system, IDIS, it is now left blank. CR-65 has been removed from this published version of the CAPER to coincide with the CAPER submitted to HUD in IDIS. As directed, data has been submitted to HUD through the Sage HMIS Reporting Repository. The Sage report is included in this report as Appendix B.


## CONCLUSION

The information presented in the Consolidated Annual Performance and Evaluation Report (CAPER) will be used as a base for establishing future goals, to evaluate performance, and to address any areas of concern or lacking. Community participation is a pillar in the programs reviewed herein. The residents of Volusia County are encouraged to examine, evaluate, and comment on the past performance as well as the direction of the programs. Community meetings are held throughout the year to facilitate this type of feedback. The County of Volusia Community



Assistance Division is proud to be a part of the activities presented and see the value of these accomplishments through the outcomes in our community every day.

## Appendix A

	Office of Community Planning and Development	DATE:	12-05-20
	U.S. Department of Housing and Urban Development	TIME:	11:51
	Integrated Disbursement and Information System	PAGE:	1
	PR26 - CDBG Financial Summary Report		
	Program Year 2019		
	VOLUSIA COUNTY , FL		

### PART I: SUMMARY OF CDBG RESOURCES

01 UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	1,524,901.55
02 ENTITLEMENT GRANT	1,836,537.00
03 SURPLUS URBAN RENEWAL	0.00
04 SECTION 108 GUARANTEED LOAN FUNDS	0.00
05 CURRENT YEAR PROGRAM INCOME	64,270.40
05a CURRENT YEAR SECTION 108 PROGRAM INCOME (FOR SI TYPE)	0.00
06 FUNDS RETURNED TO THE LINE-OF-CREDIT	0.00
06a FUNDS RETURNED TO THE LOCAL CDBG ACCOUNT	0.00
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	900.28 *
08 TOTAL AVAILABLE (SUM, LINES 01-07)	3,426,609.23

### PART II: SUMMARY OF CDBG EXPENDITURES

09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	1,524,373.87
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	0.00
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	1,524,373.87
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	248,924.20
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0.00
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES	(12,712.62) **
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	1,760,585.45
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)	1,666,023.78

### PART III: LOWMOD BENEFIT THIS REPORTING PERIOD

17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS	0.00
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING	0.00
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES	1,524,373.87
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	0.00
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)	1,524,373.87
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)	100.00%

### LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS

23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	PY: 2017 PY: 2018 PY: 2019
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0.00
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0.00
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%

### PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS

27 DISBURSED IN IDIS FOR PUBLIC SERVICES	69,307.00
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	12,047.00
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS	0.00
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 29 + LINE 30)	57,260.00
32 ENTITLEMENT GRANT	1,836,537.00
33 PRIOR YEAR PROGRAM INCOME	246,940.82
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0.00
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 32-34)	2,083,477.82

<b>*07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE</b>		
FY 20 Program Income	638.76+	
<u>PY Transaction posted after report</u>	<u>261.52+</u>	
	900.28*	

<b>**14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES</b>		
13th Period JVA	11,067.86-	
13th Period JVA	1,410.43-	
<u>FY 18/19 Exp drawn in FY 19/20</u>	<u>234.33-</u>	
	<b>\$12,712.62-</b>	

36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35) 2.75%

**PART V: PLANNING AND ADMINISTRATION (PA) CAP**

37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION 248,924.20  
 38 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR 430,463.46  
 39 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR 311,353.42  
 40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS (11,302.19) \*\*\*  
 41 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 +LINE 40) 356,732.05  
 42 ENTITLEMENT GRANT 1,836,537.00  
 43 CURRENT YEAR PROGRAM INCOME 64,270.40  
 44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP 900.28 \*\*\*\*  
 45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44) 1,901,707.68  
 46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45) 18.76%

***40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS		
13th Period JVA		11,067.86-
FY 18/19 Exp drawn in FY 19/20		234.33-
		<b>\$11,302.19-</b>

****44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP		
FY 20 Program Income		638.76+
PY Transaction posted after report		261.52+
		900.28*

**LINE 17 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 17**

Report returned no data.

**LINE 18 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 18**

Report returned no data.

**LINE 19 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 19**

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2017	33	3320	6345711	CDBG - DeLand - Community Resource Center	03E	LMA	\$7,459.92
2018	6	3296	6345711	CDBG - DeLand - Community Resource Center Facility	03E	LMA	\$129,632.37
2018	6	3296	6354532	CDBG - DeLand - Community Resource Center Facility	03E	LMA	\$261.86
2018	6	3296	6365433	CDBG - DeLand - Community Resource Center Facility	03E	LMA	\$138,571.12
2018	6	3296	6404773	CDBG - DeLand - Community Resource Center Facility	03E	LMA	\$100,454.51
					<b>03E</b>	<b>Matrix Code</b>	<b>\$376,379.78</b>
2015	50	3317	6375657	CDBG - Ormond Beach - Ames Park Parking	03F	LMA	\$4,525.00
2016	38	3316	6375657	CDBG - Ormond Beach - Ames Park Parking	03F	LMA	\$32,393.00
2017	13	3333	6354532	CDBG - New Smyrna Beach - Pettis Park Playground	03F	LMA	\$24,238.00
2018	16	3309	6354532	CDBG - Ormond Beach - Park Improvements	03F	LMA	\$160.02
2018	16	3309	6375657	CDBG - Ormond Beach - Park Improvements	03F	LMA	\$88,080.75
2018	29	3306	6354532	CDBG - New Smyrna Beach - Pettis Park Playground	03F	LMA	\$101,649.29
2018	33	3360	6416522	CDBG- City of DeBary- River City Nature Park ADA Restroom	03F	LMC	\$23,450.00
2019	5	3359	6416522	CDBG- DeBary- River City Nature Park ADA Restroom	03F	LMC	\$61,153.00
2019	14	3368	6416522	CDBG- Ormond Beach- Riviera Park ADA Parking	03F	LMA	\$42,810.45
2019	14	3368	6427826	CDBG- Ormond Beach- Riviera Park ADA Parking	03F	LMA	\$11,649.15
2019	14	3369	6416522	CDBG- Ormond Beach- Riviera Park ADA Parking (FY 18-19)	03F	LMA	\$2,057.00
2019	14	3370	6416522	CDBG- City of Ormond Beach- Riviera Park ADA Parking (FY 17-	03F	LMA	\$1,753.00
					<b>03F</b>	<b>Matrix Code</b>	<b>\$393,918.66</b>
2018	10	3303	6404773	CDBG - Holly Hill - Lift Station #13 Refurbishment	03J	LMA	\$78,545.00
2018	31	3358	6416522	CDBG- South Daytona- Jones Street Stormwater Improvement	03J	LMA	\$69,534.00
2019	10	3374	6427826	City of Holly Hill - Lift Station #9 Refurbishment	03J	LMA	\$70,450.00
2019	17	3357	6416522	CDBG- South Daytona- Jones St. Stormwater Improvement	03J	LMA	\$21,208.75
2019	17	3357	6427826	CDBG- South Daytona- Jones St. Stormwater Improvement	03J	LMA	\$21,727.41
					<b>03J</b>	<b>Matrix Code</b>	<b>\$261,465.16</b>
2018	3	3297	6409637	CDBG - Unincorporated Road Paving	03K	LMA	\$39,447.73
2019	11	3367	6416522	CDBG- Lake Helen - Clough Ave. and Sherry Ln. Street	03K	LMA	\$50,000.00
					<b>03K</b>	<b>Matrix Code</b>	<b>\$89,447.73</b>
2018	4	3315	6345711	___CDBG - Unincorporated Sidewalk Improvement	03L	LMA	\$8,048.63

2018	4	3315	6354532	___CDBG - Unincorporated Sidewalk Improvement	03L	LMA	\$14.55
2018	15	3307	6396004	CDBG - Orange City - Thorpe Avenue ADA Sidewalk	03L	LMA	\$66,573.60
2019	3	3339	6354532	CDBG - County of Volusia - New Hampshire/Adelle	03L	LMA	\$203.74
2019	3	3339	6416889	CDBG - County of Volusia - New Hampshire/Adelle	03L	LMA	\$95,828.75
2019	6	3356	6416522	DeLand- ADA ROW Improvements	03L	LMA	\$482.37
2019	6	3356	6427826	DeLand- ADA ROW Improvements	03L	LMA	\$36,450.00
2019	8	3371	6427826	City of Edgewater - Lime Tree Dr. Sidewalks	03L	LMA	\$26,550.00
					<b>03L</b>	<b>Matrix Code</b>	<b>\$234,151.64</b>
2019	24	3349	6375657	City of Ormond Beach- Hope Place Public Service	03T	LMC	\$9,548.04
2019	24	3349	6404773	City of Ormond Beach- Hope Place Public Service	03T	LMC	\$9,524.80
2019	24	3349	6416522	City of Ormond Beach- Hope Place Public Service	03T	LMC	\$3,439.16
					<b>03T</b>	<b>Matrix Code</b>	<b>\$22,512.00</b>
2019	9	3355	6416522	CDBG - Edgewater Boys and Girls Club Keystone Club	05D	LMC	\$9,719.79
2019	9	3355	6427826	CDBG - Edgewater Boys and Girls Club Keystone Club	05D	LMC	\$4,194.21
					<b>05D</b>	<b>Matrix Code</b>	<b>\$13,914.00</b>
2019	7	3334	6345711	DeLand - Community Resource Center Public Service	05Z	LMA	\$10,572.09
2019	7	3334	6354532	DeLand - Community Resource Center Public Service	05Z	LMA	\$5,873.38
2019	7	3334	6365433	DeLand - Community Resource Center Public Service	05Z	LMA	\$5,873.38
2019	7	3334	6375657	DeLand - Community Resource Center Public Service	05Z	LMA	\$5,873.38
2019	7	3334	6404773	DeLand - Community Resource Center Public Service	05Z	LMA	\$4,688.77
					<b>05Z</b>	<b>Matrix Code</b>	<b>\$32,881.00</b>
2014	70	3312	6354532	CDBG - South Daytona - Homeowner Septic Conversion	14A	LMH	\$8,749.00
2015	48	3313	6354532	CDBG - South Daytona - Homeowner Septic Conversion	14A	LMH	\$12,795.00
2018	18	3311	6354532	CDBG - South Daytona - Homeowner Septic Conversion	14A	LMH	\$1,856.00
					<b>14A</b>	<b>Matrix Code</b>	<b>\$23,400.00</b>
2017	2	3254	6320006	CDBG - Countywide Housing Rehabilitation Administration	14H	LMH	\$650.92
2017	2	3254	6326864	CDBG - Countywide Housing Rehabilitation Administration	14H	LMH	\$4,556.52
2017	2	3254	6337196	CDBG - Countywide Housing Rehabilitation Administration	14H	LMH	\$6,834.73
2017	2	3254	6345711	CDBG - Countywide Housing Rehabilitation Administration	14H	LMH	\$2,506.73
2018	2	3341	6345711	CDBG- Countywide Housing Rehabilitation Administration	14H	LMH	\$2,051.97
2018	2	3341	6354532	CDBG- Countywide Housing Rehabilitation Administration	14H	LMH	\$10,192.15
2018	2	3341	6365433	CDBG- Countywide Housing Rehabilitation Administration	14H	LMH	\$5,685.24
2018	2	3341	6375657	CDBG- Countywide Housing Rehabilitation Administration	14H	LMH	\$5,685.22
2018	2	3341	6404773	CDBG- Countywide Housing Rehabilitation Administration	14H	LMH	\$23,591.11
2018	2	3341	6416522	CDBG- Countywide Housing Rehabilitation Administration	14H	LMH	\$9,211.92
2018	2	3341	6427826	CDBG- Countywide Housing Rehabilitation Administration	14H	LMH	\$5,337.39
					<b>14H</b>	<b>Matrix Code</b>	<b>\$76,303.90</b>
<b>Total</b>							<b>\$1,524,373.87</b>

**LINE 27 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 27**

<b>Plan Year</b>	<b>IDIS Project</b>	<b>IDIS Activity</b>	<b>voucnr Number</b>	<b>Activity Name</b>	<b>Matrix Code</b>	<b>National Objective</b>	<b>Drawn Amount</b>
2019	24	3349	6375657	City of Ormond Beach- Hope Place Public Service	03T	LMC	\$9,548.04
2019	24	3349	6404773	City of Ormond Beach- Hope Place Public Service	03T	LMC	\$9,524.80
2019	24	3349	6416522	City of Ormond Beach- Hope Place Public Service	03T	LMC	\$3,439.16
					<b>03T</b>	<b>Matrix Code</b>	<b>\$22,512.00</b>
2019	9	3355	6416522	CDBG - Edgewater Boys and Girls Club Keystone Club	05D	LMC	\$9,719.79
2019	9	3355	6427826	CDBG - Edgewater Boys and Girls Club Keystone Club	05D	LMC	\$4,194.21
					<b>05D</b>	<b>Matrix Code</b>	<b>\$13,914.00</b>
2019	7	3334	6345711	DeLand - Community Resource Center Public Service	05Z	LMA	\$10,572.09
2019	7	3334	6354532	DeLand - Community Resource Center Public Service	05Z	LMA	\$5,873.38

2019	7	3334	6365433	DeLand - Community Resource Center Public Service	05Z	LMA	\$5,873.38
2019	7	3334	6375657	DeLand - Community Resource Center Public Service	05Z	LMA	\$5,873.38
2019	7	3334	6404773	DeLand - Community Resource Center Public Service	05Z	LMA	\$4,688.77
					<b>05Z</b>	<b>Matrix Code</b>	<b>\$32,881.00</b>
<b>Total</b>							<b>\$69,307.00</b>

**LINE 37 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 37**

Plan Year	IDIS Project	IDIS Activity	voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2017	1	3253	6345711	CDBG - Countywide Program Administration	21A		\$235.83
2018	1	3292	6320006	CDBG - Countywide Program Administration	21A		\$3,067.39
2018	1	3292	6326864	CDBG - Countywide Program Administration	21A		\$21,625.68
2018	1	3292	6337196	CDBG - Countywide Program Administration	21A		\$27,924.00
2018	1	3292	6345711	CDBG - Countywide Program Administration	21A		\$18,046.13
2018	1	3292	6354532	CDBG - Countywide Program Administration	21A		\$16,429.47
2018	1	3292	6365433	CDBG - Countywide Program Administration	21A		\$14,201.02
2018	1	3292	6375657	CDBG - Countywide Program Administration	21A		\$13,948.91
2018	1	3292	6404773	CDBG - Countywide Program Administration	21A		\$72,134.89
2018	1	3292	6416522	CDBG - Countywide Program Administration	21A		\$36,453.80
2018	1	3292	6427826	CDBG - Countywide Program Administration	21A		\$24,857.08
					<b>21A</b>	<b>Matrix Code</b>	<b>\$248,924.20</b>
<b>Total</b>							<b>\$248,924.20</b>

## Appendix B

### HUD ESG CAPER FY2020

Filters for this report	
Client ID	78765
Q4a record ID	(all)
Submission ID	103564
Report executed on	3/24/2021 8:35:55 AM

Report Date Range
10/1/2019 to 9/30/2020

#### Q01a. Contact Information

First name	Diana
Middle name	
Last name	Phillips
Suffix	
Title	
Street Address 1	110 W. Rich Ave.
Street Address 2	
City	DeLand
State	Florida
ZIP Code	32720
E-mail Address	dphillips@volusia.org
Phone Number	(386)736-5955
Extension	12958
Fax Number	

#### Q01b. Grant Information

2020	E20UC120021					
2019	E19UC120021	\$157,517	\$82,006.32	\$75,510.68	10/23/2019	10/23/2021
2018	E18UC120021	\$155,890	\$155,890.00	\$0	10/3/2018	10/3/2020
2017	E17UC120021	\$153,179	\$153,179.00	\$0	10/19/2017	10/19/2019
2016	E16UC120021	\$153,603	\$153,602.97	\$0.03	11/3/2016	11/3/2018
2015	E15UC120021	\$152,882	\$152,882.00	\$0	9/23/2015	9/23/2017
2014	E14UC120021	\$139,480	\$139,480.00	\$0	10/8/2014	10/8/2016
2013	E13UC120021	\$118,849	\$118,848.27	\$0.73	10/21/2013	10/21/2015
2012						
2011						
Total		\$1,031,400	\$955,888.56	\$75,511.44		

CAPER reporting includes funds used from fiscal year:	
	2018, 2019
Project types carried out during the program year	
Enter the number of each type of projects funded through ESG during this program year.	
Street Outreach	1
Emergency Shelter	1
Transitional Housing (grandfathered under ES)	0
Day Shelter (funded under ES)	0
Rapid Re-Housing	2
Homelessness Prevention	1

Q01c. Additional Information

HMIS
Comparable Database
Are 100% of the project(s) funded through ESG, which are allowed to use HMIS, entering data into HMIS? Yes
Have all of the projects entered data into Sage via a CSV - CAPER Report upload? Yes
Are 100% of the project(s) funded through ESG, which are allowed to use a comparable database, entering data into the comparable database? No
Have all of the projects entered data into Sage via a CSV - CAPER Report upload? Yes

Q04a: Project Identifiers in HMIS

Organization Name	Halifax Urban Ministries	Neighborhood Center of West Volusia	Neighborhood Center of West Volusia	Neighborhood Center of West Volusia	Neighborhood Center of West Volusia
Organization ID	15	7	7	7	7
Project Name	HUM - 305 County of Volusia - ESG RRH	Neighborhood Center ESG RRH Volusia County 18-19-20	Neighborhood Center ESG Prevention Volusia County 18-19	Neighborhood Center - County ESG Street Outreach	Neighborhood Center -ES- Main House
Project ID	305	274	275	293	39

HMIS Project Type	13	13	12	4	1
Method for Tracking ES					0
Affiliated with a residential project					
Project IDs of affiliations					
CoC Number	FL-504	FL-504	FL-504	FL-504	FL-504
Geocode	120690	129127	129127	129127	129127
Victim Service Provider	0	0	0	0	0
HMIS Software Name	ServicePoint	ServicePoint	ServicePoint	ServicePoint	ServicePoint
Report Start Date	2019-10-01	2019-10-01	2019-10-01	2019-10-01	2019-10-01
Report End Date	2020-09-30	2020-09-30	2020-09-30	2020-09-30	2020-09-30
CSV Exception?	No	No	No	No	No
Uploaded via emailed hyperlink?	Yes	Yes	Yes	Yes	Yes

Q05a: Report Validations Table

Total Number of Persons Served	472
Number of Adults (Age 18 or Over)	303
Number of Children (Under Age 18)	166
Number of Persons with Unknown Age	3
Number of Leavers	325
Number of Adult Leavers	223



Number of Adult and Head of Household Leavers	226
Number of Stayers	147
Number of Adult Stayers	80
Number of Veterans	6
Number of Chronically Homeless Persons	51
Number of Youth Under Age 25	42
Number of Parenting Youth Under Age 25 with Children	10
Number of Adult Heads of Household	257
Number of Child and Unknown-Age Heads of Household	3
Heads of Households and Adult Stayers in the Project 365 Days or More	1

Q06a: Data Quality: Personally Identifying Information (PII)

Data Element	Client Doesn't Know/Ref used	Information Missing	Data Issues	Total	% of Error Rate
Name	0	0	0	0	0.00 %
Social Security Number	7	8	0	15	3.18 %
Date of Birth	0	0	0	0	0.00 %
Race	1	1	0	2	0.42 %
Ethnicity	1	1	0	2	0.42 %
Gender	0	0	0	0	0.00 %
Overall Score				17	3.60 %

Q06b: Data Quality: Universal Data Elements

	Error Count	% of Error Rate
Veteran Status	1	0.33 %
Project Start Date	0	0.00 %
Relationship to Head of Household	25	5.30 %
Client Location	0	0.00 %
Disabling Condition	10	2.12 %

Q06c: Data Quality: Income and Housing Data Quality

	<b>Error Count</b>	<b>% of Error Rate</b>
Destination	62	19.08 %
Income and Sources at Start	20	7.69 %
Income and Sources at Annual Assessment	0	0.00 %
Income and Sources at Exit	19	8.41 %

Q06d: Data Quality: Chronic Homelessness

	<b>Count of Total Records</b>	<b>Missing Time in Institution</b>	<b>Missing Time in Housing</b>	<b>Approximate Date Started DK/R/missing</b>	<b>Number of Times DK/R/missing</b>	<b>Number of Months DK/R/missing</b>	<b>% of Records Unable to Calculate</b>
ES, SH, Street Outreach	209	0	0	50	43	43	26.77 %
TH	0	0	0	0	0	0	--
PH (All)	58	0	3	2	2	2	8.69 %
Total	267	0	0	0	0	0	22.84 %

Q06e: Data Quality: Timeliness

	<b>Number of Project Start Records</b>	<b>Number of Project Exit Records</b>
0 days	285	94
1-3 Days	45	29
4-6 Days	8	8
7-10 Days	7	4
11+ Days	51	160

Q06f: Data Quality: Inactive Records: Street Outreach & Emergency Shelter

	<b># of Records</b>	<b># of Inactive Records</b>	<b>% of Inactive Records</b>
Contact (Adults and Heads of Household in Street Outreach or ES - NBN)	22	22	100.00 %
Bed Night (All Clients in ES - NBN)	0	0	--

Q07a: Number of Persons Served

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Adults	303	185	114	0	4
Children	166	0	162	3	1
Client Doesn't Know/ Client Refused	0	0	0	0	0
Data Not Collected	3	0	0	0	3
Total	472	185	276	3	8
For PSH & RRH – the total persons served who moved into housing	43	5	38	0	0

Q08a: Households Served

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Total Households	260	171	86	1	2
For PSH & RRH – the total households served who moved into housing	15	4	11	0	0

Q08b: Point-in-Time Count of Households on the Last Wednesday

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
January	79	30	47	0	2
April	41	18	22	0	1
July	40	16	23	0	1
October	32	22	9	0	1

Q09a: Number of Persons Contacted

	<b>All Persons Contacted</b>	<b>First contact – NOT staying on</b>	<b>First contact – WAS staying on</b>	<b>First contact – Worker</b>
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		<b>the Streets, ES, or SH</b>	<b>Streets, ES, or SH</b>	<b>unable to determine</b>
Once	0	0	0	0
2-5 Times	0	0	0	0
6-9 Times	0	0	0	0
10+ Times	0	0	0	0
Total Persons Contacted	0	0	0	0

Q09b: Number of Persons Engaged

	<b>All Persons Contacted</b>	<b>First contact – NOT staying on the Streets, ES, or SH</b>	<b>First contact – WAS staying on Streets, ES, or SH</b>	<b>First contact – Worker unable to determine</b>
Once	0	0	0	0
2-5 Contacts	0	0	0	0
6-9 Contacts	0	0	0	0
10+ Contacts	0	0	0	0
Total Persons Engaged	0	0	0	0
Rate of Engagement	0	0	0	0

Q10a: Gender of Adults

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>Unknown Household Type</b>
Male	129	99	29	1
Female	173	86	84	3
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	1	0	1	0
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	0	0	0	0

Subtotal	303	185	114	4
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Q10b: Gender of Children

	<b>Total</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Male	85	83	1	1
Female	81	79	2	0
Trans Female (MTF or Male to Female)	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	0	0	0	0
Subtotal	166	162	3	1

Q10c: Gender of Persons Missing Age Information

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Male	0	0	0	0	0
Female	0	0	0	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0
Gender Non-Conforming (i.e. not exclusively male or female)	0	0	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	3	0	0	0	3

Subtotal	3	0	0	0	3
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Q10d: Gender by Age Ranges

	<b>Total</b>	<b>Under Age 18</b>	<b>Age 18-24</b>	<b>Age 25-61</b>	<b>Age 62 and over</b>	<b>Client Doesn't Know/ Client Refused</b>	<b>Data Not Collected</b>
Male	214	85	28	97	4	0	0
Female	254	81	19	143	11	0	0
Trans Female (MTF or Male to Female)	0	0	0	0	0	0	0
Trans Male (FTM or Female to Male)	0	0	0	0	0	0	0
Gender Non- Conforming (i.e. not exclusively male or female)	1	0	0	1	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0	0	0
Data Not Collected	3	0	0	0	0	0	3
Subtotal	472	166	47	241	15	0	3

Q11: Age

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Househol d Type</b>
Under 5	48	0	46	1	1
5 - 12	84	0	83	1	0
13 - 17	34	0	33	1	0
18 - 24	47	34	12	0	1
25 - 34	85	44	39	0	2
35 - 44	82	38	44	0	0
45 - 54	52	37	14	0	1
55 - 61	22	19	3	0	0
62+	15	13	2	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	3	0	0	0	3

Total	472	185	276	3	8
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Q12a: Race

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
White	298	134	159	1	4
Black or African American	149	46	103	0	0
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	19	5	13	0	1
Client Doesn't Know/Client Refused	2	0	1	1	0
Data Not Collected	4	0	0	1	3
Total	472	185	276	3	8

Q12b: Ethnicity

<b>Column2</b>	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Non-Hispanic/Non-Latino	399	161	236	1	1
Hispanic/Latino	67	24	40	0	3
Client Doesn't Know/Client Refused	1	0	0	1	0
Data Not Collected	5	0	0	1	4
Total	472	185	276	3	8

Q13a1: Physical and Mental Health Conditions at Start

	<b>Total Person s</b>	<b>Without Children</b>	<b>Adults in HH with Childre n &amp; Adults</b>	<b>Childre n in HH with Childre n &amp; Adults</b>	<b>With Childre n and Adults</b>	<b>With Only Childre n</b>	<b>Unknown Househol d Type</b>
Mental Health Problem	47	35	4	8	--	0	0
Alcohol Abuse	1	1	0	0	--	0	0
Drug Abuse	4	4	0	0	--	0	0
Both Alcohol and Drug Abuse	12	10	2	0	--	0	0
Chronic Health Condition	7	5	2	0	--	0	0
HIV/AIDS	1	1	0	0	--	0	0
Developmental Disability	15	5	1	9	--	0	0
Physical Disability	25	15	5	1	--	1	3

The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q13b1: Physical and Mental Health Conditions at Exit

	<b>Total Perso ns</b>	<b>Witho ut Childr en</b>	<b>Adults in HH with Childr en &amp; Adults</b>	<b>Childr en in HH with Childr en &amp; Adults</b>	<b>With Childr en and Adults</b>	<b>With Only Childr en</b>	<b>Unknow n Househo ld Type</b>
Mental Health Problem	39	30	3	6	--	0	0
Alcohol Abuse	1	1	0	0	--	0	0
Drug Abuse	4	4	0	0	--	0	0
Both Alcohol and Drug Abuse	8	8	0	0	--	0	0
Chronic Health Condition	4	4	0	0	--	0	0
HIV/AIDS	0	0	0	0	--	0	0
Developmental Disability	11	5	0	6	--	0	0
Physical Disability	17	12	2	1	--	1	1



The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q13c1: Physical and Mental Health Conditions for Stayers

	<b>Total Persons</b>	<b>Without Children</b>	<b>Adults in HH with Children &amp; Adults</b>	<b>Children in HH with Children &amp; Adults</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Mental Health Problem	8	5	1	2	--	0	0
Alcohol Abuse	0	0	0	0	--	0	0
Drug Abuse	0	0	0	0	--	0	0
Both Alcohol and Drug Abuse	4	2	2	0	--	0	0
Chronic Health Condition	3	1	2	0	--	0	0
HIV/AIDS	1	1	0	0	--	0	0
Developmental Disability	4	0	1	3	--	0	0
Physical Disability	8	3	3	0	--	0	2

The "With Children and Adults" column is retired as of 10/1/2019 and replaced with the columns "Adults in HH with Children & Adults" and "Children in HH with Children & Adults".

Q14a: Domestic Violence History

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Yes	59	34	25	0	0
No	244	150	89	1	4
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	3	1	2	0	0
Total	306	185	116	1	4

Q14b: Persons Fleeing Domestic Violence

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Yes	16	7	9	0	0
No	32	20	12	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	11	7	4	0	0
<b>Total</b>	<b>59</b>	<b>34</b>	<b>25</b>	<b>0</b>	<b>0</b>

Q15: Living Situation

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
<b>Homeless Situations</b>	0	0	0	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	31	14	17	0	0
Transitional housing for homeless persons (including homeless youth)	8	6	2	0	0
Place not meant for habitation	147	91	53	1	2
Safe Haven	0	0	0	0	0
Host Home (non-crisis)	0	0	0	0	0
Interim Housing	0	0	0	0	0
<b>Subtotal</b>	<b>186</b>	<b>111</b>	<b>72</b>	<b>1</b>	<b>2</b>
<b>Institutional Settings</b>	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	8	7	1	0	0

Hospital or other residential non-psychiatric medical facility	1	1	0	0	0
Jail, prison or juvenile detention facility	16	16	0	0	0
Foster care home or foster care group home	1	1	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Residential project or halfway house with no homeless criteria	0	0	0	0	0
Subtotal	26	25	1	0	0
<b>Other Locations</b>	0	0	0	0	0
Permanent housing (other than RRH) for formerly homeless persons	1	1	0	0	0
Owned by client, no ongoing housing subsidy	2	2	0	0	0
Owned by client, with ongoing housing subsidy	0	0	0	0	0
Rental by client, with RRH or equivalent subsidy	0	0	0	0	0
Rental by client, with HCV voucher (tenant or project based)	1	0	1	0	0
Rental by client in a public housing unit	0	0	0	0	0
Rental by client, no ongoing housing subsidy	45	21	22	0	2
Rental by client, with VASH subsidy	0	0	0	0	0
Rental by client with GPD TIP subsidy	0	0	0	0	0

Rental by client, with other housing subsidy	1	1	0	0	0
Hotel or motel paid for without emergency shelter voucher	4	1	3	0	0
Staying or living in a friend's room, apartment or house	16	11	5	0	0
Staying or living in a family member's room, apartment or house	19	9	10	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected	5	3	2	0	0
Subtotal	94	49	43	0	2
Total	306	185	116	1	4

Interim housing is retired as of 10/1/2019.

#### Q16: Cash Income – Ranges

	<b>Income at Start</b>	<b>Income at Latest Annual Assessment for Stayers</b>	<b>Income at Exit for Leavers</b>
No income	131	0	93
\$1 - \$150	0	0	0
\$151 - \$250	3	0	2
\$251 - \$500	7	0	7
\$501 - \$1000	51	0	43
\$1,001 - \$1,500	50	0	44
\$1,501 - \$2,000	31	0	16
\$2,001+	15	0	9
Client Doesn't Know/Client Refused	0	0	0
Data Not Collected	15	0	9
Number of Adult Stayers Not Yet Required to Have an Annual Assessment	0	79	0
Number of Adult Stayers Without Required Annual Assessment	0	1	0

Total Adults	303	80	223
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Q17: Cash Income – Sources

	Income at Start	Income at Latest Annual Assessment for Stayers	Income at Exit for Leavers
Earned Income	106	0	85
Unemployment Insurance	0	0	0
SSI	24	0	15
SSDI	27	0	20
VA Service-Connected Disability Compensation	0	0	0
VA Non-Service Connected Disability Pension	0	0	0
Private Disability Insurance	0	0	0
Worker's Compensation	0	0	0
TANF or Equivalent	0	0	0
General Assistance	0	0	0
Retirement (Social Security)	2	0	0
Pension from Former Job	0	0	0
Child Support	8	0	5
Alimony (Spousal Support)	1	0	0
Other Source	4	0	4
Adults with Income Information at Start and Annual Assessment/Exit	0	0	0

Q19b: Disabling Conditions and Income for Adults at Exit

	AO: Adult with Disabling Condition	AO: Adult without Disabling Condition	AO: Total Adults	AO: % with Disabling Condition by Source	AC: Adult with Disabling Condition	AC: Adult without Disabling Condition	AC: Total Adults	AC: % with Disabling Condition by Source	UK: Adult with Disabling Condition	UK: Adult without Disabling Condition	UK: Total Adults	UK: % with Disabling Condition by Source
Earned Income	7	48	55	12.55 %	1	28	29	3.17 %	0	0	0	--

	AO: Adult with Disabling Condition	AO: Adult without Disabling Condition	AO: Total Adults	AO: % with Disabling Condition by Source	AC: Adult with Disabling Condition	AC: Adult without Disabling Condition	AC: Total Adults	AC: % with Disabling Condition by Source	UK: Adult with Disabling Condition	UK: Adult without Disabling Condition	UK: Total Adults	UK: % with Disabling Condition by Source
Supplemental Security Income (SSI)	9	2	11	82.00 %	2	1	3	66.67 %	0	0	0	--
Social Security Disability Insurance (SSDI)	16	2	18	88.78 %	0	1	1	0.00 %	0	0	0	--
VA Service-Connected Disability Compensation	0	0	0	--	0	0	0	--	0	0	0	--
Private Disability Insurance	0	0	0	--	0	0	0	--	0	0	0	--
Worker's Compensation	0	0	0	--	0	0	0	--	0	0	0	--
Temporary Assistance for Needy Families (TANF)	0	0	0	--	0	0	0	--	0	0	0	--
Retirement Income from Social Security	0	0	0	--	0	0	0	--	0	0	0	--
Pension or retirement income from a former job	0	0	0	--	0	0	0	--	0	0	0	--
Child Support	0	1	1	0.00 %	0	4	4	0.00 %	0	0	0	--
Other source	1	2	3	33.33 %	0	1	1	0.00 %	0	0	0	--
No Sources	18	41	59	30.36 %	2	23	25	8.00 %	1	0	1	100.00 %
Unduplicated Total Adults	49	95	144		5	53	58		1	0	1	

Q20a: Type of Non-Cash Benefit Sources

	<b>Benefit at Start</b>	<b>Benefit at Latest Annual Assessment for Stayers</b>	<b>Benefit at Exit for Leavers</b>
Supplemental Nutritional Assistance Program	75	0	50
WIC	2	0	2
TANF Child Care Services	1	0	1
TANF Transportation Services	0	0	0
Other TANF-Funded Services	0	0	0
Other Source	0	0	0

Q21: Health Insurance

	<b>At Start</b>	<b>At Annual Assessment for Stayers</b>	<b>At Exit for Leavers</b>
Medicaid	217	0	136
Medicare	16	0	8
State Children's Health Insurance Program	4	0	0
VA Medical Services	1	0	1
Employer Provided Health Insurance	7	0	2
Health Insurance Through COBRA	0	0	0
Private Pay Health Insurance	4	0	4
State Health Insurance for Adults	4	0	4
Indian Health Services Program	0	0	0
Other	3	0	3
No Health Insurance	215	0	171
Client Doesn't Know/Client Refused	0	0	0
Data Not Collected	17	5	6
Number of Stayers Not Yet Required to Have an Annual Assessment	0	142	0

1 Source of Health Insurance	230	0	144
More than 1 Source of Health Insurance	13	0	7

Q22a2: Length of Participation – ESG Projects

	<b>Total</b>	<b>Leavers</b>	<b>Stayers</b>
0 to 7 days	69	65	4
8 to 14 days	45	41	4
15 to 21 days	34	33	1
22 to 30 days	28	26	2
31 to 60 days	66	58	8
61 to 90 days	31	27	4
91 to 180 days	84	63	21
181 to 365 days	109	11	98
366 to 730 days (1-2 Yrs)	6	1	5
731 to 1,095 days (2-3 Yrs)	0	0	0
1,096 to 1,460 days (3-4 Yrs)	0	0	0
1,461 to 1,825 days (4-5 Yrs)	0	0	0
More than 1,825 days (> 5 Yrs)	0	0	0
Data Not Collected	0	0	0
<b>Total</b>	<b>472</b>	<b>325</b>	<b>147</b>

Q22c: Length of Time between Project Start Date and Housing Move-in Date

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
7 days or less	35	3	32	0	0
8 to 14 days	6	0	6	0	0
15 to 21 days	2	2	0	0	0
22 to 30 days	0	0	0	0	0
31 to 60 days	0	0	0	0	0
61 to 180 days	0	0	0	0	0
181 to 365 days	0	0	0	0	0
366 to 730 days (1-2 Yrs)	0	0	0	0	0



Total (persons moved into housing)	43	5	38	0	0
Average length of time to housing	2.35	8.2	2	--	--
Persons who were exited without move-in	27	4	21	2	0
Total persons	70	9	59	2	0

Q22d: Length of Participation by Household Type

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
7 days or less	69	43	23	3	0
8 to 14 days	45	27	18	0	0
15 to 21 days	34	23	11	0	0
22 to 30 days	28	20	8	0	0
31 to 60 days	66	30	36	0	0
61 to 90 days	31	9	22	0	0
91 to 180 days	84	20	64	0	0
181 to 365 days	109	13	91	0	5
366 to 730 days (1-2 Yrs)	6	0	3	0	3
731 to 1,095 days (2-3 Yrs)	0	0	0	0	0
1,096 to 1,460 days (3-4 Yrs)	0	0	0	0	0
1,461 to 1,825 days (4-5 Yrs)	0	0	0	0	0
More than 1,825 days (> 5 Yrs)	0	0	0	0	0
Data Not Collected	0	0	0	0	0
Total	472	185	276	3	8

Q22e: Length of Time Prior to Housing - based on 3.917 Date Homelessness Started

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
7 days or less	28	28	0	0	0

8 to 14 days	6	6	0	0	0
15 to 21 days	1	1	0	0	0
22 to 30 days	4	4	0	0	0
31 to 60 days	7	7	0	0	0
61 to 180 days	30	21	9	0	0
181 to 365 days	29	8	21	0	0
366 to 730 days (1-2 Yrs)	23	20	2	1	0
731 days or more	22	22	0	0	0
Total (persons moved into housing)	150	117	32	1	0
Not yet moved into housing	71	14	55	2	0
Data not collected	11	5	6	0	0
Total persons	232	136	93	3	0

Q23c: Exit Destination – All persons

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Househol d Type</b>
<b>Permanent Destinations</b>	0	0	0	0	0
Moved from one HOPWA funded project to HOPWA PH	0	0	0	0	0
Owned by client, no ongoing housing subsidy	0	0	0	0	0
Owned by client, with ongoing housing subsidy	1	1	0	0	0
Rental by client, no ongoing housing subsidy	80	25	55	0	0
Rental by client, with VASH housing subsidy	0	0	0	0	0
Rental by client, with GPD TIP housing subsidy	0	0	0	0	0

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Rental by client, with other ongoing housing subsidy	6	1	5	0	0
Permanent housing (other than RRH) for formerly homeless persons	16	11	4	1	0
Staying or living with family, permanent tenure	10	7	3	0	0
Staying or living with friends, permanent tenure	3	3	0	0	0
Rental by client, with RRH or equivalent subsidy	17	2	15	0	0
Rental by client, with HCV voucher (tenant or project based)	1	1	0	0	0
Rental by client in a public housing unit	2	0	2	0	0
Subtotal	136	51	84	1	0
<b>Temporary Destinations</b>	0	0	0	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher	13	3	10	0	0
Moved from one HOPWA funded project to HOPWA TH	0	0	0	0	0
Transitional housing for homeless persons (including homeless youth)	48	45	1	2	0
Staying or living with family, temporary tenure	14	9	5	0	0

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
(e.g. room, apartment or house)					
Staying or living with friends, temporary tenure (e.g. room, apartment or house)	28	22	6	0	0
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)	2	2	0	0	0
Safe Haven	0	0	0	0	0
Hotel or motel paid for without emergency shelter voucher	6	1	5	0	0
Host Home (non-crisis)	0	0	0	0	0
Subtotal	111	82	27	2	0
<b>Institutional Settings</b>	0	0	0	0	0
Foster care home or group foster care home	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	0	0	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	0	0	0	0	0

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Long-term care facility or nursing home	0	0	0	0	0
Subtotal	0	0	0	0	0
<b>Other Destinations</b>	0	0	0	0	0
Residential project or halfway house with no homeless criteria	0	0	0	0	0
Deceased	0	0	0	0	0
Other	1	1	0	0	0
Client Doesn't Know/Client Refused	0	0	0	0	0
Data Not Collected (no exit interview completed)	77	22	54	0	1
Subtotal	78	23	54	0	1
Total	325	156	165	3	1
Total persons exiting to positive housing destinations	130	55	74	1	0
Total persons whose destinations excluded them from the calculation	0	0	0	0	0
Percentage	40.00 %	35.26 %	44.85 %	33.33 %	0.00 %

Q24: Homelessness Prevention Housing Assessment at Exit

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Able to maintain the housing they had at project start--Without a subsidy	8	1	7	0	0
Able to maintain the housing they had at project	0	0	0	0	0

start--With the subsidy they had at project start					
Able to maintain the housing they had at project start--With an on-going subsidy acquired since project start	0	0	0	0	0
Able to maintain the housing they had at project start--Only with financial assistance other than a subsidy	0	0	0	0	0
Moved to new housing unit--With on-going subsidy	0	0	0	0	0
Moved to new housing unit--Without an on-going subsidy	0	0	0	0	0
Moved in with family/friends on a temporary basis	0	0	0	0	0
Moved in with family/friends on a permanent basis	0	0	0	0	0
Moved to a transitional or temporary housing facility or program	0	0	0	0	0
Client became homeless – moving to a shelter or other place unfit for human habitation	0	0	0	0	0
Client went to jail/prison	0	0	0	0	0
Client died	0	0	0	0	0

Client doesn't know/Client refused	0	0	0	0	0
Data not collected (no exit interview completed)	33	5	28	0	0
Total	41	6	35	0	0

Q25a: Number of Veterans

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>Unknown Household Type</b>
Chronically Homeless Veteran	2	2	0	0
Non-Chronically Homeless Veteran	4	4	0	0
Not a Veteran	296	179	113	4
Client Doesn't Know/Client Refused	0	0	0	0
Data Not Collected	1	0	1	0
Total	303	185	114	4

Q26b: Number of Chronically Homeless Persons by Household

	<b>Total</b>	<b>Without Children</b>	<b>With Children and Adults</b>	<b>With Only Children</b>	<b>Unknown Household Type</b>
Chronically Homeless	51	43	7	1	0
Not Chronically Homeless	345	111	233	0	1
Client Doesn't Know/Client Refused	1	1	0	0	0
Data Not Collected	75	30	36	2	7
Total	472	185	276	3	8