



State Emergency
Response Team



FEMA

DISASTER ASSISTANCE IS AVAILABLE NOW

If you sustained losses or damage in one of the counties declared a federal disaster area, you may be eligible for federal and state disaster aid.

FOR MORE INFORMATION, TO APPLY BY PHONE OR TO CHECK ON YOUR CLAIM CALL:

1-800-621-FEMA (3362)

TTY 1-800-462-7585 (For the speech or hearing impaired)

APPLY ON-LINE:

www.fema.gov

Please have the following information available when you call:

- A phone number in case we need to call you back
- Social Security number
- Current mailing address
- Address of the damaged property
- Brief description of damages
- Insurance information (if you have insurance)

YOU MAY BE ELIGIBLE, BUT YOU MUST APPLY

Government disaster assistance covers basic needs only and will not normally compensate you for your entire loss. If you have insurance, the government may help pay for basic needs not covered by an insurance policy. Some disaster aid does not have to be paid back, while other forms of help may come in the form of loans.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability, economic status or retaliation. If you or someone you know has been discriminated against, you should call FEMA toll-free at 1-800-621-FEMA (3362) or contact your State Office of Equal Rights. If suspicious of any abuse of FEMA programs, please contact the fraud hotline at 1-800-323-8603.