What is this program?

In an effort to assist homeowners who have experienced a loss of income as a direct result of COVID-19, Volusia County Community Assistance has developed the **COVID-19 Mortgage Assistance Program**.

This program is designed to assist eligible households with payment of their mortgage for one (1) to three (3) months. This includes arrears, current and future payments. The amount of assistance is capped at $1,500/month.

Assistance will be provided on a first-ready, first-served basis and a limited number of applications will be accepted based on funding availability.

What requirements need to be met in order to apply?

- The dwelling unit must be located in Volusia County.
- There must have a current mortgage statement in the applicant's name.
- The mortgage must have been current as of March 13, 2020.
- The applicant must be able to document a loss of income as a direct result of COVID-19.
- The household income must be at or below the Area Median Income Level (AMI) of $77,880. To estimate yearly household income, gross monthly income will be multiplied by 12. If yearly household income exceeds this amount, further documentation will be reviewed to determine the possibility of eligibility if your household size is larger than 4 persons.

* Additional eligibility or program requirements may apply

What do I need in order to apply for the program?

To apply for the program you will need to complete an application package; which can be found online at http://www.volusia.org/C19MA.   The first page of the package will detail additional supporting documentation you must provide. You do not need to provide items if they are not applicable to your household.

How do I apply for the program?

Complete application packages can be submitted electronically, by secure upload, at http://www.volusia.org/C19MA or they may be mailed to:

> Community Assistance
> c/o COVID-19 Mortgage Assistance
> 110 W. Rich Avenue
> DeLand, FL 32720

Who do I contact if I have questions?

Questions can be submitted by email to CommunityAssistance@volusia.org.