

Water Online!

Volusia County Utilities has upgraded to an improved e-bill service that allows customers to manage their accounts and view and pay their bills online. Enrollment is easy and takes only a few minutes. Customers will need their Billing ID (not the account number) and last name to create a username and password for the new account. Follow the below steps:

1. To **register** go to www.volusia.org/wateronline
2. Select "New User" to open registration screen (right).
3. Create a username and password to login to your account.
4. If you need assistance, please contact Utilities Customer Service at (386) 736-5971.

The new service is a significant upgrade with **more features** such as:

- The ability to change your mailing address and phone number
- Usage records for the previous 12 months
- Copies of prior statements beginning with September 2014

Click Here for our new mobile site: [Mobile Site](#)

New User? Click here: [New User](#)

Click Here to pay your bill without logging in: [Guest Payment](#)

Username
[Text Field]
Password
[Text Field]
[Forgot User Name?](#)
[Log in] [Forgot Password]

Below is what the new account information screen looks like. All account information is clearly displayed and statements and meter read history are readily accessible.

Customer Information

Name: Good Eats
Address: 1900 27th St Bayfield, CO 81122
Phone Number: (970) 253-1234
Email Address: trw@dwcorp.com

Account Information

Account Number: 100041-01
Service Address: Hwy 3 Maintenance Durango, CO 81301
Signed up for AutoDraft Payment?: False
Balance Last Statement: \$303.36
Last Payment Amount: \$50.00
Last Payment Date: 5/18/2009
Balance: \$303.36
Pending Payments: \$0.00

[View Statements](#)

[Contact Customer Service](#)

[View Meter Read History](#)

[Manage Account/E Statements](#)

[Questions?](#)

Messages:

Balance due upon Presentation. Payments received after the due date will incur additional charges.

[Setup or manage recurring payments](#)

[Pay Accounts](#)

