

Volusia County Water Resources and Utilities

Payment Options

❖ Pay by Phone

Please dial 386-736-5971 to make a payment by phone. You will need your account number beginning with 00 and your house number to utilize this system.

❖ Mail Your Payment

You may mail your payment to our payment center at:
Volusia County Treasury and Billing (Utilities)
125 W New York Ave Room 120
Deland, FL 32720

❖ Online Payment through Payment Express with Credit Card

You may make payment by credit card through the county's online credit card payment service at <https://www.pay-hub.net/volusia/utilities/search>.

❖ Online Payment with Your Bank

You may make payment through your bank's bill pay service. Please speak with your bank representative concerning specifics about their bill pay services. Billing address to provide to our bank is:
Volusia County Utilities
123 W Indiana Ave Room 402
Deland, FL 32720

Setting up Services

In order to turn on services, we will need to receive documentation. If you are renting the property, we will need to receive a copy of your lease. If you are purchasing the property, we will need to receive a copy of the notarized warranty deed or settlement statement. If you are purchasing a manufactured home, we will need to receive a copy of the settlement statement or bill of sale, and a copy of the lot lease agreement. There will also be a deposit and a service fee, based on the services provided to the address.

❖ Email

You can scan and email your documents to volusiautilities@volusia.org. Include your phone number and a member of our customer service team will contact you to set up services.

❖ Fax

You can fax your documents to 386-740-5162 or 386-740-5139. Include your phone number and a member of our customer service team will contact you to set up services.