



**BUILDING AND CODE ADMINISTRATION
123 W. INDIANA AVE, ROOM 203
DELAND, FL 32720**

Volusia County fully understands and respects the significance of the current health crisis and is dedicated to the safety of our customers and employees. We also understand the importance of our community's growth, safety and necessary repairs for our residence and desire to continue to work. In order to maintain some semblance of normality, we are implementing the following temporary changes and providing answers to some commonly asked questions.

In order to assure continued health and safety, our offices will not be open to the public.

During this time, our staff will continue to work a normal schedule to ensure that we can continue to serve our customers to the best of our ability. Please be mindful, however, that staffing may be limited and turnaround times on permitting and inspections may become slower than what you have become accustomed to during normal operations.

As we further adjust to the escalating response needed to slow the spread of COVID-19, we are implementing protocols pertaining to both Permit Center and Inspections.

Permit Center:

Permit Center will continue to accept permit applications. Contractors may continue to submit your permit application electronically at this time using our online portal Connect Live @ connectlivepermits.org.

Owner/Builders wishing to apply for a permit will be required to contact the permit center to schedule an appointment in order to complete the necessary documentation.

Staff will continue to work with customers via email (permitctr@volusia.org) and telephone 386-736-5929. Please be mindful that we cannot accept documents that require notarization including permit applications by email.

Inspections:

You may continue to schedule inspections online using Connect Live. If you have not already set up an account, it is highly recommended that you do so by going to connectlivepermits.org

Inspections can also be scheduled by calling 386-822-5739 option 1. If you get the voicemail, please leave all your information with regards to your inspection request and staff will schedule it for you. You can also email your request to building@volusia.org.

Inspections on permits that require access to the interior of an occupied dwelling will be limited to certain provisions and requirements. Please contact our office for further information or see our Notice pertaining to Occupied Dwelling Building Inspection Policy found online at:

<https://www.volusia.org/services/growth-and-resource-management/building-and-zoning/>

Our building inspectors are continuing to serve our customers and conduct inspections, however, they have been instructed to practice safe and health friendly practices. During an inspection, we ask that the following be followed;

1. Maintain safe distance with all people at a recommended minimum as identified by CDC of 6-feet.
2. If any worker present onsite is showing symptoms of COVID-19 (fever, difficulty breathing, dry cough) or are presently sick, the inspection will be rescheduled and completed at a future date once it is determined to be safe to enter the site.
3. To minimize contact with documents onsite, please have your permit, plans and other required documents readily available for viewing by the inspector.
4. People onsite should not exceed 10 including the inspector.

Expired permit - If an inspection cannot be performed or will need to be delayed, we will grant a permit extension should the permit expire during this waiting period. No fee will be charged for this service.

Please make sure to monitor the county website (www.Volusia.org) so that you are aware of updates and changes due to the changing COVID-19 environment.

Thank you for your patience and assistance during these difficult times.