



Utility Assistance

The County of Volusia Community Assistance Division offers emergency utility assistance to eligible households. Eligible households may receive assistance with electric and water. Fuel, propane, and gas assistance are also available but only during the months of October through March.

Basic eligibility:

- Volusia County residency.
- Utility account must be in a household member’s name.
- Annual gross income may not exceed 150% of the federal poverty guidelines. The income limit is based upon the number of people in the household. See the chart below exhibiting income limits.

One	Two	Three	Four	Five	Six	Seven	Eight
\$18,735	\$25,365	\$31,995	\$38,625	\$45,255	\$51,885	\$58,515	\$65,145

*For each additional person in the household with more than eight people, add \$6,630.

Documentation requirements:

- Social security cards for all household members.
- Government-issued photo ID for all persons 18 years of age or older such as a driver’s license, Florida State ID, or U.S. Passport.
- Birth certificates or immunization records for all persons 17 years of age or younger.
- Proof of all household income from the previous 30 days (wages, retirement, TANF, WIC, award letters, SNAP, etc.). Bank statements are not accepted.
- A current lease, mortgage statement, or property tax statement exhibiting a Volusia County address
- Most recent utility statement with at least one person’s name on the account residing in household.

How to apply:

Persons seeking assistance may call 386-239-7757 to schedule an appointment with a case worker. Additional information may be found by visiting www.volusia.org/humanservices.