


How to Read Your Bill



Water Resources and Utilities
123 W. Indiana Ave
DeLand, FL 32720

For questions regarding your bill:
Mon—Fri 8 AM—5pm (386) 736-5971
E-mail: volusiautilities@volusia.org
Emergencies: 1-800-255-2069

ACCOUNT NUMBER	00158760-02
BILLING ID NUMBER	0123 00009876
BILLING DATE	1/15/2016
PREVIOUS BILL	\$109.58
PAYMENTS/ ADJS	\$109.58
BALANCE FORWARD	\$0.00
CURRENT CHARGES	\$116.40
TOTAL DUE >>>	\$116.40
DUE DATE >>>	2/5/2016

SERVICE ADDRESS 123 W. Indiana Ave

READ DATE	READING	CONSUMPTION
01/03/2016	172	10,000 Water

SERVICE PERIOD 12/03/2015–1/03/2016

DETAILS OF CHARGES

Water Base Rate		\$19.40
Water Charges		
Tier 1 (0–5)	\$1.99/1,000GAL	\$9.95
Tier 2 (5–10)	\$2.49/1,000GAL	\$12.45
Sewer Base Rate		\$31.30
Sewer Charges		
Tier 1 (0–14)	\$4.33/1,000 GAL	\$43.30
TOTAL CURRENT CHARGES		\$116.40

IMPORTANT INFORMATION

Do we have your phone number on your account? Do we have your most current mailing address? Please email us at volusiautilities@volusia.org with your current phone and mailing address.


LATE PAYMENT INFORMATION

AMOUNT DUE IF PAID AFTER 5PM ON 2/5/2016	128.04
<small>(INCLUDES LATE FEE)</small>	
AMOUNT DUE IF PAID AFTER 5PM ON 2/19/2016	178.04
<small>(INCLUDES LATE FEE, \$50 DLEINQUENT FEE, AND SUBJECT TO DISCONNECTION)</small>	

YOUR IN HOME WATER USAGE HISTORY

CURRENT MONTH	10,000
LAST MONTH	9,000
CURRENT MONTH—LAST YEAR	11,000

Please detach and return bottom portion if paying by mail.



Jane Doe
123 W. Indiana Ave
DeLand, FL 32720

SERVICE ADDRESS	123 W. Indiana Ave
ACCOUNT NUMBER	00158760-02
DUE DATE	02/05/2016
TOTAL DUE	\$116.40

Please make checks payable to Volusia County Water

00158760020000015845

Account number, Billing ID (for e-bill), balance, payments, and due date.

Address, service period, consumption, and a breakdown of charges.

Late payment information, if paid after due date

Important messages, including office closings and announcements.

Water usage comparison

The back of the bill provides helpful information which you could refer to for answer to common questions. Late fee information, payment options, service disconnection information, and returned payment information will be found on the back of your monthly statement.