

Volusia County Library Services Division

CITIZENS ACADEMY
September 1, 2015

Community Services Department

volusialibrary.org



Library history

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- Founded in 1961: Access to all library resources by all county residents was established. Local boards and local financing continued.
- In 1972: Countywide unified library service was approved by the Volusia County Council. Last community to join was Ormond Beach in 1980.

Mission

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Our mission is to provide citizens and visitors with exceptional library services that facilitate personal growth, economic development, and quality of life, strengthening community pride and countywide identity and partnerships.

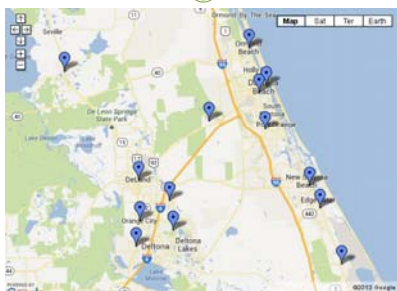
The library provides equal access to quality education for all, regardless of age, background, or means.

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- By providing self-directed education for residents via our book, audio, dvd, and other physical collections, and our electronic resources such as databases and downloadable materials.
- By providing research and instruction to residents via one-on-one assistance and instruction, group classes, seminars and workshops, and programs for residents of all ages.
- By providing instructive and enlightening experiences via cultural events, entertainment events, lecture events, partnership programs, and other initiatives.

Locations

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Hours

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- Six regional libraries – open seven days a week, four evenings (60 hours per week)
(Daytona Beach, Port Orange, Ormond Beach, DeLand, Deltona, and New Smyrna Beach)
- Two community libraries – open six days per week (52 hours per week) DeBary and Edgewater
- Five branches – open five days per week (Lake Helen, Pierson, Oak Hill, Dickerson Heritage-DB, and Orange City)

Physical items

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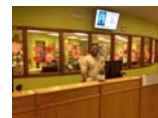
- Print – 666,099
- Audio books – 44,242
- Music CD – 20,965
- Video – 117,233
- Magazine subscriptions – 1,279



Statistics fiscal year 2013-14

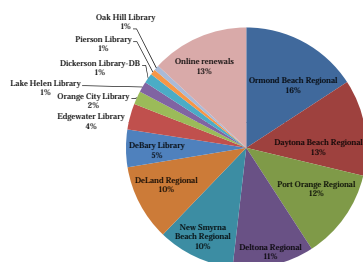
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- Current borrowers – 228,382
 - 2013 – 209,123
- Number of visitors – 2,601,253
- Items checked out
 - Adult materials – 3,081,866
 - Youth materials – 1,034,709
 - Number of physical items checked out – 4,116,575
- Reference/information questions answered in-person, via telephone, text, and email
 - 1,051,267
- Library program attendance
 - Adult programs – 37,373
 - Teen programs – 12,630
 - Juvenile programs – 64,109
 - Total program attendance – 114,112



Circulation by facility

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Virtual resources more than 80 subscription databases

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24/7 virtual services

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- Downloadable services
 - Music
 - Access millions of songs from more than 10,000 labels
 - Stream music 24/7 – create playlists
 - Checkout albums
 - Audio books
 - 21,375 via Overdrive and hoopla
 - E-books
 - 60,818 via Overdrive, Axis360, hoopla, and Freading
 - Magazines
 - 148 via Zinio
 - Movies
 - 7,364+ via hoopla and Freegal movies
- Number of virtual visits to networked library services – 5,061,122



Public access computer/Internet use

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- Public access computers – 373
- Public access computer sessions – 382,954
- Wireless Internet access sessions – 288,489
- Users receiving technology instruction – 160,633



Special collections

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- U.S. Federal Document Depository
 - Electronic format only
- State of Florida Document Depository
- Genealogy and Local History Collections
- Foundation Center Grant Collection



New services/programs

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- E-labs
 - 7 locations
 - Assist with job searches, resume development, computer questions, downloading, public assistance applications, scholarship searches
- Thousand Books before Kindergarten
- 3-D Printer grant
- Big Read Grant – National Endowment for the Humanities -To Kill a Mockingbird
- Library Cruiser
 - Bikemobile to take to outreach opportunities to promote library services and to register residents for library cards



Library funding

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- The Library Services Division is funded via a countywide property tax to provide library services to the residents of Volusia County.
- The library millage rate 0.6020
 - FY2011, FY2012, and FY 2013
- The library millage rate 0.5520
 - FY2014, FY2015, recommended FY2016



Library funding sources FY2014-15

Library millage rate = 0.5520
County property taxes =

\$13,640,768

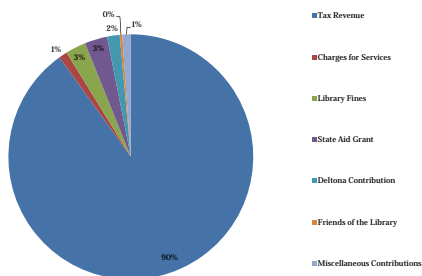
Budget (revenue)

• Taxes	\$13,640,768
• Charges for services	\$ 167,000
• Library fines	\$ 410,000
• State aid	\$ 452,458
• Deltona contribution	\$ 250,000
• Friends of the Library	\$ 50,000
• Miscellaneous contribution	\$ 171,463
• Fund balance/reserves	\$ 6,644,304
• (less operating transfers)	-\$ 305,955
Total operating revenues	\$ 21,480,038

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Library funding sources FY2014-15

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Operating expenses – FY 2014-15

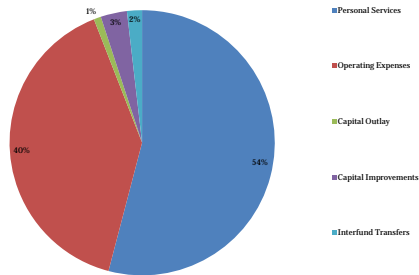
Budget (expenditures)

• Personal services	\$9,043,073
• Operating	\$6,683,938
• Capital outlay	\$ 147,840
• Capital improvements	\$ 538,500
• Interfund transfers	\$ 305,955
• Reserves	\$5,066,687
• (less operating transfers)	-\$ 305,955
Total expenditures	\$ 21,480,038

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Operating expenses – FY 2014-15

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Reserves/Endowment

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Reserves - \$5,066,687

Endowment - \$765,467



Library staff/volunteers

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- Total FTE funded: 187.5
 - Salaried employees – 70 FTE
 - Hourly employees – 106.5 FTE
 - Student workers – 11 FTE
- Unfunded - 17.5 FTE
- Volunteers – 67,695 hours (32.5 FTE)



Support groups

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- County Library Advisory Board
 - Members – appointed by County Council
- Duties:
 - To support the development of effective public library service for all residents of Volusia County.
 - Primary responsibility is to render to the County Council, to the county manager and to the county librarian advise and counsel as well as suggestions and recommendations relating to the development and improvement of public libraries and services and programs in Volusia County.
 - Make recommendations for the annual budget.
 - Recommend methods for attainment of recognized library standards through the development of a long-range plan of library service.

Support groups

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- Friends of the Library
 - Library Friends provide invaluable monetary and volunteer support to library branches. They sponsor programs, volunteer, raise money, and advocate for local and state support of library services. They charge a nominal fee and hold meetings for members.
- Volunteers
 - Volunteers assist with shelving, check-in, check-out, and many special projects. Residents volunteered their time and talent 67,695 hours in library branches during the past year.



Questions

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- Virtual resources tour
 - Anne Powers – Information Technology Librarian