



# State of the County Address

February 11, 2020



2020 and beyond

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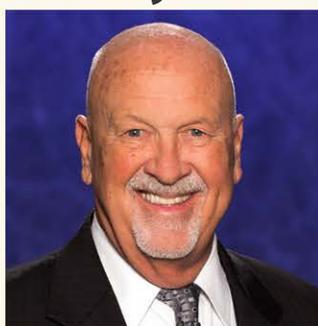


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### Up, up and away: Volusia County reaches for the stars

When it comes to economic growth, jobs creation and attracting new industry, timing and location are everything. And now, there's a growing realization and excitement that Volusia County has all the right stuff to capitalize on the explosive growth that's enveloping the booming aerospace industry just across our southern county border.

While the U.S. government's emphasis on space flight has diminished, the private, commercial sector of the space business is thriving – literally reaching for the stars with the power and thrust of a Falcon 9 rocket. And all signs point to the potential expansion of some of that business – and the lucrative, high-tech jobs that come with it – from Cape Canaveral north right here into Volusia County.

That's why Volusia County, its jobs creation partners, chambers of commerce and education leaders and other local, state and federal stakeholders intensified their efforts in 2019 to lay the groundwork – and the welcome mat – for the spinoff businesses that are integral to the aerospace industry's all-important supply chain.

Those efforts last year included strategy sessions with Space Florida, the state's aerospace economic development agency, and the commissioning of a study to help Volusia County identify local trends and opportunities in the global space economy. Government, business and education leaders also are coordinating like never before to ensure that Volusia County – squarely within the so-called Space Triangle – has the regulatory climate and educated workforce necessary to broadcast its message to the aerospace industry:

**Volusia County is ready, and Volusia County is right!**

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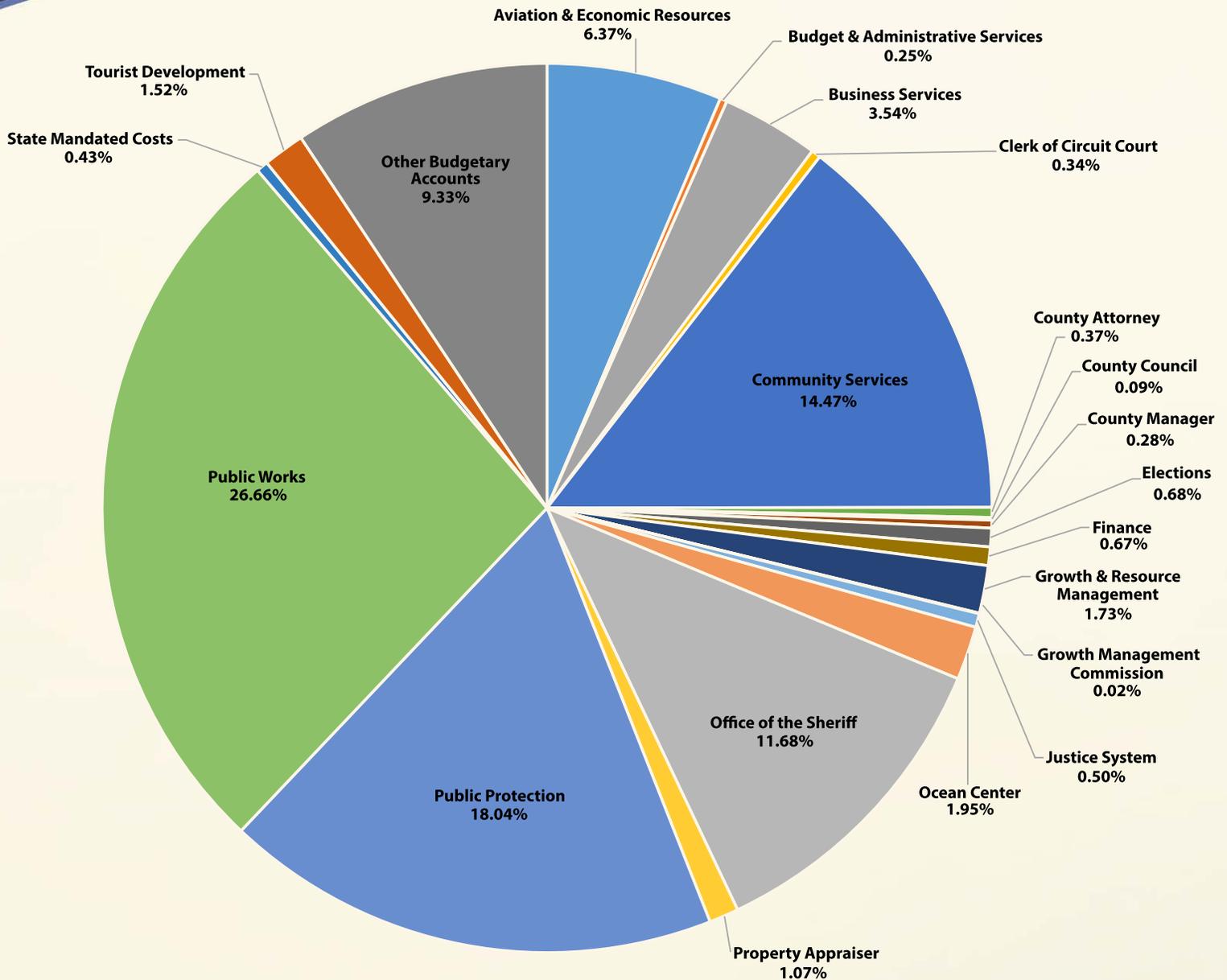
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# Volusia County's operating budget

## Operating Budget by Department: \$809,626,376



The fiscal year 2019-20 adopted operating budget totals \$809,626,376 for 60 funds. The chart above is the distribution of the budget by department. Public safety has the largest share of the budget at 29.7% for functions of the Public Protection department and Volusia Sheriff's Office. The Community Services department totals 14.4% and consists of programs with the Volusia County Public Library, Veterans Services, Community Assistance, Volusia ECHO and Votran. The Public Works Department totals 26.7%, which includes major infrastructure from roadways to water quality and business activities such as utilities and landfill services. Other budgetary accounts primarily include items not specific to a department such as debt service and general fund and municipal service district reserves.



# Dynamic Master Plan

Volusia County continues to implement initiatives using the structure of the Dynamic Master Plan (DMP) to ensure efforts align with the county's overall goals and objectives. The DMP was first presented to the Volusia County Council in September 2016. The DMP brought together the work of the sitting County Council and prior councils in a very concise way, setting a vision, mission, and goals and objectives for Volusia County Government.

**Volusia's Vision:** To be a community rich with resources and opportunities today and for generations to come

**Volusia's Mission:** To provide responsive and fiscally responsible services for the health, safety and quality of life for our citizens

## Volusia's Bedrocks – Goals & Objectives

### Thriving Communities

Promote health and safety, provide services to meet needs of citizens, and practice stewardship of the environment



#### Objectives

- 1.1 Engage in infrastructure and regulatory actions that protect and enhance the experience of residents and visitors.
- 1.2 Enrich and preserve the natural and built environment.
- 1.3 Provide a broad range of services for the physical, mental and social well-being of residents and visitors.
- 1.4 Provide a safe and secure community through prevention, readiness and professional response.

### Economic & Financial Vitality

Achieve strong economic health tied to job growth, industry balance and financial soundness

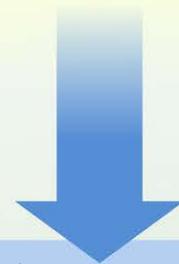


#### Objectives

- 2.1 Be a community that attracts and retains businesses.
- 2.2 Develop and retain an educated, ready workforce matched to varying job opportunities.
- 2.3 Allocate limited resources fairly and efficiently.
- 2.4 Ensure services and decisions are financially sustainable.

### Excellence in Government

Foster partnerships to deliver exceptional services



#### Objectives

- 3.1 Maintain and foster productive relationships with public and private partners.
- 3.2 Provide a high level of customer service.
- 3.3 Demonstrate leadership in decisions and actions.
- 3.4 Meet community expectations for quality.

# Elected Officials



Larry Bartlett

## Property Appraiser – Larry Bartlett

The Property Appraiser's Exemption Compliance Division collected \$2.2 million in wrongfully claimed exemptions and returned \$21.3 million in total taxable property to the tax roll. Our Deeds Division will be integrating a new software program soon with the Clerk's Office, enabling us to reflect the transfer of ownership of property more quickly and accurately than in the past. New construction for the 2019 tax roll amounted to \$5.8 million in taxable value generated from 2,286 residential units, 118 commercial building and 146 condo units. Homestead applications are now being accepted online. Necessary documentation can be submitted via email, following the online directions.



Mike Chitwood

## Sheriff – Mike Chitwood

In 2019, the crime rate in Volusia County continued to fall to record lows. Another year of hard work from members of the Volusia Sheriff's Office led to case clearance rates significantly higher than national averages. At the high-tech and constantly evolving Volusia County Crime Center, analysts and detectives from the Sheriff's Office and its partners used license-plate reader technology, traffic and security cameras, real-time crime data and a constant flow of criminal intelligence to help solve cases and prevent crime. In response to tips from residents, deputies conducted several successful operations targeting drug sales, arresting street-level dealers and tracking down out-of-county suppliers. As part of the fight against the opioid crisis, detectives have investigated every fatal opioid overdose as a homicide, and multiple dealers have been charged with murder. Outstanding body-camera footage capturing the reality of deputies' day-to-day work continued to make local and national news, as the agency kept its focus on transparency. Looking forward, as the Volusia Sheriff's Office recruits and hires a new generation of deputies, brand-new tools like a 300-degree video simulator are ensuring they have access to the best training available. Sheriff Chitwood and his team are pushing ahead to protect our community with the sense of urgency and accountability that the public expects and deserves, and because of that, the future of public safety in Volusia County is bright.



Lisa Lewis

## Supervisor of Elections – Lisa Lewis

Volusia County has grown to over 400,000 registered voters! With three elections scheduled for 2020 – Presidential Preference Primary, Primary and General – preparations are underway to provide open, secure, transparent elections to the people of Volusia County. Cyber security is in the forefront of everyone's mind; and most especially in the elections community. Poll workers play an integral part in the election process assisting voters. Approximately 2,000 poll workers will be trained for the 2020 election year. Your Elections Department is ready for the upcoming year. In 2019, the Elections Department began processing applications from previously ineligible voters per Amendment 4 – The Voting Restoration Amendment approved by voters in the 2018 General Election. According to the ballot summary, the amendment to Florida's Constitution "restores the voting rights of Floridians with felony convictions after they complete all terms of their sentence including parole or probation." Although 2019 wasn't scheduled to be a busy election year, we conducted four special municipal elections and a countywide mail ballot election. The mail ballot election was a first in Volusia County: turnout was 27.5%. The elections staff worked tirelessly to ensure over 400,000 ballots were mailed to voters and processed over 103,000 voted ballots within a 30 day period. Voter education is very important. Voter education and registration were provided in all high schools, nursing homes and assisted living facilities. Staff also conducted Sunshine State Young Readers Award elections for elementary and middle schools.



Laura Roth

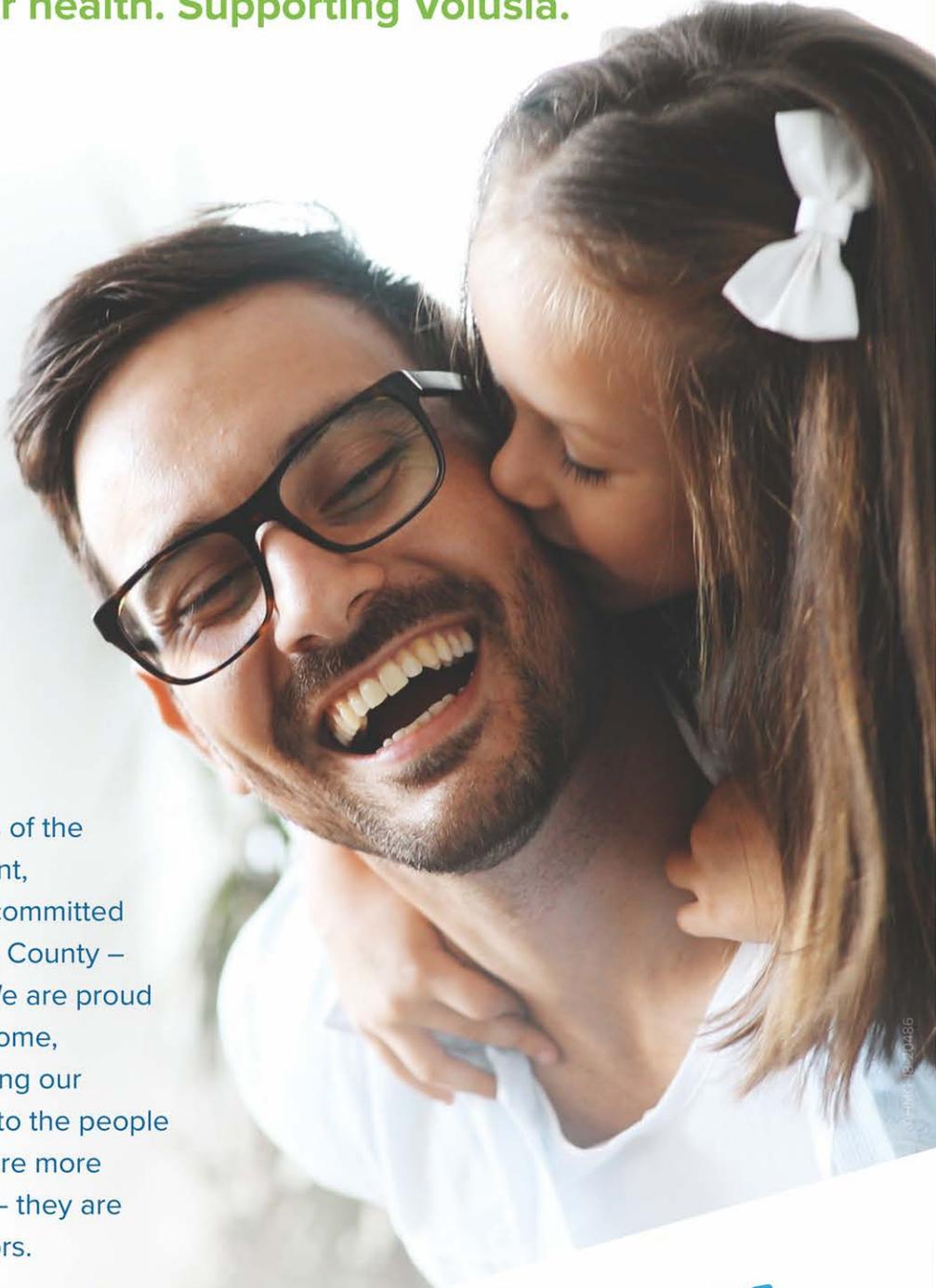
## Clerk of the Circuit Court – Laura Roth

The Clerk of the Circuit Court maintains important documents and provides services such as marriage licenses, official land records, passport processing, domestic violence injunction assistance, child support services, foreclosure and tax deed land sales, traffic citation processing, maintenance of all official court records, and extensive free public records accessibility via clerk.org. The clerk is offering Property Fraud Alert, a free, easy-to-use service to protect residents from land records fraud. You can sign up for this free service at clerk.org. In 2019, the clerk's office held several special weekend events for the public's convenience, such as Passport Saturday and "Operation Green Light," which waived the collection fee for residents with outstanding criminal and traffic debts to facilitate license reinstatement. The next Operation Green Light will be held Feb. 29, 2020. The clerk's annual "Biker Wedding" will take place on March 13, 2020. Visit clerk.org and follow our official Facebook page for more information about these exciting events and other free programs.

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## A Caring Community

**Volusia County Government** continues to provide services that reach out to our vulnerable populations and assist in sustaining an outstanding quality of life for all residents.

After Hurricane Michael devastated parts of the Florida Panhandle in October 2018, teams of Volusia County employees went to the rescue. Two members of the **Emergency Management Division** spent two weeks helping with recovery efforts. **The Property Appraiser's Office** sent two teams of damage assessment employees to the stricken area. And the Volusia Sheriff's Office deployed 40 deputies and four civilian employees to assist local law enforcement with hurricane recovery efforts.

To safeguard animals, Volusia County Council launched an animal abuse listing on the **Animal Services** page of the county's website in May 2019. The purpose of the listing is to make shelters and other adoption agencies aware of someone's criminal history as it relates to animals. The listing, which includes public record information extracted from the Volusia County Clerk of Court's Case Management System and the Volusia County Corrections Division, includes those who have been convicted of misdemeanor or felony crime involving animal cruelty in the past 10 years.

The County Council approved funding for the construction of **The Bridge** in DeLand. This homeless facility, which is expected to open in 2020, is a partnership with The Neighborhood Center, Volusia County Government, all West Volusia cities, churches, business and civic groups.

The **First Step Shelter** on International Speedway Boulevard, Daytona Beach, opened in December 2019. Volusia County provided \$2.5 million toward construction and agreed to provide \$400,000 a year for five years for operations.

The County Council approved federal HOME Investment Partnerships Program funds with Southeast Volusia Habitat for the development of four affordable homeownership housing units.

The County Council also approved an agreement with the New Smyrna Beach Housing Development Corporation using State Housing Initiatives Partnership (SHIP) funds in the amount of \$200,000 to develop a single-family duplex. The project is also receiving funding from the New Smyrna Beach Community Redevelopment Area. The duplex will be built on land developed by the City of New Smyrna Beach.

Eleven Volusia ECHO projects totaling \$2.4 million were awarded to local nonprofits and municipalities. The taxpayer-approved program provides grant funds to finance acquisition, restoration, construction or improvement of facilities to be used for environmental/ecological, cultural, historical/heritage, or outdoor recreation purposes that must be open for public use.





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## A Safe Community

With guidance and support from the Volusia County Council, many improvements were made to help make our community safer, positioning the Public Protection Department to meet the challenges of the future.

### Volusia County Fire Rescue

In March 2019, the Volusia County Council approved several service level enhancements that include adding nine new firefighter positions, replacing engines and water tender vehicles, adding an aerial ladder truck for the Bethune Beach fire station, and relocating two fire stations over the next two to eight years to enhance emergency response. Fire Rescue also implemented a fire inspection permit and fee program.

In September, Volusia County Fire Rescue received a \$1.2 million Staffing for Adequate Fire and Emergency Response (SAFER) grant from FEMA. The grant, which subsidizes the cost of nine firefighters for three years, helps to increase staffing and deployment capabilities in certain fire stations. The SAFER Grant program was created to provide funding directly to fire departments and volunteer firefighter organizations to help increase the number of trained front-line firefighters available in their communities.

### Volusia County EMS

In February 2019, the County Council approved a comprehensive service level update, which improves the service levels to meet increasing demand for Emergency Medical Services. These service level enhancements include the implementation of four hospital interfacility transfer units with dedicated staff and ambulances, as well as an ALS ambulance during peak times in the North Peninsula. The approved service level enhancements also include the establishment of three new service centers for ambulances outside the existing two core posts, allowing for a more efficient exchange of staff and unit availability at shift change times.

EMS systems are experiencing increased calls for ambulances for situations that are not true medical emergencies. These low-acuity calls (examples include earaches, toothaches, skin rash and pink eye) unnecessarily occupy ALS emergency response ambulances and first response emergency fire units. As part of the service level update, VCEMS has engaged in a forward effort to adopt the E-911 Redirect Nurse Triage program to better optimize resource utilization of ambulance deployment. Its implementation was created through a multidisciplinary partnership with area hospitals, urgent care clinics and community partners. A new library of dispatch protocols (medical conditions) was developed under EMS medical direction along with the county's lead triage nurse and EMS clinicians. The initiative simply could not have been executed without the extraordinary collaboration with the Volusia Sheriff's Office emergency communications staff. The effort allows dispatchers and clinicians to share and transmit vital information in rapid time.

### Medical Examiner

Dr. James Fulcher was hired as chief medical examiner, effectively privatizing the operations of the Medical Examiner's Office. Also in FY 2018-19, the county continued moving forward with long-range plans for construction of a new medical examiner facility. The county set aside \$3 million in the current budget for a total of \$5.4 million to date for the architectural and design work. Construction and completion are tentatively slated for FY 2020-21.



# Notable Achievements



In March 2019, Volusia County received the results of the sales tax performance audit by the Office of Program Policy Analysis and Government Accountability (OPPAGA). After the submission and review of vast amounts of documentation and the completion of an extensive interview process, the county met all six outlined criteria of the audit. The OPPAGA audit demonstrated that the county has the expertise and resources to manage and complete the infrastructure for roads, sidewalks, bridges, water quality, stormwater and flood control projects.

**Votran** racked up five safety and operations awards in 2019. Evett "Doc" Wilson was named the operator of the year by the Florida Public Transportation Association, and Rick Kazawitch was named Metro Magazine's transit maintenance director of the year. The Commission for the Transportation Disadvantaged presented Votran with a safety award and named Tommie Robinson the dispatcher/scheduler of the year. Additionally, Votran was named a top user of propane autogas by the Propane Education & Research Council.

Votran and **Community Information** collaborated on an award-winning campaign to promote the new Route 44 in New Smyrna Beach. The Florida Public Transportation Commission gave the initiative a second place award in the advertising collateral category and a third place award in the special events category.

The **Purchasing and Contracts Division** received a 2019 Achievement of Excellence in Procurement Award from the National Procurement Institute. The division has won this award 12 times, including the past six years in a row. The award, which was given to only 202 public and nonprofit agencies in the United States and Canada, recognizes innovation, professionalism, productivity, leadership and e-procurement.

Volusia County Government was one of two organizations in Florida to receive the 2018 **Cigna Well-Being Award**, which honors companies for demonstrating a strong commitment to improving the health and wellness of its employees through workplace wellness programs. The county was recognized for its employee health program, which includes two wellness centers, a \$300 wellness incentive, educational programs, telehealth, and a customized mobile app.

Volusia County is committed to ensuring a diverse and inclusive environment for employees and the people we serve. Our goal is to have our workforce directly reflect our community's diversity, thus ensuring a quality service experience and greater connection to our residents and visitors. The county supports these efforts with a robust **Diversity and Inclusion Program**, which includes training for employees as well as leadership training, support and involvement at all levels. Over the past three years, more than 2,500 employees have participated in the five training courses. We look forward to continued progress in building and sustaining this diversity and inclusion driven organizational culture.

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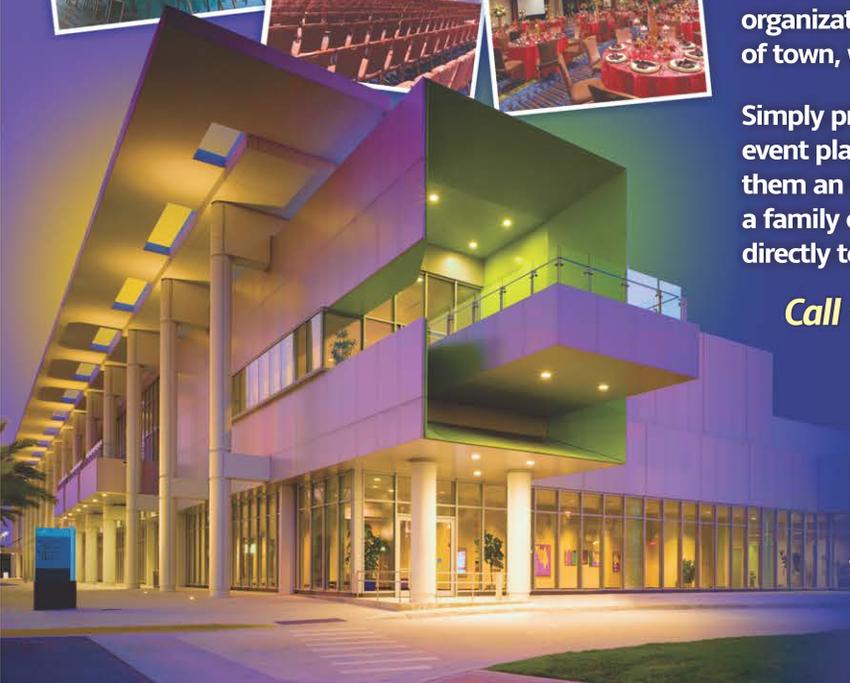
Simply provide the name of your organization and event planner's contact information, and we will send them an Ocean Center event planning kit. Planning a family or social event? We'll send the information directly to you!

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# Protecting Natural Resources

## Improving water quality

The ongoing work to enhance water quality in the Indian River and Mosquito Lagoon saw notable progress in 2019. Of most significance, efforts to seek funding to remediate conventional septic systems in Oak Hill took major steps forward. First, the county received a \$100,000 grant from the Indian River Lagoon Council to help pay for the project's design. Then the Florida Legislature and Gov. Ron DeSantis budgeted \$250,000 to support the plan. Once completed, the septic-to-sewer conversion project for the Indian Harbor Estates subdivision will reduce nutrient pollutants and improve water quality in the Mosquito Lagoon and Indian River watersheds.

The **Road and Bridge Division** is managing the recently adopted Mosquito Lagoon Reasonable Assurance Plan (RAP) to address water quality in the lagoon. The county is moving forward quickly with two projects identified in the RAP. These projects will result in the installation of nutrient removal treatment facilities to treat stormwater runoff from the Gabordy and Ariel canals in Southeast Volusia. The Gabordy Canal Project was awarded a \$100,000 cost-share grant from the Indian River Lagoon Council in August 2019.

The County Council entered into an agreement with the St. Johns River Water Management District to transform a 60-acre borrow pit east of Blue Spring State Park into an aquifer recharge site to create a wetland ecosystem, improve water quality, and boost regional groundwater supplies.

Volusia County also strengthened its representation in 2019 on the Indian River Lagoon Council when County Council member **Deb Denys** was elected to chair the council's Board of Directors. Ongoing efforts to implement the recommendations of the Mosquito Lagoon Reasonable Assurance Plan and bring water quality improvement projects to fruition will continue in 2020 and beyond.

## Regional resilience

Volusia County was the first of eight counties to sign the East Central Florida Regional Resiliency Collaborative. By combining our forces with this regional approach, we can prepare for sea level rise and work together to protect our residents, their properties, our tourism industry, and our economic vitality. The collaborative was formed in May by the East Central Florida Regional Planning Council to address the increasing shocks and stressors – such as recent weather and natural and man-made events – that impact east central Florida's people, places and prosperity. Through vision, initiatives and exchange of information, the collaborative can provide additional and enhanced regional approaches to amplify and build on current efforts and increase adaptive capacities.

The county partnered with **East Central Florida Regional Planning Council** on the East Central Florida Regional Resiliency Action Plan for Volusia and Brevard counties, adopted by County Council on July 16, 2019. The goal of the plan is to "increase the ability of local and regional stakeholders to implement resiliency and adaptation strategies across disciplines." The plan includes actions for use in infrastructure planning to reduce flooding and financial losses.



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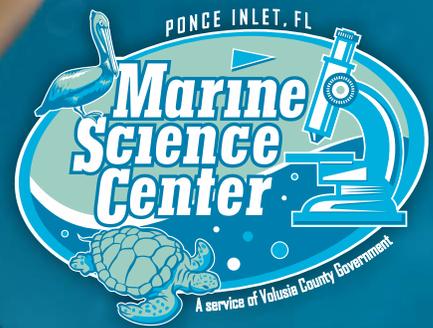
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# Protecting Natural Resources

## Sea turtle nesting

During the 2019 nesting season, 984 sea turtle nests were laid on county controlled beaches. This breaks the previous record of 919 nests in 2012. Add to this the 809 "false crawls" and this brings the total number of crawls on our beaches in 2019 to 1,793. (False crawls occur when a female turtle emerges from the water to nest, but does not lay eggs.)

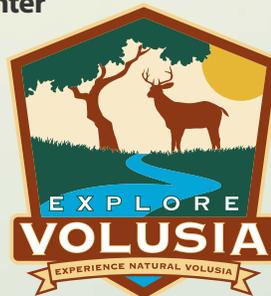
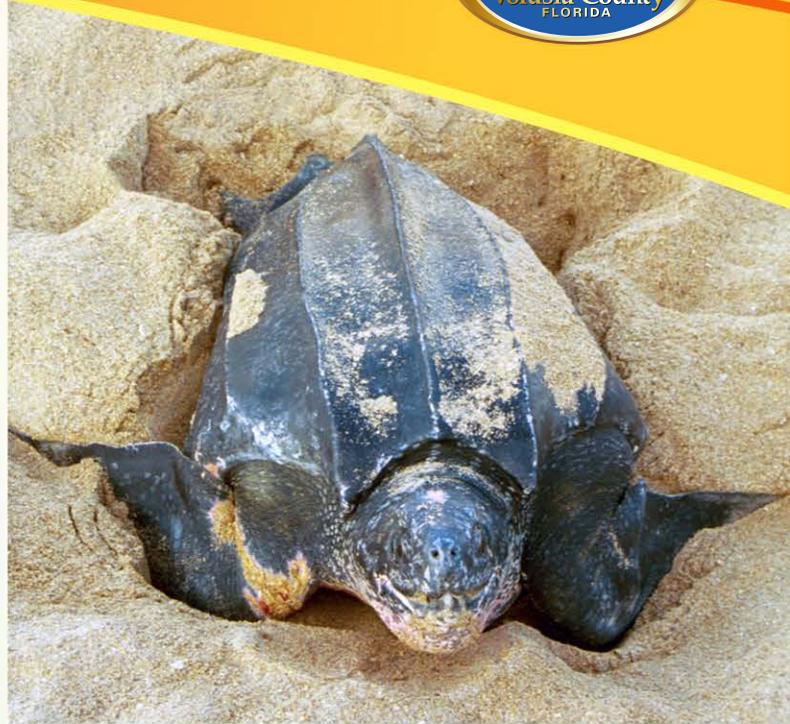
## Other initiatives

On Aug. 6, 2019, the County Council received a \$299,600 grant from the Southeast Sustainable Communities Fund. This grant program, "Community Resilience through Green Infrastructure within the Spring Hill Community of DeLand," has provided youth education at the Lacey Family chapter of the Boys and Girls Clubs, green industries best management practices certifications for landscapers to support small businesses, and education and outreach around green infrastructure and resilience. Staff continues to collaborate with multiple Spring Hill community partners to sustain these programs beyond the duration of the grant.

The County Council also approved these initiatives to protect our precious natural resources:

- A \$500,000 Water Quality Infrastructure Grant from the Economic Development Fund was awarded to Spartan DeLeon Springs for its production facility.
- Initiated a feasibility analysis for conventional on-site sewer treatment and disposal systems in the Gemini Springs and DeLeon Springs watersheds.
- A contract for expansion of the Tomoka Farms Road Landfill north cell.

The **Manatee Protection, Green Volusia, Explore Volusia** and **Lyonia Environmental Center** programs reached more than 67,000 people through educational programs, facility visitors and attendance at outreach events. The **Marine Science Center** hosted 106,386 visitors.



# Infrastructure Development



The **Volusia Sheriff's Office** celebrated the opening of its new evidence facility, which provides enhanced support to the sheriff's office and other agencies. The \$12 million state-of-the-art facility will help deputies and staff ensure that justice is carried through successfully.

As Volusia County's premier event venue, the **Ocean Center** is continually investing in improvements. Recent enhancements include installation of an impressive new marquee, an upgrade to an ultrafast broadband connection of 1 GB and addition of mothers' rooms. Further planned improvements include new LED lighting for the entire facility and installation of a new, enhanced sound system. In fact, over the next five years the Ocean Center plans to spend \$15 million in capital improvement upgrades to keep this crown jewel of the Florida beachside a world-class event venue.



The **Michael Eader Turnbull Bay Bridge** opened on March 1, 2019, to rave reviews from New Smyrna Beach residents. The 660-foot bridge is 440 feet longer and 20 feet wider than the bridge it replaced. In addition to two lanes for vehicular traffic, the new bridge features safety shoulders with traffic barriers and sidewalks on each side. The \$7.9 million project was funded in cooperation with the Florida Department of Transportation using federal and local funds. The bridge was named after the late Michael Eader, a New Smyrna Beach resident who encouraged Volusia County officials to keep the old bridge open during construction of the new bridge.

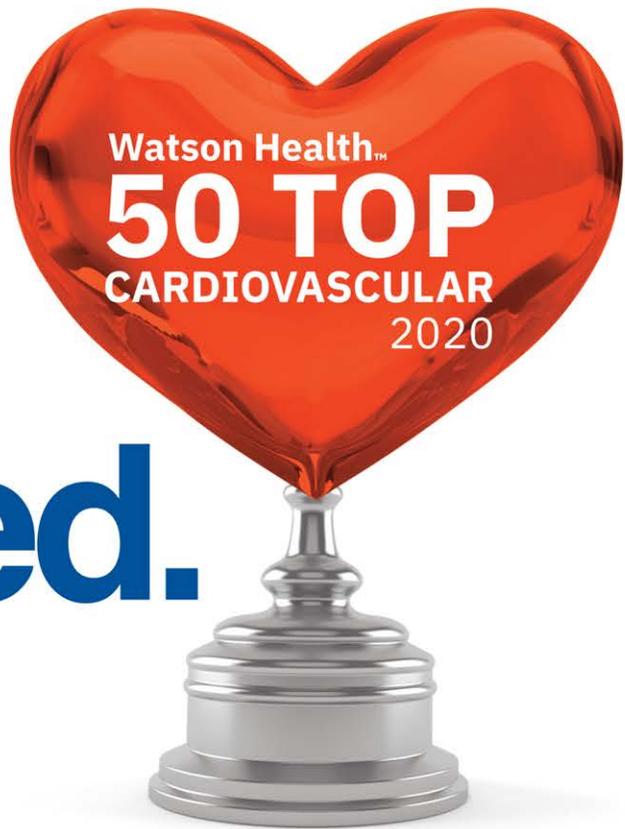
In February 2019, Votran launched a new fixed-route bus service. Route 25 services "The Big 5" in Deltona – the Dupont Lakes Shopping Center, City Hall, The Center at Deltona, Halifax Health Deltona and Epic Theatres – and operates primarily in the Howland Boulevard corridor.



Construction on the **Tom Staed Veterans Memorial Bridge** is expected to be completed in early spring 2020. A replacement for the old Orange Avenue bascule bridge, this landmark bridge will be Florida's only concrete arch bridge when completed. The \$46.2 million construction project is funded by the federal government.

Work continues on Volusia County's portion of the Coast to Coast Trail. The County Council awarded the construction contract for the 3.5-mile gap from Guise Road to Gobblers Lodge Road on Aug. 20, 2019. When the gap is filled in later this year, the Coast to Coast Trail in Volusia County will be complete!

# We're Pumped.



## Nation's Top 50 Heart Program

Halifax Health has been named a Top 50 hospital in the nation for cardiovascular care.

Out of 989 hospitals across the nation the team at UF Health Heart and Vascular Surgery at Halifax Health has performed in the Top 50 based on publicly available data.

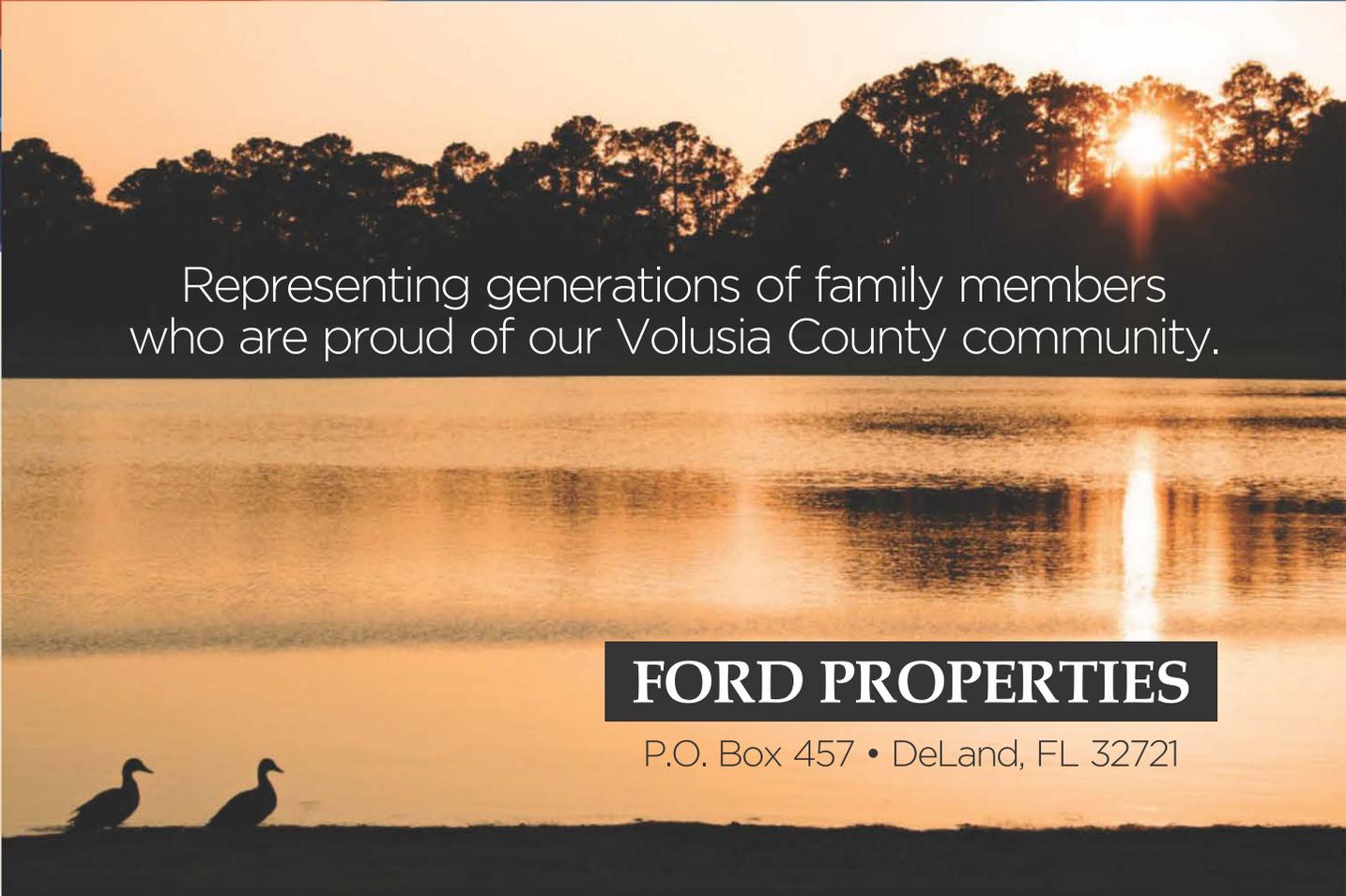
What this means to you and our patients in need of expert cardiovascular care:

**Shorter length of stay after a heart procedure**

**Fewer surgical complications**

**Fewer readmissions than 939 other hospitals in the nation  
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## Community Life

The Volusia County Public Library expanded its services with the opening of **Hope Place Public Library** in Daytona Beach on June 19, 2019. The 4,500-square-foot facility serves the neighborhood and families seeking assistance from the adjacent Hope Place.

With the natural beauty of the beach and Atlantic Ocean bordering the county's east, maintaining beach access for visitors and residence alike is a key value for the county.

**Argosy Park** in Ormond-by-the-Sea and the **Cardinal Avenue** off-beach parking lot in Ormond Beach opened this year, creating additional parking opportunities for beachgoers. Additionally, the county celebrated the naming of the **Edwin Peck Sr. Park** in Daytona Beach Shores, slated for groundbreaking in 2020.

Sick, injured and orphaned seabirds can feel the joy of wind beneath their wings at the **Mary Keller Seabird Rehabilitation Sanctuary** in Ponce Inlet. The Nov. 7, 2019 opening of a 1,400-square-foot, 20-foot-tall flight cage ensures that birds undergoing treatment at the bird hospital can complete their final stage of rehabilitation at the site.

In late 2019, the county celebrated the opening of Shell Harbor Park in Pierson. The nine-acre park, which features a boat ramp, kayak launch, floating dock, pavilion and restrooms, is the first and only public boat ramp on the Volusia County side of Lake George.

The Volusia County Council unveiled two state historical markers for the Historic Courthouse on April 16, 2019. The county's Historic Preservation Board and the Parks, Recreation and Culture Division obtained the markers through the Florida Historical Markers program, which was created in 1960 to increase public awareness of the state's rich cultural heritage.

Residents can skip the line by using the new Express Lane service for renewing a registration for their vehicle, boat or mobile home online. For same-day pickup, residents can renew online at [renewexpress.com/volusia/renewals](https://renewexpress.com/volusia/renewals) before 3 p.m. Monday through Friday. The convenience fee is just \$1.50 for payments by e-check or \$3.15 for payments by credit or debit card.

Volusia County Government established a countywide Complete Count Committee to encourage participation in the **2020 Census**. As co-chairs, County Council Members **Billie Wheeler** and **Barbara Girtman** are spearheading efforts to spread awareness, especially among hard-to-count populations. Employees from Community Information and the County Manager's Office are working behind the scenes to launch a \$100,000 marketing campaign.



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# Economic Development

It was another impressive year of economic growth in Volusia County as evidenced by new and expanding businesses, record employment and continuing construction activity. Job creation and infrastructure investments are bearing the fruit envisioned by Volusia County leadership.

To celebrate educational accomplishments in Volusia County, the **Division of Economic Development** produced its annual graduation issue, *Today's Workforce*. This publication examines the close relationship between learning accomplishments and economic success. Whether by professional certification, diploma achievement or degree completion, doors of economic opportunity are open to graduates and to the businesses and organizations they join. The special report highlights the capability of graduates and how partnerships between Volusia County businesses and educational institutions can make living, learning, working and doing business here profitable and rewarding.

In 2019, we saw **Security First** occupy its new headquarters in Ormond Crossings, **Brown & Brown** begin construction on its new headquarters in Daytona Beach, and **Brunswick** open its new fiberglass boat research facility on **Boston Whaler's** main Edgewater campus. Hiring at these locations and at many other new and established businesses helped propel Volusia County to its highest employment level ever in 2019. And with that employment growth comes low unemployment rates, which are also approaching record levels.

The county also received the results of a study commissioned by the County Council that analyzed the potential for Volusia County to capitalize on the region's growing commercial space industry. Conducted by **Bryce Space and Technology**, the study's findings were very encouraging and show that Volusia County is well-positioned to attract supply chain businesses and related jobs that feed into the aerospace sector. Volusia County will continue to work with key stakeholders in the aviation, business and education communities along with our job recruiters and municipal, state and federal partners to optimize recruiting strategies that will equip us for success.

**One Daytona** continued its development in 2019, with the opening of several new stores, as well as The Daytona Autograph Collection and luxury apartments. Looking toward 2020 and beyond, the facility continues to attract new tenants and will further construction on additional buildouts. It is estimated that by 2045, Volusia County will see a significant return on investment in revenue and sales tax generated by the One Daytona project.





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# Daytona Beach International Airport

**The Daytona Beach International Airport** continued to soar this year. In December 2018, **American Airlines** announced the addition of seasonal, summer service between LaGuardia Airport and DAB. That service resumed in January 2020 after a scheduled hiatus. American also added larger planes and an additional daily flight to accommodate more passengers.

**Delta Air Lines** celebrated 40 years of continuous service to and from DAB. The airline continued to see increased passenger traffic, and Delta is also adding more seats in 2020.

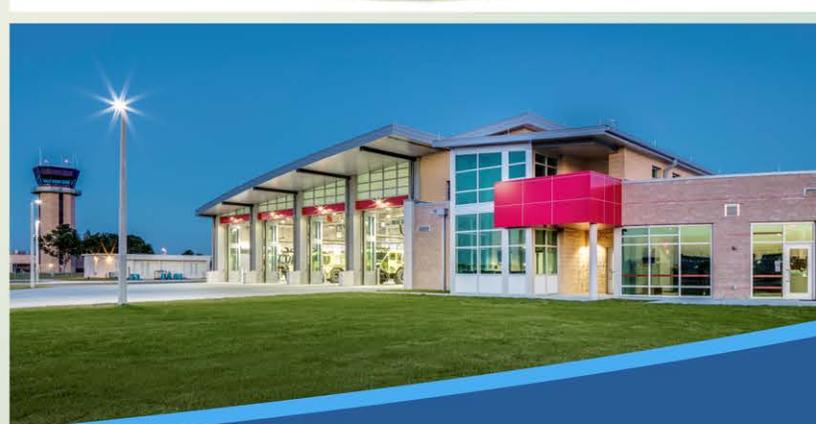
By March 2020, total departures at the airport will be up almost 25%, while total seats will be up 13% compared to September 2019.

The airport, which has not seen major updates since the terminal opened in 1992, also began **a major terminal renovation project** that will enhance the traveling experience for passengers. The upgrades include many aesthetic features such as new carpet, furniture, a water feature in the front entrance, and a new mothers' room in the secured section on the second floor.

Technology is a major component of the renovations including digital information display systems and wayfinding signage and power cord connectivity throughout the seating areas. The main parking lot and **cellphone parking lot** are undergoing upgrades, further enhancing the customer experience.

A two-year, \$35 million taxiway renovation project is scheduled to be completed in the summer of 2020. The FAA is funding 90% of the project, with the airport and FDOT splitting the remaining 10%.

The new **Aircraft Rescue and Firefighting (ARFF) station**, completed in summer 2018, was awarded the FDOT 2019 Commercial Service Airport Project of the Year. The \$6.5 million ARFF project was 90% funded by the Federal Aviation Administration with the remaining 10% split between FDOT and airport enterprise funds.



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