











Dynamic Master Plan Quarterly Update

October 16, 2018





SUMMARY

32 matrices updated to reflect accomplishments

Airport

Animal Control

Beach Safety Ocean Rescue

Central Services - Facilities

Coastal

Community Assistance

Community Information

Community Services Admin

Corrections

Economic Development

Emergency Management

Emergency Medical Admin

Engineering and Construction

Environmental Management

Fire Services

Health Department

Human Resources

Information Technology

Leadership

Library Services

Management and Budget

Ocean Center

Parks, Recreation & Culture

Planning and Development

Purchasing

Revenue

Road and Bridge

Sheriff's Office

Traffic Engineering

Veterans Services

Votran

Water Resources and Utilities



Voluma's Vision: To be a community rich with resources and opportunities today and for generations to come

Thriving Communities

Promote health and safety,

provide services to meet

needs of citizens, and practice

stewardship of the

environment

Voluma's Mission: To provide responsive and fiscally responsible services for the health, safety, and quality of life for our citizens

Addressed community health and mobility needs of residents

o Renewed lease for Health Department's dental office in DeLand

Addressed social, safety, and recreational needs of residents

- Met elderly and low income families' home cooling needs
- Met low income families' needs for affordable housing, including rental and first-time homeownership
- Provided leisure, recreational, and learning activities for youth via library and parks programming
- Provided summer camp scholarships to low-income children
- Approved contracts with three humane societies for housing animals picked up on both sides of the county and provided westside location for spay/neuter surgeries
- o Heard presentations from correctional medical vendors and began negotiations for inmate medical services with vendor ranked first
- o Approved contracts between School Board and VCSO for school resource deputies and school guardian program, and trained school guardians
- o Sheriff's Office conducted multiple crime suppression efforts, including dismantling an active counterfeit ring, stopping lewd behavior in public parks, and traffic safety and enforcement
- o Updated security camera system at Courthouse Annex on City Island with cameras in every courtroom and additional cameras in interior and exterior areas of the facility

Acted with an eye to the future, protecting our natural environment, growth, and quality of life issues

- o Held the Halifax/Indian River Cleanup and International Coastal Cleanup on September 15
- o Held Brazilian pepper eradication event at Smyrna Dunes Park on September 29
- Approved purchase of 11 Gillig clean diesel buses
- o Approved contract for community-based social marketing consultant for Save our Springs and Rivers education campaign
- Renewed contract for water sampling and analysis to monitor/preserve/improve water quality
- Approved task assignment with engineer for project work and grant application for Thornby Park Water Quality Improvement Project, which will treat stormwater entering into Lake Monroe
- Amended capital improvement element of comprehensive plan and obtained approval of element from state
- o Task assignment for plans for future additional wastewater system in Oak Hill and replacement of water main in Cassadaga for improved water quality and fire protection

Acted on infrastructure/capital projects

- Approved contract with AVCON to provide architectural and engineering services for airport parking lot
- o Ribbon cutting opening 20.2 miles of East Coast Regional Rail Trail (segment 4B-Osteen; segment 5-Edgewater to Brevard County line)
- o Completed 4-laning LPGA Boulevard from Derbyshire Road to Jimmy Ann Drive, with utility improvements for the cities of Daytona Beach and Holly Hill
- o Completed upgrades to Hiles Boulevard off-beach parking lot
- o Awarded construction contracts for new court and central services warehouse
- o Approved multiple contracts for refurbishment/renovation/updates, including: re-roof Marine Science Center, replace main marquee and lighting upgrades at Ocean Center, replace chiller at the Correctional Facility
- o Approved multiple contracts for construction/reconstruction at parks: Roberta Drive-fishing dock and Shell Harbor-boat ramp, parking, restroom
- o Approved contracts/joint project agreements for two road projects: Doyle Road (Deltona) and West Park Avenue (Edgewater)
- o Information Technology assisted multiple county divisions with projects, including: computer-assisted mass appraisal system, local update of census addresses, providing failover capabilities at county data centers, 800 MHz upgrade, and network and security system upgrades for jail





Encouraged and supported business

Economic & Financial

Achieve strong economic

health tied to job growth,

industry balance, and

financial soundness

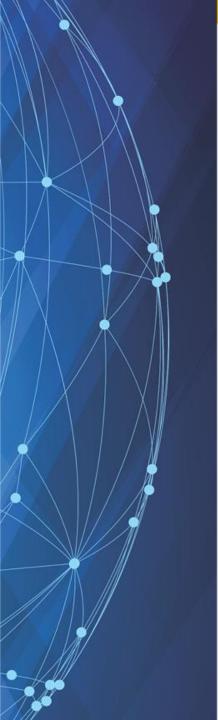
- o Approved use of QTI Tax Refund program for B. Braun, with proposed 100 new higher pay jobs in Daytona Beach
- Approved marketing initiative to stimulate air service to and from the New York market
- Presented 2nd Quarter 2018 economic data to Council on 8/7/18 and business community on 8/10/18
- o Renewed service provider agreements to help county's small business community (Daytona State College- CEO Xchange, Volusia's Best and Volusia/Flagler SCORE)
- Purchasing Division conducted two "How to do business with Volusia County" workshops
- Approved update to countywide integrated floodplain management plan which is basis to maximize county rating in National Flood Insurance Program Community Rating System, which enables discounts to flood insurance policy holders
- o Adopted ordinance to provide rural event centers in agriculturally zoned areas, supporting diversification and agritourism

Approved multiple grants/contracts that produce revenue and offset costs

- o Approved a six-month lease extension with Embry-Riddle for NextGen space use in the international terminal providing revenue of \$118,245 through March 2019.
- o Approved agreement with two separate airlines for tie down spaces at the airport providing annual revenue of \$23,000 (Air America) and \$1,980 (Spectrum Aviation).
- o Approved acceptance of \$10,000 grant from Florida Humanities Council for library speaker series on notable women who shaped Florida
- Approved lease agreements generating annual revenue to county from cattle grazing (\$10,140) and hunting (\$33,968)
- o Approved application and appropriation for four Federal Transit Administration capital grants totaling \$8.6 million relating to county's transit system (Votran), including purchase of transit vehicles, safety/training equipment, building/structure improvements and other functions
- o Awarded five-year bus advertising contract providing a minimum of \$400,000 in revenue annually
- o Florida Emergency Management Performance Grant for two staff positions at no cost to county
- o Declared one identified land parcel as surplus, permitting disposal/sale and removal from county inventory
- o Approved grant agreement with Florida Department of Transportation using federal funds for road paving and sidewalk improvements to Doyle Road in Deltona
- Approved grants for the Sheriff's Office for school guardian program, drug suppression, juvenile electronic monitoring and emergency opioid intervention
- o County notified of state's Department of Economic Opportunity intent to grant \$45,000 for a consultant-led study of existing and emerging supply chain for commercial space industry locating at Cape Canaveral Spaceport

Services/decisions are financially sustainable

- o Council passed FY2018-19 budget with general fund ad valorem tax rate equal to the rolled back rate
- o Amended current fiscal year fund balance and increased prior year's interfund transfer to achieve zero debt in general fund
- o Exchanged four properties with the City of DeLand, permitting better utilization of properties by each government
- o Revamped tax bill mailing procedures with estimated savings of more than \$30,000 annually
- o Approved renewal of workers' compensation and liability policies with decreased county premiums
- Sheriff's Office established Gale Lemerand Education and Training Endowment Fund for deputy training/education



Power of partnerships

Excellence in Government

Foster partnerships

to deliver

exceptional services

- o Public meeting to discuss plans and receive feedback from community on play yard at Hope Place
- Provided conference transportation services during Shriner's convention in July
- Renewed agreement with Daytona State College for broadcast of Volusia Magazine twice weekly for next five years
- o Interlocal agreement with Lake Helen for fire and emergency medical services and interlocal agreements with the cities of Daytona Beach Shores and South Daytona for fire suppressions services in enclaves/adjacent unincorporated areas
- o Joint project agreements with New Smyrna Beach and Deltona for installation of LED pedestrian warning signs at street crossings
- Approved task assignment for LPGA Boulevard sub-area transportation study, coordinated with the cities of Daytona Beach, Holly Hill and Ormond Beach
- o Sheriff's Office donated surplus vehicles to the DeLand Police Department and Volusia County School Board
- Sheriff's Office engaged the community through multiple educational and community events

Recognizing our history and brand – Volusia County is a good place to live, work, and play

- o Coordinated four deployments with recycled culverts and other clean concrete barriers to county artificial reef sites, enhancing and renourishing marine reef habitats
- Awarded \$611,758 community cultural grants to 31 local organizations
- o Volusia proclaimed a Purple Heart County, recognizing combat-wounded veterans and providing services to all veterans and their families
- o Beach Services partnered with Pan American Games to host the open water portion of the international competition in August
- o Ribbon cutting opening 20.2 miles of East Coast Regional Rail Trail (segment 4B-Osteen; segment 5-Edgewater to Brevard County line)
- o Construction agreement for Phase 3A of Spring-to-Spring Trail in DeBary using state's Shared Use Non-motorized Trail (SUN Trail) program

Develop and retain a workforce that is diverse and has varying job opportunities

- o Second diversity and inclusion education training for managers
- o Conducted employee health assessments on multiple days/locations for convenience and inclusion of workforce
- o Beach Safety began a "Learn to Swim" program with the City of Daytona Beach; the program provides an avenue to train and recruit a diverse workforce

Meet expectations for quality and/or customer service

- o Relocated Veterans Service and Community Services offices in New Smyrna Beach providing more convenient "one stop" service location with easy access by bus or automobile
- o Revenue Division received 2018 Legacy Award from Florida Tax Collectors Association for continued financial excellence
- o Water Resources & Utilities Division recognized as the "Medium Wastewater System of the Year" by the Florida Rural Water Association (FRWA)
- o Community Assistance Division contracted for new information system that provides client and service tracking and reports for improved efficiency and customer service
- Decided to reestablish the Internal Auditor function and directed staff to bring back an ordinance that recreates the internal auditor office
- o Approved two-year extension of agreement for park and trail mobile application
- o Adopted ordinance on backyard chickens in residential zones
- o Sheriff's Office provided three COMSTAT meetings, providing data on agency efforts and effectiveness
- o PIO planned and managed multiple public information activities, including: a ribbon cutting for the relocation of human/community services offices in New Smyrna Beach and a 16-page booklet for public library's humanities speaker series

GOALS		_	Commu	nities		nomic & Vita	lity		G	xcelle ioverr er partr	nmen	t
OOALO	services t	o meet i	needs of d	y, provide citizens, and vironment.	job gr	owth, indu	ustry ba	lance,		er parti liver exc servic	ception	
	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well-being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
	ACTI	ON S	TEPS	ACHIEV	ED							
Air handler system - Replacement of AHU in the terminal, airside concourse, and UCF business incubator substantially complete on 3/7/18	Х			Х	X		X		Х	X	X	X
2018 INCREMENTAL	AL ACHIEVEMENTS FOR ONGOING ACTION STEPS Ongoing Action Step											
Revenue stream - Maintain and diversify portfolio by leasing available properties and possibly redeveloping selected parcels				Ong	oing	Action	n Ste	р				
Five-year lease and use agreements through 9/30/22 with three air carriers providing annual revenue from American Airlines (\$413,728), Delta ((\$1,188,651), and Jet Blue (\$377,616) approved by Council on 2/20/18					X		X	X	Х	Х	X	X
Three-year agreement with American Airlines' regional carrier to provide ground handling services (wheelchair transfer) providing \$96,000 in revenue over three years (through 12/31/2020); amended two car rental concession agreements providing revenue of \$1.2M in revenue over three years (through 9/30/2020), approved by Council on 4/3/18.					Х		X	X	X	X	X	X
On June 19 Council approved a temporary charter agreement with Sun Country Airlines for public charters providing revenue of \$38,046 over 13 months (through July 31, 2019)					Х		Х	Х	Х	Х	Х	Х
On August 21 Council approved a six-month lease extension with Embry-Riddle for NextGen space use in the international terminal providing revenue of \$118,245 (through March 31, 2019) [UPDATE]					X		X	X	X		X	X
On September 18 Council approved an agreement with Air America for 35 tie down spaces on the southeast ramp providing revenue of \$23,100 (through September 30, 2019) [NEW]					Х		Х	Х	Х		Х	Х
On September 18 Council approved an agreement with Spectrum Aviation for three tie down spaces on the southeast ramp providing revenue of \$1,980 (through September 30, 2019) [NEW]					Х		X	Х	Х	Х	X	X

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	Nomic & Vita Vita economi owth, indu	lity c health ustry ba	tied to	G Foste	ccelle overr er partri iver exc servic	nmen ership ception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen	Enrich and preserve natural and built resources	Broad range of services for well- රා	Safe, secure community through prevention, readiness, professional response	Community attracts and retains Desinesses	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are C financially sustainable 6	Public/ private partnerships	High level customer service	Leadership &	Meet expectation for quality .
2018 INCREMENTAL	_ ACHI	EVEN	IENTS	FOR O	NGO	NG A	СТІОІ	N STE	EPS			
Taxiway November/Alpha - Complete the rehabilitation project				Ong	oing	Action	n Ste	р				
Council approved a task assignment for creating stand-alone bid packages for the two phases of construction for each taxiway, 4/3/18				Х			Х					Х
Council approved application for federal and state grant aid to Taxiway November construction project, 6/5/18				X			Х					Х
Air service incentive program - Implement the incentive program				Ong	oing	Action	n Ste	р				
Council approved changes to the air service incentive program to attract new airlines, expand service by incumbent providers, and develop new markets; changes include airport fee waivers and qualification for seasonal airline service incentives, 6/19/18					Х		Х	Х	X	X	X	X
Customer catchment area - Increase through expanded marketing and advertising campaigns				Ong	oing	Actior	n Ste	р				
Airport marketing initiative to stimulate air service to and from the New York market approved by Council, 8/7/18 [UPDATE]					Х			Х	Х	X	X	Х
Parking improvements - Pavement renovation of all airport parking, new LED exterior parking lot lighting, new wayfinding signage and ticketing canopies				Ong	oing	Actior	n Ste	р				
On August 21 Council approved AVCON to provide architectural and engineering services for the airport parking lot improvements [UPDATE]					X				X	X	Χ	X
	ACT	ON S	TEPS	ONGOI	NG							
Taxiway Sierra Extension - Extend Taxiway Sierra into Embry Riddle Aeronautical University Research Park					Х		Х		Х	Х	Х	Х
Airport south properties - Continue to plan for the south properties adjacent to the new Beville Road entrance for future development	Х				Х		Х	Х	Х		X	

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	Nomic & Vita economi owth, inde financial	lity ic health ustry ba	tied to	G Fost	celle overr er partr liver exc servic	nmen nerships ception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen Experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses	Develop/ retain workforce Natched to varying job Opportunities	Allocate limited resources fairly S and efficiently	Services and decisions are C financially sustainable	ය Public/ private partnerships . C	High level customer service	ယ ယ	Meet expectation for quality .5
	ACTI	ON S		ONGOI	NG							
Airport amenities - Increase for customer service					Х				X	X	X	Х
Terminal update - Continue to update to the interior and exterior of the passenger terminal, project initiated in 2016	Х				Х		Х		Х	Х	Х	Х
Public restrooms upgrade - Continue initiative until all restrooms are renovated	Х				Х				Х	Х	Х	Х
Electrical upgrades - Projects include replacing existing interior and exterior lighting with LED and automatic setback controls that reduce the airport's energy footprint. Airside and landside projects are focused on reducing the airport's carbon footprint and energy consumption.	Х			X			X	X	X		X	X
Air service capacity - Increase capacity					Χ		Χ	Χ	Χ	Χ	Χ	Χ
Airport passenger traffic - Increase annual counts					X		Х	Х	X	X	Х	Х
Non-stop and international routes - Seek additional destinations as demand dictates					Х		Х	Х	X	Х	Х	Х
Carrier partnerships - Continue to nurture long-term community/airport partnership with JetBlue, Delta, and American Airlines					Х		Х	Х	Х	Х	Х	х

GOALS	Promoti services t	e health to meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	Nomic & Vita economi owth, indi	lity c health ustry bai	tied to lance,	Fost	ccelle overr er partn iver exc servic	men ership eption	t s to
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Data and research - Enhance the collection and analysis of economic data and reports, continue providing the information to the business community and local partners	LACHI	EVEN	MENTS			Action			EPS			
Presented 4th Quarter 2017 economic data to Council on February 6, 2018 and to the business community on February 9, 2018					Х			Х	Х	X		х
Presented 1st Quarter 2018 economic data to Council on May 1, 2018 and to the business community on May 4, 2018					Х			Х	Х	Х		Х
Presented 2nd Quarter 2018 economic data to Council on August 7, 2018 and to the business community on August 10, 2018 [UPDATE]					X			X	X	X		X
Comprehensive economic development - Promote and implement Council's goals for economic development; support the community-wide effort in recruitment, expansion and retention of employment opportunities; foster positive local and intergovernmental collaboration, communication, and coordination.				Ong	going	Action	step)				
Council approved resolution supporting application to Foreign-Trade Zones Board to reorganize FTZ No. 198 under the Alternate Site Framework (ASF) format, 3/20/18					Х	X			X	X	X	х
On June 19 Council approved a three-year extension to the agreement and funding for Team Volusia Economic Development Corporation, which will now expire on 9/30/21					X	Х			X	X	X	X
In August the county renewed its agreement with Volusia/Flagler SCORE (Chapter 87) for services designed to help small businesses succeed [UPDATE]					Х	Х			Х	Х	Х	Х

				111011	<u> </u>							
GOALS	Promot services t	e health to meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	Nomic & Vita economic owth, indical	lity c health ustry ba	tied to lance,	G Fost	ioverr er partn liver exc servic	men ership ception	t s to
OBJECTIVES 2018 INCREMENTAL On September 18 Council renewed the service provider agreement with Daytona State College to promote business expansion and to improve operational effectiveness and executive-level decision making within the county's small business community (CEO XChange and Volusia's	Infrastructure/regulatory actions Oprotect, enhance citizen The experience	Enrich and preserve natural and 1 Duilt resources	Broad range of services for well- حال اله اله اله اله اله اله اله اله اله ا	Safe, secure community through Drevention, readiness, Professional response	Community attracts and retains C b businesses	Develop/ retain workforce C Develop/ retain workforce C Develop/ retain workforce C Develop/ retain workforce	X Allocate limited resources fairly S and efficiently S	X Services and decisions are C Services are C Services and decisions are C Services are C Services and decisions are C Services and decisions are C Services are	Nate partnerships C	High level customer service	S. Leadership X	Meet expectation for quality 5
Best) [UPDATE] Legislative funding and support - Continue seeking opportunities with legislative and executive branches for project funding support	Ongoing Action Step											
Staff, the local legislative delegation, and GrayRobinson (county's contract lobbying firm) efforts resulted in \$1.961 million from the Florida Job Growth Grant Fund and \$2 million in state's FY 2019 budget for road widening of Williamson Boulevard in Ormond Beach	Х	Х			Х		Х	Х	Х	Х	X	X
On September 4 Council awarded the state lobbying contract to a new firm, Southern Strategy Group of Tallahassee [UPDATE]					Х			X	X	X		X
On September 18 Council ranked firms for the Federal lobbying contract, deciding the top two ranked companies will make presentations [UPDATE]					X			X	X	X		X
Industrial Development Authority (IDA) - Facilitate IDA membership and support their activities				Onç	going	Action	Step)				
February 2018 approval of new Guide to Industrial Development Revenue Bond Financing and Application for Bond Authorization in the County of Volusia					Х			X	X	X	X	X
Financial support for business expansion/retention and business recruitment - Provide local financial support for activities in coordination with the goals and objectives to further the county's economic development plan												
Staff assisted and Council approved local financial support for a business expansion project by Mystic Powerboats, which is considering creating 71 new jobs in DeLand, 6/19/18					Х		X		X	X	X	

GOALS	Promote services t	e health to meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	Nomic & Vita economic owth, indu	lity c health ustry bai	tied to lance,	G Fost	ioverr er partr liver exc servic	nmen nership ception	t s to
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2018 INCREMENTAL	_ ACHI	EVEN	MENTS	FOR O	NGOI	NG A	CTIO	N STE	PS			
Staff assisted and Council approved local financial support for business expansion projects by B. Braun proposing 100 new jobs and additional capital investment in new facilities being considered next to its existing manufacturing facility in Daytona Beach, 9/18/18 [UPDATE]					X		X		X	X	X	
Space Florida and growth in aviation & aerospace - Partner with Space FL and Team Volusia EDC to develop strategy for industry growth and to facilitate planning steps, provide support for competitive projects, actively manage project funding agreement				Ong	going	Action	step)				
An update on ongoing efforts towards job creation in higher wage aviation and aerospace industries was presented to Council on June 19 by the Department of Aviation and Economic Resources					X	X			X	X	X	X
In September the Florida Department of Economic Opportunity notified the county of its intent to grant \$45,000 from their technical assistance grant program for the purpose of conducting a consultant-led study of the existing and emerging supply chain for the commercial space industry locating at the Cape Canaveral Spaceport. [UPDATE]					х			Х	X	X		Х
Airport south properties - Continue to plan for airport property development adjacent to the new Beville Road entrance for future development	Ongoing Action Step											
June 19 staff presentation on aviation and aerospace included concept drawing for south property as conceived by Kimley Horn, part of funded task assignment					Х		Х		X	X	Х	

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GOALS	Promot services t	e health to meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	Nomic & Vita economi owth, ind financial	lity ic health ustry bai	tied to lance,	G Foste	celle overn er partn liver exc servic	men ership ception	t s to
OBJECTIVES 2018 INCREMENTA Business incubator - Actively manage project funding agreement and the	Infrastructure/regulatory actions C protect, enhance citizen T experience	Enrich and preserve natural and built resources	Broad range of services for well-	Safe, secure community through O prevention, readiness, professional response	Community attracts and retains Community attracts and Community at	Develop/ retain workforce matched is to varying job opportunities	Allocate limited resources fairly S and efficiently	Services and decisions are C financially sustainable C	Public/ private partnerships	High level customer service	ය. Cadership	Meet expectation for quality 5
relationship with the University of Central Florida Business Incubator Program, provide staff support for the business incubator advisory board, and support incubator activities				Ong	going	Actior	Step					
On August 23 county staff facilitated the quarterly business incubator advisory board meeting [UPDATE]					Х	X	X	X	Х		X	
ERAU research park - Continue to contribute to the development and success of the ERAU research park as a catalyst for business incubation and growth of high tech firms in the local economy				Ong	going	Actior	step)				
The county engineer inspected the new wind tunnel facility at the ERAU Research Park and found it to be in compliance with the intent of the infrastructure project funding agreement approved by Council on 12/15/16; the county subsequently disbursed the remaining grant funds to Embry-Riddle [UPDATE]					×	X			X			
	ACT	ION S	TEPS	ONGOI	NG							
Regional partnerships - Seek opportunities to grow strategic partnerships with EFI and DEO, Space Florida, ERAU, UCF and UF, CEO Business Alliance, Orlando Economic Partnership, and Florida High Tech Corridor Council					X	Х	X	Х	X		X	Х
Business property matrix - Create a list of parcels countywide that are, or could be, zoned for industrial development and to improve product development					Х		X	X	Х	Х	Х	Х
CEO Business Alliance - Support initiative to advance current condition of land for large, single-owner parcels for the purpose of increasing site development potential					Х		X	X	Х	Х	Х	Х

GOALS	Promot services t	e health to meet i	needs of d	nities y, provide bitizens, and vironment.	Strong job gr	Vita Vita economi owth, ind financial	lity ic health ustry ba	tied to	Fost	overr er partri liver exc servic	men ership ception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen betweence	Enrich and preserve natural and built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses L	Develop/ retain workforce matched to varying job copportunities	Allocate limited resources fairly is and efficiently	Services and decisions are Definancially sustainable	Public/ private partnerships	ယ High level customer service	Leadership C	Meet expectation for quality .5
Community Redevelopment Areas (CRA) Facilitate Council actions related to existing CRAs or requests for new CRAs, prepare annual financial summaries and compile annual CRA reports, maintain currency of CRA documents located on the county's Budget and Administrative Services web page	ACT	ON S	TEPS	ONGOI	X			Х	Х		X	X
Transportation - Support initiatives, including TPO, ISB Coalition, TCC, DRC, ITSS	Х						Х				X	

BUDGET & ADMINISTRATIVE SERVICES

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GOALS	services t	o meet i	needs of d	y, provide sitizens, and vironment.	job gr	economi owth, indi financial	ustry ba	lance,		er partn iver exc servic	eption	
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2018 INCREMENTAL	L ACHIEVEMENTS FOR ONGOING ACTION STEPS											
Analyze debt and use of reserves - Evaluate potential debt issuance for fiscal/budgetary impact; ensure county does not become reliant on unreserved and undesignated fund balance for ongoing operating costs				Ong	oing	Actior	n Ste	р				
Fiscal control - Continue to manage and monitor revenues, expenditures, and refinancing opportunities to achieve "Go to Zero" debt paid by General Fund by 2018				Ong	oing	Actior	n Ste	р				
The budget was the first step toward a long- term financial plan discussed at the five- year forecast workshop held on June 19							X	X			X	
On July 10 Council passed a budget resolution amending the FY2017-18 revised budget to appropriate additional fund balance from FY2016-17 and increase interfund transfer from general fund to sales tax revenue bond, debt service, thus achieving zero debt in general fund [UPDATE]							X	×			X	
An operating budget of \$768,755,651 and a non-operating budget of \$141,044,123 was by Council approved for FY2018-19; general fund ad valorem tax rate was equal to the rolled back rate. [UPDATE]							X	X			X	
	ACTION STEPS ONGOING											
"Pay as you go" funding - Strategy used for capital projects to reduce interest costs							Х	X			Х	
Refinancing - Continue to review opportunities to take advantage of lower interest costs							X	X			X	

BUDGET & ADMINISTRATIVE SERVICES

GOALS	Promo: services	te health to meet i	needs of d	nities y, provide bitizens, and vironment.	Strong	Vita economia ndustry ba	& Finance ality health tied alance, and dness.	l to job	Foster	Excelle Govern partnersi ceptional	ment hips to d	eliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- L	Safe, secure community through Legention, readiness, Professional response	Community attracts and retains ic businesses	Develop/ retain workforce Natched to varying job Opportunities	Allocate limited resources fairly io and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships	High level customer service	င် S	Meet expectation for quality .5
2018 INCREM	IENTAL	_ ACH	IIEVEN	MENTS F	OR ON	IGOIN	G ACT	ION S	ГЕРЅ			
Vendor outreach - Continue to participate in quarterly workshops and trade shows to increase vendor pool					Ongoir	ng Act	ion Ste	p				
Participated in "How to do business with Volusia County" workshops on February 7 and February 8									X	Х		
Conducted a vendor survey in February/March online using survey monkey and the county website									X	Х		
Participated in "How to do business with Volusia County" workshops on July 11 and July 12 [UPDATE]									X	Х		
		AC	TION S	STEPS O	NGOIN	IG						
Contracts - Review and negotiate/renegotiate contracts for cost savings and economies									X			
e-signature Technology - In conjunction with the Information Technology Division, analyze expansion of e-signature use to increase responsiveness and reduce manual processes							X			Х	Х	

							500			<u> </u>		
	Thri	iving (Commu	nities	Ecor	nomic 8 Vita		ncial		Excell Gove		
GOALS	services t	o meet i	needs of d	ly, provide citizens, and vironment.	job gr	economi owth, indi financial	ustry ba	lance,		partner ception		o deliver ces.
	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well-being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
2018 INCREMENT	AL AC	HIEV	EMEN	TS FOR	ONG	OING	ACTI	ON S	TEP	S		
Energy conservation - Install more energy efficient components and systems during routine maintenance and replacement, including completion of Phase III of energy-efficient HVAC equipment and automated controls at Foxman Justice Center in Daytona Beach	Ongoing Action Step											
On April 17 Council approved a construction management/general contracting contract with A.M. Weigel for air handler replacement at the S. James Foxman Justice Center, with expected project completion September 2018												
Court/Central Services Warehouse - Construct a new warehouse for secure storage of documents, materials, supplies and equipment, including integrated security system, building automation and climate control for court records				On	ıgoin	g Actio	on St	ер				
On August 7 Council approved a construction management/general contracting contract with Wharton-Smith for the new court and central services warehouse, with expected project completion June 2019 [UPDATE]	X			Х			X					Х
Asset preventive maintenance, repair and refurbishment - Improve 5-year plan to maintain existing county facilities [NEW]				On	ıgoin	g Actio	on St	ер				
On September 18 Council approved contract with Atlantic Roofing II to re-roof Marine Science Center, including replacement of skylights; expected completion March 2019 [NEW]	Х			Х			Х					Х
	AC	TION	STEF	S ONG	DING							
Cost savings - Analyze county buildings and leases to obtain more favorable terms or locations based on favorable market conditions, including renegotiation of lease terms and building enhancements for Bank of America lease in DeLand for Human Resources Division								X	X	X	X	

GOALS	Promote services t	e health o meet i	needs of d	nities iy, provide bitizens, and vironment.	Strong job gr	nomic & Vita economi owth, indi financial	lity ic health ustry ba	tied to	Foster	Excell Gover partner	rnmer ships to	n t o deliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cyperience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, brofessional response	Community attracts and retains C businesses	Develop/ retain workforce C matched to varying job C copportunities	Allocate limited resources fairly O and efficiently	Services and decisions are in financially sustainable	Public/ private partnerships	ယ High level customer service	ယ ယ	Meet expectation for quality .
	AC	TION	STEF	S ONG	OING							
Water conservation - Continue to retrofit plumbing to reduce water usage							Х	Х		X	Χ	
Strategic Planning - Engage in planning for future county staffing and facility needs, including commencing Phase II (site and schematic design) of a new east side judicial complex			X								Х	
Elections Warehouse - Construct new facility for secure storage of documents, materials, supplies and equipment, including staff work areas and shipping/loading area; will begin project with land acquisition of suitable parcel	Х			X			X					X

GOALS	Promot services	e health to meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	nomic & Vita economic owth, ind	llity ic health ustry ba	tied to lance,		Gove		nt to deliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cyperience	Enrich and preserve natural and L built resources	Broad range of services for well- ເ being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains N businesses	Develop/ retain workforce matched ix to varying job opportunities	Allocate limited resources fairly in and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships	ယ High level customer service လ	ິດ ເບ	Meet expectation for quality 5.
	AC	HON	STEP	S ACHIE	VED							
Computer-assisted mass appraisal system - Information Technology helped Property Appraiser achieve computerized property appraisal system. IASWorld software rollout began in February 2018; additional functions, including web-based mapping applications, were implemented in April 2018. [UPDATE]	Х						х	Х		X	X	Х
Local Update of Census Addresses (LUCA) Initiative - Working with city agencies and county departments, over 275,000 addresses were supplied to US Census Bureau on May 31, 2018 in preparation for 2020 census. Information supplied included 21,000 new addresses and 25,000 updates; Census Bureau identified potential errors in 36 of those addresses, which were then submitted for correction. [UPDATE]	X						X				X	X
2018 INCREMENT	AL AC	HIEVI	EMEN.	TS FOR	ONG	OING	ACTI	ON S	TEPS	3		
Upgrade 800 MHz - Council approval of consultant for public safety radio system upgrade; radio system planning and assessment with county and city agencies; development of system specifications for modernizing radio system to P25 technology.				0	ngoir	ng Act	ion S	tep				
Consultant produced requirements analysis for new P25 radio system (7/26/18) and a conceptual design document for Fire Station Alerting using the new radio system (8/27/18). [UPDATE]	X								X			Х
Automated failover of critical computer systems - Full automated near time failover of all computer systems in DeLand to Daytona data center for disaster recovery testing and in support of DeLand data center floor replacement project	Ongoing Action Step											
Software was purchased and implemented to provide failover capabilities for all county production computer systems residing in DeLand data center. The eastside data center was brought online and is hosting all data center functionality pending replacement of raised-floor structure in the DeLand data center. [UPDATE]	Х										X	

	The bidge Communities Economic & Financial Exceller											
	Thr	iving (Commu	nities	Ecor	nomic 8 Vita		ncial			llence ernme	
GOALS	services	to meet i	needs of d	y, provide itizens, and vironment.	job gr	economi owth, ind financial	ustry ba	lance,		er partne exceptio		to deliver rices.
	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
2018 INCREMENT	AL AC	III-V	-IVI-IN	13 FUR	ONG	OING	ACTI	ON S		,		
Upgrade infrastructure for jail - Implement phase I of the new network infrastructure that will support inmate phone system and video visitation modernization				0	ngoir	ng Act	ion S	tep				
Cabling network engineering and design specifications were completed for the zone network infrastructure upgrades at both corrections facilities. The bid to procure/ implement the network upgrade was issued and closed on 9/27/18. On September 4 Council approved a contract with TLC Engineering and Architecture for the multiphased, multi-year project involving upgrades to the security systems at VCBJ and VCCF. [UPDATE]	X			X			x				X	Х
Modernize Corrections Division video visitation, inmate phone, and jail management systems - Work with Corrections Division to plan, select, and implement new systems; release solicitations for new systems; select and implement inmate phone system and video visitation system.				0	ngoir	ıg Act	ion S	tep				
RFP responses were received and reviewed by the Technical Review Committee; live demonstrations have been scheduled for the short-list of potential solutions (vendors) [UPDATE]	Х							Х			Х	Х
	AC	TION	STEP	S ONG	DING							
Revenue-sharing contract - Incorporate revenue sharing into contract with vendor, providing end-of-life PC buyback and disposal services								Х			Х	
e-signature Technology - County team of IT, Human Resources, Purchasing and Legal to complete e-signature system requirements analysis							X			X	X	
College internships - IT internships are offered to students from colleges such as Daytona State College and Embry-Riddle Aeronautical University. IT staff attend college advisory board meetings to provide feedback on school curriculum and needed IT skills.						Х	X		х			

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GOALS	Promot services	e health to meet	needs of d	nities y, provide bitizens, and vironment.	Strong job gr	Vita Vita economi owth, ind	llity ic health lustry ba	tied to		Gove		ent to deliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	nd preserve natural and T	inge of services for well- being of citizens	secure community through tion, readiness, professional response	Community attracts and retains No businesses	Develop/ retain workforce matched is to varying job opportunities	Allocate limited resources fairly C and efficiently C	Services and decisions are N financially sustainable	Public/ private partnerships	High level customer service	ယ ယ	ග. Weet expectation for quality ය.
		Enrich and bui	Broad ra	Safe, secure commun prevention, readiness, response	_	Develop/ retain to varying jo	Allocate limite	Services and financially	Public/ priva	High level c	Lea	Meet expect
Employee professional development - Develop and provide internal staff training opportunities in budgeting, hiring, vendor management processes, along with shadowing opportunities						Х	х				Х	
Paperless operations - Update digitization plan by performing assessment of paper records in county departments							х	Х			X	

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20112		_	Commu	nities y, provide		nomic & Vita	lity			Excell Gove	nmer	
GOALS	services t	o meet i	needs of d	y, provide itizens, and vironment.	job gr	owth, indi	ustry bal	lance,		ception		
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	AC	TION	STEP	S ACHII	EVED							
2018 Legacy Award - Received award from the Florida Tax Collectors Association for continued financial excellence [NEW]							X	X		Х	X	Х
Fast title services - Vehicle title may be received via a same-day transaction for a nominal fee, saving 2-4 weeks off the usual wait time for mailing [NEW]			Х				X			X		
2018 INCREMENT	NTAL ACHIEVEMENTS FOR ONGOING ACTION STEPS											
Re-engineer processes - Continue to minimize redundant processes, increase efficiencies, maximize effectiveness, and provide better customer service	e Ongoing Action Step											
Annual tax bill mailing - Revamped annual tax bill mailing procedures at an estimated savings of more than \$30,000 annually [UPDATE]							Х	Х				Х
Ebox payments - Implemented electronic bill pay services for upcoming 2018 tax season; process will expedite payment processing times and make more efficient use of staff time [UPDATE]			X				X	X	Х	X		
Technical training - Continual update to technical training plan for staff to develop skills and stay current with changes to legal requirements affecting business operations				Oı	ngoin	g Actio	on Ste	p				
Two Revenue staff completed Florida Department of Revenue (DOR) training to become certified Florida Collector Assistants, bringing total number of DOR- certified staff to six [UPDATE]						Х					Х	Х
Tourist tax accounts collections - Continue collection efforts for tourist development tax using postcard tax notices to non-homestead property owners east of Halifax River and other strategies as the situation warrants	Ongoing Action Step											
Online marketplace agencies - Staff is working closely with Legal staff negotiating with several agencies for a uniform agreement to collect tourist tax on behalf of the county [UPDATE]									Х			

GOALS	Promote services to practice	e health o meet i steward	needs of coship of en	y, provide itizens, and vironment.	Strong job gr and 2.1	nomic & Vita economic owth, indefinancial	& Final lity ic health ustry bal soundne	ncial tied to	Foster ex	Excell Government partner coeptions	ence nmer	o deliver ces.	
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	AL AC	HIEV	-WEN	TS FOR	ONG	OING	ACTI	ON S	1133	5			
High-speed batch technology - Identify opportunities to provide high speed processing to other divisions within county government to increase efficiency and provide cost savings													
County utility payments - Staff have ability to process water bills via high speed, at savings of more than \$18,000 annually; in process and implementation once print vendor and customers notified [UPDATE]			Χ				X	X		X			
	AC	TION	STEF	PS ONG	DING								
Workforce communications - Develop and deploy a workforce communication plan that will engage employees; integrate planning between services provided; effectively and consistently communicate process changes						X					X	Х	
Service wait time - Develop and deploy automated system to track/report customer waiting time in each branch by service type. Establish average wait time per service and develop action items to reduce excessive wait times										X		X	
Employee recognition - Develop and deploy a recognition and incentive program						X					X		
Tourist tax accounts audit - Continue enhancement of collection efforts by contracting with external auditing firm to provide compliance audits of tourist development tax accounts							X	X	X			Х	
Ethics training - Develop and deploy annual training policy to ensure staff is provided knowledge to recognize ethical conflicts and work through them to arrive at a morally responsible decision											X	Х	
Succession planning - Develop and deploy a succession plan strategy, focusing on development opportunities for staff who seek advancement and enhancing the applicant pool						X				Х	Х	Х	

COMMUNITY INFORMATION

GOALS	Promot services	e health to meet i			Strong job gr	Nomic & Vita g economi rowth, ind d financial	lity ic health ustry ba	tied to		Gove	llence ernme erships t nal serv	nt to deliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and L built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, brofessional response	Community attracts and retains is businesses	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly ιδ and efficiently ω	Services and decisions are N financially sustainable	Public/ private partnerships	ය High level customer service .	വ വ	Weet expectation for quality 5.
	A	CTION	N STE	PS ACHI	EVE)						
Planned and launched a \$140,000 marketing campaign for the airport focusing on travel to and from New York City; plan includes outdoor, digital, Pandora and social media, and will run through 12/31/18 [UPDATE]					Х			Х		Х		Х
Planned and managed ribbon cuttings for the relocation of services for Veterans Services and Community Assistance in New Smyrna Beach on August 20 and the opening of the East Coast Regional Rail Trail on September 21 [UPDATE]			Х							X		Х
Designed a 16-page booklet for Volusia County Public Library's Humanities Speaker Series, "The impact and legacy of indomitable women who shaped our sunshine state" [NEW]			X							X		Х
2018 INCREMENT	TAL AC	HIEV	EMEN	ITS FOR	ONG	OING	ACT	ION S	STEP	S		
Half Marathon - Continue to manage marketing operations of Daytona Beach Half Marathon				0	ngoir	ng Act	ion S	tep				
Managed operations and marketing of 2018 Daytona Beach Half Marathon held on February 4, with 2,618 registered runners in four events (half marathon, half marathon relay, 5K, and Speedway Challenge)	Х				X				Х		X	
State of the County Address - Continue to manage marketing and implementation of the annual State of the County Address	on Ongoing Action Step											
Created a program, video and collateral materials, and successfully implemented the county's annual State of the County Address January 22 at the Ocean Center. More than 500 people attended the annual event, which is sponsored by the business community.			Х	Х	Х			X	Х	Х	X	Х

COMMUNITY INFORMATION

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GOALS	Promot services	e health to meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	Vita Vita economi rowth, ind	l ity ic health ustry ba	tied to lance,		Gove		nt to deliver
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OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
2018 INCREMEN	TAL AC	HIEV	EMEN	ITS FOR	ONG	OING	ACT	ION S	STEP	S		
Television/radio programming - Continue to provide information about county services via public television program, Volusia Magazine (WDSC Ch. 15); and public radio program, Volusia Today (1150am/WNDB, 1220am/WSBB)				0	ngoir	ng Act	ion S	tep				
On August 21 Council renewed agreement with Daytona State College for broadcast of Volusia Magazine for next five years at same cost county currently paying [UPDATE]	Х		X				X			X	X	X
	A	CTIO	N STE	PS ONG	OING	,						
Timely information release - Continue to enhance timely communication to public using current and emergent media (news releases, Facebook, Twitter)	Х		х							х	X	Х
County PIO - Provide information about county programs, services and meetings via news releases, TV, radio, website and social media	Х		Х							х	X	Х
Recruitment materials - Develop and execute television/other ad strategy for job recruitment, particularly hard-to-fill jobs such as Corrections Officer, Lifeguard, EMT						Х					X	X
Business updates - Continue providing specialized information about business retention, expansion, and recruitment to public via biweekly business beat segment on Volusia Magazine televised programming					Х					х	X	X
Website updates - Update and manage county websites, including volusia.org, flydaytonafirst.com, floridabusiness.org, oceancenter.com			Х							Х	Х	Х
Newsletter and marketing - Continue to manage county's newsletter and email marketing system	Х									Х		
Food drive - Continue to manage countywide food drive, which includes cities and other public organizations			X							Х	X	

COMMUNITY INFORMATION

GOALS	Promot services	e health to meet			Strong job gr	Vita Vita economi owth, ind	l lity ic health ustry ba	tied to		Gove er partne	llence ernme erships i nal serv	nt to deliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and L built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses	Develop/ retain workforce matched Note to varying job opportunities	Allocate limited resources fairly is and efficiently	Services and decisions are no financially sustainable	ට. Public/ private partnerships	High level customer service	လ လ	Meet expectation for quality 5.
	A	CTIO	N STE	PS ONG	OING							
Environmental Management website - Redesign marinesciencecenter.com and greenvolusia.org, convert to content management system			Х							Х	X	Х
Records requests/FOIA - Continue management and coordination of public records requests involving multiple divisions	Х											Х

GOALS	Promoti services t	e health to meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	Vita Vita economi owth, indi financial	lity ic health ustry ba	tied to	Fos	Gover	ence i rnmer tnership tional se	nt os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and 1. built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched Notes to varying job opportunities	Allocate limited resources fairly & and efficiently	Services and decisions are (No. 1) financially sustainable	Public/ private partnerships	ယ High level customer service	ယ ယ	Meet expectation for quality .
2018 INCREMENTA ECHO program - Ensure accountability and transparency in ECHO grant funding process	AL ACHIEVEMENTS FOR ONGOING ACTION STEPS Ongoing Action Step											
On April 17 Council approved FY 2017-18 ECHO awards of \$2,336,130 to nine organizations/municipalities			Х	Х					Х			
On May 15 Council approved appropriation of funding for design and construction of trail connector and trailhead at the Marine Discovery Center in New Smyrna Beach using ECHO funds			Х	Х					X			
The ECHO Advisory Committee conducts periodic reviews of criteria, procedures, and guidelines for the program, recommending changes as necessary to the County Council. On July 10 Council approved three modifications to the ECHO Grant-In-Aid Application Guide regarding ECHO temporary and permanent sign requirements [UPDATE]			X	х					X			

GOALS	Promoti services t	e health to meet i			Strong job gr	Nomic & Vita Vita economicowth, ind I financial	lity c health ustry bai	tied to	Fos	Gover	ence i rnmen tnership tional se	nt os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and 1 built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, brofessional response	Community attracts and retains o businesses	Develop/ retain workforce matched to varying job copportunities	Allocate limited resources fairly No and efficiently	Services and decisions are N financially sustainable	Dublic/ private partnerships	High level customer service S	ယ လ	Meet expectation for quality 6.
	AC1	TION	STEPS	ACHIE	VED	ı						
Specialized contracted community services - On February 6 Council approved matching funds and a negotiated letter contract with Halifax Hospital Medical Center and renewal contracts with Stewart Marchman Act Behavioral Health and The House Next Door for substance abuse and mental health services	x x x											
Client and service information system - Council awarded contract for new information system that provides client tracking, service tracking, and reports for improved efficiency and customer service, 7/10/18 [UPDATE]												Х
2018 INCREMENTA	AL ACH	IIEVE	MENT	S FOR (ONGO	DING A	ACTIO	ON ST	ΓEPS			
Hope Place - Operated by Halifax Urban Ministries, the facility provides temporary and transitional housing for homeless unaccompanied youths under the age of 26 years and families with children and youth; monitor the progress and status of the facility to assure the county's investment				Onę	going	Actio	n Ste	p				
Hope Place - Facility held its grand opening on January 30, 2018	Х		Χ	Χ					Х	Х		
Disaster Recovery - Provide assistance to households affected by natural disasters				Ong	going	Actio	n Ste	p				
Community Services Division applied for \$3.4 million in state funding to address housing needs due to Hurricane Matthew; Community Development Block Grant-Disaster Recovery (CDBG-DR) grant to assist in replacing pre-1994 mobile manufactured homes and eligible single-family homeowners damaged in 2016 hurricane		X	×						X	X		X
Utility assistance - Provide heating/cooling assistance to eligible families, pending grant availability				Ong	going	Actio	n Ste	p				

GOALS	Promoti services t	e health to meet	needs of d	nities ly, provide citizens, and ovironment.	Strong job gr	nomic & Vita economi owth, indi	lity c health ustry bai	tied to	Fos	Gover	ence i nmen tnership tional se	n t os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural Land built resources	Broad range of services for L well-being of citizens	Safe, secure community through prevention, readiness, professional	Community attracts and	Develop/ retain workforce C matched to varying job	Allocate limited resources လ fairly and efficiently ယ	Services and decisions are in financially sustainable	Public/ private partnerships	High level customer service .5	ယ ယ	Meet expectation for quality &
2018 INCREMENTA	AL ACH	IIEVE	MENT	S FOR (ONGO	DING A	ACTIO	ON ST	TEPS			
On June 5 Council approved acceptance of additional \$1.28 million in grant funds from the Florida Department of Economic Opportunity for the Low-Income Home Energy Assistance Program (LIHEAP); the program helps low-income families meet the high cost of heating/cooling their homes			Х				X		Х	Х		
On June 19 Council approved acceptance of additional \$12,860 in funds and six month extension of the contract with the Northeast Florida Area on Aging for the Emergency Home Energy Assistance for the Elderly Program (EHEAP); the program provides crisis assistance to households with at least one individual age 60 or older experiencing a heating or cooling emergency			X				X		X	X		
On July 10 Council approved acceptance of additional \$62,354 in funds for the Emergency Home Energy Assistance for the Elderly Program (EHEAP) [UPDATE]			Х				X		X	Х		
Affordable housing - Development and preservation of affordable housing for eligible households through the appropriate state programs				Ong	going	Actio	n Ste	ep				
On July 10 Council approved an agreement with the New Smyrna Beach Housing Development Corporation using State Housing Initiatives Partnership (SHIP) funds to develop a single-family duplex to be leased at affordable rents to income-restricted households for a 15-year affordability period [UPDATE]			Х					X	X	Х		X
On July 10 Council amended the Neighborhood Stabilization Program 3 (NSP3) to transfer \$234,624 in funding from rental housing development to redeveloping vacant land for construction of homes for resale to income-eligible, first-time homebuyers [UPDATE]			Х					X	X	Х		Х

GOALS	Promoti services t	e health to meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	Nomic & Vita economi owth, inde	lity c health ustry bai	tied to lance,	Fos	Gover	ence i rnmen tnership tional se	n t os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- ⇔ being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched io to varying job opportunities	Allocate limited resources fairly o and efficiently	Services and decisions are financially sustainable	ည် Public/ private partnerships	High level customer service	လ က	വ Meet expectation for quality
2018 INCREMENTA	AL ACH	IIEVE	MENT	S FOR (ONGO	DING A	ACTIO	ON ST	TEPS			
On August 21 Council approved a contract to Atlas Homes for design/construction of up to seven single family homes under the Neighborhood Stabilization Program 3 (NSP3) [UPDATE]			X					X	X	X		Х
Camp scholarships - Provide summer camp scholarships for low-income children			Х						Х	Х		Х
Provided 1,202 scholarships to children attending 15 summer camp sites over a 10-week period. The value of the scholarships was \$345,481. [UPDATE]			X						X	X		Х
	AC.	TION	STEP	S ONGO	ING							
First-time homebuyers - Enable purchase of an affordable home using state funds through the SHIP program			Х					X	X	Х		Х
Tenant-Based Rental Assistance - Program provides up to one year of rental assistance to eligible low-income families				Х				Χ	X	X		X
Fair housing - Promote awareness in the community				X					X			
Family Self Sufficiency - Continue to provide the program to eligible families, pending grant availability			Х			Х			Х	Х		
Energy efficiency - Promote rehabilitation standards for owner-occupied housing relative to HVAC systems, improved insulation, and installation of low-E high performance windows	Х		X							X		Х
Emergency assistance to prevent homelessness - Provide rental, mortgage, and utility assistance to eligible households			X				X		X	Х		
Medical assistance - Provide dental and prescription referrals to eligible individuals with no health insurance			Х				Х		Х	Х		

GOALS	Promote services t	e health o meet i	needs of c	nities y, provide itizens, and vironment.	Strong job gr	Vita economi owth, inde	Excellence in Government Foster partnerships to deliver exceptional services.					
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen	Enrich and preserve natural and 1 built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses	Develop/ retain workforce Natched to varying job Opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are N financially sustainable	Oublic/ private partnerships	High level customer service	ယ ယ	Meet expectation for quality .5
-	AC	IION	SIEP	S ONGO	ING							
Transportation assistance - Provide bus tokens or gas cards for medical appointments to eligible individuals			Χ				X		Χ	Χ		
Indigent burials/cremation - Provide for unclaimed and indigent individuals			Х				X		X	X		
Housing Choice Voucher Program - Update the administrative plan for the program that sets policy to assist in ensuring compliance with federal laws, regulations and notices to clarify federal requirements and to ensure consistency in program operation	Х											
DeLand homeless center - The City of DeLand, in partnership with the Neighborhood Center, will increase their shelter capacity and services for the homeless on the west side of the county; monitor the progress and status of the facility to assure the county's investment	Х	X	X						×	X		
First Step Shelter - A 24-hour, come-as- you are shelter for homeless single adults without children, located and operated by the City of Daytona Beach, which is partnering with Catholic Charities; monitor the progress and status of the facility to assure the county's investment	X	X	X						X	X		
Disaster Recovery - Provide assistance to households affected by Hurricane Irma under the State Housing Initiatives Program (SHIP) disaster strategy (insurance deductible reimbursement and home repair)		Х	Х						X	X		Х

GOALS			Commu			nomic & Vita	Excellence in Government Foster partnerships to deliver exceptional service:					
				ritizens, and vironment.		owth, indi financial			deliver	excep	tional se	ervices.
	1.1 ou.	tural 2.1	s for C.	nity liness, 7. se	2.1	2.2 op	rces 8.2	s are 7.	3.1 sdius	3.2	3.3	3.4
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well-being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
	AC	ION	SIEP	ACHIE	VED							
West side medical services - Continued commitment to provide services in West Volusia with lease renewal for dental office in DeLand, 7/24/18 [UPDATE]			Х									
2018 INCREMENTA	AL ACH	IIEVE	MENT	S FOR (ONGO	DING A	ACTIO	ON ST	ΓEPS			
Community health improvement - Work with agencies and organizations to advance opportunities for residents to thrive		Ongoing Action Step										
On May 1 the Health Officer for Florida DOH Volusia briefed the County Council on the 2018 health rankings for Volusia compared to other counties statewide, and discussed county DOH's focus and initiatives for achieving improvement in areas of concern			X						X			
	AC'	TION	STEP	S ONGO	ING							
Public health leadership - Convene community partners to improve response to emerging public health threats			Х	X					Х		X	
Fuel efficient vehicles - Convert vehicles to hybrids, smaller bodied cars, and SUVs; ongoing vehicle replacement program		X										
Child dental care - Continue providing the school base sealant program to serve all Title I elementary schools in Volusia County			Х						х			
Service expansion - Offer more integrated and community-based dental, WIC, and clinical services, with partners delivering services at Health Department offices			X				X	X	X	X		Х
Collaboration - Collaborate with county departments to impact health outcomes	Х		Х	Х					Х			
Communication - Increase public health messaging through communication/ media	Х		Х	Х						X		
Health community environments - Transform processes to produce healthy living and improved conditions	Х		Х	Х			Х		Х	Х		

	_											
GOALS	Promot services	e health to meet			Strong job gr	Nomic & Vita economi rowth, inde I financial	Excellence in Government Foster partnerships to deliver exceptional services.					
	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well-being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
	AC'	TION	STEP	S ONGO	ING							
Leadership in consolidation of administrative services - Increase efficiencies and provide for better return on infrastructure investments through innovation for Florida Department of Health; service area includes 22 counties and has created approximately 35 professional/skilled jobs in local community that would otherwise be located in other areas of the state					X	×	X	X		X	X	X
Workforce development - Employ rewards and recognition, and offer professional development opportunities to develop staff			X			Х		X		X		X

GOALS	Promoti services t	e health o meet i	needs of c	nities y, provide itizens, and vironment.	Strong job gr	nomic & Vita economi owth, indu	Excellence in Government Foster partnerships to deliver exceptional services					
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen ceperience	Enrich and preserve natural and 1 built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly Name and efficiently	Services and decisions are (No. 1) financially sustainable (P. 1)	Public/ private partnerships	High level customer service	ယ ယ	Meet expectation for quality .5
	AC	ION	STEPS	ACHIE	VED							
Big Read - Coordinated the 2018 Big Read grant from the National Endowment for the Arts about the book, <i>True Grit</i> , encouraging reading by a diverse audience through 152 public events with 9,612 attendees. The programs involved every branch library and included book discussions, author talks, theatrical events, music programs, and an art exhibit. The month-long celebration started January 15 and ran through February 28.									X	X		Х
Children's play yard - On May 5 the County Council held a ribbon cutting for the Rachel Robinson Play Yard for children at Daytona Beach Regional Library on City Island, as well as the reopening of the library, which was renovated due to damage from Hurricane Irma			X						X	X		
2018 INCREMENTA	AL ACH	IIEVE	MENT	S FOR	ONG	DING A	ACTIO	ON ST	TEPS			
Hope Place library - Offer library services at Hope Place				On	going	Actio	n Ste	p				
Held community meeting on February 13 to present plan and gather input for library			Χ						X			
Council approved one-time allocation for construction of library; update on library service for community and residents of shelter, 3/6/18			X						X			
Notice to proceed with construction issued 4/16/18 [UPDATE]			Х						Х			
Self-check-out/check-in - Continue implementation of self check-out/check-in systems in high-use libraries				On	going	Actio	n Ste	p				
Completed implementation of self check- out; patrons using self check-out kiosks for approximately 72% of all items borrowed							X	X		Х		

GOALS	Promoti services t	e health o meet i			Economic & Financial Vitality Strong economic health tied to job growth, industry balance, and financial soundness.				Excellence in Government Foster partnerships to deliver exceptional services				
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched io to varying job opportunities io	Allocate limited resources fairly and io efficiently	Services and decisions are N financially sustainable	Public/ private partnerships	ය High level customer service ි	ധ വ	Meet expectation for quality .	
Summer reading program - Continue to engage school-age children during the summer school break through coordinated summer reading program in all library branches	Ongoing Action Step												
A total of 14,765 elementary, middle and high school age children attended 705 summer programs during summer 2018 [UPDATE]			Х						Х	X		Х	
Florida Humanities Council Speaker Series - Coordinate speaker series, "The impact and legacy of indomitable women who shaped our sunshine state," between August 2018-May 2019 [NEW]	Ongoing Action Step												
On September 4 Council approved acceptance of the \$5,000 grant funded by the Florida Humanities Council and \$5,000 match by the county [NEW]			X						X	X		х	
STEAM programs - Continue development of STEAM (science, technology, engineering, arts and math) fields in the LaunchPad makerspace in the Daytona Beach and Deltona Regional Libraries, along with mobile maker programs in all library branches; continue development of existing partnerships and seeking new partnerships	Ongoing Action Step												
Outreach - Provide outreach in the community to reach the underserved; attend community events to promote library services and use of library resources	Ongoing Action Step												
Participated in STEMFEST Volusia at the Daytona Stadium on September 23-25; staff demonstrated Ozobots, virtual reality, and other library programs [UPDATE]			X			Х			X	X		X	

GOALS	Promoti services t	e health to meet i			Strong job gr	nomic & Vita economi owth, indi financial	Excellence in Government Foster partnerships to deliver exceptional services					
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cexperience	Enrich and preserve natural and 1 c	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched No to varying job opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are Nationally sustainable	വ Public/ private partnerships	ယ High level customer service	ယ ယ	Meet expectation for quality .5
	AC	TION	STEP	S ONGO	ING							
Economic development - Continue to actively contribute to the county's economic development effort by making training opportunities available through the library e-resource lynda.com, and provide computer assistance and training in library e-labs						X						
Early literacy - Continue "1,000 Books before Kindergarten" initiative, to improve early literacy and kindergarten readiness; introduce 21st century story time initiative in all library branches to engage 21st century learners			Х							X		
Student library cards - Develop partnership with the schools to provide library cards for all students to encourage use of the resources and services of the public library			X							X		
Digital divide - Continue work to close "digital divide" in community by ensuring residents have access to computers, broadband Internet, training classes, and online learning resources						X				X		X
Customer Service - Engage in goal setting and future planning to meet customer demand			Х				Х			Х		Х
Big Read - Coordinate the Big Read grant from the National Endowment for the Arts to encourage reading the book, <i>A Wizard of Earthsea</i> , by a diverse audience during 2019									X	X		Х

GOALS	Promote services t	e health o meet i			Strong job gr	Nomic & Vital economic owth, indicated the second of the s	Excellence in Government Foster partnerships to deliver exceptional services.					
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and L built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains N businesses	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly io and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships	High level customer service	Leadership 65	Meet expectation for quality .5
Highladas Park	ACF	IIEVE	D AC	TION ST	EPS							
Highbridge Park concession - On April 3 Council approved five-year agreement for a bait and tackle concession generating \$23,418 in revenue to county							X	X		X		
Deep Creek Preserve hunting lease - On June 5 Council approved five-year extension of hunting lease on a portion of the preserve generating \$13,994 annually in revenue to county							Х	Х	X			
Mountain bike trail Chuck Lennon Park - Council approved new five-year license agreement with Southern Off-Road Bicycle Association (SORBA) and Flagler Area Biking for nonmotorized off-road bike activities at park in DeLeon Springs, 7/10/18 [NEW]			X					X	X			
Sun Splash Park splash pad - On July 20 Council held a ribbon cutting for the new splash pad at the park; the interactive splash pad was updated after 17 years of recreational service to residents and visitors [NEW]			Х									Х
Deep Creek and Beck Park cattle grazing leases - Council approved fiveyear renewal of lease for cattle grazing on two county properties, generating approximately \$6,900 annually from Deep Creek Preserve for Volusia Forever Fund and \$3,240 from Beck Ranch for general fund, 7/24/18 [NEW]							X	X	X			
Longleaf Pine Preserve hunting lease - Council approved one-year extension of hunting lease to Smokey Hunt Club on a portion of the preserve and acreage within Port Orange wellfield property, generating \$33,968 annually in revenue to county, 7/24/18 [NEW]							Х	Х	X			
2018 INCREMENTA	AL ACH	IIEVE	MENT	S FOR (ONGC	DING A	ACTIO	ON ST	(EPS			
Half marathon - Continue to hold Daytona Beach Half Marathon				Ong	going	Actio	n Ste	p				

GOALS	Promote	e health		nities y, provide sitizens, and	Strong	omic & Vita economi	lity c health	tied to	Fos	Gover	ence i	nt os to
	practice	steward	ship of en	vironment.	and	financial	soundne	ess.				
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and L	Broad range of services for well- co	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly & and efficiently	Services and decisions are C financially sustainable P	Public/ private partnerships	High level customer service	ယ ယ	ගි Meet expectation for quality
2018 INCREMENTA	AL ACF	IIEVE	MENI	S FOR C	JNGC	JING A	ACTIO)N 5	EPS			
Partnered with other county divisions and the Daytona International Speedway to hold Daytona Beach Half Marathon on February 4, 2018, with 2,618 registered runners in four events												Х
Community cultural grants - Ensure accountability and transparency in community cultural operating assistance grant funding	Ongoing Action Step											
Awarded revenues received from the state FY 2017-18 specialty license plate program to local arts organizations, 1/18/18 (\$2,000) and 2/6/18 (\$50,500)	ate											Х
Awarded \$611,758 to 31 community cultural organizations for FY2018-19, 9/18/18 [UPDATE]	Х	X	X		X		X		Х	Х	X	Х
Hope Place recreation yard - Install and maintain neighborhood recreation area for residents of Hope Place and in the surrounding neighborhood				Ong	going	Actio	n Ste	: p				
Held community meeting on February 13 to present plan and gather input for recreation yard.			Х						Х			
Held second public meeting on September 29 to discuss current plans for playground, multipurpose fields, two basketball courts, benches, water fountains and landscaping. [UPDATE]			X						Х			
Library play yard - Install and maintain Rachel Robinson Play Yard at Daytona Beach Regional Library on City Island				Onç	going	Actio	n Ste	p				
Completed installation of the Rachel Robinson Play Yard at Daytona Beach Regional Library on City Island, with ribbon cutting by the County Council on May 5												
Shell Harbor Park - Develop the park				On	going	Actio	n Ste	p				

	Thr	ivina (Commu	nities	Eco	nomic 8		ncial			ence i	
GOALS	Promote services to	e health o meet i	and safet	y, provide bitizens, and vironment.	job gr	Vita economi owth, inde financial	c health ustry ba	lance,	Fos	ter par	nmen tnership tional se	os to
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2018 INCREMENTA	AL ACH	IIEVE	MENT	S FOR	ONGO	DING A	ACTIO	ON ST	TEPS			
On May 15 Council approved a construction contract with Construct Co. for the new park, which provide the first water access to Lake George, and include a 2-lane boat ramp, 33 vehicles with trailer parking spaces, two ADA parking spaces, and a restroom		X	Х		х		Х			X	X	X
Trails app - Revise and improve the mobile app				ер								
Council approved two-year extension of agreement with New City Media for park and trail mobile application, 8/7/18 [UPDATE]			Х			Х		Х				
Roberta Drive Park fishing dock - Replace the deck, stringers, and pilings				Ong	going	Actio	n Ste	ep				
On August 7 Council approved contract with Brance Diversified for reconstruction of dock that was damaged during the 2017 hurricane season [UPDATE]		Х	Х		Х		Х			Х		Х
D	AC	ΓΙΟΝ	STEP	S ONGO	ING							
River-to-Sea Trail - Build 82.2 miles of trails associated with the St. Johns River-to-Sea Loop	Х	Х	Х		Х				Х	Χ	X	Х
Fees - Adjust recreation fees, pavilion rentals, Strickland Range fees, and ball field rentals as needed			Х				Χ	Х		Х	X	Χ
Educational materials - Continuously develop and improve a countywide program for interpretive educational panels, maps and kiosks at county parks and trails	Х		X		Х					Х	Х	Х
Doris Leeper Spruce Creek Preserve - Create a visual vista overlooking the Halifax River at the Doris Leeper Spruce Creek Preserve Divito property		Х	Х		Х				Х	Х	Х	Х
Lemon Bluff Park - Develop the park		Χ	Χ		Χ		Χ			Х	Х	Х
Blue Lake - Improve the boat ramp		X	Χ		X		X			Χ		X

	T!	lulmar (milia a	Eco	nomic 8	& Fina	ncial	E	Excell	ence i	in
GOALS	Promote services t	e health o meet i	needs of d	nities y, provide itizens, and vironment.	job gi	Vita economi owth, indi	c health ustry ba	lance,	Fos	ster par	rnmer tnership tional se	os to
	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4
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	AC	ΓΙΟΝ	STEP:	S ONGO	ING							
Cypress Lake Park - Improve the boat ramp and add a fishing dock		X	X		Х		X			Х		Х
Highbridge Park fishing dock - Replace the deck, stringers, and pilings		X	X		Х		X			X		X
Barkley Square Dog Park - Install drainage to minimize erosion		X	X		Х		X			X		Х
Seabridge Riverfront Park fishing dock - Replace the deck and stringers		Х	Х		Х		Х			X		Х
Lyonia Environmental Center - Develop a conservation lands exhibit to showcase the county's natural areas		X	X		Х		Х			X		X

GOALS	Promote services t	e health o meet i			Strong job gr	Nomic & Vita economi owth, indi	lity c health ustry bai	tied to lance,	Fos	Gover	ence i nmen tnership tional se	nt os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and 1 built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, b professional response	Community attracts and retains is businesses	Develop/ retain workforce Natched to varying job Opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are inancially sustainable	Oublic/ private partnerships	ഡ High level customer service	ယ ယ	Meet expectation for quality .
	ACT	ACTION STEPS ACHIEVE Profession of the professio										
Veterans Services expansion - Relocated the New Smyrna Beach Veterans Services office to the building housing the county Health Department and Community Assistance, providing a more convenient "one stop" service location with easy access by bus or auto; also expanded service hours to five days a week at the New Smyrna Beach and Orange City offices as of 9/4/18. [UPDATE]	×		X							X	X	Х
Outreach services - Post-storm a counselor was provided at the Port Orange VFW on a temporary basis [UPDATE]			Х							X	Х	Х
	AC	ΓΙΟΝ	STEP	SONGO	ING							
Veterans benefits - Continue to secure annual benefits and payments to Volusia veterans, including retroactive funds owed			X							X		Х
Homeless Stand Down - Continue to partner with state and local stakeholders to implement annual Homeless Stand Down, a medical, housing, and job fair for veterans	X		X	Х		X	X	X	X	X	X	Х
Veterans Treatment Court - Continue to provide service support to the Volusia County Veterans Treatment Court program			Х	Х					Х	Х	Х	Х

GOALS	Promoti services t	e health to meet i	needs of d	nities y, provide iitizens, and vironment.	Strong job gr	omic & Vita economi owth, ind	lity ic health ustry bai	tied to	Fos	Gover	ence i rnmen tnership tional se	nt os to
OBJECTIVES	Infrastructure/regulatory actions L protect, enhance citizen experience	Enrich and preserve natural and 1 built resources N	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched io to varying job opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are N financially sustainable	Dublic/ private partnerships	High level customer service	ယ ယ	Meet expectation for quality .5
	AC1	TION	STEPS	ACHIE	VED							
Route improvements, Daytona Beach and Port Orange - Implement headway improvements on routes 7 and 11, decreasing time between buses from 60 minutes to 30 minutes, February 2018	Х		Х		Х		Х	Х		Х		Х
City of Edgewater two bus stops maintenance - On March 20 Council approved an agreement with the City of Edgewater for two bus stop improvements and maintenance	Х		Х				Х			Х	Х	Х
Interactive Voice Response for service - Installed IVR to improve the efficiency of Votran Gold service in February	Х		Х				X	X		X		Х
Paratransit vehicles - Council approved contracts with four private-for-profit paratransit services to supplement Votran's in-house paratransit service for ADA-eligible persons who cannot use fixed route bus service, 6/19/18			Х				Х		Х	X		Х
Implement new route in New Smyrna Beach - Bus service along SR44 in western New Smyrna Beach began June 25, 2018	Х		Х		Х		Х	Х		Х		Х
Gillig clean diesel buses - Accepted delivery of five Gillig buses, which were placed into service in June	Х	Х	Х				Х	Х		Х		Х
2018 Triple Crown Roadeo - Hosted statewide skills, safety and proficiency competition in partnership with Florida Department of Transportation, Florida Public Transit Association, and the Center for Urban Transportation Research at the University of South Florida. Events held April 27-28 at the Ocean Center and the Hilton Daytona Beach Oceanfront Resort						X			X		X	
Shriner's Convention - Provided conference transportation services to convention attendees in July [UPDATE]	Х				Х				Х	Х	Х	Х

GOALS	Promoti services t	e health o meet i			Strong job gr	Nomic & Vita economi owth, indi financial	lity c health ustry bal	tied to	Fos	Gover	ence i nmen tnership tional se	n t os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cexperience	Enrich and preserve natural and 1 built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses L	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are C financially sustainable D	Public/ private partnerships	High level customer service	င် ပ	Meet expectation for quality .
2018 INCREMENT/ Van pool - Promote the Votran commuter	AL ACI	IIEVE	IVIEN							<u>, </u>		
van pool services On July 24 Council extended the agreement with Enterprise Leasing Company of Orlando (formerly vRide) for one-year [UPDATE]	X X X											
Renovation of Regional Training Center - Project to convert storage space to a training office and add training equipment storage space is funded through a Federal Transit Administration grant, expected completion by December 2018	Ongoing Action Step											
On June 5 Council approved a contract for the renovations with Construction Corp	Х			Χ		Χ	Х	X				Х
Funding for programs - Seek and obtain funding to meet capital and operating needs of transit system [NEW]				Onç	going	Actio	n Ste	p				
Council approved Votran's application and appropriation for four Federal Transit Administration capital grants totaling \$8.6 million including purchase of 22 vehicles, safety and training equipment, software and information technology maintenance and purchase, building/structure improvements, equipment, 8/7/18 [NEW]	X		X				X	X				X
Council approved the award of a five-year agreement to Vector Media Holding Corp. for external and internal advertising on buses, providing a minimum of \$400,000 in revenue annually, 9/4/18 [NEW]	ar o. XXX											Х
Fuel conservation - Continue to evaluate vehicles, alternate fuel options, and routes for efficiencies												
On September 18 Council approved the purchase of 11 "clean diesel" Gillig transit buses using Federal Transit Administration capital grant funds; will improve fuel efficiency within Votran's fleet and replace aging vehicles [UPDATE]		X	Х				X	X		X	X	X

GOALS	Promoti services t	e health to meet i			Strong job gr	Develop/ retain workforce Matched to varying job The state of the st	lity ic health ustry bal	tied to	Fos	Excelle Gover	ence i rnmen the ship tional see	in it os to
					-	_	-		_	_		ğ
2018 INCREMENTA	AL ACH	IIEVE	MENT	S FOR	ONG	DING A	ACTIO	ON ST	EPS			
Hybrid-diesel buses - Continue phase-in; federal grant covers 100% cost of each bus, 9/18/18 [UPDATE]		X	Х				X			Х	Х	Х
	AC	TION	STEP:	S ONGO	ING							
Bus pad renovation - Complete renovations so all bus stop pads are ADA compliant	Х		Х		Х		Х	X		Х		Х
Bus service to DeBary SunRail - Continue partnership between Votran/FDOT for feeder bus routes from DeLand and Deltona to DeBary SunRail station; state funding for feeder bus service will be provided for first seven years of SunRail operation	Х		Х			X	X		X	X		Х
Mobile app and text messaging - Ongoing promotion of technology improvements such as "My Stop Mobile" mobile app and the "Vo to Go" text messaging program			х							X	X	Х
Information for seniors - Continue community conversation via monthly participation on One Voice for Volusia meetings and bimonthly Transportation Disadvantage Local Coordinating Board (TDLCB) meeting			Х							X	X	Х
Transit Technician certification - Implement the certified transit technician program with FDOT, CUTR and Daytona State College			Х			Х			Х			
Volusia Transit Connector Study - Continue to use information and process from the Florida Department of Transportation 2016 study for planning and implementation of future transit routes, stations, and sites	Х		Х		Х		Х	Х	X	X	Х	
Votran Transit Development Plan - Continue to use information from the 2016 plan for the next ten years to help prioritize transit service improvements	Х		Х		Х			Х		X		х

GOALS	Promoti services t	e health to meet i	needs of d	nities y, provide iitizens, and vironment.	Strong job gr	nomic { Vita economi owth, indi	lity ic health ustry ba	tied to lance,	Fos	Gover	ence i nmen tnership tional se	nt os to
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	AC	TION	STEP	S ONGO	ING							
Route evaluation - Continue to evaluate for efficiency and potential service improvements on most utilized routes			Х					X	Х	Х		Х
Safety/security enhancements for transfer plaza (Daytona Beach) - Project is funded through a Federal Transit Administration grant, expected completion by February 2019	Х		х	Х			Х	Х				Х
Safety/security enhancements for Votran offices (Big Tree Road, South Daytona) - Project is funded through a Federal Transit Administration grant, expected completion by February 2019	Х		X	X			Х	Х				Х
Safety/security facility enhancements (Orange City) - Project includes bus parking lot improvements (dirt to concrete vehicle parking), expected completion by March 2019	Х		Х	Х			Х	Х				Х
Howland Boulevard (Deltona) route - Develop a new route for Howland Boulevard, including bus stop placement, new hire recruitment and training, service schedule, bus stop maintenance agreement; work expected to begin February 2019	Х		X	X			X	X				X

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	omic & Vita economic owth, ind financial	lity ic health ustry ba	tied to	Fos	Sover Gover ter part eliver ex serv	nmen nership ception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance	Enrich and preserve natural	Broad range of services for well-being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and	Develop/ retain workforce C matched to varying job C	Allocate limited resources is fairly and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships .C.	ပ High level customer service လ	Leadership & C	Meet expectation for quality .5
	ACTI	ON S	TEPS	ACHIEV								
Commercial liability insurance - Council approved renewal of workers' compensation and liability insurance policies, with decreased county premiums for workers compensation, and larger decrease in Votran's premiums for workers compensation and excess liability coverage, 9/4/18 [NEW]	ACTION STEPS ACHIEVED											Х
2018 INCREMENTAL	ACHI	EVEN	IENTS	FOR O	NGOI	NG A	CTIO	N STE	PS			
Diversity and inclusion - Promote, educate, and champion initiatives for diverse and inclusive workplace				Onç	going	Actio	n Ste	p				
Presented a diversity and inclusion educational training for county's senior managers on September 19, including reports by department/division Diversity Champions, and provided monthly diversity and inclusion trainings via the intranet [UPDATE]						X	X	X	X	X	X	X
Health, Wellness & Benefits Fair - Continue to conduct the annual assessment, information, and enrollment event for employees				Ong	going	Actio	n Ste	p				
Conducted employee health assessments on multiple days and locations around the county September 7, 10 and 11; 1,125 employees participated [UPDATE]						Х	Х		X	X	X	X
	ACTI	ON S	TEPS	ONGOI	NG							
Employee recognition - Continue coordinating the annual employee recognition luncheon and program (Caught in the Act)						Х	Х	Х	Х	X	x	X
Attract diverse applicants - Establish a talent pipeline that infuses a diverse applicant pool into each vacant job listing						Х	Х	Х	X	X	Х	X
Workers compensation claims - Manage and monitor incidents/claims, and provide efficient and timely claims handling processes						Х	X			X	X	Х

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	Vita Vita economi owth, ind financial	lity ic health ustry ba	tied to	Fos	Sover ter part teliver ex serv	nmen nership cceptior	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cexperience	Enrich and preserve natural and Long built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly Name and efficiently	Services and decisions are inancially sustainable	വ) Public/ private partnerships	ഡ High level customer service	ധ വ	Meet expectation for quality .
	ACTI	ON S	TEPS	ONGOIN	NG							
Training - Provide workforce training, geared towards and relevant to varying needs of employees and supervisors, and provide an orientation training for new employees				Х		х				X	X	X
Workplace safety - Promote workplace safety via trainings, program evaluations, and safety inspections of facilities and work sites	Х			X			X					
Risk management claims - Ongoing work to resolve risk management claims and recover funds							X	X				Х
Employment law currency - Continue to review and analyze future state and federal laws that have an impact on human resources; coordinate the implementation as applicable						X	Х	Х		X	Х	Х
Volunteer program - Centralize the county's volunteer program in Human Resources			Х	Х		Х	Х	Х	Х	Х	Х	Х
Job tracks - Develop additional entry-level positions that have a focus on transitioning a more diverse applicant pool into the county's workforce			Х	Х		х	X	X	X	Х	X	X

GOALS	Promoti services t	e health to meet i	needs of c	nities y, provide itizens, and vironment.	Strong job gr	nomic & Vita economic owth, indu	lity c health ustry bai	tied to lance,	Foste	over er part	ence nmer nership rception ices.	nt os to
OBJECTIVES 2018 INCREMENTAL	Infrastructure/regulatory actions protect, enhance citizen cerperience	Enrich and preserve natural and LDD built resources	Broad range of services for well.	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly δ α and efficiently	Services and decisions are C financially sustainable A	Public/ private partnerships	High level customer service	က C	Meet expectation for quality .2
Grant funding for programs - Seek and obtain funding for environmental and marine programs	AOIII	-1 0										
Obtained two \$5,000 grants from the Florida Inland Navigation District (FIND) to fund the annual St. Johns River Cleanup, the Halifax/Indian River Cleanup, and Coastal Cleanup, approved by Council on April 3, 2018		X					X					
Waterway debris removal - Remove debris from county's waterways				Ong	oing A	Action	Step					
The 22nd annual St. Johns River Cleanup was held on 4/21/18; 619 volunteers from Volusia, Seminole and Lake Counties combined efforts to remove 5,300 pounds of trash from the 56 miles of the St. Johns River that borders Volusia County		Х	Х						Х			
The Environmental Management Division received the Community Service Award from the Florida chapter of the North American Hazardous Materials Management Association (NAHMMA) for its work on the annual St. Johns River cleanup. The award recognizes a local program that goes beyond hazardous waste inspections to do community outreach.		X	X						X			
A video of the underwater monofilament cleanup in Ponce Inlet, which was prepared through the Environmental Management Division and Community Information, won a national Telly Award. The video received a bronze award in the nature/wildlife category.		X	X						X			
The International Coastal and the Halifax/Indian River cleanup were held on September 15 [UPDATE]		Х	Х						X			

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	Thr	iving (Commu	nities	Ecor	nomic 8 Vita		ncial			ence nmer	
GOALS	services t	o meet r	needs of d	y, provide itizens, and vironment.	job gr	economi owth, indo	ustry ba	lance,			nershij ceptio ices.	
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce S matched to varying job S opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are N financially sustainable	വ Public/ private partnerships	വട്ട് High level customer service	വ വ	Meet expectation for quality ວ
2018 INCREMENTAL	- ACHI	EVEN	IENTS	FOR O	NGOI	NG A	<i>-</i> 1101	VSTE	PS			
Educational programs - Provide educational opportunities about water and conservation lands for county residents and visitors	Origonia Action Step											
Obtained a \$240,000 grant from the U.S. Environmental Protection Agency, which is administered by the Florida Department of Environmental Protection, for a Save Our Springs and Rivers project. The three-year education and outreach project involves Volusia County Water Resources and Utilities Division, municipal water suppliers, and Project H2O. Required match funds consist of \$139,800 in-kind services and \$33,000 in cash for a grant totaling \$412,800; approved by Council on February 6, 2018.		X					X				X	
Council approved contract with Uppercase for community-based social marketing consulting services for Save our Springs and Rivers education campaign, 7/10/18 [UPDATE]		Х					Х				Х	
Lyonia Environmental Center (LEC) - Operate the LEC, including offering educational programs supported by public and private partnerships, and engaging volunteers in programming and funding activities				Ong	oing A	Action	Step					
The LEC hosted weekly nature camps for children aged 6 to 9 during the summer, beginning June 4		X	X				X		X		X	X
	ACT	ON S	TEPS	ONGOI	NG							
Marine Science Center - Execute the MSC's five-year plan and expand the facility accordingly	Х	Х	Х		Х	Х	Х	Х	X	X	X	Х
Marine Science Center - Continue marine, bird, and protected animal rehabilitation and educational programs	Х	X	Х		Х	Х	X	Х	X	X	X	X

	OKOWITTAK											
	Thri	iving (Commu	nities	Ecoi	nomic 8 Vita		ncial			ence nmei	
GOALS	services t	o meet r	needs of d	y, provide itizens, and vironment.	job gr	economi owth, ind financial	ustry ba	lance,			nership ceptio ices.	
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OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
	ACT	ON S	TEPS	ONGOI	NG							
Control pollution - Provide protection from pollution	X	X										X
Environmental protection standards - Implement and enforce the county's minimum standards for protecting the environment	Х	X										Х
Water quality initiatives - Monitor, preserve, and improve water quality		X									X	
Sustainability Action Plan and Green Volusia program - Achieve resource sustainability and conservation in accord with county adopted plans/programs		X			Х		Х		Х			
Volusia Forever - Implement the Volusia Forever program for land conservation		X	Х								Х	
Sea turtle habitat - Manage the Sea Turtle Habitat Conservation Plan (HCP) program		Х										
Manatee protection - Implement phases I and II of the Manatee Protection Plan		X							Х			
Marine life volunteers - Operate the county's Marine Mammal Stranding Team and the Manatee Watch volunteer programs		X										

GOALS			Commu			nomic & Vita	lity		G	over	ence nmei	nt	
GUALS	services t	to meet r	needs of c	y, provide itizens, and vironment.	job gr	economi owth, ind financial	ustry ba	lance,			nershij ceptio ices.		
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and Long built resources	Broad range of services for well- 1 being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains D businesses	Develop/ retain workforce Notes and matched to varying job Notes opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are no financially sustainable	ව Public/ private partnerships .	High level customer service	ယ လ	Meet expectation for quality	
Land development code - Continue to update the land development code (LDC) to increase efficiency and decrease regulatory burden	Ongoing Action Step												
Amended the zoning ordinance and land development code to clarify and correct several portions that were outdated and contradictory	x x x										Х		
Zoning code updates - Continue to review and update the zoning code to increase efficiency and decrease regulatory burden	Ongoing Action Step												
Amended the zoning ordinance to better define the maximum lot coverage at the Daytona Beach Airport to increase the ability to attract quality development, 1/18/18	X				X	X		X			X	X	
Amended the zoning ordinance to create an Airport Protection Overlay Zone to be consistent with Florida statutes and to create a safer barrier around public use airports, 1/18/18	X			X							X	X	
Administrative rezonings - To streamline the permitting process for identified non-conforming areas, Council administratively rezoned two areas: Area 4 (4/17/18) and Area 2 (5/15/18) [UPDATE]	X		X		X					X		X	
Backyard chickens - Council adopted Ordinance 2018-13 to allow keeping chickens in residential zones, subject to conditional use permit criteria, 7/24/18 [UPDATE]			X							X		Х	
Rural event centers - Council adopted Ordinance 2018-15 to provide for event centers in agriculturally zoned areas, supporting diversification and agritourism, 8/21/18 [UPDATE]					Х					X			

	Thr		Commu	nities		nomic &	k Fina		Ex	celle	ence nmer	in
GOALS	services	to meet i	needs of c	y, provide itizens, and vironment.	job gr	economi owth, ind financial	ustry ba	lance,			nership ceptionices.	
OBJECTIVES	Infrastructure/regulatory actions L protect, enhance citizen experience	Enrich and preserve natural and L built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains o businesses	Develop/ retain workforce matched io to varying job opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are no financially sustainable	Dublic/ private partnerships	. High level customer service	ယ ယ	Meet expectation for quality .
2018 INCREMENTAL												
Review of county-owned property - Conduct periodic reviews of county-owned property as required by Florida statute/county policy to determine classification and/or proper disposition	Ongoing Action Step											
Adopted Resolution 2018-33 to declare 25 parcels as surplus lands and allow for the disposal or sale of lands from county inventory, 4/3/18							Х	Х			X	
Council adopted resolution to declare 7 parcels as surplus lands and allow for the disposal or sale of lands from county inventory, 6/19/18							X	X			X	
Council adopted resolution to declare 1 parcel as surplus lands and allow for the disposal or sale of lands from county inventory, 9/18/18 [UPDATE]							X	Х			X	
Comprehensive Plan updates - Continue to review and update the Comp Plan				Ongo	oing A	Action	Step)				
Council approved amendment to comprehensive plan capital improvements element CPA-18-004, 4/17/18, with final adoption following state review on 7/24/18 [UPDATE]	Х	х	х	Х	х	Х	Х	х	Х	Х	х	х
Council adopted an administrative large scale comprehensive plan amendment to the Southwest Activity Center Local Plan removing/revising references to the Development of Regional Impact (DRI) while adding new SWAC designations; established correlating zoning classifications and development standards overlay zone; authorized two new zoning classifications; and the effect of annexation by a contiguous municipality on traffic calculations and road impacts and traffic calculation formulas, 4/17/18	X	X					X	X			×	X

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	Thr	iving (Commu	nities	Ecoi	nomic 8 Vita		ncial			ence nmei	
GOALS	services t	to meet i	needs of d	y, provide itizens, and vironment.	job gr	economi owth, ind financial	ustry ba	lance,			nershij ceptio ices.	
	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
	ACT	ON S	TEPS	ONGOI	NG							
Planning projects/initiatives - Review and implement ongoing planning initiatives to achieve the goals and directives set by Council	X		Х		Х		Х			X		Х
Smart Growth updates - Continue to review and incrementally update the zoning and land development code based on recommendations of the Smart Growth Committee	X		X							X	X	X
Volusia Transit Connector Study - Align and use information from the Florida Department of Transportation study presented to the County Council on September 22, 2016 to develop policies to foster transit-oriented development that are consistent with the comprehensive plan and the sustainability plan.	Х	X			X		X	×	X	X	X	

GOALS	Promote services	health a to mee practice	communate of the stewards on the stewards of t	/, provide f citizens,	Strong job gr	nomic & Vita economi owth, indi financial	lity c health ustry ba	tied to lance,	Fos	Gover der part eliver ex serv	nmen nership cceptior	t os to
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OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
	ACT	ION S	STEPS	ACHIE	VED							
DeLand land exchange - On July 24 Council approved the exchange of four properties between the county and the City of Deland. The old DeLand library, which had been leased by the county for health department offices was conveyed to the county; and the old county jail, a parking lot, and a lot with a metal building were conveyed to the city. The exchange permits each government to better utilize each building. [NEW]					Х			X	X		X	
Purple Heart County - On August 7 Council proclaimed Volusia County a "Purple Heart County," recognizing combat-wounded veterans and providing services to all veterans and their families [NEW]					X			X	X		X	
County Auditor - On September 18 Council decided to reestablish the Internal Auditor function and directed staff to bring back an ordinance that recreates the internal auditor office [NEW]								X			Х	X
2018 INCREMENTA Dynamic Master Plan - Tracking and	L ACH	IEVE	MENT	S FOR (ONGO	DING A	ACTIO	ON ST	ΓEPS	}		
achievement review of Council's goals and objectives				Ong	going	Actio	n Ste	р		I		
Quarterly updates for calendar year 2018 were provided to Council on 4/17/18, 7/24/18, and 10/16/18 [UPDATE]											Х	Х
Capital Project Schedule - Tracking and update of major capital projects	Ongoing Action Step											
Quarterly status update of capital projects for calendar year 2018 were provided to Council on 4/17/18, 7/24/18, and 10/16/18 [UPDATE]					Х		X	X			Х	Х
Thoroughfare road impact for ore dite	ACT	ION :	STEPS	ONGO	ING							
Thoroughfare road impact fee credits - Evaluate and modify county policy for impact fee credits as circumstances warrant					Х				Х		Х	

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	Nomic & Vita economic owth, industrial	lity c health ustry ba	ncial tied to	Fos	Sover ter part eliver ex servi	nmen nership ception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance	Enrich and preserve natural and built resources	Broad range of services for ය well-being of citizens ්	Safe, secure community through prevention, readiness, professional response	Community attracts and	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources S fairly and efficiently	Services and decisions are in financially sustainable	Public/ private partnerships .	ပ High level customer service လ	လ လ	Meet expectation for quality 5.
2018 INCREMENTA	L ACH	IEVE	MENT	S FOR C	ONGC	ING A	CTIC	ON ST	EPS			
Client experience - Continue to develop and deliver an environment, customer service, and programs for enhancing experience of users				Ong	going	Actio	n Ste	p				
On March 3 Council approved selection and award of contract for professional communication systems engineering to replace sound amplification and control center at the Ocean Center												х
Roofs - Refurbish both roofing systems on arena and roof on parking garage				Ong	going	Actio	n Ste	p				
On April 17 Council approved task assignment to A/R/C Associates for roof repairs at the Ocean Center		X			Х							Х
On June 19 Council approved a contract with Quality Roofing for metal roof refurbishment at the Ocean Center and parking garage		X			Х							X
Technology upgrades - Upgrades including new internet service, expanded Ungerboeck programs, and electronic message boards				Ong	going	Actio	n Ste	p				
Technology upgrades - Completed upgrade of internet service	Х		Х		Х					X		Х
Heating/cooling systems - Finish replacement of all HVAC systems in arena, estimated completion April 2018				Ong	going	Actio	n Ste	p				
Replaced all HVAC systems, including addressing new issue identified during replacement process; completed 8/29/18 [UPDATE]	ding ring X X X X X X X X X										X	
Parking garage entrances/doors - Continue to upgrade automated equipment to improve ingress and egress for the garage and continue exterior door replacement to improve security in the parking garage				Ong	going	Actio	n Ste	р				
All exterior doors of parking garage replaced	Х			Х				Χ		Х		Х

OCEAN CENTER

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	nomic & Vita economi owth, indi financial	lity c health ustry ba	tied to lance,	Fos	Gover ter part	ence i nmen nership cception ices.	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen Experience	Enrich and preserve natural and built resources	Broad range of services for well. being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce Natched to varying job	Allocate limited resources fairly လ and efficiently	Services and decisions are infinancially sustainable	Public/ private partnerships	High level customer service	ယ ယ	Meet expectation for quality
2018 INCREMENTA	TAL ACHIEVEMENTS FOR ONGOING ACTION STEPS											
Lighting - Replace lighting throughout Ocean Center with LED lighting to improve light quality	Ongoing Action Step											
On September 4 Council approved contract with TLC Engineering for Architecture for engineering design services for lighting upgrades [UPDATE]												Х
Exterior marque - Replace A1A marque				Ong	joing	Actio	n Ste	p				
On September 18 Council approved a contract with Crunch Construction for the main marquee replacement [UPDATE]					X					X		Х
	ACT	TION:	STEPS	ONGO	ING							
Auxiliary services for guests - Continue to collaborate to promote activities that will increase auxiliary services (restaurants, attractions, hotels)	X	X	X		X				Χ	X	X	X
Improvements to facility and parking garage - Continue with planned improvements to arena, common areas, signage and garage to enhance client experience										Х		
Facilities security - Continue to provide and enhance security processes and equipment for safety/security of physical assets and customers of Ocean Center and parking garage				Х						Х		

GOALS	Promoti services t	e health o meet i			Strong job gr	Nomic & Vita economi owth, indi	lity c health ustry bai	tied to lance,	Fos	Govei ster par	ence i rnmen tnership tional se	nt os to	
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen Experience	Enrich and preserve natural and built resources	Broad range of services for well- ∟ being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly Nand efficiently	Services and decisions are C financially sustainable	Public/ private partnerships	High level customer service	ယ လ	Weet expectation for quality .⇔	
Protect people/animals by enforcing laws - Enforce laws pertaining to animals and delivery of stray animals for humane sheltering and handling	Origonia Action Step												
On September 18 Council approved a contract between county Animal Services Division and the City of Oak Hill for animal control services, including investigation of animal complaints, and pick-up and impoundment of stray dogs and cats [UPDATE]				X				X	X	X	X	Х	
On September 18 Council approved contracts with east side animal shelters (Halifax Humane Society and Southeast Volusia Humane Society) to house animals picked up from the unincorporated areas of Volusia County; contract rates did not increase [UPDATE]				×				X	X	X	X	X	
On September 18 Council approved contract with West Volusia Humane Society to house animals picked up from the unincorporated areas of West Volusia, and designate space for Volusia County Animal Service veterinary clinic staff to provide spay/neuter surgeries at the WVHS site [NEW]				Х				X	X	Х	X	Х	
	AC	ΓΙΟΝ	STEP	S ONGO	ING								
Minimize rabies outbreaks in domestic animals - Vaccinate cats/dogs				Х				Х		Χ	X	Х	
Reduce number of unwanted animals - Spay/neuter cats and dogs				Х				Х		X	X	Х	
Cat spay/neuter programs - Continue to enhance programs				Х			Х	Х	Х	Х	Х	Х	
Promote responsible pet ownership through education - Inform the public via community speaking events				Х	Х						X	Х	

GOALS	Promoti services i	e health to meet i	needs of d	nities y, provide itizens, and vironment.	Strong job gr	Nomic & Vita economi owth, ind financial	lity ic health ustry ba	tied to lance,	Fos	Sover Gover eter part eliver ex serv	nmen nership cception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and L built resources	Broad range of services for well- being of citizens	Safe, secure community through trevention, readiness, professional tresponse	Community attracts and retains is businesses	Develop/ retain workforce matched Note to varying job opportunities	Allocate limited resources fairly and Notes efficiently	Services and decisions are inancially sustainable	Public/ private partnerships .	High level customer service	വ വ	Meet expectation for quality .
	AC	ION :	STEPS	ACHIE	AFD							
Competition hosted - Partnered with the Pan American Games to host the open water portion of the international competition on August 5 [UPDATE]					X				Х			
Daytona Beach Racing and Recreational District Grant - Partnered with the City of Daytona Beach in submitting a request to fund a new "Learn to Swim" program; the program provides an avenue to train and recruit a diverse workforce. Grant was awarded and program began in June. [NEW]								X	Х	х	X	X
	AC	ΓΙΟΝ	STEPS	S ONGO	ING							
Social media and technology - Use social media and update technology to provide better customer service and information			X							Х		Х
Partnerships for employee recruitment - Partner with area schools and universities to engage individuals for future employment						X	X	X	Х		X	
Educate about beach safety and beach ecology - Provide information via community outreach programs and to beachgoers				X			Х			Х	X	Х
Provide a safe beach - Optimize lifeguard staffing during peak periods, through strategic placement of portable towers, dynamically staff with LEO/lifeguard/EMT, and arrange rescue equipment to meet identified response needs				X			Х			Х	X	X

GOALS	Promote services t	e health o meet i	needs of c	nities y, provide itizens, and vironment.	Strong job gr	Nomic & Vita Vita economic rowth, indu	lity c health ustry ba	tied to	Fos	Sover Sover ter part eliver ex servi	nmen nership cception	t s to
OBJECTIVES	Infrastructure/regulatory actions Protect, enhance citizen C Enrich and preserve natural and Broad range of services for well- being of citizens C Safe, secure community through prevention, readiness, Protect, enhance citizen C Safe, secure community through prevention, readiness, Protections					Develop/ retain workforce Natched to varying job Opportunities	Allocate limited resources fairly Name and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships	High level customer service	ယ လ	Meet expectation for quality .
Maintain accreditation - Accredited law enforcement agency since 2006, with subsequent periodic review of policies, procedures and operations in order to maintain accreditation status with the Commission for Florida Professional Standards; to provide the public with a high level of confidence that the services provided meet the stringent criteria required for accreditation	Х		X	Х	Х	Х				X	X	Х
Improve public and vehicle access - Operational adjustments to accommodate additional beach ramp openings approved by Council; increase signage and traffic control safety procedures to facilitate additional and improved public and vehicle access	Х	X	Х		Х		Х	X	X	X		Х

GOALS	Promote services t	e health to meet i	needs of d	nities y, provide bitizens, and vironment.	Strong job gr	nomic & Vita economic owth, indi	lity c health ustry bai	tied to lance,	Fos	Sover ter parteliver ex	nmen nership cception	nt os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural 1 and built resources N	Broad range of services for ເ	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce N matched to varying job N opportunities	Allocate limited resources fairly Nand efficiently	Services and decisions are N financially sustainable	Public/ private partnerships .	High level customer service	လ လ	Meet expectation for quality ら
2017 INCREMENTA	AL ACH	IIEVE	MENI	S FOR C	ONGC	OING A	CHC	ON SI	EPS			
Workforce - Increase efforts to retain and develop a diverse workforce, including retention to reduce turnover and overtime				Ong	going	Actio	n Ste	p				
Conducted an open house at the Branch Jail on February 3 to recruit a diverse workforce			Х			Х	X	X	Х	X	X	Х
Inmate services - Provide food, recreation, and medical services for inmate population	Ongoing Action Step											
On August 21 Council ranked the four companies that provided a proposal in response to a RFP for inmate medical services. Centurion Detention Health Services was ranked no. 1 and contract negotiations are in progress. [UPDATE]	x x x x x x x x x x x x x x x x x x x											x
Facility improvements - Continue to repair, replace, enhance, and secure facilities and capital items in line with the five-year capital plan				Ong	going	Actio	n Ste	p				
Council approved task assignment to Hall & Ogle Architects for architectural and engineering services for replacement of correctional facility chiller, 8/21/18 [UPDATE]	Х	Х		Х			Х	Х			Х	
Upgrade infrastructure for jail - Plan and implement a multi-year upgrade to data, voice, video and security infrastructure for the two correctional facilities and upgrades to better monitor inmates and increase staff safety	Ongoing Action Step											
On September 4 Council approved a contract with TLC Engineering and Architecture to oversee the design, plans preparation, cost estimates, construction bids, and construction management for a multi-phased, multi-year project involving upgrades to the security systems at VCBJ and VCCF [UPDATE]	Х			X			X				X	X

	Economic & Financial Excellence in											
GOALS	Promote	e health		nities y, provide itizens, and	Strong	Nomic & Vita economic owth, indi	lity c health	tied to	Fos	Sover ter part	ence i nmen nership	t s <i>t</i> o
				vironment.		financial	-	-		servi		
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and L	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce Natched to varying job Opportunities	Allocate limited resources fairly Name and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	ക് High level customer service	ယ ယ	Meet expectation for quality .
2017 INCREMENTA	AL ACH	IIEVE	MENT	S FOR C	NGC	ING A	CTIC	ON ST	EPS			
Modernize video visitation, inmate phone, and jail management systems - Plan, select, and implement new systems for the two correctional facilities to meet current requirements for inmate and public services, security, cost efficiencies, and interoperability	Ongoing Action Step											
RFP responses were received and reviewed by the Technical Review Committee; live demonstrations have been scheduled for the short-list of potential solutions (vendors) [UPDATE]	X			X			X				X	X
	AC	ΓΙΟΝ	STEPS	SONGO	ING							
Branch Jail roof replacement - Complete Phase 2 of replacement of roof that is original to 30-year old building and has reached its useful life span	Х	X					X	x			Х	
Mental health services - Continue to enhance response services for inmates with mental health issues	x x x x x											
Substance abuse services - Continue to enhance services and responses for inmates with substance abuse issues	to X X X X X X											
Inmate programs - Provide self- improvement programming including education, work, and faith-based opportunities			Х			X	Х	X	X	X	X	Х

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide bitizens, and vironment.	Strong job gr	nomic & Vita economi owth, indi	lity ic health ustry bai	tied to lance,	Fos	Sover ter part eliver ex servi	nmen nership ception	t s to	
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and	Broad range of services for well-	Safe, secure community through prevention, readiness, b professional response	Community attracts and retains is businesses	Develop/ retain workforce Caracter to varying job Copportunities	Allocate limited resources fairly ιδ and efficiently ω	Services and decisions are infinancially sustainable	Public/ private partnerships	High level customer service	ပ ပ	Meet expectation for quality .2	
2018 INCREMENTA	AL ACH	IEVE	MENT	S FOR C	ONGC	ING A	CTIC	N ST	EPS				
Maintain accreditation - Continue to maintain professional certifications with national accrediting bodies to provide the public with a high level of confidence in the competencies and services provided to citizens	Origonia Action Step												
Recertified as a "Storm Ready" community by the National Oceanic and Atmospheric Administration (NOAA)	Х	Х	Х	Х				X	X	X	X	Х	
Grants for emergency management - Identify, pursue, and use grant funding to achieve and enhance emergency management preparedness and operation, as well as mitigation projects focused on hazard mitigation													
Council approved appropriation of Florida Emergency Management Preparedness Trust Fund award of \$115,806 on June 19; funds will be used for base level emergency management capabilities	Х	Х	X	Х	Х		Х	Х	X	Х	Х	Х	
Council approved Florida Emergency Management Performance Grant (EMPG) agreement on July 24; funds are used for two staff positions at no increase to county budget (\$141,061 federal pass through funds, \$141,061 county in kind match) [UPDATE]	X	X	X	×	X		X	X	X	X	X	Х	
National Flood Insurance Program - Promote safety and optimize resources through floodplain management activities [NEW]													
Council approved 2018 update to the Countywide Integrated Floodplain Management Plan, which is a basis for maximizing county's rating in the National Flood Insurance Program Community Rating System, which provides a discount to flood insurance policy holders, 9/18/18 [NEW]	r onal X X X X X X X X X X										Х		

GOALS	Promote services t	e health to meet i	needs of d	nities y, provide bitizens, and vironment.	Strong job gr	nomic & Vita economic owth, ind	lity ic health ustry ba	tied to lance,	Fos	Sover ter part eliver ex servi	nmen nership cception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen T experience	Enrich and preserve natural and 1 built resources N	Broad range of services for well being of citizens	O Safe, secure community through D prevention, readiness, T D professional response	Community attracts and retains is businesses	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly is and efficiently	Services and decisions are no financially sustainable	Public/ private partnerships .	High level customer service	C C C	Meet expectation for quality .2
Public preparedness - Increase public awareness of general preparedness and severe weather preparedness using social media and mass media, and through community outreach programs and preparedness exercises	X	ION	Х	Х			Х	Х	X	X	X	X
Health care facility reviews - Conduct reviews of local health care facilities for emergency preparedness to facilitate appropriate life-safety response during emergencies			х	Х					Х	Х	Х	Х
Disaster management - Prepare for and manage disasters and facilitate community recovery through a multipronged approach, including: reviews of Continuity of Operations Plans (COOP) and Emergency Support Functions (ESF); coordinating training for ESFs and partners; and support of private sector groups, non-profits, and faith-based organizations into effective disaster recovery teams (VIND, COAD, CERT, VOAD)	х		Х	Х			x	x	×	X	×	
Staff competencies - Encourage staff professional certifications and participation in trainings that will increase their knowledge, skills, and abilities for responding to future emergencies						х	Х	Х	Х		Х	Х
Local Mitigation Strategy Working Group - Continue to coordinate "Volusia Prepares," comprised of local governments, hospitals, nonprofits and civic groups, which recommends projects using FEMA funds	х	Х		Х			Х	Х	X	X	X	X
Comprehensive Emergency Management Plan - Execute the updated plan that was adopted by Council in 2016			Х	Х	Х						Х	Х

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	nomic & Vita economicowth, indi	lity c health ustry bai	tied to	Fos	Sover Sover ter part eliver ex serv	nmen nership cception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural	Broad range of services for well-being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce matched to varying job copportunities	Allocate limited resources fairly လ and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships	High level customer service	Ceadership C	Meet expectation for quality .2
2018 INCREMENTA	L ACH	IEVE	MENT	S FOR C	ONGC	ING A	CTIC	N ST	EPS			
COPCN (Certificate of Public Convenience and Necessity) biannual renewals - Refine the COPCN application prior to renewal of all 11 participating agencies in August 2018	Ongoing Action Step											
COPCN application refined and used for all agencies submitting COPCN renewals, which were approved by Council on 8/7/18 [UPDATE]				Х	Х	X	х					
	AC1	TION:	STEPS	ONGO	ING							
Internal medical inventory program - Refine the medical supply/medication inventory supply program used by three divisions within the Public Protection Department	X		X	Х			X	Х	Х	Х	Х	Х
Infection control program - Institute an infection control program for Public Protection Department	Х		Х	Х		Х				X		Х
Emergency medical technician and paramedic training - County engages in partnerships to ensure trained and competent emergency medical service providers	n X X X											
Quality assurance - Review emergency medical processes and protocols for quality assurance and continuous improvement												Х

GOALS	Promote services t	e health o meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	nomic & Vita economi owth, ind financial	lity ic health ustry ba	tied to lance,	Fos	Sover ter part eliver ex servi	nmen nership cception	t s to	
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural 1 and built resources	Broad range of services for well-being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and Control	Develop/ retain workforce matched to varying job	Allocate limited resources ic fairly and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships .1	High level customer service	ယ လ	Meet expectation for quality .5	
2018 INCREMENTA	AL ACH	IEVE	MENT	S FOR C	ONGC	ING A	ACTIO	DN ST	EPS				
Intergovernmental cooperation - Work with all municipalities to consolidate functions, training, and equipment; maintain/pursue automatic aid agreements where mutually beneficial services are available	Ongoing Action Step												
On May 1 Council approved a mutual aid agreement with the National Aeronautics and Space Administration John F. Kennedy Space Center for fire and rescue services	Х			х	Х	X	Х	Х					
Council approved an interlocal agreement with the City of Lake Helen for fire and emergency medical services, 9/18/18 [UPDATE]							Х		Х	X	Х	х	
Council approved extension of interlocal agreements with the City of Daytona Beach Shores and the City of South Daytona for fire suppression services to enclaves and adjacent unincorporated county areas, 9/18/18 [UPDATE]							Х		Х	X	X	Х	
Facility renovations - Renovate Fire Station 36 in Osteen				Ong	going	Actio	n Ste	p					
Council awarded contract to Paul Culver Construction for additions/alterations to fire station 36 that will meet industry standard fire station facility requirements, 6/5/18	Х			Х			Х						
	AC	ION	STEPS	SONGO	ING								
Community outreach - Educate public about fire safety and wildland mitigation through fire station open houses, public speaking, fire training center, and other community events			Х	Х					Х	Х	Х	Х	
Response/risk assessment - Overall evaluation of station infrastructure for possible relocation based on future needs/reallocation of apparatus determined by risk assessment; employ dynamic staffing model that better reflects actual community needs and risks	X			X			X			×	Х	X	

GOALS	Promote services t	e health to meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	Nomic & Vita economi owth, indi financial	lity c health ustry ba	tied to lance,	Fos	Sover Sover ter part teliver ex serv	nmen nership cception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen baperience	Enrich and preserve natural and L	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce Northed to varying job Opportunities	Allocate limited resources fairly or and efficiently	Services and decisions are infinancially sustainable	Dublic/ private partnerships	പ്ര High level customer service	ယ ယ	Meet expectation for quality
	ACT	ΓΙΟΝ	STEPS	SONGO	ING							
Community paramedicine - Continue to examine existing programs in other markets, as well as other available programs and opportunities	Х			Х			X					Х
Prescribed burns wildfire prevention- Continue to conduct prescribed burns as weather permits, as well as mechanical mitigation in interface areas of concern	Х	Х	X	x					Χ		X	X
Workforce development - Facilitate skills development of current staff for promotional opportunities; educate staff about ethics, workplace diversity and harassment awareness; increase volunteers						Х		Х		X		
Training and partnerships - Promote and provide continual training to provide rapid response/mitigation of incidents requiring HazMat or wildland fire response, including interagency trainings for skill competency and interagency relations/coordination				X					X	X	X	
Facility upgrades - Continue upgrading fire stations and support facilities as needed	Х			Х			Х					

GOALS	Promote services	health a to mee practice		y, provide f citizens,	Strong job gr	omic ar Vita economi owth, indi financial	lity c health ustry ba	tied to lance,	Fos	Gover ter part	ence i nmen nership cception ices.	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance	Enrich and preserve natural and built resources	В	Safe, secure community through prevention, readiness, professional response	Community attracts and creains businesses	Develop/ retain workforce N matched to varying job N opportunities	Allocate limited resources in fairly and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships	Uigh level customer service ි.	ယ ယ	Meet expectation for quality .☆
	ACT	ION S	STEPS	ACHIE	VED							
Smyrna Dunes Park boardwalk (New Smyrna Beach) - On May 25 the County Council celebrated completion of the boardwalk renovation project (Phase 2 upgrade), with an 8-foot wide boardwalk providing ADA-accessibility to the inlet beaches, ocean beach, scenic overlooks, and riverside fishing, and benches and shade structures	Х		Х							Х		Х
Smyrna Dunes Park invasive plant eradication - Council approved acceptance of grant from Florida Coastal Management Program for eradication of 34 acres of Brazilian pepper from park using house staff, contractor, and community volunteers, 6/19/18	X						X		X			X
Smyrna Dunes Park invasive plant eradication - Volunteers and county staff held a pepper eradication event at Smyrna Dunes Park, 9/29/18 [UPDATE]	X						X		Х			Х
Artificial reef program - On June 23 the Coastal Division and partners sank two steel vessels, the Lady Philomena and Tug Everglades, at site 12 adding to the county's artificial reef inventory; over 70 private vessels attended the event	X						Х		Х			Х
Artificial reef program - The Coastal Division coordinated four reef deployments before rocky swell from Hurricane Florence made our shoreline. In total, 1,975 tons of recycled culverts, jersey barriers, and concrete telephone poles were placed on the ocean floor to renourish the county's artificial reef program. Additional deployments will occur in September and October as weather permits. [UPDATE]	X						X		X			X
Off-beach parking Hiles Boulevard (New Smyrna Beach) - In September the County Council celebrated the completion of upgrades of additional handicapped spaces, restrooms, showers, bike racks, perimeter landscaping and stormwater improvements at the lot [UPDATE]	X	X	Х				X	X		X		X

GOALS	Promote services	health a to mee practice	communate of the stewards of t	/, provide f citizens,	Strong job gr	omic ar Vita economi owth, inde	lity c health ustry ba	tied to lance,	Fos	Sover ter part eliver ex serve	nmen nership ception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and Ubuilt resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains ic businesses	Develop/ retain workforce Natched to varying job Nopportunities	Allocate limited resources fairly δ and efficiently δ	Services and decisions are Nationally sustainable Nationally Sustainable	Public/ private partnerships	ယ High level customer service ်	ယ ယ	Meet expectation for quality .
2018 INCREMENTA	L ACH	IEVE	MENT:	S FOR (ONGO	DING A	ACTIO	ON ST	EPS			
Off-beach parking 1255 Ocean Shore Boulevard - Complete lot with 44 angle parking spaces, shower, ADA beach access ramp, seawall repair, and landscaping, in Ormond-by-the-Sea				Onç	going	Actio	n Ste	p				
Council approved contract with P & S Paving for off-beach parking lot, 3/6/18	X X X X X X X X X X											X
Council approved task assignment for construction administration of project by Bellomo-Herbert, 6/5/18	x x x x x x x										Х	
27th Avenue beach vehicular access ramp (New Smyrna Beach) - Repair ramp that suffered significant erosion	Ongoing Action Step											
On February 20 Council approved a task assignment for design, permitting, and construction management for permanent repair of the vehicular ramp. Before the beginning of turtle nesting season, a temporary fix was performed for more consistent ramp access for patrons until the permanent repairs, which are scheduled for winter of 2018-19, can be completed.					X	×	X	X	X		X	
Beach approach, parking, and seawall repairs - Continue repairs to rebuild and upgrade county's public beach approaches, including area parking and seawall				Onç	going	Actio	n Ste	р				
Council approved task assignment for design and permitting of repairs to Plaza Boulevard beach approach, 4/3/18					Х	Х	X	X	Х		X	
Council approved contract for seawall and parking area repairs at Bethune Beach Park, 4/3/18; contractor is to start construction in July.					Х	Х	X	X	Х		Х	
Council approved task assignment for surveying, geotechnical investigation, and design/permitting of improvements to Boylston Avenue vehicular beach ramp and replacement of existing restroom, 6/19/18					Х	Х	Х	Х	Х		Х	

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GOALS	Promote services	health a to mee	communication of the communica	/, provide f citizens,	Strong job gr	omic ar Vita economi owth, inde financial	lity c health ustry bai	tied to	Fos	Sover Gover ter part eliver ex serv	nmen nership cceptior	t os to
	4.4	4.0	4.0	4.4	0.4	0.0	0.0	2.4	0.4	2.0	2.2	0.4
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- රා being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce Natched to varying job Noportunities	Allocate limited resources fairly No and efficiently	Services and decisions are N financially sustainable	Sublic/ private partnerships	High level customer service	ပ ပ	ე Meet expectation for quality .
2018 INCREMENTA	L ACH	IEVE	MENT	S FOR (ONGC	DING A	ACTIO	ON ST	TEPS			
Off-beach parking 650 S. Atlantic Avenue - Build/complete lot with 124 total spaces, including 6 handicapped spaces; Beach and Coastal North County Operations Facility; landscaping, sidewalks, improved drainage and curbing, in Ormond Beach	Ongoing Action Step											
Council approved construction contract with Saboungi Construction for off-beach parking lot, sidewalks, signalized crosswalk, and coastal/beach safety operations building and storage yard, 5/1/18; construction began 6/25/18												X
	ACT	ION	STEPS	ONGO	ING							
Dune walkways - Continue renovation and repairs to upgrade and rebuild county's public beach access dune walkways	Х	X	х		Х	Х	х	х		х		x
Beach tolls - Monitor collections and adjust beach tolls as necessary	Х		Х					Х		Х	Х	Х
Off-beach parking 726 N. Atlantic Avenue - Complete lot with 70 parking spaces, ADA beach access ramp, showers, bike racks, 15' wide concrete beachfront boardwalk, landscaping in Daytona Beach	X X X X X X X X X X										Х	
Off-beach parking Daytona Beach Shores - Resolution of placement of two parking lots before engineering, design, and construction										X		
Off-beach parking - Continue expansion of coastal off-beach parking as needed	Х	X	Х				Х	Х		Х		Х

GOALS	Promote services	e health a s to mee practice	communication of the communica	/, provide f citizens,	Strong job gr	Nomic & Vita economi owth, inde financial	lity c health ustry ba	tied to	Fos	Sover Gover ter part eliver ex serv	nmen nership cception	t
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, b professional response	Community attracts and retains is businesses	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly လ and efficiently	Services and decisions are no financially sustainable	Public/ private partnerships .	High level customer service	ယ ယ	Meet expectation for quality .5
	ACTION STEPS ACHIEVED											
LPGA Boulevard - Completed 4-laning LPGA Boulevard from Derbyshire Road and Jimmy Ann Drive, including utility improvements for Daytona Beach and Holly Hill [UPDATE]	Х							Х				
East Central Regional Rail Trail segment 4B - Council held ribbon cutting for trail segment from Gobbler's Lodge Road to Maytown Spur Road in Osteen on September 21 [UPDATE]			X	Х		Х	Х	Х				
East Central Regional Rail Trail segment 5 - Council held ribbon cutting for trail section from Brevard County line to Cow Creek in Edgewater on September 21 [UPDATE]	x x x									Х	X	Х
2018 INCREMENTA	L ACH	IEVE	MENT	S FOR (ONGO	ING A	ACTIO	ON ST	TEPS			
Spring-to-Spring Trail - Continue construction of trail segments until completion of the county trail				Ong	going	Actio	n Ste	р				
On March 20 Council approved contract for surveying and environmental services for Segment 3B, from the north end of Don Smith Boulevard to Dirksen Drive in the City of DeBary			Х				X			Х	Х	Х
On May 1 Council approved grant agreement with the Florida Department of Transportation for construction of Phase 3A segment of the Spring-to-Spring Trail from Detroit Terrace south of Blue Springs State Park to Donald E. Smith Boulevard in the City of DeBary, using state funds under the Shared Use Nonmotorized Trail (SUN Trail) program [UPDATE]			×				X			Х	X	Х
On June 5 Council approved construction contract award to P&S Paving for Phase 3A segment of the Spring-to-Spring Trail [UPDATE]			Х				X			Х	Х	Х

GOALS	Promote services	health a to mee practice	Communication of the safety of	/, provide f citizens,	Strong job gr	nomic & Vita economi owth, ind financial	lity c health ustry ba	tied to lance,	Fos	Sover ter part	ence i nmen nership ception ices.	t s to	
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through trevention, readiness, trevention, response	Community attracts and retains of businesses	Develop/retain workforce matched io to varying job opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	വ വ	Meet expectation for quality .	
2018 INCREMENTA		IEVE			ONGO		ACTIO	ON ST	EPS				
East Central Regional Rail Trail segment 4A - Complete trail segment from Guise Road to Gobbler's Lodge Road in Osteen; 12' wide multiuse trail with pedestrian bridges over water features	Ongoing Action Step												
Council approved grant agreement with the Florida Department of Transportation using funds under the Shared Use Non- motorized Trail (SUN Trail) program for design, build, and construction engineering and inspection of Phase 4A segment of the East Coast Florida Regional Rail Trail from Guise to Gobbler's Lodge Roads, 5/15/18	x x x x										X	Х	
Shell Harbor Park - Develop the park, which will provide the first water access to Lake George and include a 2-lane boat ramp, 33 vehicles with trailer parking spaces, two ADA parking spaces, and a restroom [NEW]				Ong	going	Actio	n Ste	p					
On May 15 Council approved a construction contract with Construct Co. [NEW]		X	X		Х		X			X	X	X	
Roberta Drive Park fishing dock - Replace the deck, stringers, and pilings				On	going	Actio	n Ste	p					
On August 7 Council approved contract with Brance Diversified for reconstruction of dock that was damaged during the 2017 hurricane season [UPDATE]										Х			
Hope Place library - Oversee and coordinate renovation/construction of the library facility/space at Hope Place	e Ongoing Action Step												
Approval of contract with Saboungi Construction for construction management/general contracting services, 3/6/18			Х				X		Х				

GOALS	Promote services	health a to mee practice	communication of the communica	/, provide f citizens,	Strong job gr	omic & Vita economi owth, indi	lity c health ustry ba	tied to lance,	Fos	Sover ter part eliver ex serv	nmen nership ceptior	t os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen Experience	Enrich and preserve natural and L built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, brofessional response	Community attracts and retains businesses	Develop/ retain workforce matched Notes to varying job opportunities	Allocate limited resources fairly No and efficiently	Services and decisions are charactering sustainable b	Public/ private partnerships	High level customer service	ယ ယ	ა Meet expectation for quality გ
2018 INCREMENTA Doyle Road (Deltona) - Add paved road shoulders, resurface existing pavement, and make sidewalk improvements from Lush Lane to Courtland Boulevard [NEW]	L ACH	<u>IEVE</u>	VIENT			Actio			EPS			
On May 1 Council approved grant agreement with the Florida Department of Transportation using federal funds from the Local Agency Program (LAP) for road improvements [NEW]	d X											Х
On September 18 Council approved two contracts for project: construction contract with ThadCon and construction engineering and inspection services contract with Tierra [NEW]	0											Х
West Park Avenue (Edgewater) - Complete 2-lane to 3-lane widening of West Park Avenue from Old Mission Road to Massey Ranch Road in Edgewater; includes adding 5' paved shoulders and stormwater management				Onç	going	Actio	n Ste	ep				
Council approved request to State of Florida for easement over state lands for project, 2/20/18	Х											Х
Council approved mitigation agreements with Cow Creek Ranch and authorization for Lake Swamp agreement for functional loss of wetland impact to project, 3/20/18	Х											Х
Council approved a joint project agreement with the City of Edgewater and a separate right of discharge agreement and drainage and maintenance easement with Massey Family Enterprises for the West Park Avenue road widening project, 6/5/18 [UPDATE]	ent X X										X	
Williamson Boulevard (Daytona Beach) - 4-lane Williamson Boulevard from LPGA Boulevard to Strickland Range Road												

PUBLIC WORKS

GOALS	Promote services	e health a s to mee practice envir	communand safety and safety t needs or stewards conment.	/, provide f citizens,	Strong job gr	nomic & Vita economi owth, indu	lity c health ustry ba soundn	tied to lance,	Fos	Sover Gover ter part eliver ex serv	nmen nership ception ices.	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	ပိ	Develop/ retain workforce Natched to varying job Noportunities	Allocate limited resources fairly in and efficiently	Services and decisions are Nationally sustainable	ပို့ Public/ private partnerships	High level customer service	ပ ပ	Weet expectation for quality .⇔
2018 INCREMENTA	L ACH	IEVE	MENT:	S FOR C	ONGC	DING A	ACTIO	ON ST	TEPS			
Approval of infrastructure project agreements with Florida Departments of Economic Opportunity and Transportation; uses grant funding from the Florida Job Growth Grant Fund, 3/6/18	Х						X					X
	ACT	ION :	STEPS	ONGO	ING							
Howland Boulevard (Deltona) - Complete 2-lane to 4-lane widening of Howland Boulevard from Providence to Elkcam Boulevard	Х											Х
Orange Camp Road (DeLand) - Complete 2-lane to 4-lane widening from Martin Luther King Boulevard to I-4	Х											Х
Tenth Street (New Smyrna Beach & Edgewater) - Complete Tenth Street widening from 2-lanes to 4-lanes from Myrtle Avenue to U.S. 1, including major box culverts under Florida East Coast railroad and railroad crossing signalization	Х											X
Mike Eader Turnbull Bay Road Bridge (New Smyrna Beach) - Complete replacement of failing 2-lane bridge with 2-lane bridge with shoulders	Х											X
Tom Staed Veterans Memorial Bridge (Daytona Beach) - Replace existing bascule bridge with 2-lane concrete arch bridge with 8' sidewalks and fishing pier	Х											Х

PUBLIC WORKS - Updated 10/16/18

GOALS	Promote services	health a to mee practice	communication of the state of the stewards on the state of the stewards on the state of the stat	v, provide citizens,	Strong job gr	nomic & Vita economi owth, inde financial	lity c health ustry ba	tied to	Fos	Sover Sover ter part eliver ex servi	nmen nership cception	t s to
OBJECTIVES	Infrastructure/regulatory actions L protect, enhance citizen L experience	Enrich and preserve natural and L built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce matched to varying job copportunities	Allocate limited resources fairly is and efficiently	Services and decisions are National Services and Services and Geometrian Services National Services National Services National Na	Public/ private partnerships	High level customer service	Leadership ©	Meet expectation for quality 5.
	ACT	ION S	STEPS	ACHIE	VED							
Mosquito Lagoon water quality - On April 3 Council received a progress report on the Reasonable Assurance Plan (RAP) for the lagoon that identified project alternatives to support water quality targets and reduce pollutant loading on the lagoon. Project alternatives are included in the Capital Improvement Program. 2018 INCREMENTA	X X AL ACHIEVEMENTS FOR ONGOING ACTION STEPS											
Roadways and drainage - Continue	LACII		VICIOI	J I OIL C	NOC		NO TIC		LI			
work to maintain critical roadway and drainage infrastructure				Ong	going	Actio	n Ste	р				
On February 6 Council approved a cooperative cost share agreement with the Florida Department of Environmental Protection (FDEP) to cover 50% of costs to construct two stormwater treatment boxes along Dirksen Drive near Gemini Springs (grant not to exceed \$190,950). The St. Johns River Water Management District (SJRWMD) provided county \$190,000 grant for construction costs in December 2017; county will provide matching funds of approximately \$50,000 for engineering, balance of construction and grant-related services. Construction began in June. Both baffle boxes have been installed and contractor is working to complete installation of associated drainage inlets and pipes; final completion anticipated by October 2018.	X	X	X	X			X					
ADA sidewalk renovations - Continue work to complete renovating sidewalks for ADA compliance				Onç	going	Actio	n Ste	ep				
On June 19 Council approved a contract with Sanderson Concrete Construction for installation of ADA-compliant sidewalks along Amelia Avenue from Plymouth Avenue to Kentucky Avenue in DeLand. Construction is ongoing with expected completion in October 2018.	Х	Х	Х	Х			Х					

PUBLIC WORKS

GOALS	Promote services	health a to mee practice	and safety t needs of stewards onment.	/, provide f citizens,	Strong job gro	vita Vita economi owth, indu financial	lity c health ustry ba	tied to lance,	Fos	xcelle Gover ter parti liver ex servi	nmen nership ception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
2018 INCREMENTA	AL ACHIEVEMENTS FOR ONGOING ACTION STEPS											
Thornby Park Water Quality Improvement Project - Initiative to treat stormwater entering into Lake Monroe; recommended in final report of the St. Johns River Stormwater Outfall Assessment of May 2017 [NEW]				Ong	going	Actio	n Ste	р				
Council approved task assignment with Pegasus Engineering for design, permitting, construction plans and preparation of grant application for project, which includes installation of nutrient-separating baffle box and upflow filter adjacent to/in Thornby Park, 8/21/18 [NEW]	X	X										
	ACT	ION :	STEPS	ONGO	ING							
Bridges - Continue work to maintain critical bridge infrastructure	Х	Х	Х	Х			Х					
Road transfers - Pursue additional local road transfers to cities when opportunities arise												
Public Works Service Center - Construct a facility for Road and Bridge, Traffic Engineering, Mosquito Control, and related county services from a centrally located property	Х			Х			Х					

GOALS	Promote services	health a s to mee practice	communication of the safety of	/, provide f citizens,	Strong job gr	nomic & Vita economi owth, ind financial	lity c health ustry ba	tied to lance,	Fos	Sover ter part eliver ex serv	nmen nership cception	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen	Enrich and preserve natural and L built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce C matched to varying job C opportunities	Allocate limited resources fairly N and efficiently	Services and decisions are N inancially sustainable	ව Public/ private partnerships	High level customer service	ယ ယ	Meet expectation for quality .5
Traffic signal Orange City - Upgrade to 4-pole signal at Graves Avenue and Kentucky Avenue completed with signal turned on and fully operational on 6/11/18	X	X	STEPS	ACHIE	VED		Х	Х	Х			
Traffic signal Daytona Beach - Council approved agreement of \$158,141 with Florida Department of Transportation using federal grant funds for replacement of mast arm signal at Catalina Drive and Midway Avenue (adjacent to airport), 5/15/18; agreement amended to reflect change in project schedule/funding dates to fiscal year 2018-19, approved by Council on 8/7/18 [UPDATE]	X	X					Х	X	х			
Pedestrian crosswalks and warning signs - Joint project agreement with City of New Smyrna Beach for push-button activated leading edge LED pedestrian warning signs along A1A/South Atlantic Avenue at crossings of 9th, 12th, 15th, 18th, and 21st Avenues approved on 8/7/18; signs installed and operational on 9/14/18 [NEW]	x			Х			X	X	х			
Pedestrian crosswalks and warning signs - Joint project agreement with City of Deltona to install leading edge LED bicycle-pedestrian warning signs along Providence Boulevard at mid-block Riverto-Sea Loop trail crossing approved on 8/7/18; signs installed and operational 9/21/18 [NEW]	Х			X			X	X	Х			
Transportation/road studies - Continue participation in International Speedway Boulevard studies and steering groups, including ISB Coalition, in addition to studies by county and other partners	AL ACHIEVEMENTS FOR ONGOING ACTION STEPS Ongoing Action Step											

PUBLIC WORKS

GOALS	Promote services	e health a s to mee practice	commuland safety and safety t needs of stewards onment.	/, provide f citizens,	Strong job gre	Nomic & Vita economicowth, industrial	lity c health ustry ba	tied to	Fos	Sover Gover ter part teliver ex serv	nmen nership ceptior	n t os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and Long built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, brofessional response	Community attracts and retains is businesses	Develop/ retain workforce matched is to varying job opportunities	Allocate limited resources fairly Name and efficiently	Services and decisions are no financially sustainable	Public/ private partnerships	വ High level customer service	ယ လ	Meet expectation for quality .
Council approved contract task assignment to Vanasse Hangen Brustlin for LPGA Boulevard sub-area transportation study (US 92, SR5A/Nova Road, SR40/Granada Boulevard, and future Tournament extension/LGPA Boulevard); coordinated with City of Daytona Beach, and the cities of Holly Hill and Ormond Beach on 8/7/18; kick-off meeting with stakeholders held on 9/21/18 [NEW]	x				X	OING A	ACTIC	ON ST	X	X		
	ACT	ION:	STEPS	ONGO	ING							
Traffic signal DeLand - Upgrade to 4- pole signal at Plymouth Avenue and Stone Street	Х	Х					X	Х	Х			
Traffic signal Daytona Beach - Convert to mast arm signal at Mason Avenue and Jimmy Ann Drive	Х	Х					X	X	X			
Traffic signals - Continue updating, rebuilding, and installing new signals in cities and county to reduce maintenance and repair costs	Х	Х					X	X	X			

GOALS	Promote services	health a s to mee practice	commuland safety t needs of stewards onment.	/, provide f citizens,	Strong job gr	nomic & Vita economic owth, indi	lity c health ustry ba	tied to lance,	Fos	Sover Sover ter part eliver ex serve	nmen nership ception	t os to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and L built resources	Broad range of services for well- being of citizens ເປ	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce is matched to varying job is opportunities	Allocate limited resources fairly io and efficiently	Services and decisions are N financially sustainable	Public/ private partnerships	High level customer service	ය ධ	Meet expectation for quality .5
2018 INCREMENTA Halifax Plantation water treatment facility - Rehabilitate and continue	L ACH	IEVE	WENT			Action			EPS			
technology improvements at county's Halifax wastewater treatment plant Council approved contract with SGS Contracting Services for wastewater	X											Х
treatment plant rehabilitation, 4/3/18 Southwest Regional Advanced Wastewater Treatment Facility (DeBary) - Complete performance testing to achieve full facility operation	Ongoing Action Step											
On April 25 the Volusia County Council, the St. Johns River Water Management District and the Florida Department of Environmental Protection held a ribbon cutting for the facility.	Х		Х									Х
In August the Florida Rural Water Association (FRWA) recognized Volusia County Water Resources and Utilities as the "Medium Wastewater System of the Year" for its advanced wastewater treatment and expansion project at the water reclamation facility [UPDATE]			Х								X	X
Blue Springs water supply - Work in partnership with west Volusia cities, SJRWMD, and FDEP in the development of a new drinking water supply source outside of the spring shed												
Deep Creek aquifer performance test wells - Construction of wells/aquifer performance testing to identify the ground water quality and sustainable ground water yield												
On April 17 the County Council approved a joint project agreement with the cities of Deland and Orange City for cost share funding of aquifer performance testing for development of a new water source outside for the Blue Spring basin outside of the Deep Creek Preserve	X	X			X		X	X			X	

GOALS	Promote services	e health a s to mee practice	Communication of the stewards on the stewards of the stewards on the stewards of the stewards	/, provide f citizens,	Strong job gr	nomic & Vita economi owth, indi	lity c health ustry ba	tied to lance,	Fos	Sover ter part eliver ex serv	nmen nership cceptior	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cexperience	Enrich and preserve natural and L built resources	Broad range of services for well- ය being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly is and efficiently	Services and decisions are Nationally sustainable	Public/ private partnerships .	High level customer service	Leadership C	Meet expectation for quality .2
2018 INCREMENTA	L ACH	L ACHIEVEMENTS FOR ONGOING ACTION STEPS										
On May 15 the County Council approved an agreement with the St. Johns River Water Management District for a feasibility study to assess the potential to develop a wetland recharge area for treating stormwater pollutants while increasing spring flow benefitting the Blue Spring basin	Х	X			X		Х	Х			Х	
Normandy Boulevard reclaimed water main extension - Construct extension to commercial development proposed within the I-4 activity center east of I-4				On	going	Actio	n Ste _l	p				
Construction of reclaimed water main is substantially complete	Х	Х			Х		Х	Х			X	Х
Rural communities water systems - Evaluate efficiency and cost effectiveness of consecutive water systems serving small rural communities				On	going	Actio	n Ste _l	p				
Council approved task assignment to Mead & Hunt for Oak Hill sewer collection and transmission facility plan, which plans for future additional wastewater collection and transmission systems within the city, 8/21/18 [UPDATE]		X					X	X			X	
Utility infrastructure - Continue ongoing maintenance of public infrastructure	Х		Х					Х				Х
Council approved a contract with Black Sands Development Group for replacement of the 3" water main with an 8" diameter water main along Marion Street from Colby Lane to Kicklighter Avenue in Cassadaga; the new main will provide fire protection and improve overall water quality, 9/18/18 [UPDATE]	Х		х					×				Х

GOALS	Promote services	health a to mee practice	communication of the communica	v, provide f citizens,	Strong job gr	nomic & Vita economi owth, indu	lity c health ustry ba	tied to lance,	Fos	Gover	ence i nmen nership cception ices.	t s to
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen cxperience	Enrich and preserve natural and L built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses L	Develop/ retain workforce C matched to varying job	Allocate limited resources fairly No and efficiently	Services and decisions are in financially sustainable in the interview in	Public/ private partnerships	High level customer service	ယ လ	Meet expectation for quality .5
T	ACT	ION	STEPS	ONGO	ING							
Technology - Continue to enhance technology for monitoring of all water, wastewater, and reclaimed systems, ensuring compliance with current and future regulatory standards	X	X	X		Х		X	X				X
Chlorine systems upgrades - Water treatment plant upgrades for safer environment and reduced chemical usage	X											Х
Water meters - Continue replacement of meters that are over 10 years old or use more than 1 million gallons of water a year to maximize meter efficiency and accuracy	X	Х						Х			X	Х
Deltona water treatment facility - Rehabilitate and continue technology improvements at county's Del North water treatment plant	X											x
Water conservation through technology - Use advanced meter infrastructure technology to conserve water usage	X						X					X
Extend reclaimed water infrastructure - Continue to extend system infrastructure through cooperative funding arrangements to accommodate expected future development and offset demand for potable water use	×	X			X		X	X			X	Х
Indian River Lagoon Estuary - Work in cooperation with southeast Volusia cities, SJRWMD, and FDEP to advance water quality improvement projects benefiting the estuary	Х	Х			Х		Х	Х			Х	

GOALS	Promote services to	e health o meet i	needs of d	nities y, provide bitizens, and vironment.	Strong job gr	nomic & Vital economic with, individual financial	& Fina lity ic health ustry ba	ncial tied to	Foster	Excell Gove	ence rnmer	n t o deliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
2018 INCREMENT	AL AC	HIEV	EMEN	TS FOR	ONG	OING	ACTI	ON S	TEP	S		
Grant funding for programs - Seek and obtain funding for security, safety, crime prevention, and victim programs				Or	ngoin	g Actio	on Ste	p				
Obtained funding in January-March 2018 from/for: ● High Intensity Drug Trafficking Area (HIDTA) program grant funds will reimburse county for operating and overtime of local task force members (\$272,856) ● Victims of Crime Act (VOCA) funding for victim advocate services (\$122,736) ● Florida Department of Transportation Motorcycle Safety Grant for salary costs of deputies assigned to high visibility zero tolerance enforcement operations (\$30,000)			Х	Х			Х	X				
Obtained funding in April-June 2018 from/for: • State E911 Grant for total system hardware replacement and continuity of services for the Public Safety Answering Point (PSAP) 911 telephone equipment (\$759,709) • Florida Department of Juvenile Justice grant for VCSO management and tracking of youth court-ordered on GPS/electronic monitoring (over \$56,000)			Х	X			Х	X				
Obtained funding/approval in July-September 2018 from/for: • Florida Department of Education for "Coach Aaron Feis Guardian Program" in schools (\$325,000) • Additional High Intensity Drug Trafficking Area (HIDTA) program grant funds will reimburse county for operating and overtime of local task force members (\$10,000) • Edward Byrne Memorial Justice Assistance Grant towards countywide electronic monitoring program (\$49,612) • Florida Department of Health HEROS program grant for emergency opioid antagonists (\$11,700) [UPDATE]			X	X			×	×				
Engage the community - Engage citizens for improved relations, aimed at increasing crime prevention and crime solving activities				Or	ngoin	g Actio	on Ste	ep				

GOALS	Promote services t	e health o meet i	needs of d	nities by, provide citizens, and evironment.	Strong job gr	nomic & Vita economicowth, indi	l lity ic health ustry ba	tied to lance,	Foster	Excell Gover partner	rnmer rships to	nt o deliver
OBJECTIVES 2018 INCREMENT	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and 1 built resources 5	Broad range of services for well- 1 being of citizens	Safe, secure community through The prevention, readiness, professional Fresponse	Community attracts and retains C businesses L	Develop/ retain workforce matched is to varying job opportunities is	Allocate limited resources fairly and control of the control of th	Services and decisions are N financially sustainable A	Public/ private partnerships .	ය High level customer service ර	C. C	Meet expectation for quality & &
Participated in community events, including MeStrong; Daytona Half Marathon; three LEO job fairs with Daytona State College and the University of Central Florida; two "Honor the Guard Night" at Chick-Fil-A on February 1 in Orange City/Deltona and on March 21 in DeLand; Law Enforcement Torch Run in DeLand to benefit the Special Olympics on March 31 [January-March]									Х		X	X
Donated 25 desktop computers and 22 laptop computers to Campbell Middle School; surplus equipment is outdated/unusable by department, January 2018				Х						X	X	
Donated one automobile to University High School to be used as a training scenario vehicle for driving instruction, 2/20/18				Х						X	X	
Donated \$177,000 in forfeiture funds to community programs that address drug treatment, education, or prevention; crime prevention; safe neighborhoods; or school resource officer program, including Florida Sheriff's Youth Ranch, Stewart-Marchman-Act, Boys & Girls Club, West Volusia PAL, Volusia Sheriff's Youth Foundation, and other local charitable and community organizations, approved 3/6/18									X		X	Х
Created and introduced a mascot for the SO, held a contest among school children for naming rights; Pathways Elementary school in Ormond Beach entered the winning mascot name, "Justice." Justice was introduced to the community through an event at the school on May 7				Х						Х	Х	Х

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GOALS	Promote	e health		nities by, provide citizens, and	Strong	Vita economic owth, ind	l lity ic health	tied to	Foster	Gover Gover partner	rnmer rships to	n t o deliver
				vironment.		owth, ind financial			ех	oepiion	ai sei VI	
	1.1 g	1.2	1.3	1.4 _ r e	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
2018 INCREMENT	AL AC	HIEV	EMEN	TS FOR	ONG	OING	ACT	ON S	TEP	S		
Engaged community in crime prevention, including United Health Care listening session in Daytona Beach on April 4; HOA Neighborhood Watch meeting on April 17 in Ormond Beach; Poverty simulation with Volusia County School Board on June 12-13									X		X	Х
VCSO Training Section held Citizens Academy beginning May 1; assisted in monthly Teen Driving courses; Recruiting Team participated in job fairs/events to attract candidates for employment; SO deputies provided multiple demonstrations to expose citizens/ students to various functions within Sheriff's Office; presented bicycle safety program in Daytona Beach Shores in April, WADE drowning education program, and Stranger Danger at Deltona Alliance Church in May [April-June]									X		X	Х
Engaged community in crime prevention, including Community Safety Day in DeLeon Springs; safety presentation at Glenwood Presbyterian Church; residential security survey in Deltona; internet safety presentation at JR Academy, DeLand; realtor safety presentation, Orange City; workplace safety presentation at Rue and Ziffra, Port Orange; Lowe's Safety Day, Port Orange [July-September] (UPDATE)									X		×	Х
Held a "Coffee with a Cop" listening session in DeLand, 8/20/18 (UPDATE)			_						Х		Х	Х
Organized, led, and/or participated in events honoring law enforcement role/profession, including Inaugural Shoot with a LEO-PRO AM Tournament on April 7; Blue Mass at Our Lady of Hope Catholic Church in Port Orange on April 29; National Police Week, May 13-19 and Volusia County's Law Enforcement Memorial program on May 18									X		X	X

GOALS	Promote services to	e health o meet i	needs of d	nities y, provide citizens, and vironment.	Strong job gr	nomic & Vita economic owth, ind	l ity ic health ustry ba	tied to	Foster	Excell Gover	rnmer rships to	n t o deliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and 1 built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, b professional response	Community attracts and retains C businesses L	Develop/ retain workforce matched to varying job copportunities	Allocate limited resources fairly is and efficiently	Services and decisions are C inancially sustainable	Public/ private partnerships .	High level customer service	က က	Meet expectation for quality .5
2018 INCREMENT	AL AC	HIEV	EMEN	TS FOR	ONG	OING	ACT	ON S	TEP	S		
Participated in community events, including Deltona FACT Fair at Deltona Middle School; Friday Night Done Right at Jackie Robinson ballpark; Malloy Head Start reading program; YMCA Healthy Kids Day; Walk for Life, DeBary; Lock Up at YMCA Deltona; Muslim Women Association Outreach Program in Daytona Beach; Mary Dewees Park in Oak Hill; Dodge ball with Lake Helen Boys & Girls Club; DeBary Volunteer Firemen Association Show; Volusia Mall Kids Club; Friends of the Center for Visually Impaired Palmetto Club presentation; Shores Resort and Spa Bike Giveaway; Deltona basketball team; Atlantic Marine event; Titan Coaches vs. VCSO flag football game [April-June]									×		×	X
Participated in community events, including Sheriff's Youth Ranch Summer Camp; Deltona July 4th celebration; Pay It Forward fundraiser for school supplies, Daytona; "7-11 Day," Holly Hill; CATALYST Global Youth Initiative, DeLand; served hot dogs/ice cream, Spring Hill Boys & Girls Club "Summer Heat"; Daytona Tortuga First Responders Night; helped pack 850 backpacks, Back to School Safety Day, Deltona; served lunch/provided waterslide, Spring Hill Boys & Girls Club "Back to School" party; Volusia County Employee Night, Daytona Tortugas ballgame; helmet giveaway/fitting at Heritage Middle School, Deltona; "Jump with a Cop," Daytona Beach; Command staff served food at "Dining in the Dark" fundraiser, Center for Visually Impaired; 1st Annual LEO vs. Firefighter soccer game; Volusia Hispanic Chamber of Commerce career day; Atlantic High School career day; Daytona Harley Davidson Veterans fundraiser, Our Lady of Lourdes Church Blue Mass Services honoring first responders [July-September] (UPDATE)									×		×	X

SHERIFF'S OFFICE

GOALS	Promote services to practice.	e health o meet i steward	needs of d ship of en	y, provide citizens, and vironment.	Strong job gr and 2.1	nomic of Vital econom. owth, ind financial	& Final Ility ic health ustry ba soundne	tied to	Foster	Excell Gove	ence rnmer	n t o deliver
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality
2018 INCREMENT Crime reduction - Engage in activities to	AL AC	III-V	-WI-W			g Action			11-12	5		
prevent, control, and respond to crime Conducted "Operation Heavyweight" on the west side of the county that resulted in the arrest of 21 individuals for heroin trafficking, with 3 additional arrest warrants outstanding, 3/13/18			Х	Х	X	X	Old	Ψ'	Х	Х	X	X
Donated seven Tasers with holsters, seven ballistic panel sets with carriers, and seven rechargeable flashlight chargers to Lake Helen Police Department, 3/6/18				Х						X	X	
Obtained authorization to use up to \$100,000 in forfeiture funds for tips leading to conviction in homicide cases (\$10,000 total award per homicide), 1/4/18									Х		Х	Х
Zero tolerance for individuals threatening school shootings; 31 youth arrested for making false statements and disrupting classes with cost of agency response to be assessed to youth's parent, Februaryend of school year in May			Х	Х					X	X	X	Х
Partnered with Walmart Loss Prevention and conducted two retail theft operations, resulting in the arrest of 11 individuals on 15 felony and 7 misdemeanor charges at the 1699 Woodland Boulevard store in DeLand on 4/21/18 and the arrest of 11 individuals on 5 felony and 7 misdemeanor charges at the 955 South Woodland Boulevard store in DeLand on 5/11/18			×	X					X	X	X	X
Five district offices were collection sites for prescription drugs, part of the national drug take-back day, 4/28/18			Х	X	Х					X	X	Х
Conducted "Operation The Sun Has Set" with arrest of 21 individuals on narcotics charges and environmental law violations living on one property in Orange City, 5/1/18			X	Х	Х	Х			Х	X	X	Х

GOALS	Promote services to	e health o meet i	needs of d	nities ty, provide citizens, and vironment.	Strong job gr	nomic & Vita economic owth, indi	tied to	Excellence in Government Foster partnerships to deliver exceptional services.				
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen brotect	Enrich and preserve natural and 1 built resources b	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains C businesses	Develop/ retain workforce matched to varying job copportunities	Allocate limited resources fairly is and efficiently	Services and decisions are Nationally sustainable Nationally Sustainable	Public/ private partnerships	က် High level customer service လ	ယ ပ	Meet expectation for quality .4
2018 INCREMENT	AL AC	HIEV	EMEN	TS FOR	ONG	OING	ACT	ON S	HEP	S		
Conducted crime suppression operation in Deltona, attempted to serve 185 open arrest warrants and targeted drug activities; arrested 7 on open warrants and 1 for narcotics, 5/3/18			Х	Х	Х	х				Х	X	Х
Conducted five-month racketeering investigation into thefts committed by the "Bay One Bandits"; 8 individuals were arrested, including the owner of an eastside pawn shop and the individuals who recruited others or stole the merchandise			X	X	X					X	X	Х
On 6/14/18 SO deputies conducted a juvenile probation curfew check operation in the greater DeLand area to curb juvenile-related crimes during the summer months; 6 juveniles who were on felony level probation were arrested for curfew violations			X	Х	Х					X	X	Х
On July 10 Council approved contract with Volusia County School Board for 17 school resource deputies [UPDATE]			Х	Х	Х				Х	X	X	Х
On July 15 responded to rioting at juvenile detention facility, 9 youth charged in incident [NEW]			Х	Х						Х	Х	Х
Council approved agreement for provision of school guardian program between VCSO and school board, and application for program funding from Florida Department of Education, 7/24/18 [NEW]				X					X		X	Х
Donated one surplus vehicle to DeLand Police Department for use with their K-9, 7/24/18 [NEW]				Х					Х		X	
Detectives served early morning search warrant and dismantled active counterfeiting operation in Orange City, 6 individuals arrested on location, 7/18/18 [NEW]			Х	Х	Х					Х	Х	Х
Conducted a two-day undercover operation in county parks situated between Port Orange and New Smyrna Beach to stem lewd behavior in the parks; 8 individuals arrested, 8/24/18 [NEW]			Х	Х						X	X	X

	Economic & Financial										Excellence in					
	Thriving Communities Vitality								Government							
GOALS	services t	o meet i	needs of d	ly, provide citizens, and vironment.	job gr	economi rowth, ind financial	ustry ba	lance,			X X X X X X X X X X X X X X X X X X X					
	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4				
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships		Leadership	Meet expectation for quality				
2018 INCREMENT	AL AC	HIEV	EMEN	TS FOR	ONG	OING	ACTI	ON S	TEP	S						
Safety reminders to drivers, pedestrians, and youth, and increased deputy presence in school zones to enforce traffic laws and ensure student safety as school year starts, 8/10-13/18 [NEW]			X	Х						X	Х	Х				
Donated two surplus vehicles to the Volusia County School Board for use in the school guardian program, 9/18/18 [NEW]				Х					X		X					
Accountability-based policing - Ensure accountability, transparency, and responsiveness of agency performance	Ongoing Action Step															
Conducted three COMPSTAT agency and public meetings in 1 st quarter 2018 (1/11, 2/8, 3/8)	Х		Х	Х	X	Х	X	Х	Х	Х	Х	Х				
Conducted three COMPSTAT agency and public meetings in 2 nd quarter 2018 (4/12, 5/10, 6/14)	Х		Х	X	Χ	Х	Χ	Х	Χ	Χ	X	Х				
Conducted three COMPSTAT agency and public meetings in 3 rd quarter 2018 (7/12, 8/9, 9/13) [UPDATE]	X		X	X	Х	Х	X	Х	Х	X	X	Х				
Evidence storage/forensics lab - Construct a new evidence storage building and forensics lab for the controlled storage and processing of crime scene evidence, seized and recovered property				Or	ngoin	g Actic	on Ste	эp								
On February 6 Council approved a construction management/general contracting contract with Ajax Building Corporation establishing a guaranteed maximum price for the new evidence storage facility	X			X								X				
On June 5 Council granted an electric utility easement for extension of electric service to new evidence building	Х			Х								Х				
On August 14 staff moved into temporary modular unit while new evidence building is under construction [UPDATE]	Х			X								Х				
Human resources - Ensure personnel processes reflect community diversity and standards, and agency practices enhance the workforce and its operation				Or	ngoin	g Actio	on Ste	ep								

					ncial	Excellence in							
GOALS	Thriving Communities Promote health and safety, provide services to meet needs of citizens, and practice stewardship of environment. Strong economic health tied to job growth, industry balance, and financial soundness.								Government Foster partnerships to deliver exceptional services.				
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen	Enrich and preserve natural and 1 built resources C	Broad range of services for well- τ being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains of businesses	Develop/ retain workforce Natched to varying job Nopportunities	Allocate limited resources fairly S and efficiently S	Services and decisions are N financially sustainable	Public/ private partnerships	High level customer service 5	ယ ယ	© Meet expectation for quality .	
2018 INCREMENT	AL AC	TIEV	LIVIEN	15 FUR	ONG	OING	AC II	ON S	1132	3			
Held annual award program of all sectors of the agency (deputies, telecommunicators, civilian employees, volunteers), as well as community supporters; recognition program supports workforce excellence and agency operations, 2/27/18				Х	х	Х	х	X	х		X	Х	
Traffic safety - Initiate and continue efforts to ensure safety on the area's roadways				Or	ngoin	g Actio	on Ste	p					
Participated in national seat belt initiative "Border to Border" (B2B) on May 21, with highly visible seat belt enforcement and seat belt fact sheets for drivers at heavily traveled and highly visible state border checkpoints			Х	Х						Х	X	X	
Continued traffic enforcement campaigns using Aggressive Driving monies from Florida Department of Transportation; statistics through August 24 of traffic safety operations are: 1,788 stops, 15 felony arrests, 52 misdemeanor arrests, 76 criminal Uniform Traffic Citations, 983 moving violations, 480 non-moving violations, 270 seat belt violations, and 812 speeding violations. [UPDATE]			X	X						Х	X	×	
Operational optimum performance - Employ processes and personnel for organizational effectiveness and efficiency				Or	ngoin	g Actio	on Ste	ep					
Reduced hiring time from moment of application to employment start date by creating a hiring team; also began monthly interviews for deputy vacancies				Х			Х	Х			X	Х	
Decreased time in new deputy training by focusing on major topics of instruction				Х			Х	Х			Х	Χ	
Establishment of Gale Lemerand Education and Training Endowment Fund for deputy training and educational programs, enhancing capacity for new and innovative ways to carry out organization's mission, 8/1/18 [NEW]				X			Х	X			X	X	

	Fronomic & Financial									Excellence in				
	Thriving Communities Vitality							ncial	Government					
GOALS	Promote health and safety, provide services to meet needs of citizens, and practice stewardship of environment. Strong economic health tied to job growth, industry balance, and financial soundness.							Foster partnerships to deliver exceptional services.						
	1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	3.1	3.2	3.3	3.4		
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and built resources	Broad range of services for well- being of citizens	Safe, secure community through prevention, readiness, professional response	Community attracts and retains businesses	Develop/ retain workforce matched to varying job opportunities	Allocate limited resources fairly and efficiently	Services and decisions are financially sustainable	Public/ private partnerships	High level customer service	Leadership	Meet expectation for quality		
2018 INCREMENT Conducted three Guardian training	AL AC	HIEV	EWEN	15 FUR	ONG	OING	ACTI	ON 5	TEP	S				
classes between July 2 and September 5. Trained a total of 62 individuals; 14 either dropped out of the course or failed to meet the minimum firearms qualifications standards. In the end, 50 individuals successfully completed the 132-hour course. [NEW]				Х			Х	X			X	Х		
Participated in meeting with a senior police delegation from Saudi Arabia; country wanted input on how VCSO does business as that country develops a mixed-gender tourism police force. Discussion included VCSO Aviation Unit, Marine Unit, Patrol, K9, Motors Unit, Special event planning, Bike Unit, Bomb Squad, SWAT. VCSO showcased Volusia County Crime Center (VC3), SWAT, Explosive Ordinance Disposal (EOD)/Bomb Squad, and Traffic Units. [NEW]				X			X	X			×	Х		
De-escalate police-citizen encounters - Use training policy, processes, and equipment to advance de-escalation by officers				Or	ngoin	g Actio	on Ste	ep						
Main focus of instruction during new deputy training is de-escalation/critical decision making model				Х					Х		Х	Х		
Application of numerous suggested practices by Police Executive Research Foundation (PERF) in its review to ensure agency is following best practices for deescalation				Х					Х		Х	Х		
Technology - Employ and leverage technology to improve crime fighting and also to increase community safety by deescalation of life threatening incidents				Or	ngoin	g Actio	on Ste	p						
Refurbished and issued more less-lethal shotguns to road patrol deputies				Х			Х	Х			Χ	Χ		
Trained and issued deputies new X-2 Tasers				Х			Х	Х			Х	Х		
Aircraft One was flown to Bell in Ft. Lauderdale on 6/15/18 for repainting and new ballistic windshields installation to increase pilot/paramedic safety against bird strikes				Х			Х	Х			Х	Х		

SHERIFF'S OFFICE

		32										
GOALS	Promote health and safety, provide				Strong job gr	Vita economi owth, ind financial	tied to	Excellence in Government Foster partnerships to deliver exceptional services.				
OBJECTIVES	Infrastructure/regulatory actions protect, enhance citizen experience	Enrich and preserve natural and 1.0 built resources	Broad range of services for well-	Safe, secure community through prevention, readiness, professional response	Community attracts and retains is businesses	Develop/ retain workforce matched io to varying job opportunities	Allocate limited resources fairly ο and efficiently	Services and decisions are () financially sustainable	Dublic/ private partnerships	High level customer service	ယ ယ	Meet expectation for quality
2018 INCREMENT	AL AC	HIEV	EMEN'	TS FOR	ONG	OING	ACTI	ON S	TEP	S		
The security camera system at the Courthouse Annex on City Island was updated, including adding 26 new cameras in all courtrooms and additional cameras on interior and exterior of building [UPDATE]				X			X	X			X	X
Deputy sponsorships - Continue providing scholarships for individuals though the deputy sponsorship program	Ongoing Action Step											
Hired five individuals sponsored for the Basic Law Enforcement Academy						Χ						Х
	AC	MOIT	STEP	S ONG	DING							
Victims of crime - Support and assist victims of crime			Х	Χ					Х			Х