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Votran Overview

## Volusia County Citizen's Academy 2015

Presented by  
Steve Sherrer, Votran General Manager  
September 1, 2015



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Votran services countywide

- Established in 1975, Votran is the countywide public transportation provider in Volusia County
- McDonald Transit Associates, Inc. holds the contract with Volusia County to manage the day to day operations of Votran
- Votran operates 27 fixed routes, ADA door-to-door "Gold" service, rural door-to-door service, transportation disadvantaged service, and Flex service in the New Smyrna Beach area







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McDonald Transit Associates, Inc.

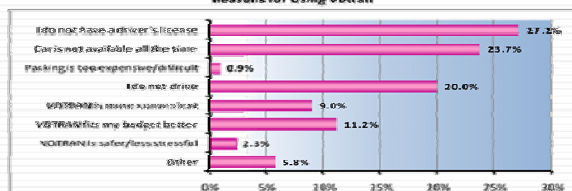
- McDonald Transit is the U.S. transit affiliate of RATP Dev. RATP Dev is responsible for transit projects worldwide. Their flagship operation is the Paris, France bus and subway operation.
- Since merging with RATP Dev, McDonald Transit has been involved with:
  - ▢ Transitioning the Austin, Texas bus operation from a public operation to a private operation
  - ▢ Assuming bus and paratransit operations for Augusta, Georgia
  - ▢ Restarting streetcar operations in Tucson, Arizona
  - ▢ Working to restart streetcar operations in Washington, D.C.






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Need for public transportation

### Reasons for Using Votran




Reason	Percentage
Info not Appropriate driver's license	27.32%
Car is not available while the time	23.77%
Parking is too expensive/difficult	0.9%
Info not drive	20.0%
VOTRAN has no money to bank	9.0%
VOTRAN has no budget to take	11.2%
VOTRAN is not safe/transport useful	2.3%
Other	5.18%

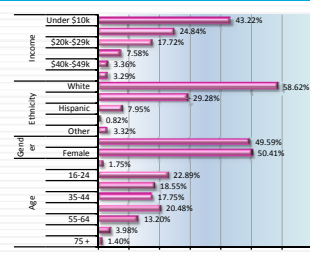
Source: Votran Transit Development Plan (TDP) 2012-21 survey (71 percent do not have a driver's license, don't drive or don't have access to a car).




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Rider profile

- Average rider profile
  - ▢ Age: 16-24
  - ▢ Female
  - ▢ White
  - ▢ Earning under \$10,000
- There is little difference between the responses in the age and gender categories.
- 85 percent of Votran riders earn an income of less than \$29,000 annually.






Source: Votran Transit Development Plan (TDP) 2012-21

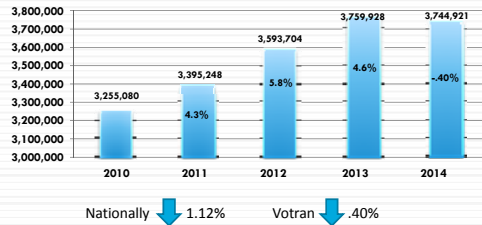


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Fixed Route service

- Approximately 3.7 million boardings annually
- Average cost per boarding is \$3.47
- Extensive service area
- Service operates seven days a week
  - ▢ Monday – Saturday 6:00 AM – Midnight
  - ▢ Sunday – 6:00 AM – 7:00 PM



### Annual ridership for Votran fixed route service



Votran has experienced a 15 percent increase in fixed route boardings since 2010

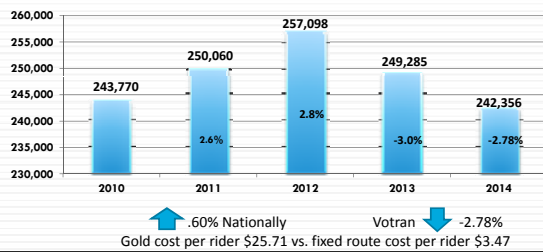
### Votran Gold service



- Approximately 240,000 boardings annually
- Average cost per boarding is \$25.71
- Extensive service area
- Service operates seven days a week
  - Monday – Saturday 6:00 AM – Midnight
  - Sunday – 6:00 AM – 7:00 PM



### Annual ridership for Votran Gold service



### Gold service providers



Service Providers	FY 2014 Passengers	
Vendors	99,155	31%
Votran (inc. Flex Service)	165,015	69%
TOTAL	264,170	100.0%

#### Contracted Vendors

All Valusia Transportation  
Med One Shuttle  
Medi Quick  
Little Wagon

### Sources of Votran funding



- Federal: \$ 5,004,198
- State: \$ 4,486,862
- Fares: \$ 2,981,809
- Advertising revenue: \$ 342,516
- Miscellaneous revenue: \$ 175,066
- Local funding: \$ 8,773,398
- Total budget: \$ 21,763,849

### Achievements



#### One Million Mile Club

- This achievement recognizes operators who have a 12 year driving period with no preventable accidents.

59 Votran operators, both past and present, are members of Votran's one million mile club!



## Achievements



### Two Million Mile Club

- This achievement recognizes operators who have a **24 year** driving period with no preventable accidents.

**11 Votran operators**, both past and present, are members of Votran's two million mile club!



## Achievements



### Three Million Mile Club

- This achievement recognizes operators who have a **36 year** driving period with no preventable accidents.

**Two Votran operators**, both current operators, are members of Votran's three million mile club!



## Votran's sustainability initiatives



- Fuel conservation
- GHG reduction
- Energy conservation
- Waste minimization
- Water conservation
- Hazardous materials management
- Green procurement
- Paper reduction



## Reduce, Reuse, Recycle, Reward



Action	Annual cost saving	Annual revenue
Recycle water	\$3,000	
Recycle coolant	\$25,000	
Recycle refrigerant	\$5,000	
Recycle waste oil/filters		\$12,700
Aqueous parts washer replaced solvent washer	\$5,000	
NSB Flex vs. fixed route	\$16,600	
Hybrid fleet fuel reduction	\$158,000	
West side facility	\$135,000	
<b>Total</b>	<b>\$347,600</b>	<b>\$12,700</b>
<b>Total savings</b>	<b>\$354,700</b>	

## SunRail



- SunRail revenue service began May 19, 2014 at the DeBary train station
- Votran provides feeder bus service to the station using Florida Department of Transportation funding
- Volusia County projected capital cost: \$26.5 million
- I-4 major construction began January 2015



## SunRail



### July 2015 Boardings

Station	Total Boardings
DeBary	11,458
Sanford	6,435
Lake Mary	8,141
Longwood	5,601
Altamonte Springs	5,588
Maitland	4,039
Winter Park	11,052
Florida Hospital	4,710
LYNX	9,118
Church Street	9,013
Orlando Amtrak	2,826
Sand Lake Road	11,546
<b>Total</b>	<b>89,527</b>
<b>Average daily</b>	<b>3,892</b>

July  
DeBary station boardings: 11,458  
Average station: 7,460



## Public transit in the future



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- Quality of life for persons who don't drive
- Mobility and congestion relief on our roads
- Providing economical mobility alternatives

## New Technology

- Route Tracker – [www.votran.org](http://www.votran.org)

- Google Transit



- "MyStop Mobile" iPhone app



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## Questions / discussion



**THANK YOU!**

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