



Animal Control Advisory Board Meeting
October 11, 2022
Agenda

- Call to Order
- Roll Call
- Approval of minutes from April 26, 2022, meeting
- Hurricane Ian response efforts
- Discussion of Animal Services 3rd Quarter Performance Measures
- New business
- Public participation
- Meeting adjourned

Volusia County Animal Control
Advisory Board Meeting
October 11, 2022

Present:

Karen K. Clark
Judy Gillett
Lorraine Ortiz
Suzanne Grubbs
Ken Mullen

Adam Leath, Director, Volusia County Animal Services
Shari Williams, Office Manager, Volusia County Animal Services
Ivette Rainey, Florida Dept. of Health

Public Participation: David Gagne

This meeting was held at the Emergency Operations Center. Cathy Driggers and Jeannine Colletti are absent.

A motion was made by Mr. Mullen to approve the minutes for the April 26, 2022, meeting. Ms. Ortiz seconds the motion. The motion is carried.

Director Leath discusses VCAS Hurricane Ian response efforts: Shelter response, clinic response and field response. He informs the board members of the pet food that was donated, and requests if they know anyone who needs resources to have them contact VCAS.

Director Leath discusses FY 21/22 3rd quarter performance measures (see attached), the recent addition of enabling online appointments for citizens to schedule spay/neuter surgeries and TNR surgeries being provided to citizens on Tuesdays with no appointment needed.

Ms. Grubbs discusses the increase in the number of animal bites. She states the health department sees an increase after weekends, holidays and after the storm events.

Director Leath explains the services offered during VCAS "Wellness Wednesdays" in the clinic.

Multiple members discuss animal poisoning in neighborhoods and the process for reporting it.

New Business: Ms. Clark says when VCAS is at a festival, some of the board members would like to man the booth, especially the Dog Parade in Deland.

Mr. Leath says due to staffing issues, VCAS has not been participating in many events. If the board has an interest, he would be supportive of that.

Ms. Clark discusses the promotional material given out by VCAS.

Ms. Grubbs discusses the rabies alert which had been issued for Port Orange in August has expired. The alert was due to a positive test for a feral cat.

Public Participation: David Gagne

Mr. Gagne discusses an issue he is having with a neighbor regarding his cats. He states he was told there was a leash law for cats in Volusia County.

Mr. Leath states he will get his contact information and have someone come out and give him some options. He states there were some changes to our most recent ordinance, and someone can come out and let him know what resources we can provide.

Ms. Clark asks for a motion for the board to be notified anytime VCAS has anything going before County Council.

Ms. Ortiz makes the motion.

Ms. Gillette seconds it.

Motion is carried.

Mr. Leath asks for dates and times for the next board meeting.

The next meeting is set for January 31, 2023, at 5:30pm. Ms. Clark requests Mr. Leath contact Heidi Herzberg and notify her of the meeting date.

Meeting is adjourned.

Logic Model 1 - Animal Welfare

Dynamic Master Plan Goal: Thriving Communities	FY 21 Q4 Target/Expected	FY21 Q4	FY21 Q4 % Variance from Target	Q1 Target/Expected	Q1	Q1 % Variance from Target	Q2 Target/Expected	Q2	Q2 % Variance from Target	Q3 Target/Expected	Q3	Q3 % Variance from Target	Q4 Target/Expected	Q4	Q4 % Variance from Target	Annual Target/Expected	FY22 Annual Total	Annual % Variance from Target
Activities/Outputs																		
Animal-related crimes are reported																		
Hits to website, facebook impressions	188,000	856,679	356%	350,000	153,734	-56%	350,000	89,735	-74%	350,000	91,375	-74%	35,000		-100%	1,085,000	334,844	-69%
# of airtime spots on print, radio, and TV	3	2	-33%	3	5	67%	3	2	-33%	3	7	133%	3		-100%	12	14	17%
# awareness activities	2	2	-33%	3	1	-67%	3	1	-67%	3	5	67%	3		-100%	12	7	-42%
Explanation of significant variance from target/expected or unexpected trend	4,973 Google site interactions, 51,489 Facebook impressions Awareness events: 3 Meet the Pack, Family Fun Day, HHS Mutt Strut																	
Animal cruelty is recognized by enforcement agencies																		
Number of trainings offered	1	0	-100%	1	0	-100%	1	1	0%	1	0	-100%	1		-100%	4	1	-75%
Number of attendees	10	0	-100%	5	0	-100%	5	52	940%	5	0	-100%	5		-100%	20	52	160%
Number of agencies represented	2	0	-100%	1	0	-100%	2	12	500%	2	0	-100%	2		-100%	7	12	71%
Explanation of significant variance from target/expected or unexpected trend	Animal fighting class with UF																	
Interlocal																		
# of responses inside incorporated cities																		
# of Responses billed to Incorporated (OH, EW)				15	11	-27%	20	18	-10%	20	21	5%	20		-100%	75	50	-33%
% of Incorporated request for service				2%	4%	136%	2%	8.68%	357%	2%	12.00%	532%	2%		-100%	0	25.16%	215%
\$ amount billed to Incorporated				\$1,500	#####	-8%	\$2,500	\$1,873.15	-25%	\$3,000	\$2,574.13	-14%	\$2,500		-100%	\$9,500	\$5,830.24	-39%
Explanation of significant variance from target/expected or unexpected trend	Oak Hill Responses: 21 for \$2,574.13 Daytona Rqst: 5 Holly Hill:2 Lake Helen: 4 NSB: 3 OB: 1 Pierson: 3 PO: 3 Svc: 42 TOTAL ALL 1st sequence calls: 380																	
Total All City Rqst for																		
Dangerous dogs appropriately confined and identified																		
# Divisional training events for ACOs	6	0	-100%	2	0	-100%	2	1	-50%	3	3	0%	3		-100%	10	4	-60%
# of agencies in attendance	3	0	-100%	2	0	-100%	2	1	-50%	3	1	-67%	3		-100%	10	2	-80%
# hours spent in training	6	0	-100%	3	0	-100%	3	1	-67%	3	4.5	50%	3		-100%		6	#DIV/0!
Explanation of significant variance from target/expected or unexpected trend	Short-Term and Intermediate Outcomes																	
Animal-related crimes are reported																		
Number of calls	650	325	-50%	500	425	-15%	500	535	7%	500	353	-29%	420		-100%	1,920	1,313	-32%
Number of investigations	200	154	-23%	195	184	-6%	200	87	-57%	250	241	-4%	200		-100%	845	512	-39%

	FY 21 Q4 Target/ Expected	FY21 Q4	FY21 Q4 % Variance from Target	Q1 Target/ Expected	Q1	Q1 % Variance from Target	Q2 Target/ Expected	Q2	Q2 % Variance from Target	Q3 Target/ Expected	Q3	Q3 % Variance from Target	Q4 Target/ Expected	Q4	Q4 % Variance from Target	Annual Target/ Expected	FY22 Annual Total	Annual % Variance from Target
Dynamic Master Plan Goal: Thriving Communities																		
Number of responses (sequences)	480	436	-9%	570	572	0%	585	732	25%	585	495	-15%	600		-100%	2,340	1,799	-23%
% complaint resolution on 1 st response	80%	75%	-6%	80%	74%	-8%	75%	52%	-31%	80%	71%	-11%	80%		-100%		197%	#DIV/0!
Explanation of significant variance from target/expected or unexpected trend																		
Law enforcement recognizes animal cruelty																		
Number of cases providing assistance to First REsponders (LE, Fire, ME)	12	19	58%	17	16	-6%	19	26	37%	20	10	-50%	20		-100%	76	52	-32%
# search warrants served related to animals	1	1	0%	1	1	0%	1	2	100%	1	0	-100%	1		-100%	4	3	-25%
Explanation of significant variance from target/expected or unexpected trend																		
Dangerous dogs appropriately confined and identified																		
% declarations upheld	100%	100%	0%	100%	100%	0%	100%	100%	0%	100%	100%	0%	100%		-100%	4	3	-25%
Explanation of significant variance from target/expected or unexpected trend	No dogs were deemed Dangerous. There was one case of which we had dogs that caused injuries to goats but no multiple severe. Statute makes it difficult for ACO's to explain to citizens who are upset when their pet is killed or attacked that it requires more than one attack causing severe injury or death to another animal to meet the statute.																	
	Long Term Impact																	
# animal cruelty responses	120	82	-32%	78	86	10%	100	87	-13%	100	82	-18%	85		-100%	363	255	-30%
% calls to animal services that involve felony/misdemeanor cruelty or neglect	5%	1.21%	-76%	5%	20.23%	305%	5%	0.52%	-90%	5%	1%	-80%	5%		-100%	20%	22%	9%
Explanation of significant variance from target/expected or unexpected trend	There are a large number of complaints that ACO's respond to involving the investigation of negligence, cruelty, and animal crimes. Fortunately the majority of the investigations are opportunities for ACO's to guide citizens with proper animal owner care and treatment with great communication skills and community outreach assistance. However when our ACO's investigate felony and misdemeanor cases they are the type of investigations that do not easily escape their mind. In 2022 Quarter 2 ACO's assisted VSO Sex Crimes unit with the investigation of an individual performing sex acts upon his own dog.																	
# bites	45	30	-33%	44	48	9%	45	47	4%	45	67	49%	45		-100%	179	162	-9%
# dangerous dog investigations	1	3	200%	1	0	-100%	1	1	0%	1	3	200%	1		-100%	4	4	0%
Explanation of significant variance from target/expected or unexpected trend																		

Logic Model 2 - Veterinary Services

Logic Model 2: Provide access to veterinary services.																		
Dynamic Master Plan Goal: Excellence in Government																		
	FY 20/21 Q4 Target/ Expected	FY 20/21 Q4	FY 20/21 Q4 % Variance from Target	Q1 Target/ Expected	Q1	Q1 % Variance from Target	Q2 Target/ Expected	Q2	Q2 % Variance from Target	Q3 Target/ Expected	Q3	Q3 % Variance from Target	Q4 Target/ Expected	Q4	Q4 % Variance from Target	Annual Target/ Expected	FY 21/22 Annual Total	Annual % Variance from Target
	Activities/Outputs																	
Number of surgeries provided to pets from these areas (high needs)				100	132	32%	100	7	-93%	100	14	-86%	100		-100%	400	153	-62%
# wellness exams	40	335	738%	200	160	-20%	200	263	32%	200	272	36%	200		-100%	800	695	-13%
Explanation of significant variance from target/expected or unexpected trend	875- Total Surgeries																	
# of Volunteer Hours				320	290	-9%	320	349	9%	320	308	-4%	320		-100%	1280	947	-26%
Explanation of significant variance from target/expected or unexpected trend																		
# local municipalities using surgery and wellness	16	14	-13%	16	13	-19%	16	14	-13%	16	14	-13%	16		-100%	16	41	156%
% surgeries provided to pets within municipality	upward	23%	upward	25%	33.00%	32%	25%	38%	52%	25%	64%	156%	25%		-100%	25%	10,410	4163784%
Amount billed to municipalities Citizens	\$2,000	\$1,470	-27%	\$2,000	\$2,250	13%	\$2,000	\$1,870	-7%	\$2,000	\$10,409	420%	\$2,000		-100%	\$8,000	#REF!	#REF!
# Surgeries provided to local humane societies				200	331	66%	200	116	-42%	200	80	-60%	200		-100%	800	527	-34%
# Southeast Volusia Humane Society Surgeries					173	#DIV/0!		50	#DIV/0!		42	#DIV/0!			#DIV/0!		265	#DIV/0!
New Hope Animal Shelter					158	#DIV/0!		38	#DIV/0!		28	#DIV/0!			#DIV/0!		224	#DIV/0!
Halifax Humane Society					0	#DIV/0!		28	#DIV/0!		10	#DIV/0!					38	#DIV/0!
Explanation of significant variance from target/expected or unexpected trend	OC- 11, Pierson-1, PO- 154, Ponce- 0, SD- 29, Lk Helen-5, NSB- 19, OH-5, Debarry- 14,Deland- 103, DB- 89, Deltona- 132 COUNTY- 313 TOTAL SX provided incorporated jurisdictions- 562 TOTAL Payments from City Citizens for Sx Survices- \$10,409 TOTAL SX Provided to County Citizens- 313 TOTAL Payments from County Citizens for Sx Services- \$6,250 TOTAL REVENUE FROM SURGERIES- \$16,659																	

Logic Model 2: Provide access to veterinary services.																		
Dynamic Master Plan Goal: Excellence in Government																		
	FY 20/21 Q4 Target/ Expected	FY 20/21 Q4	FY 20/21 Q4 % Variance from Target	Q1 Target/ Expected	Q1	Q1 % Variance from Target	Q2 Target/ Expected	Q2	Q2 % Variance from Target	Q3 Target/ Expected	Q3	Q3 % Variance from Target	Q4 Target/ Expected	Q4	Q4 % Variance from Target	Annual Target/ Expected	FY 21/22 Annual Total	Annual % Variance from Target
Short-Term and Intermediate Outcomes																		
# TNR surgeries	400	462	16%	400	469	17%	400	477	19%	400	350	-13%	400		-100%	1200	1,296	8%
Explanation of significant variance from target/expected or unexpected trend	RTF Neuter- 5 RTF Spay- 6 TNR SPAY- 182 TNR Neuter- 157																	
Cost per clinic service	downward	\$37	downward	downward	\$22.76	#VALUE!	downward	\$28.21		downward		#VALUE!	downward		#VALUE!	downward		
Explanation of significant variance from target/expected or unexpected trend	Issues with supply train causing price increases. Many generic not available																	

