



Key Points

- October 1, 2020 We are still "Listening" to the economy and travel expectations.
- With vaccines on the horizon in December, we geared up to launch our first media campaign in over a year starting in February 2021.
- Maintained expenditures down and started investing in the future.
 - Through the last year and a half, with 2 staff members, we kept most programming running which was a lot for 2 staffers
 - We conducted our photography and video shoots in May 2021 to gear up for the new fiscal year
- Our "Organic" marketing measures carried us through this trying year!
 - Newsletters to visitors in key feeder markets
 - Social media messaging through out the pandemic
 - Google AdWords and key search terms brought website to the visitor
- Our prudence paid off! Along with Florida opening earlier than most states, NSBVB has had some amazing months.
 - Driving 50,000+ visits to our website every month, reaching almost 20,000 visitors by email, engaging with almost 75,000 visitors on Facebook
 - We had the BEST MARCH EVER, for ANY month in the history of SVAA/NSBVB
 - We had the BEST APRIL on record
 - We had the BEST May on Record









Recovery Plan

Mid-Term

October – December

Speak Softly

Partner outreach Listen and evaluate Limited and sensitive marketing

Newsletter

Industry Visitor

Website Updates

Social Media





Partner Outreach

Partner Kit



Long-Term

January – March-2021

Be Smart

Partner outreach Listen and evaluate Tactical marketing

Newsletter

Updates Industry Visitor

Website

Updates

Social Media

Updates
Support Marketing

Search Engine Marketing

Newsletter Marketing















2021/2022

Laid-back Luxury Campaign













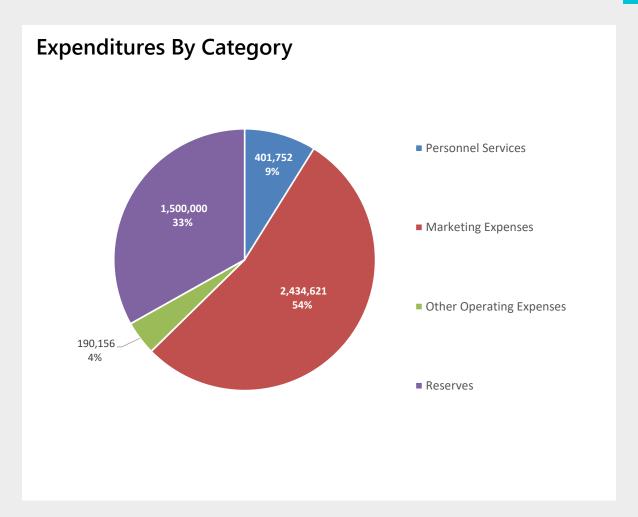
Summary Budget Comparison

Summary Budget Comparison S.E. Volusia Ad Authority

	FY 2019 Actuals Audi	per	FY 2020-21 Adopted		FY 2020-21 Estimate		FY 2021-22 Request	
Revenues By Source								
Convention Development Taxes	2,05	3,099		2,129,218		2,327,616		2,374,191
Interest Income		2,036		0		1,152		1,200
Misc. Revenue	1	18,574		0		10,500		17,850
Appropriated Fund Balance	92	25,438		997,280		1,578,091		2,133,288
Total Revenues	\$ 2,999	9,147	\$	3,126,498	\$	3,917,359	\$	4,526,529
Expenditures by Category								
Personnel Services	27	1,276		260,266		252,613		401,752
Marketing Expenses	99	94,452		1,677,451		1,395,777		2,434,621
Other Operating Expenses	15	55,328		188,781		135,681		190,156
Total Operating Budget	\$ 1,42	1,056	\$	2,126,498	\$	1,784,071	\$	3,026,529
Reserves		0		1,000,000		0		1,500,000
Total Expenditures	\$ 1,42	1,056	\$	3,126,498	\$	1,784,071	\$	4,526,529
Revenues vs Expenditures	1,57	78,091		0		2,133,288		0
Number of Full-Time Positions		2		3		3		5
Number of Part-Time Positions		0		0		0		0



Expenditures By Category





Personnel Services

Personnel Services	FY 20/21	FY 21/22
Budget	\$260,266	\$401,752
Staff		
Start of Fiscal Year	2	5
Laid-Off		
New Hire	1	2
Current Staff	3	5

Assumes a 4% pay adjustment or \$1.00/hour; whichever is higher for all staff.

All employees currently in compliance with County approved classification and compensation plan.



Budget Detail

Marketing/Advertising: \$2,434,621

- Agency Fee: \$225,000
- Promotional Advertising: \$1,750,921
 - Advertising Campaigns
 - Digital/Website/Mobile/ADA
- Marketing/Promotional Expenses: \$458,700
 - Printing
 - Public Relations: Public Relations Firm/Software/Journalist visits/video
 - Research: STR/Research Data/Key Data/Zartico
 - Website updates: Privacy/ADA/Virtual

Other Operating Expense: \$190,156

Rent/CPA/Audit/Phones/Business Overhead



