



Human Services

Human Services Advisory Board

FY19 Annual Report

Dates of Services: October 1, 2018 - September 30, 2019
Date Presented to HSAB: October 31, 2019

EMERGENCY/CRISIS SERVICES		
Program/Service	Households Assisted	Persons Assisted
LIHEAP CRISIS	1,844	5,179
LIHEAP HOME	1,916	4,358
EHEAP CRISIS	318	504
RENT/MORTGAGE	985	2,488
WATER/FUEL	327	855
DENTAL ASSISTANCE	N/A	77
PRESCRIPTION ASSISTANCE	N/A	8
INDIGENT CREMATIONS	N/A	442
SUMMER FOOD MEALS	N/A	136,747 (meals served)

AGENCY CAPACITY	
Program/Service	Households Assisted
# Staff Received Training	53
Total Staff Hours in Training	1,019
# Board Members Received Training	10
Total Board Hours in Training	19
Total HSAB Volunteer Hours	84
Total General Public Volunteer Hours	58
Forums/Meetings/Focus Groups	4

FAMILY SELF-SUFFICIENCY	
Service	Number Achieved
GED Exams Received	0 (no referrals)
Obtained New Housing	7 families/25 people
Prevented Homelessness	4 families/14 people
Obtained Employment	4 people
Increased Household Income	10 people
Obtained Certifications/Licenses	1 person
Improved Transportation	20 people
Basic Needs for 90 Days	12 families
Basic Needs for 180 Days	13 families
Created a Savings Account	1 family
Increased Savings	5 families/7 people
Reduced/Eliminated Debt	2 people
Improved Financial Well-Being	12 families
Improved Nutritional Awareness	9 people
Improved Parenting Skills	2 people
Obtained Health Insurance	9 people
Obtained Public Benefits	2 families
Received Housing Counseling	11 families