## VOLUSIA COUNTY CITIZENS ACADEMY

Growth & Resource
Management Department
Building & Zoning Division



2011

# **Building & Zoning Division Staff**



Becky Hubbard Staff Assistant II



Beth Branton Administrative Coordinator II





Marymichel Rovniak Management Specialist



# Mary Robinson, Director Building & Zoning Division

- 1 Chief Building Official
- 1 Code Enforcement Manager
- 1 Management Specialist
- 1 Administrative Coordinator II
- 1 Staff Assistant II

# BUILDING & ZONING CUSTOMER SERVICE STAFF

The Customer Service staff consists of 3 zoning technicians and 3 permit technicians who assist the public with various information requests ranging from permitted land uses, development standards, sign regulations, Business Tax Receipts and is the information resource and intake office for residential and commercial construction. The office staff handles an average of 30 to 50 walk-in customers per day, with an average transaction time of 30 minutes with each. An average of 80 to 120 telephone calls are answered per day, and an average of 400 permit applications are submitted per month.

# PERMIT TECHNICIANS



Barbara Jones Senior Permit Technician



Dottie Hosterman Permit Technician



Ann Allen
Permit Technician

The Building and Zoning Customer Service Center serves as the liaison between the applicant and various private, public, and county entities:

- State Health Department
- Department of Business and Professional Regulation
- Public or private utility providers
- Florida Department of Transportation
- Department of Environmental Protection
- Environmental Management
- Development Engineering
- Volusia County Fire Services
- Volusia County Utilities
- Volusia County Finance
- Volusia County Property Appraiser



## ZONING TECHNICIANS



Suzie Mott Zoning Technician



Susan Foster Zoning Technician



Nancy Stein Zoning Technician

# THE PERMIT CENTER COLLECTS IMPACT FEES

- Thoroughfare Road fees are collected county wide. In 2010 the Permit Center collected \$3,601,640 in Road Impact Fees.
- School Impact fees are collected on residential development county wide. In 2010 the Permit Center collected \$4,329,313 in School Impact Fees.
- Fire Impact fees are collected in the unincorporated areas and the cities of Lake Helen, Pierson, DeBary and Oak Hill. In 2010, the Permit Center collected \$35,783 in Fire Impact Fees.
- Park Impact fees are collected on residential development in the unincorporated areas. In 2010, the Permit Center collected \$17,958 in Park Impact Fees.



#### **IMPACT FEES**

Homeowners and Builders now have the opportunity to pay their impact fees through the interlocal agreements with the County and the following cities:

> Deltona Port Orange DeLand Edgewater Daytona Beach Orange City

#### MAIL- IN

Contractors are able to mail completed applications for electrical, plumbing, solar, gas, and HVAC permits.



#### **COMING SOON**

Web based permit information and payments.

### **Zoning Classifications**

- Conservation Public
- Forestry Resource
- RC Resource Corridor
- Prime Agriculture A-2 Rural Agriculture
- Transitional Agriculture Commercial Transitional Agriculture
- RA
- Rural Agriculture Estate Rural Residential
- Residential Estate
- Urban Single-Family Res.
- R-2 Urban Single-Family Res.
- Urban Single-Family Res. Urban Single-Family Res. R-3 R-4
- R-5 R-6 Urban Single-Family Res. Urban Two-Family Res.
- R-7 Urban Multi-Family Res.
- Urban Multi-Family Res. R-9
- Urban Single-Family Res MH-1 Mobile Home Park
- MH-2 Mobile Home Park &
- Recreational Vehicle Park
  MH-3 Rural Mobile Home
- MH-4 Rural Mobile Home
- MH-5 Urban Mobile Home
- MH-6 Urban Mobile Home Subdivision
- MH-7 Mobile Home Park
- MH-8 Rural Mobile Home Estate



Agriculture

Industrial

- General Office, Hospital-Medical Neighborhood Commercial
- Shopping Center General Commercial B-3
- Heavy Commercial Highway Interchange Commercial
- B-7 Commercial Marina
- Tourist
- B-8 B-9 General Office
- Light Industrial Heavy Industrial
- 1-3 Waterfront Industrial
- I-4 Industrial Park
  PUD Planned Unit Development



Residential

## **Primary Functions** of Zoning

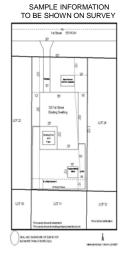
- Zoning divides a community into classifications and imposes different land use controls on each classification.
- Zoning specifies the allowable uses of land and buildings.
- Zoning governs bulk regulations, such as building height, lot coverage and building setbacks.
- **Zoning provides standards for fences** and walls, landscaping and signage.
- Zoning provides customer service to the public and other departments as applicable.



## **Permit Review**

As part of the Permit process, staff reviews for compliance with regard to the proper building setbacks off all proposed structures.

They also review for lot coverage, building height, and any other requirements of the property's applicable Zoning classification.



SEAL AND SIGNATURE OF SURVEYOR CAN BE NO MORE THAN 5 YEARS OLD

## **Zoning Tools**



Our principal tools are the Comprehensive Plan and the Zoning Ordinance.

The Comprehensive Plan sets the framework for managing and directing growth by establishing levels of density and intensity for development through a number of land use categories.

Also, there are goals, objectives and policies that provide further guidelines on how property should be developed and addresses development related issues such as transportation, potable water, sanitary sewer and the environment.

The Zoning Ordinance is a tool for the Comprehensive Plan through the establishment of various Zoning classifications that list the permitted uses and the dimensional standards consistent with an area's assigned future land use category. The Ordinance contains supplementary regulations that include requirements for landscaping, off-street parking and signage that serve as tools to implement policies of the Comprehensive Plan.

### Site Plan Review



Staff reviews site plans to ensure that they meet requirements of the Zoning Ordinance & the Land Development Code, in regards to setbacks and proper land uses. Some of the things checked are that the property is a legal parcel, it meets minimum lot size, has physical and legal access and is the proper permitted use.

## Development Information Online



County Zoning maps are produced on a Geographic Information System (GIS). These maps are accessible by computer from the County website. This allows staff to provide information on a more timely basis.

Access to Zoning and other land use related information such as the Zoning Ordinance, Zoning Maps with the Zoning and Comprehensive Plan Information is available to the public on the County website:

www.volusia.org/growth/zoning

Information can be obtained by entering a tax parcel number or street address.

#### **BUILDING CODE ADMINISTRATION**

Plans Review and Inspection



DON VANCINI
CHIEF BUILDING OFFICIAL

## WHY BUILDING CODES?

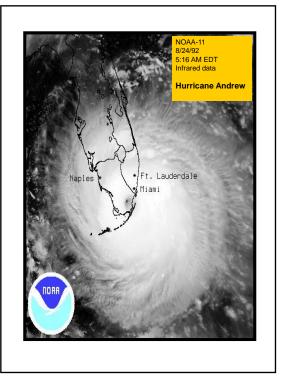
The State of Florida first mandated statewide building codes during the 1970s. All municipalities and counties had to adopt and enforce one of the four state-recognized model codes known as the state minimum building codes.

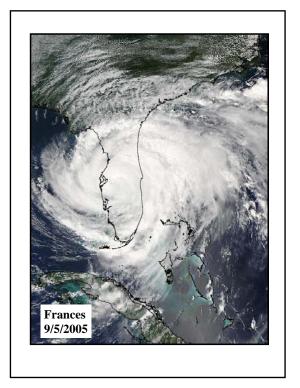


#### WHAT CHANGED?

During the early 1990's a series of natural disasters, destroyed homes and businesses. These catastrophic events precipitated the comprehensive review of the state building code. As a result, stringent construction regulations have been implemented.







#### FLORIDA BUILDING CODE

The Florida Building Code is the central piece of the new building code system.



This single statewide unified code is developed and maintained by the Florida Building Commission.

The Code is enforced by local jurisdictions and certain state agencies which may, under certain strictly defined conditions, amend requirements to be more stringent.

#### **BUILDING INSPECTORS**









Barber Dale Smith Da

Dave MacLagan

Roy Johns





Tom Reynolds Chief Building Inspector



Wally Stringfellov

#### PLANS EXAMINERS

Plans examiners review drawings brought in by builders and owners to verify compliance with the Florida Building Code. Since the start of the new fiscal year (October 1, 2010) 972 (Commercial and Residential) permits have been reviewed and issued.





Randy Roberts, Phil Vanderwerf, Dennis Bonner, and Bob Antol. (Left to Right)





Mike Nelson Chief Plans Examiner

Diane Zarzycki Staff Assistant

# LOCAL EFFECTS OF THE NEW BUILDING CODES

•Coastal communities are now required to

establish a windborne debris line.

- •Plans Examiners have a list of items that are considered minimum requirements that must be reviewed. These include check lists, details, and specific documentation.
- •The minimum number and types of inspections for a structure are specified in the Code.
- •Products used in construction must meet the new standards required in the Code.
- •There are also new requirements for termite protection.



## CONTRACTOR LICENSING

Contractor Licensing maintains a data base of all contractors licensed by Florida Statute 489 Part I & II that are active in the county or any cities within the county that have entered into inter-local agreements. Contractor Licensing's investigator research's the resources in which individuals advertise trades which require the proper licensure to perform and individuals who are not properly licensed are issued a citation in the amount of \$250.00 for the first offense.



Alison McMillan



Frank Godawa
Contractor Licensing
Investigator/
Building Inspector

# BUILDING & ZONING COMPLIANCE



#### BRYAN JILES BUILDING & ZONING COMPLIANCE MANAGER

- 1 Manager
- 1 Coordinator
- 4 Officers
- 1 Code Board Clerk
- 1 Staff Assistant

# Contractor Licensing & Construction Appeals Board

The Contractor Licensing & Construction Appeals Board (CLCA) is a regulatory board. The board conducts hearings on building code appeals; requests appealing the building official's decision, contractor licensing decisions, declare buildings as unsafe & dilapidated. The CLCA also conducts hearing s for cities that have an interlocal agreement with Volusia County for Contractor Licensing services.

The CLCA also hears citations which have been contested by unlicensed individuals.

There are 13 members on the board, 10 contractors from the construction trades and 3 citizens with businesses not related to construction.



# Code Enforcement Introduction

Code Enforcement legislation was adopted in the early 1980's to relieve the court system of "neighborhood nuisance" type complaints.

Code Enforcement is an "effective, expeditious, equitable and inexpensive" method for enforcing codes and ordinances in force in counties and cities.

Code Violations are civil in nature and generally fall in the category of zoning, building, and environmental violations.



#### **BUILDING & ZONING COMPLIANCE**

- Volusia County's Code Violation Complaints are investigated by Building & Zoning Compliance Officers.
- Building & Zoning Compliance Officers are Certified by the Florida Association of Code Enforcement.
- Four (4) Building & Zoning Compliance Officers serve Volusia County.
- The Building & Zoning Compliance Officers handled over 10,000 complaints last year.



**TAMMY PROULX** Building & Zoning Compliance Coordinator

## **Code Enforcement** Staff

Ann Sagraves Code Enforcement





Rebecca Donofrio Staff Assistant

### **BUILDING & ZONING COMPLIANCE OFFICERS**



Barbara Baldwin



Phil Solano



Debbie Zechnowitz



Beverly Hancher

#### Frequently investigated complaints by **Building & Zoning Compliance Officers** include:



Junk yards where



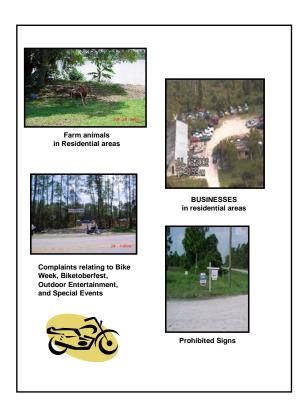
inoperative and/or untagged vehicles

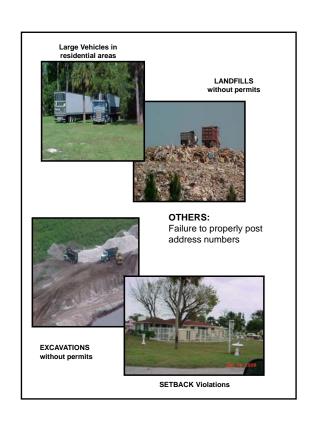


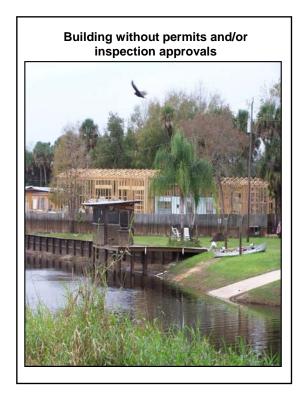
Improperly parked boats and trailers



Lot Maintenance (weeds & grass more than 12" high)







## CODE ENFORCEMENT PROCEDURE

- After a complaint has been investigated and a violation is noted, the enforcement procedure is initiated.
- The property owner is notified by certified mail, by Sheriff service, or the property is posted.
- The property is re-inspected after a reasonable period of time, usually 10 days from the date of receipt of the notice.
- If owner has complied with the notice the case is closed.
- If the owner is still in violation the case is referred to the Code Enforcement Board\*.
  - \*The Code Enforcement Board consists of seven members from the community: an architect, a contractor, a real estate appraiser, an engineer, a realtor, and 2 community representatives.

