



Key Points

- Website update New Layout, Larger Visuals, New Pages: Travel & Trade, Sustainable Tourism, Master Plan, Itineraries
- Destination Master Plan:
 - 842 Resident Survey Responses
 - 67 Industry Survey Responses
 - 34 Frontline Survey
 - 12 VIP Interviews
 - 24 Industry-Partner led Steering Committee
 - 8 Focus Groups: Arts, Canal, Flagler, 3rd Street, Residents, Lodging, Restaurants
- Process began in March 2022 will conclude in April 2023 with approval by the SVAA Board of Directors.
- This work will also culminate with our **3-year Strategic Plan** for the NSBVB Destination Management Organization.
- Re-engaged with our International Marketing Team conducting Public Relations and Travel Trade in UK, Ireland, Scotland, Germany, Swiss, Austria and Central Europe









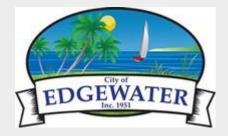
Key Partnerships

- Health & Wellness Tips on website Advent Health
- NSB Area Visitors Bureau 200 NSB Speedway
- Livability Advertisement: 3 cities and SEVMTC
- Site Selection Magazine Advertisement 3 cities and SEVMTC





















Travel + Leisure

Nationally renowned travel magazine targeting country-wide audience.

Home + Trip Ideas + Beach Vacations

This Beach Destination Is Florida's Most Underrated **Seaside City**

Florida's New Smyrna Beach is a paradise for seafood, outdoor exploration, and spotting native Floridian flora and fauna.

Travel + Leisure story

(left) was picked up by

MSN (right), which

has an online

viewership of more

than 198 million.

y Jared Ranahan March 30, 2022

TRAVEL+ LEISURE









From the tangled depths of the Everglades to the sandy shores of the Panhandle, Florida has earned a reputation as one of the country's top destinations for natural beauty. But in spite of its abundant popularity, there are still a couple of hidden gems to be found across the state. Just one hour northeast of Orlando, the idyllic seaside city of New Smyrna Beach is largely off the radar for tourists, providing newcomers with a wealth of drinking, dining, and ecotourism opportunities without having to compete with the crowds found in Florida's more frequented cities.

Blessed with balmy weather and a sprawling shoreline, New Smyrna Beach is a veritable treasure trove for outdoor adventurers and wildlife aficionados alike. While native fauna spans all walks of life, one of the city's most beloved creatures - the bottlenose dolphin - can be found in abundance just off the shore. And when it comes to spotting this iconic marine mammal up close, it's tough to beat the Marine Discovery Center. Upon arrival, visitors are welcome to stroll through the property's main hall, coming face-to-shell with local Sunshine State creatures like the horseshoe crab, gopher tortoise, and marine hermit crab, then head out on a two-hour boat tour that offers ample opportunities for spotting bottlenose dolphins and a wealth of Floridian shorebirds

This Beach Destination Is Florida's Most Underrated Seaside City

Writer hosted for Visit Florida FAM

Publication Audience: 5.5 million (Online)

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Brianna Ryan/Getty Images

NEW SMYRNA BEACH PR Report



Southern Living

Regional lifestyle magazine targeting a Southern US-based audience

Why You'll Love New Smyrna Beach

Florida's State Road A1A winds through some of the coolest beach towns in the South—and this is one of them.





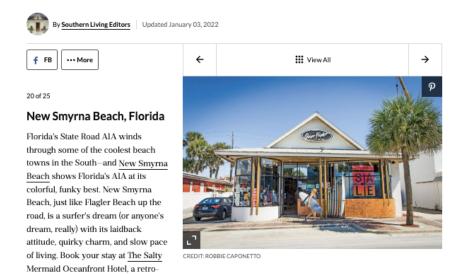


Ongoing media outreach with editors.

Publication Audience: 1.9 million (Online)

Southern Living

The South's Most Under-the-Radar Beaches



beachfront views. Walk along the sandy main street, Flagler Avenue, for casual eateries, fun shops, and unobstructed beach access. This little town is so chill you'll find it hard to go back to real life.

20 of 25 | Wiew All NEXT SLIDE ->

By Southern Living Editors

cool renovated motor court, for



TALK Greenville

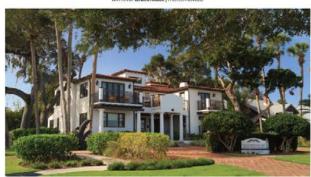
Greenville, SC based magazine targeting upscale audience

Writer hosted for individual media visit

Publication Circulation: 797,094 (Print + Online)

Black Dolphin Inn

MAKE YOURSELF AT HOME AT THIS HISTORIC SPANISH-ISLE RIVERFRONT ESTATE AND EXPLORE THE CULINARY AND ARTISTIC SIDE OF NEW SMYRNA BEACH, FLORIDA



"A room with a riew"



ocated in a historic neighborhood across from the Indian River, the levely Black Delphin Inn was once one of the residential germs of New Smyrms Beach, Florida. When the Spanish-lele property became available in 2009, brothers and vestera hoteletts Brett and Soutt Smith saw an opportunity to combine their passions for historic preservation and sustainability and converted the 1947 estate into a luxury bousique tyle bed and breakfast. Today, Brett Smith's children MacKenzie and Taylor, are active in running the Black Dolphin Inn and continue to carry on the traditions that have exented it numerous awards.

The Black Dulphin Inn blends all of the nubrle luxuries of a boustque hotel with the boupitality and irreitable charm of a bod and breakfast. Accommodations include 14 option and epacious governorms and suites, most here private backonics and river views. Each room is unique and farmished with a mix of satispa suites, most here private backonics and river views. Each room is unique and farmished with a mix of satispa and the private backonics and river views.

and original art.

The first floor Great Room includes a spacious sitting area, lounge bar, open kitchen, and dining area, where s delicious complimentary breakfast is served each morning. Across the street, the hotel's private dock provide a chance to relax and enjoy the water. For more information, visit www.BlackDolphinInn

Local and Coastal Fare and Spirits You'll find no shortage of great in

and noteworthy restaurants to explore. Experience some of the best local fare at Third Wave Café. and Wine Bar, owned by Kathy Lundberg, a leader in the area's sustainability movement. Executive Chef David Moscoso oversees a mo Executive Chel David Moscose oversees a mems of flavorful dohes and small plates highlighting local seafood and fresh ingredients sourced from regional fame partners. Expect options like the chef i Smart Canch, blackened and honey pocan-crusted, served with wild-caught American hrimp and whiskey buttercream sauce, and the ouse-made Wagou short rib hummus served

house-made Wagnu short no hummus served, with toareed pita. Other personal favorites are Corkscrew Wine Bar and Norwood's Restaurant and Treehouse Bar. Outrigger's Tiki Bar and Grille features straight from the ocean catches, great cocktails and waterfront dining with inlet views. According to manager John Rhodes, it's also a popular hotspet to catch a nightly rocket launch. From rooftop bars, karaoke, and live music, there's also ors of fun, friendly nightlife to explore, walking slong Flagler Avenue all the way to the beach.

For a sample of local spirits, take a tour of Sugar Works Distillery, a family-owned craft distiller of small-barch rum, moonshine, and

Go-to Art Galleries Named one of the 100 Best Senali Art Towns in America, New Smyrna Beach has a long-established art scene and is home to a number of art galleries, museums, and art venues

Browse unique local art at The Hub on Canal, a Bourishing arts center where more than 65 artists work, sell and showcase their talents. Once a silent movie theorer in 1910, the building server as several concepts before it became home to The Hub more than a decade ago.

"The idea first started as a place where everyone could access art of all types," says Richard England, executive director, The Hult on Canal. Today, the comprofit features a wide range of workshops, art events, fundaments, and successful outreach programs.

Jane's Art Center, located just a short

block from The Hub, includes a gallery with a beautifully curated fine art collection, an outdoor sculprure garden, and a notable clay studio and nter. Close by is the Arts on Dougla pallery. Opened in 1996 by artist and re-Mantic Center for the Arts (ACA) founder Dori Leeper and artist and benefactor Ed Harris, the gallery hosts ongoing exhibitions representing a







DON'T MISS EVENTS

FLAGUER AVENUE WHIE WALK | JAN. 22, 2022

Held the 4th Saturday of the month, this popular wine tasting event draws locals and visitors alike along historic Flagter Avenue. For tickets and more info, visit www.visitnabli.com/our-stories/flagter-avenue-wine-walk.

46th Annua, IMAGES Arts Fistiva. | Jan. 28 - 30, 2022 Each year, more than 48,000 art enthusiats flock to New Smyrna Beach to attend one of the

top fine arts festivals in the country. Held on historic Canal Street and alone Riverside Park. this three-day event features works from more than 225 artists, great local fare, live music entertainment, and more. For more info, visit www.imagesartfestival.org.



Online



Make yourself at home at Black **Dolphin Inn in New Smyrna Beach, Florida**

Renata Parker

Published 8:30 a.m. ET Dec. 22, 2021





Black Dolphin Inn, New Smyrna Beach, Florida Provided

Located in a historic neighborhood across from the Indian River, the lovely Black Dolphin Inn was once one of the residential gems of New Smyrna Beach, Florida, When the Spanish-Isle property became available in 2009, brothers and veteran hoteliers Brett and Scott Smith saw an opportunity to combine their passions for historic preservation and sustainability and converted the 1947 estate into a luxury boutique-style bed and breakfast. Today, Brett Smith's children MacKenzie and Taylor, are active in running the Black Dolphin Inn and continue to carry on the

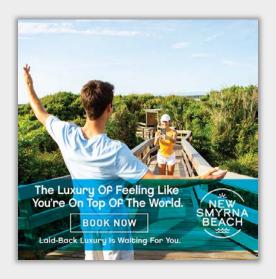
NEW SMYRNA BEACH PR Report



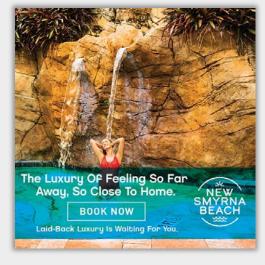
2022/2023

Laid-back Luxury Campaign











Summary Budget Comparison

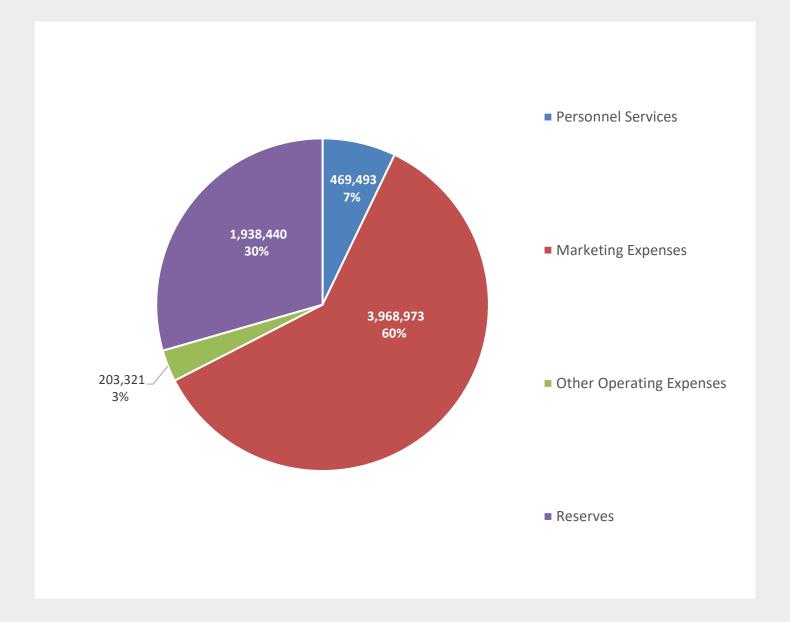


Summary Budget Comparison S.E. Volusia Ad Authority

	FY 2020-21 Actuals		FY 2021-22 Adopted		FY 2021-22 Estimate		FY 2022-23 Request	
Revenues By Source								
Convention Development Taxes		2,853,202		2,374,191		3,200,000		3,100,000
Interest Income		1,530		1,200		1,200		1,200
Misc. Revenue		22,400		17,850		15,000		15,000
Appropriated Fund Balance		1,578,091		2,133,288		2,757,314		3,464,026
Total Revenues	\$	4,455,223	\$	4,526,529	\$	5,973,514	\$	6,580,226
Expenditures by Category								
Personnel Services		222,829		401,752		314,227		469,493
Marketing Expenses		1,312,848		2,434,621		2,020,793		3,968,973
Other Operating Expenses		162,232		190,156		174,467		203,321
Total Operating Budget	\$	1,697,909	\$	3,026,529	\$	2,509,487	\$	4,641,787
Reserves		0		1,500,000		0		1,938,440
Total Expenditures	\$	1,697,909	<u>\$</u>	4,526,529	\$	2,509,487	\$	6,580,227
Revenues vs Expenditures		2,757,314		0		3,464,026		0
Number of Full-Time Positions		3		4		4		5
Number of Part-Time Positions		0		0		0		0



Expenditures By Category





Personnel Services

Personnel Services	FY 20/21	FY 21/22
Budget	\$467,175	\$469,493
Staff		
Start of Fiscal Year	3	4
Laid-Off		
New Hire	1	1
Current Staff	4	5

Assumes a 4% pay adjustment or \$1.00/hour; whichever is higher for hourly staff. Employees adjusted to align with current industry salary ranges.

All employees currently in compliance with County approved classification and compensation plan.



Budget Detail

Marketing/Advertising: \$3,968,973

- Agency Fee: \$225,000
- Promotional Advertising: \$3,302,654
 - Advertising Campaigns
 - Digital/Website/Mobile/ADA
- Marketing/Promotional Expenses: \$441,319
 - Printing
 - Public Relations: Public Relations Firm/Software/Journalist visits/video
 - Research: STR/Research Data/Key Data/Zartico/Arrivalist
 - Website updates: Privacy/ADA/Virtual

Other Operating Expense: \$203,321

Rent/CPA/Audit/Phones/Business Overhead

