



Animal Control Advisory Board Meeting  
January 31, 2023

Agenda

- Call to Order
- Roll Call
- Approval of minutes from October 11, 2022, meeting
- Discussion of Animal Services 4th Quarter Performance Measures
- New business
- Public participation
- Tour of the New Mobile Spay/Neuter Vehicle
- Meeting adjourned

Volusia County Animal Control  
Advisory Board Meeting  
January 31, 2023

**Present:**

Cathy Driggers  
Karen K. Clark  
Judy Gillett  
Jeannine Colletti  
Lorraine Hayden  
Ken Mullen

Adam Leath, Director, Volusia County Animal Services  
Alicia Dease, Field Supervisor, Volusia County Animal Services  
Shari Williams, Office Manager, Volusia County Animal Services

This meeting was held at the Emergency Operations Center.

A motion was made by Mrs. Colletti to approve the minutes for the April 26, 2022, meeting. Mr. Mullen seconds the motion. The motion is carried.

Director Leath discusses the Fiscal Year 22 fourth quarter performance measures (see attached).

**New Business:**

Ms. Clark discusses homelessness. People are living in the woods in the county but have PO boxes in the city. When you're homeless and want to have your animals taken care of, you give the only address you have, and that's a PO box which is in the city limits. She states that's where there is confusion. How does this get addressed?

Ms. Colletti discusses a specific example of this. She states she contacted Alicia regarding this example, who investigated it. Here we have this homeless man who's planning outright to mate this dog. If this guy is in the county, you have rules.

Mr. Leath: Two things to recognize is, while we're really hoping to make sure to not bring more animals into the shelter, we don't want to criminalize animal ownership because people don't have funds or resources. While I understand your perspective and I don't disagree with you, would you also then penalize someone with a citation who isn't any more able to provide spay/neuter now then he did before, and now he's got a citation on top of it that he's not going to be able to pay. It's going to cause even more problems. Or do we do what we have been doing, to provide them with the transportation and resources to get those pets the care they need? We provide that regularly.

Mrs. Colletti: I see what you're saying.

Mr. Leath: If we're going to keep this pet with him, we need to make sure we're giving him the resources and not citations.

Other board members join the discussion.

Mr. Leath: We go to the homeless camps quite regularly and we provide those resources quite regularly. We cannot legally go into a city jurisdiction and do any enforcement.

Discussion among Board members regarding city/county homeless camps and one specific camp located in Deland.

Ms. Clark asks if the new vehicle is going to be at the Deland Dog Parade.  
Mr. Leath confirms it will be there.

Mr. Leath discusses Volusia County Animal Services Meet the Pack program and shows the YouTube video describing it (<https://youtu.be/1lmxm1ik5PU>).

Officer Dease says the goal is to have them the first Friday of every month and the locations will be posted on the Volusia County Animal Services Facebook page.

Mrs. Gillett discusses the cat show her cat club is trying to schedule.  
Other board members joined the discussion.

Mr. Leath offers the board members a tour of the new mobile spay/neuter bus after the meeting.

The next meeting is scheduled for May 9, 2023, at 9:00am.

Meeting adjourned.

# Animal Services



Performance Measures FY 21-22 Quarter 4

# Logic Model Goals

## Logic Model #1

Animals are valued by society, protected by its laws, and free from cruelty, pain, and suffering.

Citizens in Volusia County are protected from the potential threats animals pose to public safety.

## Logic Model #2

Widespread access to high quality, low cost, spay/neuter, and veterinary services is available to pets in need.

## Logic Model #3

Keep animals out of shelters





# Logic Model #1

Activities/Outputs



## Animal Related Crimes are Reported

| Measure  | FY 21/22<br>Q4<br>Output | FY 21/22<br>Annual<br>Total |
|--|--------------------------|-----------------------------|
| Hits to<br>Website,<br>Facebook<br>Impressions | 115,391                  | 450,235                     |
| # Airtime<br>Spots Print,<br>Radio, TV         | 0                        | 14                          |
| # Awareness<br>Activities                      | 0                        | 7                           |



# Logic Model #1

Activities/Outputs

## Animal Related Crimes are Reported

| Measure                              | FY 21/22<br>Q4 Output | FY 21-22<br>Annual<br>Total |
|--------------------------------------|-----------------------|-----------------------------|
| Number of<br>Trainings<br>Offered    | 0                     | 1                           |
| Number of<br>Attendees               | 0                     | 52                          |
| Number of<br>Agencies<br>Represented | 0                     | 12                          |





# Logic Model #1 Activities/Outputs



## Interlocal

| Measure   | FY 21/22<br>Q4 Output | FY<br>21/22<br>Annual<br>Total |
|---|-----------------------|--------------------------------|
| # of Responses<br>billed to<br>Incorporated<br>(OH, EW) | 15                    | 65                             |
| % of<br>Incorporated<br>requests for<br>service         | 2%                    | 32.25%                         |
| \$ Billed to<br>Incorporated                            | \$2,398               | \$8,229                        |





# Logic Model #1 Activities/Outputs

## Dangerous Dogs Appropriately Confined and Identified

| Measure   | FY 21/22<br>Q4 Output | FY 21/22<br>Annual<br>Total |
|---|-----------------------|-----------------------------|
| # Divisional<br>Training<br>events for<br>ACO's | 0                     | 4                           |
| # of Agencies<br>in Attendance                  | 0                     | 2                           |
| Number of<br>Hours Spent in<br>Training         | 0                     | 6                           |



# Logic Model #1

Short Term Outcomes



Animal related crimes are reported

| Measure  | FY 21/22<br>Q4<br>Output | FY<br>21/22<br>Annual<br>Total |
|--|--------------------------|--------------------------------|
| Number of Calls                                    | 425                      | 1,738                          |
| Number of Investigations                           | 87                       | 599                            |
| Total Number of Responses                          | 585                      | 2,384                          |
| % Complaint Resolution on 1 <sup>st</sup> Response | 73%                      | 270%                           |





# Logic Model #1

Short Term Outcomes

Animal related crimes are reported

| Measure  | FY 21/22<br>Q4 Output | FY<br>21/22<br>Annual<br>Total |
|--|-----------------------|--------------------------------|
| Number of Cases<br>Providing Assistance<br>to First Responders | 53                    | 105                            |
| Number of Search<br>Warrants Served<br>Related to Animals      | 1                     | 4                              |





# Logic Model #1

Short Term Outcomes

## Dangerous dogs appropriately confined and identified

| Measure                 | FY 21/22<br>Q4 Output | FY<br>21/22<br>Annual<br>Total |
|-------------------------|-----------------------|--------------------------------|
| % declaration<br>upheld | 100%                  | 100%                           |



# Logic Model #1

Long Term Impact

| Measure   | FY 21/22<br>Q4 Output | FY 21/22<br>Annual<br>Total |
|---|-----------------------|-----------------------------|
| Number of<br>Animal Cruelty<br>Responses                                      | 87                    | 342                         |
| % Calls to Animal<br>Services that<br>Involve Felony<br>Cruelty of<br>Neglect | 2%                    | 24%                         |
| Number of Bites   | 54                    | 216                         |
| Number of<br>Dangerous Dog<br>Investigations                                  | 1                     | 5                           |



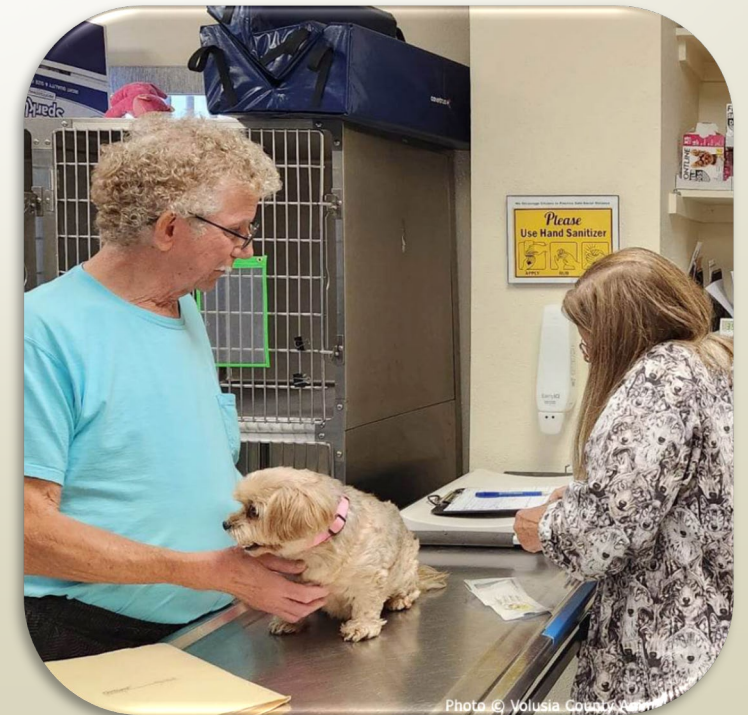


# Logic Model #2

Activities/ Outputs

## Provide Access to Veterinary Services

| Measure   | FY 21/22<br>Q4 Output | FY 21/22<br>Annual<br>Total |
|---|-----------------------|-----------------------------|
| Number of<br>surgeries for<br>pets in areas of<br>high need |                       | 153                         |
| Number of<br>wellness exams                                 |                       | 695                         |

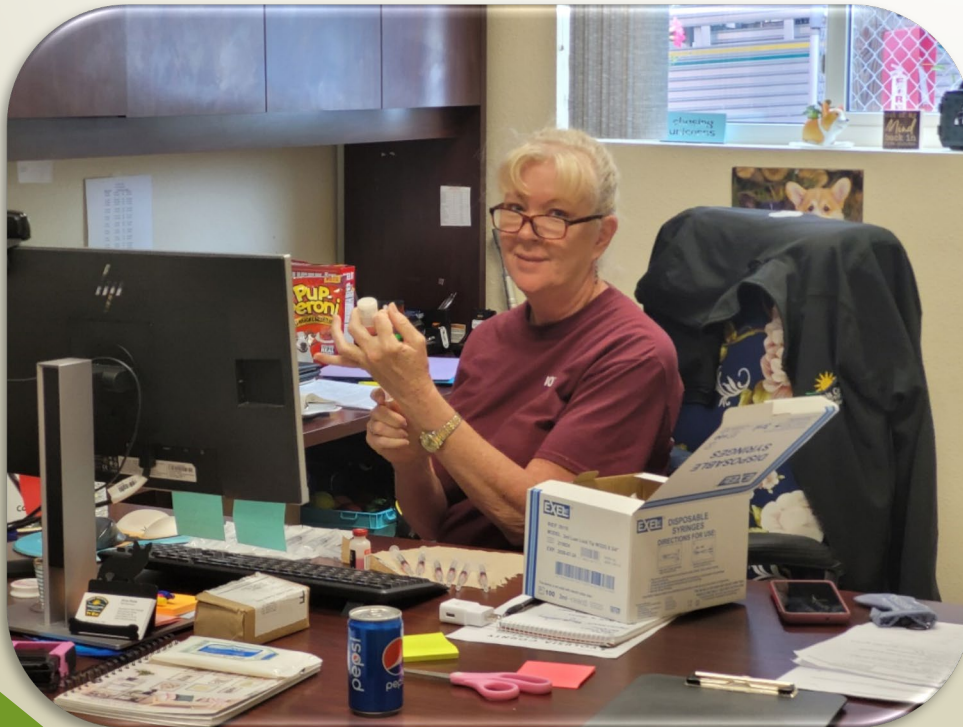




# Logic Model #2 Activities/ Outputs

## Provide Access to Veterinary Services

| Measure                         | FY 21/22<br>Q4 Output | FY 21/22<br>Annual<br>Total |
|---------------------------------|-----------------------|-----------------------------|
| Number of<br>Volunteer<br>Hours | 329                   | 1,268                       |



# Logic Model #2

Activities/ Outputs



Provide access to veterinary services

| Measure  | FY 21/22<br>Q4<br>Output | FY<br>21/22<br>Annual<br>Total |
|--|--------------------------|--------------------------------|
| # Local<br>Municipalities<br>Using Surgery<br>and Wellness | 15                       |                                |
| % Surgeries<br>Provided to<br>Pets within<br>Municipality  | %                        | %                              |
| Amount Billed<br>to<br>Municipalities                      | \$7,823                  | \$                             |
| # Surgeries<br>provided to<br>local humane<br>societies    | 881                      | 1,408                          |



# Logic Model #2

## Short Term Outcomes

### Provide Access to Veterinary Services

| Measure                    | FYI 21/22<br>Q4 Output | FY 21/22<br>Annual Total |
|----------------------------|------------------------|--------------------------|
| # TNR Surgeries            | 401                    | 1,697                    |
| Cost per Clinic<br>Service | \$                     | downward                 |





## Veterinary Services

| Measure                    | FY 21/22<br>Q4 Output | FY<br>21/22<br>Annual<br>Total |
|----------------------------|-----------------------|--------------------------------|
| # Animals<br>Microchipped  | 1,123                 | 4,507                          |
| # S/N Services<br>Provided | 956                   | 4,673                          |
| # Licenses Sold            | 826                   | 3,768                          |
| Revenue from<br>Licenses   | \$1,339               | \$11,729                       |

## Logic Model #3

Activities/Outputs

# Logic Model #3

Activities/Outputs



## Maximize Foster Capacity

| Measure                               | FY 21/22 Q4 Output | FY 21/22 Annual Total |
|---------------------------------------|--------------------|-----------------------|
| Fosters Identified/Registered (Total) | 13                 | 41                    |
| # Animals Adopted                     | 22                 | 73                    |



# Logic Model #3

## Short Term Outcomes



## Field Services

| Measure  | FY 21/22<br>Q4 Output | FY 21/22<br>Annual Total |
|--|-----------------------|--------------------------|
| # Animals<br>Picked up by<br>ACO's                 | 237                   | 696                      |
| # Animals<br>RTO'd by<br>ACO's                     | 79                    | 151                      |
| # Animals<br>Public Intake<br>All Shelters         | 58                    | 272                      |
| # Animals<br>RTO'd by<br>shelters                  | 23                    | 115                      |
| Overall % of<br>RTO'd from<br>shelter and<br>field | 39%                   |                          |
| # Animals<br>RTF by ACO                            | 12                    | 53                       |

# Logic Model #3 Long Term Impact

## Facilitate Appropriate Shelter for Animals Not Suited for Shelters

| Measure                              | FY 21/22<br>Q4<br>Output | FY 21/22<br>Annual Total |
|--------------------------------------|--------------------------|--------------------------|
| # Animals Sheltered<br>(public+aco)  | 158                      | 527                      |
| # Animals Confiscated<br>for Cruelty | 22                       | 29                       |
| Cost for Shelter Services            | \$11,855                 | \$43,411                 |

