



DOING THE MOST GOOD™

## **THE SALVATION ARMY SOCIAL SERVICE PROGRAMS**

The Salvation Army provides services to assist those in crisis within our community. It focuses on two levels:

1. **Social Services** – Four (4) offices provide assistance to prevent homelessness for households falling on hard times and rapidly re-house the homeless
2. **Residential Programs** – Shelter and Transitional programs provide a lifeline for those individuals who have become homeless to get off our streets and return to functioning within our community.

### **Social Services – Homeless Prevention and Rapid Re-Housing services provided: Volusia County:**

1. Daytona Beach (downtown)- North Street
2. Daytona Beach (downtown)- Ballough Road
3. New Smyrna Beach

### **Flagler County:**

4. Palm Coast- Palm Coast Parkway

Located throughout Volusia and Flagler Counties. Rent/ mortgage, utility, and thrift store clothing vouchers are provided at all four sites and food from Second Harvest at the pantry at Daytona office.

We have a strict policy that is followed before rent/mortgage or utility assistance can be given:

1. A budget must be completed with a case manager to review income compared to expenses and suggestions are provided as to how to bring their budget into balance.
  2. To maximize the use of our resources, rent/mortgage and utility assistance can only be provided once every two years to avoid supplementing income.
- Rent/mortgage- is provided to avoid homelessness when an eviction or foreclosure notice is presented.
  - Utility assistance - is provided when a shut-off notice is presented. We partner with Florida Power and Light (FPL) through their Care to Share program for the funds to provide utility assistance and often collaborate with local agencies in order to pay the total bill.
  - Clothing vouchers - are provided to our Holly Hill Thrift Store and in Bunnell or New Smyrna clothing request referrals are provided to area thrift stores.
  - Food (Daytona Office) – Seven (7) days of food is provided to families/individuals in crisis. To maximize the use of our resources, unlike other agencies, our clients must have applied or be receiving food stamps or if their critical situation will be long term, food stamps are applied for online while client is in our office awaiting their food. In addition, this service is only provided once every three months or weekly until food stamp benefits are received, to avoid supplementing income.
  - Furniture Assistance – only for fire or flood provided through referral by Red Cross or local Fire Department

In addition we provide **Supportive Services for Veteran Families (SSVF)** at all four sites.

SSVF is a program for homeless Veterans or Veterans at risk of homelessness, the Supportive Services for Veteran Families (SSVF) program. For those who are homeless, it can provide assistance to help them transition more quickly into permanent housing. For those who are housed but at risk, it helps to maintain them in permanent housing.

In all cases, it is not The Salvation Army's intent to supplement income for families or individuals; rather to provide emergency, short term assistance to prevent homelessness or rapid re-housing for homeless.

## **THE SALVATION ARMY HOMELESS RESIDENTIAL PROGRAMS**

**Eight (8) Residential Programs:** Four (4) are designed to address basic needs once an individual is in the **critical and dangerous** situation of **homelessness**; and the Non-secure Drug Treatment Program (NDTP)

1. **Emergency Shelter:** is the lifeline; shelter, food and basic necessities to sustain their lives and meet their immediate needs. Only emergency shelter for single men & women. Up to 13 nights (2 weeks every 3 months, the first 3 nights are free and \$10 per night is charged for the remaining 10 nights which can usually be paid by as a voucher by a local church).

Takes the pressure off of finding their next meal and place to sleep, allows a chance to fully address the homeless situation and enter one of 3 longer term programs which are all free of charge:

2. **Daytona Downtown Streets Team** – a 6-month work readiness program serving chronically homeless; focuses on a “**quick return to work**” for team members to clean the downtown streets; “meeting them where they have a level of comfort;” where previously they loitered, panhandled and littered. This is the only program in our area.

Two Transitional Housing programs are also provided for those who qualify. Both are long term programs, for up to 2 year, to address vocations, three (3) Permanent Housing programs, and other needs to help men and women transition back as productive citizens in our community:

3. **Supportive Transitional Housing** – Seven (7) beds funded by HUD Supportive Housing Program (SHP) for chronically homeless men and women; provides shelter, meals and intensive case management to help individuals return to the workforce and/or, if appropriate, secure disability benefits and return to permanent housing being productive citizens.
4. **Veterans Transitional Housing** – Seven (7) beds funded by VA Grant and Per Diem (GPD) program for Veterans who are chronically homeless

5, 6, 7. **Permanent Supportive Housing** – Three (3) programs, with two 5 apartment programs and one 10 apartment program for a total of 20 apartments funded by HUD Supportive Housing Program (SHP) for chronically homeless men and women. It provides permanent housing and intensive case management to help maintain their long-term self sufficiency

8. **Non-secure Drug Treatment Program** – Six (6)-month community based substance abuse therapeutic community program. It is generally a court ordered program but can be private pay at a nominal fee. The program has two components: Intensive Treatment Component which lasts 2 months and offenders/ participants receive counseling and engage in therapeutic and educational activities at the facility and are required to remain on premises. The second component: the Employment/Re-entry Component lasts 4 months with a primary focus of gaining and maintaining employment.