



Water Resources & Utilities
123 W. Indiana Avenue
DeLand, Florida 32720
(386) 736-5971

Volusia County Water Resources and Utilities would like to announce a new payment option. In addition to payment by mail or visiting one of our offices in Orange City, Deland, Daytona Beach or New Smyrna Beach, we now offer **Automatic Bank Debit**.

This new option allows you to pay your water bill without having to write a check. Upon your authorization, your bill will be electronically paid through your checking account.

You will continue to receive your bill through the mail. There will be a designated period of time, approximately ten days, before each debit from your bank account occurs. This time frame allows you the opportunity to dispute your current billing, withdraw your request for the current debit, or change any bank information that may need to be updated. You can call the office before the due date on the current bill to change any information.

If a payment is returned to us as unpaid, the payment will be reversed and additional fees may apply. At this time, you are automatically taken off of the program and will not be placed back on for up to one year.

You can be removed from the debit program by writing a request, giving at least a 30 days notice. The notice will need to include your service address and account number. To re-enroll, a new authorization form would need to be submitted.

To enroll, complete and return the attached "Authorization for Automatic Debit" form to 123 W. Indiana Ave Deland, Florida 32720.

Please do not return the authorization form with your payment.

If you have any questions or would like more information, you can contact the Water Resources and Utilities Billing office at 386-736-5971.



**County of Volusia Water Resources and Utilities
Authorization for Automatic Bank Debit**

Authorization:

I hereby authorize the County of Volusia to initiate debit entries automatically from the bank account indicated below, and for the bank to accept and post such debit entries for the payment of water and/or wastewater services rendered by Volusia County Water Resources and Utilities.

This authorization will remain in effect until Volusia County Water Resources and Utility Billing Department receives written notification of termination. Volusia County Utility Billing Department shall have up to 30 days to terminate this authorization upon receipt of the written notice. Any erroneous or incorrect charge will be corrected upon notification to Volusia County Water Resources and Utility Billing Department.

**A voided check MUST be submitted with application to ensure correct bank information.
If a check is not included, your application will be rejected.**

Volusia County Water/Sewer Account Number _____
Name on Water/Sewer Account _____
Service Address _____
Home Phone Number _____

Bank Name and Address _____
Bank Routing Number _____ Account Number _____

for _____

123456789

1234567890

1325



Routing Number



Account Number

Customer Signature _____ Date _____

PLEASE CONTINUE TO PAY AS NORMAL UNTIL YOUR BILL INDICATES " YOUR PAYMENT WILL BE AUTOMATICALLY DEDUCTED FROM YOUR BANK ACCOUNT".