

September 24, 2018

Attn: Southwest Service Area

This letter is to inform you Volusia County Utilities will be in your area during the next two weeks, Monday-Friday between 7am-4pm conducting our yearly preventative maintenance hydrant flushing. Hydrant flushing is a best practice to clean and maintain potable water distribution lines and ensure that hydrants are functioning properly. This allows the department time to complete any needed maintenance, and identify any problems before the fire department would need to use the hydrants in case of emergency.

During flushing activities, residents may experience a fluctuation in pressure or discolored water. When we are flushing in your neighborhood, we advise residents that they should refrain from doing laundry during the hydrant flushing times. We recommend checking your tap to ensure the water is clear before doing laundry in the evenings or weekends. If discolored water occurs, we suggest running an outside faucet until it clears.

Please visit our website at <u>www.volusia.org/water</u> under the Announcements section to view our tentative schedule of when we will be in your area.

Please let us know if you have any questions or we can be of assistance.

Thank you,

Volusia County Water Resources & Utilities 386-943-7027 ext 13291