

Volusia County is pleased to announce the implementation of our automated IVR.

This telephone system allows 24-hour access to schedule inspections, cancel inspections and obtain inspection results. This brochure will provide you with instructions that will help to familiarize you with the IVR system before you call.

When first using the system, please listen carefully to the entire message at each step of the system. There will be prompts that will guide you through each step of the process.

Helpful Hints

You will need your Contractor Pin Number, Permit Number & Inspection Code to use the IVR to schedule or cancel an inspection.

If you enter an incorrect permit number or information, you may press the (#) pound key and the system will return to the previous prompt.

If you are using a portable or cellular phone, make sure you have a clear connection to prevent any interruptions or problems when using the IVR.

Once you become familiar with the system, you will find that it is not necessary to wait for the entire message to be completed before entering a prompt.

Instructions

Call one of the following numbers:
(386) 626-6640 DeLand
(386) 257-6092 Daytona
(386) 424-6892 New Smyrna

FROM THE MAIN MENU:

Press 1 = Schedule an Inspection
Press 2 = Cancel an Inspection
Press 3 = Obtain Inspection Results
Press 4 = Pay Contractor Licensing Fees
Press 5 = To Pay Citation or Case Fees
Press 6 = To Hear the Status of, or File a Complaint
Press 0 = Speak to an Operator
Press * = General Information
Press # = End this Call

FIRST

1. Schedule or Cancel Inspection you will need Contractor's Pin Number
2. Pay Contractor Licensing Fees you will need your VOL Number
3. Pay Citation/Case Fees you will need Citation/Case Type & Number

NEXT

Enter all 11 digits of your permit number, including any zeros. Be sure to press the # key after entering the permit number.

IVR will confirm this permit by speaking back the site address.

THEN Enter the 4 digit code for the type of inspection you are scheduling.
Example - Pressing 5000 would schedule a Beam Inspection

AFTER YOU HAVE SCHEDULED THE INSPECTION YOU WILL BE ABLE TO:

- Leave an important message for the inspector. (Future)
- Get a confirmation number for this inspection request
- Request another Inspection
- Return to Main Menu

USER'S GUIDE FOR

INTERACTIVE VOICE RESPONSE SYSTEM (IVR)



County of Volusia
Growth & Resource Management
Building & Zoning Division
123 W. Indiana Avenue, Room 203
DeLand, FL 32720

Office – (386) 822-5739
Fax – (386) 626-6560
web site –<http://www.volusia.org>

RESIDENTIAL INSPECTION CODES

Building/Structural

5000	Beam
5002	Buck Or Window/Door Install
5004	Building Final
5006	Building Miscellaneous
5008	Combination Final
5010	Combination Framing
5012	Combination Miscellaneous
5014	Completion
5016	Concrete Column
5018	Concrete Deck
5020	Concrete Roof Deck
5022	Concrete Wall
5024	Deck
5026	Demolition Building Final
5028	Demolition Combination Final
5030	Exterior Lathe
5032	Fireplace @ Damper Height
5034	Fireplace Final
5036	Fireplace Footing
5038	Footing
5040	Foundation
5042	Hurricane Protect Bolt-On- <i>In-Progress</i>
5044	Hurricane Tie-Down
5046	ICF Wall
5048	Insulation
5050	Lintel
5052	Manufactured Fire Place Final
5054	Masonry Column
5056	Masonry Veneer
5058	Monolithic Slab
5060	Open Wood Floor Framing
5062	Open Wood Floor Rough Plumbing
5064	Pad Footing
5066	Post Embedment- <i>In-Progress</i>
5068	Prevention Building
5070	Prevention Combination
5072	Rated Assembly
5074	Roof Framing
5076	Seawall

Building/Structural (continued)

5078	Shed Utility Building
5080	Siding
5082	Slab
5084	Stem Wall Type Slab
5086	Strip Footing
5088	Structural Framing
5090	Tie-Back
5092	Wall Sheathing
5094	Wallboard

Electrical

1002	Demolition Electrical
1006	Electrical Final
1008	Electrical Miscellaneous
1010	Electrical Rough-In
1012	Prevention Electrical
1000	Residential Early Power
1016	Special Electrical Inspection
1018	Temporary Electrical Pole
1020	Temporary Underground Elec

Plumbing

4000	Demolition Plumbing
4002	Plumbing Final
4004	Plumbing Miscellaneous
4006	Plumbing Rough-In
4008	Prevention Plumbing
4010	Sewer Connection Final
4012	Underground Plumbing

Mechanical

2500	Demolition Mechanical
2502	Exhaust Hood & Duct
2504	Mechanical Final
2506	Mechanical Miscellaneous
2508	Mechanical Rough-In
2510	Prevention Mechanical
2512	Rated Assembly Hood & Duct

LP/Natural Gas

2000	Demolition Gas
2002	Gas Final
2004	Gas Miscellaneous
2006	Gas Rough-In

Re-Roofing

4500	Roof Final
4502	Roof In-Progress
4504	Roof Sheathing
4506	Roof Underlayment

Swimming Pool

7000	Pool 2nd Electric
7002	Pool 2nd Plumbing
7004	Pool Alarm Pre-fill
7006	Pool Barrier Pre-fill
7008	Pool Building Deck
7010	Pool Building Final
7012	Pool Combination Deck
7014	Pool Combination Final
7016	Pool Combination Pre-fill
7018	Pool Electric
7020	Pool Electric Final
7022	Pool Piping And Electric
7024	Pool Plumbing
7026	Pool Plumbing Final
7028	Pool Shell
7030	Pool Steel & Ground

Manufactured Buildings

3000	Manufactured Bldg Building Final
3002	Manufactured Bldg Building Set-Up
3004	Manufactured Bldg Combination Final
3006	Manufactured Bldg Combination Set-Up
3008	Manufactured Bldg Electrical Final
3010	Manufactured Bldg Electrical Rough-In
3012	Manufactured Bldg Gas Final
3014	Manufactured Bldg Gas Rough-In
3016	Manufactured Bldg Mechanical Final
3018	Manufactured Bldg Mechanical Rough-In
3020	Manufactured Bldg Plumbing Final
3022	Manufactured Bldg Plumbing Rough-In

Other/Miscellaneous

3500	Aluminum Final
3502	Antenna
3504	Bldg Business Tax
3506	Building Business Tax
3508	Combination Business Tax
3510	Electric Business Tax

RESIDENTIAL INSPECTION CODES

Other/Miscellaneous (continued)

3512	Fence Miscellaneous
3514	Fire Business Tax
3516	Fire Business Tax
3518	Generator Building Final
3520	Generator Building Rough-in
3522	Generator Combination Final
3524	Generator Combination Rough-in
3526	Generator Electrical Final
3528	Generator Electrical Rough-in
3530	Generator Gas Final
3532	Generator Gas Rough-in
3534	Mechanical Business Tax
3536	Plumbing Business Tax
3538	Pre-moving Building
3540	Pre-Moving Combination
3542	Pre-moving Electrical
3544	Pre-moving Mechanical
3546	Pre-moving Plumbing
3548	Solar Building Final
3550	Solar Building Rough-In
3552	Solar Combination Final
3554	Solar Combination Rough-In
3556	Solar Electrical Final
3558	Solar Electrical Rough-In
3560	Solar Mechanical Final
3562	Solar Mechanical Rough-In
3564	Solar Plumbing Final
3566	Solar Plumbing Rough-In
3568	Tank Building Final
3570	Tank Combination Final
3572	Tank Electrical Final

Signs

6000	Sign Building Final
6002	Sign Building Miscellaneous
6004	Sign Electrical
6006	Sign Electrical Miscellaneous
6008	Sign Final W/Electric

Fire

1500	FS Above Ground Sprinkler
1502	FS Alarm Test
1504	FS Final
1506	FS Hood Trip Test
1508	FS Inspection
1510	FS Knox Box
1512	FS Protection Tank
1514	FS Separation
1516	FS Spray Booth
1518	FS Thrust Block
1520	FS Underground Sprinkler

**RESIDENTIAL/COMMERCIAL
INSPECTION CODES**

Site Inspections

6500	Driveway Final
6502	Driveway Forms
6506	Tree Final
6508	Tree Interim
6510	Turtle Lighting Rest. Final
6512	Utility Final
6516	Wetland Final
6518	Wetland Interim

COMMERCIAL INSPECTION CODES

Building/Structural

5200	Beam
5202	Buck Or Window/Door Install
5204	Building Final
5206	Building Miscellaneous
5208	Combination Final
5210	Combination Framing
5212	Combination Miscellaneous
5214	Completion
5216	Concrete Column
5218	Concrete Deck
5220	Concrete Roof Deck
5222	Concrete Wall
5224	Deck
5226	Demolition Building Final
5228	Demolition Combination Final

COMMERCIAL INSPECTION CODES

Building/Structural (continued)

5230	Exterior Lathe
5232	Fireplace @ Damper Height
5234	Fireplace Final
5236	Fireplace Footing
5238	Footing
5240	Foundation
5242	Hurricane Protection Bolt-On- <i>In-Progress</i>)
5244	Hurricane Tie-Down
5246	ICF Wall
5248	Insulation
5250	Lintel
5252	Masonry Column
5254	Masonry Veneer
5256	Monolithic Slab
5258	Open Wood Floor Framing
5260	Open Wood Floor Rough Plumbing
5262	Pad Footing
5264	Post Embedment- <i>In-Progress</i>
5266	Prevention Building
5268	Prevention Combination
5270	Rated Assembly
5272	Roof Framing
5274	Seawall
5276	Shed Utility Building
5278	Siding
5280	Slab
5282	Stem Wall Type Slab
5284	Strip Footing
5286	Structural Framing
5288	Tie-Back
5290	Wall Sheathing
5292	Wallboard

Electrical

1050	Commercial Early Power
1052	Demolition Electrical
1056	Electrical Final
1058	Electrical Miscellaneous
1060	Electrical Rough-In
1062	Prevention Electrical

COMMERCIAL INSPECTION CODES**Electrical (continued)**

1066 Special Electrical Inspection
1068 Temporary Electrical Pole
1070 Temporary Underground Elec

Plumbing

4050 Demolition Plumbing
4052 Plumbing Final
4054 Plumbing Miscellaneous
4056 Plumbing Rough-In
4058 Prevention Plumbing
4060 Sewer Connection Final
4062 Underground Plumbing

Mechanical

2550 Demolition Mechanical
2552 Exhaust Hood & Duct
2554 Manufactured Fire Place Final
2556 Mechanical Final
2558 Mechanical Miscellaneous
2560 Mechanical Rough-In
2562 Prevention Mechanical
2564 Rated Assembly Hood & Duct

LP/Natural Gas

2030 Demolition Gas
2032 Gas Final
2034 Gas Miscellaneous
2036 Gas Rough-In

Re-Roofing

4530 Roof Final
4532 Roof In-Progress
4534 Roof Sheathing
4536 Roof Underlayment

Swimming Pool

7100 Pool 2nd Electric
7102 Pool 2nd Plumbing
7104 Pool Alarm Pre-fill
7106 Pool Barrier Pre-fill
7108 Pool Building Deck
7110 Pool Building Final
7112 Pool Combination Deck
7114 Pool Combination Final
7116 Pool Combination Pre-fill

Swimming Pool (continued)

7118 Pool Electric
7120 Pool Electric Final
7122 Pool Piping And Electric
7124 Pool Plumbing
7126 Pool Plumbing Final
7128 Pool Shell
7130 Pool Steel & Ground

Manufactured Buildings

3050 Manufactured Bldg Building Final
3052 Manufactured Bldg Building Set-Up
3054 Manufactured Bldg Combination Final
3056 Manufactured Bldg Combination Set-Up
3058 Manufactured Bldg Electrical Final
3060 Manufactured Bldg Electrical Rough-In
3062 Manufactured Bldg Gas Final
3064 Manufactured Bldg Gas Rough-In
3066 Manufactured Bldg Mechanical Final
3068 Manufactured Bldg Mechanical Rough-In
3070 Manufactured Bldg Plumbing Final
3072 Manufactured Bldg Plumbing Rough-In

Other/Miscellaneous

3600 Aluminum Final
3602 Antenna
3604 Building Business Tax
3606 Combination Business Tax
3608 Electric Business Tax
3610 Fence Miscellaneous
3612 Fire Business Tax
3614 Generator Building Final
3616 Generator Building Rough-in
3618 Generator Combination Final
3620 Generator Combination Rough-in
3622 Generator Electrical Final
3624 Generator Electrical Rough-in
3626 Generator Gas Final
3628 Generator Gas Rough-in
3630 Mechanical Business Tax
3632 Plumbing Business Tax
3634 Pre-moving Building
3636 Pre-Moving Combination
3638 Pre-moving Electrical
3640 Pre-moving Mechanical

Other/Miscellaneous (continued)

3642 Pre-moving Plumbing
3644 Solar Building Final
3646 Solar Building Rough-In
3648 Solar Combination Final
3650 Solar Combination Rough-In
3652 Solar Electrical Final
3654 Solar Electrical Rough-In
3656 Solar Mechanical Final
3658 Solar Mechanical Rough-In
3660 Solar Plumbing Final
3662 Solar Plumbing Rough-In
3664 Tank Building Final
3666 Tank Combination Final
3668 Tank Electrical Final

Signs

6020 Sign Building Final
6022 Sign Building Miscellaneous
6024 Sign Electrical
6026 Sign Electrical Miscellaneous
6028 Sign Final W/Electric

Fire

1550 FS Above Ground Sprinkler
1552 FS Alarm Test
1554 FS Final
1556 FS Hood Trip Test
1558 FS Inspection
1560 FS Knox Box
1562 FS Protection Tank
1564 FS Separation
1566 FS Spray Booth
1568 FS Thrust Block
1570 FS Underground Sprinkler