

# How to Read Your Bill

Account number, Billing ID (for e-bill), balance, payments, and due date.



**Water Resources and Utilities**  
123 W. Indiana Ave  
DeLand, FL 32720

For questions regarding your bill:  
Mon—Fri 8 AM—5pm (386) 736-5971  
E-mail: [volusiautilities@volusia.org](mailto:volusiautilities@volusia.org)  
Emergencies: 1-800-255-2069

Address, service period, consumption, and a breakdown of charges.

ACCOUNT NUMBER	00158760-02
BILLING ID NUMBER	0123 00009876
BILLING DATE	1/15/2016
PREVIOUS BILL	\$126.99
PAYMENTS/ ADJS	\$126.99
BALANCE FORWARD	\$0.00
CURRENT CHARGES	\$135.95
TOTAL DUE >>>	\$135.95
DUE DATE >>>	2/5/2016

SERVICE ADDRESS	123 E. Indiana Ave	
READ DATE	READING	CONSUMPTION
01/03/2016	172	10,000 Water
SERVICE PERIOD	12/03/2015-01/03/2016	
DETAILS OF CHARGES		
Water Base Rate		\$19.40
Water Charges		
Tier 1 (0-5)	\$3.76/1,000GAL	\$18.80
Tier 2 (5-10)	\$4.63/1,000GAL	\$23.15
Sewer Base Rate		\$20.43
Sewer Charges		
Tier 1 (0-14)	\$4.33/1,000 GAL	\$43.30
TOTAL CURRENT CHARGES		\$135.95

IMPORTANT INFORMATION
Do we have your phone number on your account? Do we have your most current mailing address? Please email us at <a href="mailto:volusiautilities@volusia.org">volusiautilities@volusia.org</a> with your current phone and mailing address.

Important messages, including office closings and announcements.

LATE PAYMENT INFORMATION
AMOUNT DUE IF PAID AFTER 5PM ON 2/5/2016 149.55 (INCLUDES LATE FEE)
AMOUNT DUE IF PAID AFTER 5PM ON 2/19/2016 199.55 (INCLUDES LATE FEE, \$50 DLEINQUENT FEE, AND SUBJECT TO DISCONNECTION)

YOUR IN HOME WATER USAGE HISTORY
CURRENT MONTH 10,000
LAST MONTH 9,000
CURRENT MONTH—LAST YEAR 11,000

Water usage comparison

Late payment information, if paid after due date

Please detach and return bottom portion if paying by mail.



SERVICE ADDRESS	123 E. Indiana Ave
ACCOUNT NUMBER	00158760-02
DUE DATE	02/05/2016
TOTAL DUE	\$135.95

Please make checks payable to Volusia County Water

Jane Doe  
123 E. Indiana Ave  
DeLand, FL 32720

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The back of the bill provides helpful information which you could refer to for answer to common questions. Late fee information, payment options, service disconnection information, and returned payment information will be found on the back of your monthly statement.