

FL - 504 Volusia/Flagler CoC (Continuum of Care)

Homeless Assistance and Homeless Prevention Services

Jeff White, Executive Director

Volusia / Flagler County Coalition for the Homeless
Collaborative Applicant and HMIS Lead Agency

Primary Purpose of the Continuum of Care (CoC)

The CoC is a collaboration of organizations and community members that come together to coordinate homeless services and homeless prevention activities across a specified geographic area.

(as set forth in the Interim Rule 24 CFR Part 578)

Volusia/Flagler County Coalition for the Homeless is the Designated Lead Agency/Collaborative Applicant

- Provides *assistance* to and *guidance* of the CoC and applies for HUD CoC funding on behalf of the CoC.
- Provide information to Federal, State and local government officials in order to assist with consolidated planning:
 - AHAR (Annual Homeless Assessment Report) to Congress
 - State Office On Homelessness Report
 - County of Volusia Consolidated Plan
 - Flagler County

Volusia/Flagler County Coalition for the Homeless *is also the* Lead Agency for the Homeless Management Information System (HMIS)

There are currently 13 Agencies that enter data into 85 programs facilitated through the HMIS database.

All entities receiving ESG funding, CoC funding, other Federal, State and local funding (as determined by the Grant) to include the Department of Veterans Affairs (VA)

MUST

use the HMIS data base to report on the progress of these grant funded programs.

HEARTH Act (24 CFR part 91 and 576)

HUD CoC Program Funding /Total of 16 grants

- FL 504 Continuum of Care was awarded 1.1 million for the FY 2015-16
- Two (2) New Permanent Supportive Housing Program grants (PSH)
- One (1) New Rapid Rehousing Program grant (RRH)
- Twelve (12) Renewal grants
 - Nine (9) Renewal grants (PSH)
 - Three (3) Transitional Housing grants (TH)

Note: One additional grant is in the second year of its three year grant term.

CoC Grant Recipients

Neighborhood Center

- 2 New PSH totaling \$ 71,304
- 4 Renewal grants -PSH \$ 166,834

Halifax Urban Ministries

- 1 New RRH totaling \$ 206,297

SMA Behavioral Services

- 2 Renewal grants PSH \$ 101,523

VFCCH with subrecipient SMA

- 1 Renewal grant - PSH \$ 189,625

Domestic Abuse Council

- 1 Renewal grant – TH... \$ 58,250

Family Life Center

- 1 Renewal grant – TH... \$ 71,645

Salvation Army

- 2 Renewal grants PSH ..\$ 94,929
- 1 Renewal grant – TH... \$ 68,502
- 1 Three year grant in progress – PSH\$ 129,067

Supportive Services for Veteran Families (SSVF)

- Funded through the Veterans Administration
Facilitated locally by the Salvation Army
- SSVF Priority 2 – RRH recurring \$410,328; 2014-15
- SSVF Priority 1 - RRH / Prevention: \$3 million
1 million a year for 3 years; 2014-2017

Positive outcomes: Flagler declared functional zero for Homeless Veterans in June 2015

Volusia not far behind—end of 2015.

Emergency Solutions Grant

➤ Emergency Solutions Grant was revised in 2012 in order to “broaden existing emergency shelter and homeless prevention activities and to add short and medium term rental assistance and services to rapidly rehouse homeless people” (CFR 24, 578.1)

➤ ESG Rapid Rehousing & Prevention

- Halifax Urban Ministries 2015-16 \$76,598

➤ ESG-Emergency Shelter

- Salvation Army– 2015-16\$ 78,750

Emergency Shelter

“Any facility with overnight sleeping accommodations, the primary purpose of which is to provide temporary shelter for the homeless in general or for specific populations of the homeless.” (24 CFR 91.5)

- Year Round Beds: 156
- Cold Weather Shelter (seasonal): 187 beds
- Point In Time Count: 218 beds filled
 - Halifax Urban Ministries
 - The Neighborhood Center of West Volusia
 - Domestic Abuse Council
 - Flagler Life Center
 - Interfaith Caregivers
 - Ormond Alliance Church
 - Salvation Army
 - Sheltering Tree

Transitional Housing

Housing with emphasis on “Movement of individuals / families experiencing homelessness into permanent housing within 24 months”
(CFR 578.3)

- 2015 Housing Inventory Chart (HIC) = 410 beds
 - Family Renew Community
 - The Neighborhood Center of West Volusia
 - Domestic Abuse Council
 - Family Life Center
 - Star Family Shelter/HUM
 - Salvation Army
 - Note: Windward Behavioral Care transitional beds were counted in 2015

Permanent Housing

“Community based housing without a designated length of stay; includes both Permanent Supportive Housing and Rapid Rehousing” (24 CFR 578.3)

➤ 2015 Housing Inventory Chart (HIC) = 596 beds

- Includes:

- HUD CoC /Supportive Housing Program
- CHDO/NSP Affordable Housing Programs
- Rapid-Rehousing (CoC /SSVF/ESG)
- HUD VASH Vouchers

Permanent Housing (continued)

- The Neighborhood Center of West Volusia
- SMA Behavioral Health services
- The Salvation Army
- Halifax Urban Ministries
- Mid Florida Housing Partnership
- Volusia/Flagler Coalition for the Homeless

➤ VA VASH

- Daytona Beach Housing Authority
- Ormond Beach Housing Authority
- New Smyrna Beach Housing Authority

Prevention Services

Supportive services are those services needed for a person to move towards self-sufficiency and independent living. There are 85 agencies in the VF CoC who offer some type of assistance to assist homeless/at risk of homeless families and individuals.

Grants:

- ESG
- SSVF
- CFAB
- EFSP/FEMA
- United Way
- Challenge

Entities:

- Private
- Non-profit
- Faith based
- Government
- Homeless Advocates

- HUM
- County of Volusia
- Catholic Charities
- New Hope
- First United Methodist Church
- Salvation Army
- NCWV
- FRC
- DCF
- Goodwill
- The Sheltering Tree
- SMA Behavioral

Halifax Urban Ministries

Rapid Rehousing through ESG:	Total beds = 30
HUD CoC Rapid Rehousing:	Total beds = 15
Star Family Shelter:	Total Beds = 94
Emergency Shelter-Seasonal:	Total Beds = 109

HUM provides direct services to include: outreach, prevention, food assistance, utility assistance, prescription medication assistance, shower access, and case management services that assist with assisting, linking, advocating and referring clients to the appropriate resources to meet their needs and reduce homelessness in our community.

Neighborhood Center of West Volusia

NCWV works on the premise that there is no wrong door to entry; provides services to 15,000 individuals and families annually.

PSH through HUD CoC Grants:	Total beds = 26
Affordable Housing (CHDO/NSP):	Total beds = 60
Transitional Housing:	Total Beds = 21
Emergency Shelter-	Families: Total Beds = 25
	Individuals: Total beds = 10

NCWV facilitates a full range of services to include:

Case Management for housing placement along with referrals, linkage and advocacy for clients to services within our community.

Prevention Services: food assistance, prescription assistance, utility assistance, rental assistance.

Domestic Abuse Council

The Domestic Abuse Council, Inc.'s Transitional and Emergency Shelter Housing Program provides housing to victims of domestic violence who are situationally homeless due to the abuse in their lives.

CoC Transitional Housing: Total Beds = 11

Emergency Shelter- (Domestic Abuse Shelter) Total Beds = 35

The major goals of the project are: (1) to help program participants to obtain and remain in permanent housing, (2) to help participants increase skills and/or income, and (3) to help participants achieve greater self-determination.

Empowerment-based case management services are provided to all program participants to assist families to identify their own needs, recognize the choices they have, create options for themselves and plan strategies for permanent change in their lives.

Case managers also provide assistance and referrals to help families with accessing mainstream health and human service benefits such as child support, food stamps, Medicaid, social security, etc.

Salvation Army

Salvation Army provides a full range of Outreach, Prevention and Housing Services for our community.

PSH through HUD CoC Grants:	Total beds = 26
SSVF Rapid Rehousing:	Total beds = 250
Transitional Housing:	Total Beds = 14
Emergency Shelter:	Total Beds = 32

Salvation Army provides Case Management Services and Outreach as well as Prevention services through the Veterans SSVF program, ESG and other funding.

They assist with emergency food, utility assistance, security deposits and assist with veteran families, as well as families and individuals at large to remain in their housing, but also to rapidly rehouse them as quickly as possible.

SMA Behavioral Health Services

SMA Behavioral provides a full range of Behavioral Health Services which include select permanent housing.

PSH through two (2) HUD CoC Grants: Total beds = 10

Affordable Housing: Total beds = 10

Residential Treatment: Total Beds = 116

Services include:

- Crisis stabilization services

- Residential dual diagnosis treatment

- Supportive services for other permanent housing providers

- OPEN Access walk in system for our community to meet the behavioral health care needs of our Community

Other services include: counseling, targeted case management, medication management, medication assistance, along with advocacy, linkage and referral to assist families and individuals in maintaining sound mental health and the ability to remain in housing.

FAMILY LIFE CENTER

The Family Life Center provides the following essential services to men, women and children who are victims of domestic or sexual violence.

CoC Transitional Housing:

Total Beds = 25

Emergency Shelter:

Total Beds = 16

- The agency provides for provision of food, clothing, personal care items and transportation
- 24- Hour Crisis Counseling via Crisis Hotline, individual and group crisis counseling
- Assistance in acquiring emergency and non-emergency medical care
- Assistance in acquiring legal aid and representation - court advocacy

Referral to agencies that provide:

organizations for financial assistance

employment assistance

life skills training

budgeting

housing assistance

private counseling

parenting classes

assistance with GED
preparation

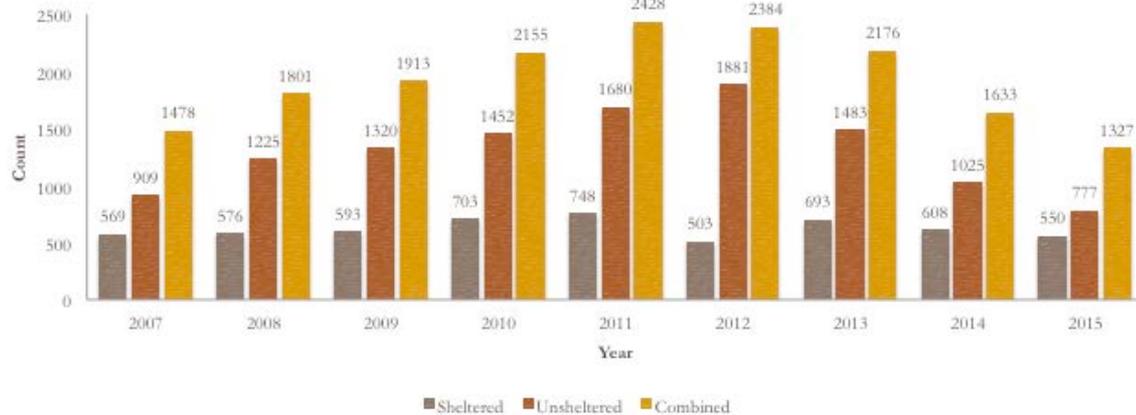
Client Served Reports (Unduplicated) 2012-2015

General Demographics

■ Total Persons
 ■ Total Households
 ■ Total Single Persons
 ■ Total Family Members



P.I.T. Count Results



What Works

➤ **Reduction in homeless numbers can be partially accredited to:**

- **Rapid RE-Housing**
HUD CoC, SSVF & ESG
- **Increase in Permanent Housing:**
HUD CoC Chronically Homeless Housing
Affordable Housing
HUD VASH
- **Increase in and maintaining existing Prevention Services**
SSVF & ESG, CFAB, Faith Based Organizations, FEMA funding
Behavioral Healthcare management, Case Management services

Note: Shelter housing has a significant impact on the literally homeless population offering immediate shelter for vulnerable adults and families. There continues to be a definite GAP in emergency shelter housing for street homeless and suitable family shelter in our Continuum.

CoC Identified Priorities

1. Increase the rate of people moving into permanent housing (more permanent housing options).
2. Rapid re-housing to families w/children & individuals.
3. Increase access to mainstream benefits and prevention services
4. Increase existing emergency shelter and transitional year round capacity through Emergency Services Grant and other funding for families, single males/females.
5. Enhance Coordinated Assessment System of Care.
(increase HMIS funding and enhance coordinated entry referral system)

Volusia/Flagler County Coalition for the Homeless

2015 Homeless Service Inventory

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA
1		Region			Food			Basic Needs					Health				Income				Other						
2		West Volusia County	East Volusia County	Flagler County	Congregate Meal Sites	Food Pantry	Food Voucher	SNAP Enrollment	Prevention	Clothing	Toiletries	Travel/Trans. Voucher	Shower/Laundry	Mail	Health Clinic	Dental Clinic	Mental Health Services	Substance Abuse Treatment	Adult Education	Job Search Assistance	Job Placement	Financial Counseling	SOAR Enrollment	Housing Placement/Shelter	Case Management	Legal Assistance	ID Assistance
3	Alcoholics Anonymous	x	x	x														x									
5	Barnett Memorial United Methodist Church	x				x																					
6	Beach House Youth Prevention	x	x	x		x			x								x		x					x			
7	Bridge of Hope	x	x	x	x																			x			
8	CareerSource Flagler/Volusia	x	x	x															x	x	x						
9	Catholic Charities	x	x			x			x			x			x	x						x			x		x
10	Central Florida Pregnancy Center	x	x																								
13	ClearPoint Credit Counseling Solutions	x																	x			x					
14	Clothes to You	x	x							x																	
15	Community Legal Services Mid-Fl	x	x	x																						x	
17	Community United Methodist Church	x				x																					
18	Cornerstone Christian Church	x													x				x								
20	Daytona Outreach Center		x							x																	
21	Daytona Rescue Mission		x			x				x												x					
22	DeLand Medical Center	x													x												
23	Deltona Alliance	x				x																					
24	Deltona Christian Church	x				x																					
26	Deltona Medical Center	x													x												
27	Dental Hygiene Program - DSC DeLand	x	x	x												x											
28	Dept. of Children and Families	x	x	x					x														x		x		
29	Division of Blind Services	x	x	x																x						x	
30	Domestic Abuse Council	x	x														x		x					x	x	x	
31	Early Learning Coalition	x	x	x																					x		
32	ESP Case Mgmt. Professionals, Inc.	x	x	x													x								x		
33	Family Health Source		x												x												

Volusia/Flagler County Coalition for the Homeless

2015 Homeless Service Inventory

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA
1		Region			Food			Basic Needs					Health				Income				Other						
2		West Volusia County	East Volusia County	Flagler County	Congregate Meal Sites	Food Pantry	Food Voucher	SNAP Enrollment	Prevention	Clothing	Toiletries	Travel/Trans. Voucher	Shower/Laundry	Mail	Health Clinic	Dental Clinic	Mental Health Services	Substance Abuse Treatment	Adult Education	Job Search Assistance	Job Placement	Financial Counseling	SOAR Enrollment	Housing Placement/Shelter	Case Management	Legal Assistance	ID Assistance
34	Family Life Center	x	x	x		x			x	x							x		x	x				x	x	x	
35	Family Renew Communities	x	x	x						x												x		x			
36	First Assembly of God	x				x																					
37	First Baptist Church of Orange City	x				x				x																	
39	First United Methodist of New Smyrna	x	x	x	x					x																	
41	Flagler Beach First United Methodist	x	x	x		x																					
42	Flagler County Free Clinic	x	x	x											x	x											
43	Flagler County Social Services	x		x											x	x											
44	Fresh Start Program	x	x	x															x	x	x						
45	Good Samaritan Clinic - DeLand	x	x	x											x	x											
46	Goodwill Self-Sufficiency Center	x	x	x																x	x						
47	Grace Community Food Pantry	x	x	x		x																					
48	Grace House Pregnancy Resources	x	x												x				x								
49	Halifax HealthCommunity Center		x												x												
50	Halifax Urban Ministries/STAR Center	x	x	x	x	x			x														x	x			
51	Healthy Start Coalition of Flagler and Volusia Co, Inc.	x	x	x											x				x								
52	House Next Door, Inc.	x	x	x													x		x								
53	Housing and Community Development - City of Deltona	x	x	x					x																		
54	Interfaith Kitchen-Cold Weather Shelter	x			x																			x			
55	Lion's Club of Volusia/Flagler County	x	x	x											x		x										
57	Mental Health Association of Volusia and Flagler	x	x	x													x		x								
58	National Alliance on Mental Illness	x	x	x													x										
59	Neighborhood Center of West Volusia	x	x	x		x			x		x													x	x		
60	New Hope Baptist Church	x	x	x		x				x																	
61	Northeast FL Community Action Agency	x	x	x																		x					

2015 Homeless Service Inventory

1	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA
2		Region			Food				Basic Needs					Health				Income					Other				
		West Volusia County	East Volusia County	Flagler County	Congregate Meal Sites	Food Pantry	Food Voucher	SNAP Enrollment	Prevention	Clothing	Toiletries	Travel/Trans. Voucher	Shower/Laundry	Mail	Health Clinic	Dental Clinic	Mental Health Services	Substance Abuse Treatment	Adult Education	Job Search Assistance	Job Placement	Financial Counseling	SOAR Enrollment	Housing Placement/Shelter	Case Management	Legal Assistance	ID Assistance
62	CareerSource Flagler/Volusia	x	x	x															x	x	x						
63	Open Hands Ministry	x				x																					
64	Orange City United Methodist	x				x				x	x			x													
65	Our Father's Closet	x								x																	
66	Outreach Community Care Network	x	x	x					x										x						x		
67	Palmetto House	x	x	x													x							x			
68	Prince of Peace Social Services	x	x			x			x	x		x												x			
69	Salvation Army	x	x	x	x	x			x	x														x			
70	SMA Behavioral Health Services	x	x														x	x									
71	St. Ann's Catholic Church	x																						x			
72	St. Barnabas Episcopal Church	x															x										
73	St. Clare Catholic Church	x	x	x		x																					
74	St. Elizabeth Ann Seton Outreach - CARE	x		x	x	x			x																		
75	St. Mary's Catholic Church			x		x			x																		
76	St. Vincent DePaul Society	x		x		x			x																		
78	The PATH Program	x	x	x													x	x									
79	The Sheltering Tree	x		x	x	x																		x			
80	Travelor's Aid	x	x	x					x			x					x										x
82	Vet Center		x												x		x										
83	Vocational Rehabilitation	x	x	x															x	x	x						
84	Volusia Co. Schools Homeless Education	x	x						x																x		
85	Volusia County Community Services	x	x					x	x															x			
86	WIC Nutrition Servies	x	x												x												
88	Women's Health Services	x	x												x												
89	Totals	68	54	43	9	22	0	2	15	12	2	3	0	1	15	4	14	4	14	7	5	5	2	14	10	3	2